

July 2, 2015

Via Electronic Filing

Ms. Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

Re: Notification of Substantive Change, *Structure and Practices of the Video Relay Service Program*, CG Docket No. 10-51; *Telecommunications Relay Service and Speech-to-Speech Services for Individuals with Hearing and Speech Disabilities*, CG Docket No. 03-123—47 C.F.R. § 64.606(f)(2).

Dear Ms. Dortch:

Pursuant to 47 C.F.R. § 64.606(f)(2), Sorenson Communications, Inc., (“Sorenson”) hereby notifies the Commission of substantive changes to its TRS service related to the industrywide transition from the H.323 standard to Session Initiation Protocol (“SIP”) for connecting VRS calls. As part of its ultimate transition toward SIP, Sorenson will introduce new Session Border Controllers (“SBC”) into its VRS platform sometime in July. This change will affect how VP-200 callers are connected to interpreters after being placed on hold. Once the interpreter becomes available, VP-200 callers will be disconnected from the hold server and automatically called back (connected to the interpreter). This call handling will be in effect temporarily, until the few remaining VP-200 users can be transitioned to the ntouch VP.

Sincerely yours,

/s/

John R. Grimm
Counsel for Sorenson Communications, Inc.