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Received & Inspected
JUN 29 2015
FCC Mail Room

REDACTED – FOR PUBLIC INSPECTION

June 25, 2015

Ms. Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, DC 20554

Re: ***In the Matter of ETC Annual Reports and Certifications, Connect America Fund, A National Broadband Plan for Our Future, Establishing Just and Reasonable Rates for Local Exchange Carriers, High-Cost Universal Service Support, Developing a Unified Intercarrier Compensation Regime, Federal-State Joint Board on Universal Service, Lifeline and Link-Up, Universal Service Reform – Mobility Fund, ETC Annual Reports and Certifications,*** **WC Docket Nos. 10-90, 07-135, 05-337, 03-109, 14-58, CC Docket Nos. 01-92, 96-45, GN Docket No. 09-51, WT Docket No. 10-208**

Dear Ms. Dortch:

On behalf of Alliance Communications Cooperative, Inc. (Hills-IA) ("Alliance"), please find enclosed two copies of Alliance's FCC Form 481, along with the redacted versions of the Confidential Financial Information.

Also enclosed are copies of Alliance's redacted progress reports on its five-year service quality improvement plan.

One copy of the FCC Form 481, containing Confidential Financial Information is being filed under separate cover.

Please do not hesitate to contact me at (402) 441-4315 if you have any questions regarding this submission.

No. of Copies rec'd 0+1
List ABCDE

CONSORTIA
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Respectfully submitted,

Jessica Meyer
Consultant
Consortia Consulting, Inc.

Encl.

16924 Francis Street • Suite 115 • Omaha, NE 68130 • Ph: 402-398-0062 • Fax: 402-398-0065
233 South 13th Street • Suite 1225 • Lincoln, NE 68508 • Ph: 402-441-4315 • Fax: 402-441-4317
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FCC Form 481 - Carrier Annual Reporting Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	351405
<015>	Study Area Name	HILLS TEL CO, INC-IA
<020>	Program Year	2016
<030>	Contact Name: Person USAC should contact with questions about this data	Kari J. Planagan
<035>	Contact Telephone Number: Number of the person identified in data line <030>	6055948228 ext.
<039>	Contact Email Address: Email of the person identified in data line <030>	karif@alliance.coop

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ANNUAL REPORTING FOR ALL CARRIERS

(check box when complete)

			54.313 Completion Required	54.422 Completion Required
<100>	Service Quality Improvement Reporting	(complete attached worksheet)	✓	
<200>	Outage Reporting (voice)	(complete attached worksheet)	✓	✓
<210>	<-- check box if no outages to report		✓	
<300>	Unfulfilled Service Requests (voice)	0		
<310>	Detail on Attempts (voice)	(attach descriptive document)		
<320>	Unfulfilled Service Requests (broadband)	0	✓	
<330>	Detail on Attempts (broadband)	(attach descriptive document)		
<400>	Number of Complaints per 1,000 customers (voice)			
<410>	Fixed	0.0	✓	✓
<420>	Mobile	0.0		
<430>	Number of Complaints per 1,000 customers (broadband)		✓	
<440>	Fixed	0.0		
<450>	Mobile	0.0		
<500>	Service Quality Standards & Consumer Protection Rules Compliance	(check to indicate certification)	✓	✓
<510>	351405IA510.pdf	(attached descriptive document)	✓	✓
<600>	Functionality in Emergency Situations	(check to indicate certification)	✓	✓
<610>	351405IA610.pdf	(attached descriptive document)	✓	✓
<700>	Company Price Offerings (voice)	(complete attached worksheet)	✓	
<710>	Company Price Offerings (broadband)	(complete attached worksheet)	✓	
<800>	Operating Companies and Affiliates	(complete attached worksheet)	✓	✓
<900>	Tribal Land Offerings (Y/N)? ○ ◉	(if yes, complete attached worksheet)	✓	
<1000>	Voice Services Rate Comparability Certification	Yes	✓	
<1010>		(attach descriptive document)		
<1100>	Certify whether terrestrial backhaul options exist (Yes or No) ◉ ○	(if not, check to indicate certification)	✓	
<1110>		(complete attached worksheet)		
<1200>	Terms and Condition for Lifeline Customers	(complete attached worksheet)		✓

Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

<2000>		(check to indicate certification)		
<2005>		(complete attached worksheet)		

Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet

<3000>		(check to indicate certification)	✓	
<3005>		(complete attached worksheet)	✓	

(100) Service Quality Improvement Reporting
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	351405
<015>	Study Area Name	HILLS TEL CO, INC-IA
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Kari J. Flanagan
<035>	Contact Telephone Number - Number of person identified in data line <030>	6055948228 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	karif@alliance.coop

<110>	Has your company received its ETC certification from the FCC?	(yes / no) ○ ◉
<111>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes / no) ○ ○

If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

351405ia112.pdf

Name of Attached Document

Please select the appropriate responses below (Yes, No, Not Applicable) to confirm that the attached document(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to §54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

<113>	Maps detailing progress towards meeting plan targets	Yes
<114>	Report how much universal service (USF) support was received	Yes
<115>	How much (USF) was used to improve service quality and how support was used to improve service quality	Yes
<116>	How much (USF) was used to improve service coverage and how support was used to improve service coverage	Yes
<117>	How much (USF) was used to improve service capacity and how support was used to improve service capacity	Yes
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.	Not Applicable

(200) Service Outage Reporting (Voice)
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	351405
<015>	Study Area Name	HILLS TEL CO, INC-IA
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Kari J. Flanagan
<035>	Contact Telephone Number - Number of person identified in data line <030>	6055948228 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	karif@alliance.coop

<220>

<a> NORS Reference Number	<b1> Outage Start Date	<b2> Outage Start Time	<b3> Outage End Date	<b4> Outage End Time	<c1> Number of Customers Affected	<c2> Total Number of Customers	<d> 911 Facilities Affected (Yes / No)	<e> Service Outage Description (Check all that apply)	<f> Did This Outage Affect Multiple Study Areas (Yes / No)	<g> Service Outage Resolution	<h> Preventative Procedures

-- See attached worksheet

(700) Price Offerings including Voice Rate Data
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	351405
<015>	Study Area Name	HILLS TEL CO, INC-IA
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Kari J. Flanagan
<035>	Contact Telephone Number - Number of person identified in data line <030>	6055948228 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	karif@alliance.coop

<701>	Residential Local Service Charge Effective Date	1/1/2015
<702>	Single State-wide Residential Local Service Charge	16.0

<703>

<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees

-- See attached worksheet

(710) Broadband Price Offerings
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	351405
<015>	Study Area Name	HILLS TEL CO, INC-IA
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Kari J. Flanagan
<035>	Contact Telephone Number - Number of person identified in data line <030>	6055948228 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	karif@alliance.coop

<711>

<a1>	<a2>	<b1>	<b2>	<c>	<d1>	<d2>	<d3>	<d4>
State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {*select*}

-- See attached worksheet --

(800) Operating Companies
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	351405
<015>	Study Area Name	HILLS TEL CO. INC-IA
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Kari J. Flanagan
<035>	Contact Telephone Number - Number of person identified in data line <030>	6055948228 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	karif@alliance.coop

<810>	Reporting Carrier	Alliance Communications Cooperative, Inc.
<811>	Holding Company	Alliance Communications Cooperative, Inc.
<812>	Operating Company	Alliance Communications Cooperative, Inc.

<813>

<a1> Affiliates	<a2> SAC	<a3> Doing Business As Company or Brand Designation
-- See attached worksheet --		

(900) Tribal Lands Reporting Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	351405
<015>	Study Area Name	HILLS TEL CO, INC-IA
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Kari J. Flanagan
<035>	Contact Telephone Number - Number of person identified in data line <030>	6055948228 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	karif@alliance.coop

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

Name of Attached Document

If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached document(s), on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

		Select Yes or No or Not Applicable
<921>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions.	
<922>	Feasibility and sustainability planning;	
<923>	Marketing services in a culturally sensitive manner;	
<924>	Compliance with Rights of way processes	
<925>	Compliance with Land Use permitting requirements	
<926>	Compliance with Facilities Siting rules	
<927>	Compliance with Environmental Review processes	
<928>	Compliance with Cultural Preservation review processes	
<929>	Compliance with Tribal Business and Licensing requirements.	

(1100) No Terrestrial Backhaul Reporting Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	351405
<015>	Study Area Name	HILLS TEL CO, INC-IA
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Kari J. Flanagan
<035>	Contact Telephone Number - Number of person identified in data line <030>	6055948228 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	karif@alliance.coop

<1120> Please confirm whether terrestrial backhaul options exist within the supported area pursuant to § 54.313(g) (Yes, No).

<1130> Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).

(1200) Terms and Condition for Lifeline Customers
Lifeline
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	351405
<015>	Study Area Name	HILLS TEL CO, INC-IA
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Kari J. Flanagan
<035>	Contact Telephone Number - Number of person identified in data line <030>	6055948228 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	karif@alliance.coop

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

351405ia1210.docx

Name of Attached Document

<1220> Link to Public Website

HTTP http://www.alliancecom.net/support/forms/lifeline-form

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

<1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, ☑

<1222> Details on the number of minutes provided as part of the plan, ☑

<1223> Additional charges for toll calls, and rates for each such plan. ☑

(2000) Price Cap Carrier Additional Documentation
Data Collection Form
Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	351405
<015>	Study Area Name	HILLS TEL CO, INC-IA
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Kari J. Flanagan
<035>	Contact Telephone Number - Number of person identified in data line <030>	6035948228 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	kari@alliance.coop

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting

<2010> 2nd Year Certification {47 CFR § 54.313(b)(1)i}

<2011a> 3rd Year Certification {47 CFR § 54.313(b)(1)ii}

<2011b> Attachment {47 CFR § 54.313(b)(1)ii}

Name of Attached Document(s) Listing Required Information

Price Cap Carrier Receiving Frozen Support Certification {47 CFR § 54.312(a)}

<2012> 2013 Frozen Support Calculation {47 CFR § 54.313(c)(1)}

<2013> 2014 Frozen Support Calculation {47 CFR § 54.313(c)(2)}

<2014> 2015 Frozen Support Calculation {47 CFR § 54.313(c)(3)}

<2015> 2016 and future Frozen Support Calculation {47 CFR § 54.313(c)(4)}

Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}

<2016> Certification Support Used to Build Broadband

Connect America Phase II Reporting {47 CFR § 54.313(e)}

<2017> 3rd year Broadband Service Certification

<2018> 5th year Broadband Service Certification

<2019> Interim Progress Certification

<2020> Please check the box to confirm that the attached document(s), on line 2021,contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.

<2021> Interim Progress Community Anchor Institutions

Name of Attached Document(s) Listing Required Information

(3000) Rate Of Return Carrier Additional Documentation
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	351405
<015>	Study Area Name	HILLS TEL CO, INC-IA
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Kari J. Flanagan
<035>	Contact Telephone Number - Number of person identified in data line <030>	6055948228 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	karif@alliance.coop

CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3010) **Progress Report on 5 Year Plan**
Milestone Certification {47 CFR § 54.313(f)(1)(i)}

351405ia3010.docx

Name of Attached Document Listing Required Information

(3011) Please check this box to confirm that the attached document(s), on line 3012 contains the required information pursuant to § 54.313 (f)(1)(ii), the carrier shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year. ☑

(3012) Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}

351405ia3012.docx

Name of Attached Document Listing Required Information

(3013) Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)} (Yes/No) ○

(3014) If yes, does your company file the RUS annual report (Yes/No) ○

Please check these boxes to confirm that the attached document(s), on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:

(3015) Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers) ☑

(3016) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows ☑

(3017) If the response is yes on line 3014, attach your company's RUS annual report and all required documentation

351405ia3017.pdf

Name of Attached Document Listing Required Information

(3018) If the response is no on line 3014, Is your company audited? (Yes/No) ○

If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains

(3019) Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications ☐

(3020) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows ☐

(3021) Management letter and audit opinion issued by the independent certified public accountant that performed the company's financial audit ☐

If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:

(3022) Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers, ☐

(3023) Underlying information subjected to a review by an independent certified public accountant ☐

(3024) Underlying information subjected to an officer certification. ☐

(3025) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

(3026) Attach the worksheet listing required information

Name of Attached Document Listing Required Information

REDACTED - FOR PUBLIC INSPECTION

(3000) Rate Of Return Carrier Additional Documentation (Continued)

Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	351405
<015>	Study Area Name	HILLS TEL CO, INC-IA
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Kari J. Flanagan
<035>	Contact Telephone Number - Number of person identified in data line <030>	6055948228 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	karif@alliance.coop

Financial Data Summary

(3027) Revenue	[redacted]
(3028) Operating Expenses	[redacted]
(3029) Net Income	[redacted]
(3030) Telephone Plant In Service(TPIS)	[redacted]
(3031) Total Assets	[redacted]
(3032) Total Debt	[redacted]
(3033) Total Equity	[redacted]
(3034) Dividends	[redacted]

Name of Attached Document Listing Required Information

Certification - Reporting Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	351405
<015>	Study Area Name	HILLS TEL CO, INC-IA
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Kari J. Flanagan
<035>	Contact Telephone Number - Number of person identified in data line <030>	6055948228 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	karif@alliance.coop

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients

I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.

Name of Reporting Carrier: HILLS TEL CO, INC-IA

Signature of Authorized Officer: CERTIFIED ONLINE Date 06/24/2015

Printed name of Authorized Officer: Kari Flanagan

Title or position of Authorized Officer: CFO

Telephone number of Authorized Officer: 6055948228 ext.

Study Area Code of Reporting Carrier: 351405 Filing Due Date for this form: 07/01/2015

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

Certification - Agent / Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	351405
<015>	Study Area Name	HILLS TEL CO, INC-IA
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Kari J. Flanagan
<035>	Contact Telephone Number - Number of person identified in data line <030>	6055948228 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	karif@alliance.coop

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier

I certify that (Name of Agent)_____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.

Name of Authorized Agent:

Name of Reporting Carrier:

Signature of Authorized Officer: Date:

Printed name of Authorized Officer:

Title or position of Authorized Officer:

Telephone number of Authorized Officer:

Study Area Code of Reporting Carrier: Filing Due Date for this form:

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier

I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.

Name of Reporting Carrier:

Name of Authorized Agent or Employee of Agent:

Signature of Authorized Agent or Employee of Agent: Date:

Printed name of Authorized Agent or Employee of Agent:

Title or position of Authorized Agent or Employee of Agent

Telephone number of Authorized Agent or Employee of Agent:

Study Area Code of Reporting Carrier: Filing Due Date for this form:

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

Attachments

(200) Service Outage Reporting (Voice)
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	351405
<015>	Study Area Name	HILLS TEL CO, INC-IA
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Kari J. Flanagan
<035>	Contact Telephone Number - Number of person identified in data line <030>	6055948228 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	karif@alliance.coop

<220>

<a> NORS Reference Number	<b1> Outage Start Date	<b2> Outage Start Time	<b3> Outage End Date	<b4> Outage End Time	<c1> Number of Customers Affected	<c2> Total Number of Customers	<d> 911 Facilities Affected (Yes / No)	<e> Service Outage Description (Check all that apply)	<f> Did This Outage Affect Multiple Study Areas (Yes / No)	<g> Service Outage Resolution	<h> Preventative Procedures
	01/06/2014	19:00	01/06/2014	23:45	527	1204	No	Wireline (including cable) Voice (non-VoIP),Power Outage	Yes	Rapair power by power company	Batteries worked as required

ALLIANCE COMMUNICATIONS COOPERATIVE, INC.
FOR STUDY AREAS 391657, 391642, 391405, 361405, AND 351405 IN SD, IA, MN

Certification of Compliance with Applicable Service Quality Standards and Consumer Protection Rules for Voice and Broadband Services

Service quality standards and consumer protection rules for broadband are not as defined as the rules for voice services. The Company complies with any service quality standards and consumer protection rules for broadband that are out there now and any that will be defined in the future.

Service Quality Standards

For voice services, the Company:

- Provides voice grade access to the public switched network.
- Provides flat rated local exchange service with no additional charge to end users.
- Provides access to the emergency services provided by local government or other public safety organizations, such as 911 and enhanced 911.
- Provides toll blocking and toll limitation services.

For voice and broadband services, the Company:

- Advertises the availability of its services and the charges using media of general distribution and/or on its website.
- Maintains a business office providing customers with access to a customer service representative either in person or via a local telephone call or toll-free telephone number during business hours.
- Directs after hour calls to the Company's help desk.
- Directs trouble reports to the on-call technician.
- Tracks all service orders to ensure they are completed in a timely manner.
- Measures its service connection and service interruption performance on a regular basis.
- Trains employees to:
    - Answer all incoming calls promptly.
    - Respond to all inquiries for information promptly and courteously.
    - Investigate thoroughly all customer complaints and handle appropriately according to the Company's guidelines for resolution of customer complaints.
    - Be knowledgeable about products and service offerings so they can assist the customer with selecting the best service option.
- Has a process for periodic inspection, testing and preventive maintenance of its equipment to permit the rendering of safe, adequate and continuous service at all times.
- Meets or exceeds the standards established by the state commission and provides any reports required in accordance with the state commission's rules.

Consumer Protection Rules

The Company has established operating procedures designed to facilitate compliance with applicable consumer protection rules which include compliance with the Customer Proprietary Network Information (CPNI) rules. The operating procedures include:

- Appointment of a compliance officer.
- A manual detailing the specific procedures for protecting consumer information.
- Employee training on an annual basis.
- A disciplinary process for improper use of consumer information. If complaints are filed with the Company regarding consumer protection rules, the complaint is immediately investigated, the matter tracked and any corrective action noted. This process ensures that problems are addressed and corrections made.

SAC: 391657, 391642, 351405, 391405
States: IA and SD
Alliance Communications Cooperative, Inc.
Form 481 Line No.: 610 Description of Functionality in Emergency Situations

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Alliance Communications Cooperative, Inc. has:

- Established reasonable provisions' to meet emergencies resulting from failures of lighting or power service, sudden and prolonged increases in traffic, illness of operators or from fire, storm, or acts of God including provisions for emergency power that meet or exceed the rule requirement to provide:
    - A minimum of four hours of battery service in each central office.
    - A permanently installed power unit in exchanges exceeding 5000 lines.
    - Mobile power units that can be delivered on short notice and which can be readily connected in offices without installed emergency power facilities.
    - All fiber and inter-exchange routes are ringed for voice and data traffic.
    - Switching and transport capacity of the network is able to support an average of 20 customer lines per toll trunk based on the call volume and geographical distance of the area to the nearest metropolitan area. The network is able to handle all call volume with no blocked calls during traffic spikes.

- Has informed employees as to the procedures to be followed, including reasonable rerouting of traffic around damaged facilities and the deployment of emergency power, in the event of emergency in order to prevent or mitigate interruption or impairment of telecommunications service.

(700) Price Offerings including Voice Rate Data
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	351405
<015>	Study Area Name	HILLS TEL CO, INC-IA
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Kari J. Flanagan
<035>	Contact Telephone Number - Number of person identified in data line <030>	6055948228 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	karif@alliance.coop

<701>	Residential Local Service Charge Effective Date	1/1/2015
<702>	Single State-wide Residential Local Service Charge	16.0

<703>

<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
IA	712-473 Alvord		FR	16.0	0.0	0.0	0.0	16.0
IA	712-477 Larchwood		FR	16.0	0.0	0.0	0.0	16.0
IA	712-478 Lester		FR	16.0	0.0	0.0	0.0	16.0
IA	712-753 Inwood		FR	16.0	0.0	0.0	0.0	16.0
IA	712-851 S Steen		FR	16.0	0.0	0.0	0.0	16.0
IA	712-964 Hills, IA		FR	16.0	0.0	0.0	0.0	16.0
	712-777 S Valley Springs		FR	16.0	0.0	0.0	0.0	16.0

(710) Broadband Price Offerings
Data Collection Form

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July 2013

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<711>

<a1> State	<a2> Exchange (ILEC)	<b1> Residential Rate	<b2> State Regulated Fees	<c> Total Rates and Fees	<d1> Broadband Service - Download Speed (Mbps)	<d2> Broadband Service -Upload Speed (Mbps)	<d3> Usage Allowance (GB)	<d4> Usage Allowance Action Taken When Limit Reached {select}
IA	712-473 Alvord	14.95	0.0	14.95	0.512	0.256	999999.0	Other, No Usage Allowance
IA	712-473 Alvord	29.95	0.0	29.95	3.0	1.5	999999.0	Other, No Usage Allowance
IA	712-473 Alvord	34.95	0.0	34.95	10.0	1.5	999999.0	Other, No Usage Allowance
IA	712-473 Alvord	44.95	0.0	44.95	15.0	1.5	999999.0	Other, No Usage Allowance
IA	712-473 Alvord	59.95	0.0	59.95	20.0	3.0	999999.0	Other, No Usage Allowance
IA	712-473 Alvord	79.95	0.0	79.95	30.0	5.0	999999.0	Other, No Usage Allowance
IA	712-473 Alvord	139.95	0.0	139.95	50.0	10.0	999999.0	Other, No Usage Allowance
IA	712-473 Alvord	159.95	0.0	159.95	50.0	20.0	999999.0	Other, No Usage Allowance
IA	712-473 Alvord	179.95	0.0	179.95	100.0	15.0	999999.0	Other, No Usage Allowance
IA	712-473 Alvord	199.95	0.0	199.95	100.0	25.0	999999.0	Other, No Usage Allowance
IA	712-477 Larchwood	14.95	0.0	14.95	0.512	0.256	999999.0	Other, No Usage Allowance
IA	712-477 Larchwood	29.95	0.0	29.95	3.0	1.5	999999.0	Other, No Usage Allowance
IA	712-477 Larchwood	34.95	0.0	34.95	10.0	1.5	999999.0	Other, No Usage Allowance
IA	712-477 Larchwood	44.95	0.0	44.95	15.0	1.5	999999.0	Other, No Usage Allowance
IA	712-477 Larchwood	59.95	0.0	59.95	20.0	3.0	999999.0	Other, No Usage Allowance
IA	712-477 Larchwood	79.95	0.0	79.95	30.0	5.0	999999.0	Other, No Usage Allowance
IA	712-477 Larchwood	139.95	0.0	139.95	50.0	10.0	999999.0	Other, No Usage Allowance
IA	712-477 Larchwood	159.95	0.0	159.95	50.0	20.0	999999.0	Other, No Usage Allowance
IA	712-477 Larchwood	179.95	0.0	179.95	100.0	15.0	999999.0	Other, No Usage Allowance
IA	712-477 Larchwood	199.95	0.0	199.95	100.0	25.0	999999.0	Other, No Usage Allowance
IA	712-478 Lester	14.95	0.0	14.95	0.512	0.256	999999.0	Other, No Usage Allowance

(710) Broadband Price Offerings
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<711>

<a1> State	<a2> Exchange (ILEC)	<b1> Residential Rate	<b2> State Regulated Fees	<c> Total Rates and Fees	<d1> Broadband Service - Download Speed (Mbps)	<d2> Broadband Service -Upload Speed (Mbps)	<d3> Usage Allowance (GB)	<d4> Usage Allowance Action Taken When Limit Reached (select)
IA	712-478 Lester	29.95	0.0	29.95	3.0	1.5	999999.0	Other, No Usage Allowance
IA	712-478 Lester	34.95	0.0	34.95	10.0	1.5	999999.0	Other, No Usage Allowance
IA	712-478 Lester	44.95	0.0	44.95	15.0	1.5	999999.0	Other, No Usage Allowance
IA	712-478 Lester	59.95	0.0	59.95	20.0	3.0	999999.0	Other, No Usage Allowance
IA	712-478 Lester	79.95	0.0	79.95	30.0	5.0	999999.0	Other, No Usage Allowance
IA	712-478 Lester	139.95	0.0	139.95	50.0	10.0	999999.0	Other, No Usage Allowance
IA	712-478 Lester	159.95	0.0	159.95	50.0	20.0	999999.0	Other, No Usage Allowance
IA	712-478 Lester	179.95	0.0	179.95	100.0	15.0	999999.0	Other, No Usage Allowance
IA	712-478 Lester	199.95	0.0	199.95	100.0	25.0	999999.0	Other, No Usage Allowance
IA	712-753 Inwood	14.95	0.0	14.95	0.512	0.256	999999.0	Other, No Usage Allowance
IA	712-753 Inwood	29.95	0.0	29.95	3.0	1.5	999999.0	Other, No Usage Allowance
IA	712-753 Inwood	34.95	0.0	34.95	10.0	1.5	999999.0	Other, No Usage Allowance
IA	712-753 Inwood	44.95	0.0	44.95	15.0	1.5	999999.0	Other, No Usage Allowance
IA	712-753 Inwood	59.95	0.0	59.95	20.0	3.0	999999.0	Other, No Usage Allowance
IA	712-753 Inwood	79.95	0.0	79.95	30.0	5.0	999999.0	Other, No Usage Allowance
IA	712-753 Inwood	139.95	0.0	139.95	50.0	10.0	999999.0	Other, No Usage Allowance
IA	712-753 Inwood	159.95	0.0	159.95	50.0	20.0	999999.0	Other, No Usage Allowance
IA	712-753 Inwood	179.95	0.0	179.95	100.0	15.0	999999.0	Other, No Usage Allowance
IA	712-753 Inwood	199.95	0.0	199.95	100.0	25.0	999999.0	Other, No Usage Allowance
IA	712-851 S Steen	14.95	0.0	14.95	0.512	0.256	999999.0	Other, No Usage Allowance
IA	712-851 S Steen	29.95	0.0	29.95	3.0	1.5	999999.0	Other, No Usage Allowance

(710) Broadband Price Offerings
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<a1> State	<a2> Exchange (ILEC)	<b1> Residential Rate	<b2> State Regulated Fees	<c> Total Rates and Fees	<d1> Broadband Service - Download Speed (Mbps)	<d2> Broadband Service -Upload Speed (Mbps)	<d3> Usage Allowance (GB)	<d4> Usage Allowance Action Taken When Limit Reached {select}
IA	712-851 S Steen	34.95	0.0	34.95	10.0	1.5	999999.0	Other, No Usage Allowance
IA	712-851 S Steen	44.95	0.0	44.95	15.0	1.5	999999.0	Other, No Usage Allowance
IA	712-851 S Steen	59.95	0.0	59.95	20.0	3.0	999999.0	Other, No Usage Allowance
IA	712-851 S Steen	79.95	0.0	79.95	30.0	5.0	999999.0	Other, No Usage Allowance
IA	712-851 S Steen	139.95	0.0	139.95	50.0	10.0	999999.0	Other, No Usage Allowance
IA	712-851 S Steen	159.95	0.0	159.95	50.0	20.0	999999.0	Other, No Usage Allowance
IA	712-851 S Steen	179.95	0.0	179.95	100.0	15.0	999999.0	Other, No Usage Allowance
IA	712-851 S Steen	199.95	0.0	199.95	100.0	25.0	999999.0	Other, No Usage Allowance
IA	712-964 Hills, IA	14.95	0.0	14.95	0.512	0.256	999999.0	Other, No Usage Allowance
IA	712-964 Hills, IA	29.95	0.0	29.95	3.0	1.5	999999.0	Other, No Usage Allowance
IA	712-964 Hills, IA	34.95	0.0	34.95	10.0	1.5	999999.0	Other, No Usage Allowance
IA	712-964 Hills, IA	44.95	0.0	44.95	15.0	1.5	999999.0	Other, No Usage Allowance
IA	712-964 Hills, IA	59.95	0.0	59.95	20.0	3.0	999999.0	Other, No Usage Allowance
IA	712-964 Hills, IA	79.95	0.0	79.95	30.0	5.0	999999.0	Other, No Usage Allowance
IA	712-964 Hills, IA	139.95	0.0	139.95	50.0	10.0	999999.0	Other, No Usage Allowance
IA	712-964 Hills, IA	159.95	0.0	159.95	50.0	20.0	999999.0	Other, No Usage Allowance
IA	712-964 Hills, IA	179.95	0.0	179.95	100.0	15.0	999999.0	Other, No Usage Allowance
IA	712-964 Hills, IA	199.95	0.0	199.95	100.0	25.0	999999.0	Other, No Usage Allowance
IA	712-777 S Valley Springs	14.95	0.0	14.95	0.512	0.256	999999.0	Other, No Usage Allowance
IA	712-777 S Valley Springs	29.95	0.0	29.95	3.0	1.5	999999.0	Other, No Usage Allowance
IA	712-777 S Valley Springs	34.95	0.0	34.95	10.0	1.5	999999.0	Other, No Usage Allowance

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<a1> State	<a2> Exchange (ILEC)	<b1> Residential Rate	<b2> State Regulated Fees	<c> Total Rates and Fees	<d1> Broadband Service - Download Speed (Mbps)	<d2> Broadband Service -Upload Speed (Mbps)	<d3> Usage Allowance (GB)	<d4> Usage Allowance Action Taken When Limit Reached {select}
IA	712-777 S Valley Springs	44.95	0.0	44.95	15.0	1.5	999999.0	Other, No Usage Allowance
IA	712-777 S Valley Springs	59.95	0.0	59.95	20.0	3.0	999999.0	Other, No Usage Allowance
IA	712-777 S Valley Springs	79.95	0.0	79.95	30.0	5.0	999999.0	Other, No Usage Allowance
IA	712-777 S Valley Springs	139.95	0.0	139.95	50.0	10.0	999999.0	Other, No Usage Allowance
IA	712-777 S Valley Springs	159.95	0.0	159.95	50.0	20.0	999999.0	Other, No Usage Allowance
IA	712-777 S Valley Springs	179.95	0.0	179.95	100.0	15.0	999999.0	Other, No Usage Allowance
IA	712-777 S Valley Springs	199.95	0.0	199.95	100.0	25.0	999999.0	Other, No Usage Allowance