



2375 Route 14A  
Penn Yan, NY 14527

Tom Wheeler, Chairman  
Federal Communications Commission  
445 12th Street SW  
Washington, DC 20554

Dear Chairman Wheeler,

At the Finger Lakes Chamber of Commerce, we serve as the voice of our local business community. We work to promote business through programs, services and events. We also address critical community issues and advocate for responsible economic growth. We have made aware of a major change in the cable broadband industry. The potential merger of Charter Communications, Time Warner Cable, and Bright House Networks into New Charter offers our region the opportunity to choose a higher-quality product at a more affordable price.

Like all communities across the nation, our local businesses depend on cable broadband. These days even the smallest of enterprises need this technology to handle its finances, link to suppliers, and reach new clients. As a small community, many of our local businesses run on tight budgets. They need the technology but cannot afford to pay a high price. New Charter would allow our business leaders to stay connected without risking financial stress. The company would offer a cheaper baseline package than Time Warner currently offers that actually provides higher-quality streaming. Our Chamber believes the 60 Mbps package would be a major relief for many small businesses.

In addition, New Charter would uphold network neutrality, meaning our residents would not have to worry about extra charges for high data use. Customers would also benefit from no data caps or modem fees. New Charter would be committed to investing in the latest technology. Customers would be offered Charter's new cloud-based guide and innovative set-top box. The range of products already available would only increase with their commitment to future technology, meaning our community would have access to the latest developments.

I am confident New Charter would be a great improvement to our local cable broadband service, but I also believe it would benefit communities around the country. I hope you will consider the merits of the merger and support the proposal moving forward.

Sincerely,  
*Michael D. Linehan III*  
Michael Linehan  
President and CEO



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