



OFFICE OF
THE CHAIRMAN

FEDERAL COMMUNICATIONS COMMISSION
WASHINGTON

July 15, 2015

The Honorable Ron Johnson
Chairman
Committee on Homeland Security and Governmental Affairs
United States Senate
340 Dirksen Senate Office Building
Washington, D.C. 20510

Dear Chairman Johnson:

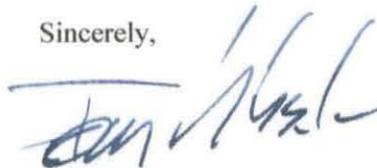
On May 15, 2015, the Government Accountability Office (GAO) publicly released a report entitled *Additional Actions Could Help FCC Evaluate Its Efforts to Inform Consumers*, GAO-15-363. The Report recommends that the Federal Communications Commission (FCC) conduct or commission research on the effectiveness of the FCC's efforts to provide consumers with broadband performance information and make the results of this research publicly available. The Report also recommends that the FCC establish performance goals and measures under the agency's relevant strategic objectives that allow it to monitor and report on the impact and effectiveness of its efforts. My staff has carefully reviewed the Report and proposals provided therein. Pursuant to 31 U.S.C. Section 720, I am submitting this statement on actions the FCC has taken on those recommendations.

The FCC has taken steps already to carry out the recommendations of the Report. On March 12, 2015, the FCC released a *Report and Order* in the Protecting and Promoting the Open Internet proceeding. The *Report and Order* commissioned a Federal Advisory Committee, the Consumer Advisory Committee (CAC), to devise a format by which broadband Internet access providers can provide consumers with broadband performance information. The FCC directed the CAC to propose a format so that consumers can make informed choices regarding the purchase of broadband services. The CAC has been directed to submit the proposed format by October 31, 2015, and the proposed format will be made publicly available.

In addition, the FCC will continue to evaluate its current Measuring Broadband America (MBA) effort to provide better information to consumers about broadband performance. The MBA is an ongoing nationwide performance study of broadband service in the United States. The MBA program was developed based on a recommendation by the National Broadband Plan to improve the availability of information for consumers about their broadband service. The FCC staff will work with the CAC to better determine the broadband performance information needed by consumers and reflect this within the MBA effort.

In summary, the FCC and its staff appreciate GAO's analysis and recommendations and have begun to implement them. Should you have any questions or comments regarding this matter, I would be pleased to discuss them with you.

Sincerely,

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Tom Wheeler

cc: The Honorable Frank Pallone
The Honorable Anna Eshoo
The Honorable Edward Markey



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WASHINGTON

July 15, 2015

The Honorable Jason Chaffetz
Chairman
Committee on Oversight and Government Reform
U.S. House of Representatives
2157 Rayburn House Office Building
Washington, D.C. 20515

Dear Chairman Chaffetz:

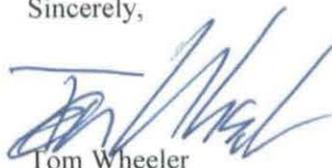
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Tom Wheeler



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July 15, 2015

The Honorable Elijah E. Cummings
Ranking Member
Committee on Oversight and Government Reform
U.S. House of Representatives
2157 Rayburn House Office Building
Washington, D.C. 20515

Dear Congressman Cummings:

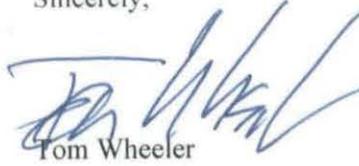
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July 15, 2015

The Honorable Thomas R. Carper
Ranking Member
Committee on Homeland Security and Governmental Affairs
United States Senate
340 Dirksen Senate Office Building
Washington, D.C. 20510

Dear Senator Carper:

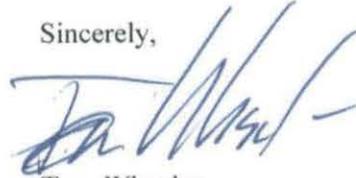
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Tom Wheeler