



# Product Brief

## AT&T Managed Internet Service

Your business uses the Internet for many critical operations: e-commerce, e-mail, remote access, cloud computing and much more. With AT&T Managed Internet Service (MIS) you get high speed, dedicated Internet access with the features you need to stay connected to your customers, business partners and employees. AT&T MIS is no ordinary Internet connection. You get reliability with associated service level agreements, optimal performance, scalability and business security features from one of the world's leading service providers.

### High Speed Internet Access and Options That Fit Your Business

AT&T MIS provides a dedicated symmetric Internet connection, with extensive reach throughout the United States (including Puerto Rico and U.S. Virgin Islands). You can select our completely AT&T Managed Solution, or choose to manage components yourself by providing your own router. Either way, we proactively monitor your Internet access around the clock and provide enhanced features to help protect your critical business applications.

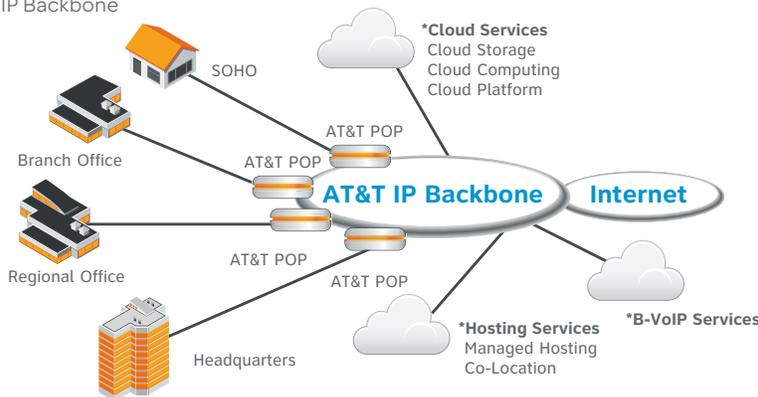
With AT&T MIS, you get flexibility with a wide range of fast symmetric access speeds (equal upload and download speeds), access types and options to choose from:

- Speeds: 1.5 Mbps – 40 Gbps\*
- Access Types: Ethernet and Private Line
- Standard Features Include: Network Monitoring and Maintenance, Primary and Secondary IP Addresses, Packet Filtering, Flexible Billing Arrangements, Electronic Servicing Capabilities
- Options: AT&T Provided and Managed Router, VoIP, Class of Service, Security Solutions, Managed Redundancy, Hosting, Co-Location and Cloud Services

### End-to-End Management As You Need It

AT&T MIS is your complete Internet access solution providing symmetric access, reliable provisioning and around the clock technical support. You will experience the quality and performance needed to conduct business over the Internet with confidence.

Fast, Symmetric Connection  
Highly Redundant Network Nodes for Unparalleled Reliability  
40Gb National IP Backbone



### Potential Benefits

- Dedicated Internet connection – not shared with other businesses, providing a symmetric connection (equal upload and download speeds) to support critical business applications
- Reliability backed by industry-leading Service Level Agreements tied to performance metrics like service availability of 100%, and data delivery of 99.95%.
- Proactive monitoring and 24x7x365 technical support
- Access to enhanced services such as Cloud Computing and Storage, Voice Over IP (VoIP) and Managed Security Services

### Features

- Speeds from 1.5 Mbps – 40 Gbps\*
- Access Types including Ethernet and Private Line
- Equipment Options: AT&T Provided and Managed Equipment (router, modem) or Customer Provided
- Extensive reach in the United States including Puerto Rico and U.S. Virgin Islands
- E-Servicing – BusinessDirect® portal, access to customer care website, e-bill, e-maintenance, usage reporting and e-servicing tools
- Optional security management including firewall and better protection against Internet viruses and attacks
- IPv6 enabled

\*Some speeds may not be available in all areas.

For more information contact an AT&T Representative or [click here](#).

