

The Honorable Tom Wheeler
Chairman, Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

Re: GN Docket No. 13-5, Technology Transitions; GN Docket No. 12-353, AT&T
Petition to Launch a Proceeding Concerning the TDM-to-IP Transition; WC Docket
No. 05-25, Special Access for Price Cap Local Exchange Carriers.

Dear Chairman Wheeler:

I am Al Silva. Our company All Star Glass, we provide our customers with auto and truck glass replacement and repairs located throughout California on a 24/7 basis. In today's business environment we absolutely rely on access to competitive broadband services that meet both ours and our customers' needs.

We have chosen TelePacific Communications for our broadband services. They provide the customized service and customer support we need – something that is not a given in the marketplace. The ability to weigh choices from a broad range of competing carriers and then make careful business decisions is essential for us. Currently our business is conducted thru the internet for hosted services, voice over IP, archiving of records, business transactions, and many more. We rely upon Telepacific to ensure we stay connected 24/7, we have fiber optic connectivity, T1 lines, EOC, as well as analog, digital, and POTS lines.

We commend the FCC's efforts to ensure customer choice for broadband service. We look to you to protect our ability to choose the best carrier for our business as technology makes a fundamental transition moving to IP-based solutions. We encourage you to protect the wholesale access market. This will ensure that our ability to choose a competitive provider, based on factors including customer service and price, will remain intact.

By keeping the marketplace open to competition, the FCC will help ensure that businesses like ours have the power to choose the broadband services and provider that best fit our current and future needs.

Sincerely,

cc: Commissioner Mignon Clyburn mignon.clyburn@fcc.gov
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