

# KREKELER STROTHER, S.C.

ATTORNEYS AT LAW  
J. David Krekeler

June 19, 2015

Received & Inspected

JUN 29 2015

FCC Mail Room

The Honorable Tom Wheeler  
Chairman  
Federal Communications Commission  
445 12th Street, SW  
Washington, DC 20554

Re: GN Docket No. 13-5, Technology Transitions; GN Docket No. 12-353, AT&T  
Petition to Launch a Proceeding Concerning the TDM-to-IP Transition; WC  
Docket No. 05-25, Special Access for Price Cap Local Exchange Carriers.

Dear Chairman Wheeler:

I am the current office administrator with Krekeler Strother law offices located in Wisconsin and it is my job to compare and recommend vendors for our business including operational hardware such as computer and telephone operating systems.

We rely heavily on the high quality phone and Internet services TDS Metrocom (TDS) offers our company to enable us to provide first class treatment to our own customers and to remain competitive with our legal peers. Without reliable access to the TDS products, our business would not survive. Regularly, we review our contract and choose the provider that offers not only a competitive rate, but also the most reliable, high quality service. I often tell others who attempt to gain our business that my feet are cemented into and with TDS. I have a great team of respected and highly educated professionals at TDS!!

For years, we have chosen TDS to provide services that meet and exceed our needs. They are a competitive provider offering the individualized services and customer support our company desires.

I had previously been with a large national competitor and it was the worst contract I have ever signed in my 20+ years of employment with Krekeler Strother. We are one of the small "fish" businesses in the large pond of law firms in Wisconsin and TDS goes way beyond the call of duty to make sure that our business is well attended to and not swallowed by a large national conglomerate that merely looks at us as only a contract that renews every so often and charges us a very large sum of money, but yet provides little service or attention to our needs. Our law firm is not a "one size fits all" business and our vendors should not be either. TDS is tailored to meet our own business needs.

We strongly urge the FCC to continue to render decisions that provide customers with more choice when it comes to selecting a Telecommunications carrier who provides high-speed Internet and phone services.

As technology continues to evolve, and more services become IP-based, having access to more choices including with companies like TDS will be critical to our business' success. I could not imagine the difficulties I would be faced with again if I was not able to have TDS as my provider!

Sincerely,  
KREKELER STROTHER, S.C.



Kathy A Kelm  
Office Administrator

KAK

cc: Commissioner Mignon Clyburn  
Commissioner Jessica Rosenworcel  
Commissioner Ajit Pai  
Commissioner Michael O'Rielly  
Jonathan Sallet  
Matthew DelNero  
Howard Symons  
Matthew Loch

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# Telecom Brokers

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Dear Chairman Wheeler:

I am Vice President at Telecom Brokers and have been in the telecommunications industry for 20 years. Our company is a Master Agent; we represent over 60 carrier/service providers as their sales and distribution channel. We have in excess of 200 partners who sell these products and services to end user customers. These customers include SMB, Enterprise and other Telecom companies across all verticals. Our primary purpose is to provide choice to the end user to help them reach their operational, technical and financial needs in the area of communications services. Our business model absolutely relies on access to competitive broadband services that meet both ours and our customers' needs.

We have chosen TelePacific Communications as one of our premier partners for broadband services. They provide the customized service and customer support we need – something that is not a given in the marketplace. The ability to weigh choices from a broad range of competing carriers and then make careful business decisions is essential for us. TelePacific plays a crucial role in California by providing an alternative to incumbent LEC at&t and ILEC Verizon. A quarter of our revenue comes from our relationship with TelePacific, making them a very important partner to Telecom Brokers.

We commend the FCC's efforts to ensure customer choice for broadband service. We look to you to protect our ability to choose the best carrier for our business as technology makes a fundamental transition moving to IP-based solutions. We encourage you to protect the wholesale access market. This will ensure that our ability to choose and offer our end user customers a competitive provider, based on factors including customer service and price, will remain intact.

# Telecom Brokers

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By keeping the marketplace open to competition, the FCC will help ensure that businesses like ours have the power to recommend and choose the broadband services and provider that best fit the current and future needs of both Telecom Brokers and the thousands of customers we serve.

Sincerely,

A handwritten signature in black ink that reads "Nancy Ridge". The signature is written in a cursive, flowing style.

Nancy Ridge  
Vice President  
Telecom Brokers  
1551 N. Tustin Avenue, Suite 960  
Santa Ana, CA 92660  
[Nancy@telecombrowsers.com](mailto:Nancy@telecombrowsers.com)  
[www.telecombrowsers.com](http://www.telecombrowsers.com)

cc: Commissioner Mignon Clyburn [mignon.clyburn@fcc.gov](mailto:mignon.clyburn@fcc.gov)  
Commissioner Jessica Rosenworcel [jessica.rosenworcel@fcc.gov](mailto:jessica.rosenworcel@fcc.gov)  
Commissioner Ajit Pai [ajit.pai@fcc.gov](mailto:ajit.pai@fcc.gov)  
Commissioner Michael O'Rielly [michael.orielly@fcc.gov](mailto:michael.orielly@fcc.gov)  
Jonathan Sallet [jonathan.sallet@fcc.gov](mailto:jonathan.sallet@fcc.gov)  
Matthew DelNero [matthew.delnero@fcc.gov](mailto:matthew.delnero@fcc.gov)  
Howard Symons [howard.symons@fcc.gov](mailto:howard.symons@fcc.gov)

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EXEMPT FROM COPY CONFIDENTIAL

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2802 Dairy Drive • Madison, WI 53718  
608-223-9121 • Fax 608-223-9840  
SecondHarvestMadison.org

*Our mission is to end hunger in southwestern Wisconsin through community partnerships.*

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June 23, 2015

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Dear Chairman Wheeler,

As the President of Second Harvest Foodbank of Southern Wisconsin, I am writing to share my concerns about maintaining a competitive marketplace in the telecommunications industry.

My company relies on the ability to choose from a large variety of quality Telecommunications carriers to deliver a variety of voice and Internet services so we can best serve our customers. Thus far we have selected TDS Metrocom (TDS) as our preferred provider that delivers not only reliable technology, but also at the level of quality and flexibility we require. In addition, TDS stays in touch with us to ensure they are satisfying our business needs. Without these important factors our business cannot remain successful.

With IP-based communications becoming more the norm, having choice becomes even more important. In my view, The FCC should focus its efforts on maintaining a healthy level of competition in the Telecommunications industry as the network technology moves to IP.

If we are limited to a choice between only one or two providers, I am very concerned we will not be able to afford or use the services we need due to the ability of the remaining carriers to extract higher prices for limited products.

Sincerely,

Daniel J. Stein  
President/CEO  
Second Harvest Foodbank of Southern Wisconsin



Fighting hunger in these counties: Adams, Columbia, Crawford, Dane, Dodge, Grant, Green, Iowa, Jefferson, Juneau, Lafayette, Monroe, Richland, Rock, Sauk, Vernon

# PREST

INDEPENDENT REVIEW ORGANIZATION

*The gold standard in psychiatric and  
addiction medicine review since 1991*

June 18, 2015

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Dear Chairman Wheeler:

I am the Senior Vice President and Chief Financial Officer with Prest & Associate, Inc. Our company started in 1991 and was one of the original independent medical case review companies. Prest provides medical case review for health plans/payers throughout the country. We are based in Madison, Wisconsin.

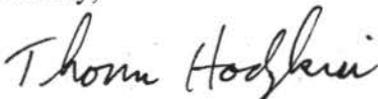
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Sincerely,



Thomas Hodgkiss  
Senior Vice President and Chief Financial Officer





Siebert Associates, Inc.  
2801 Coho Street  
Suite 208  
Madison, WI 53713

Tel: 608.222.5363  
Fax: 608.222.0644  
Toll Free: 800.371.5511  
terry.siebert@dalecarnegie.com  
www.swwis.dalecarnegie.com

North America  
South America

Europe June 22, 2012

Africa

Asia The Honorable Tom Wheeler

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Dear Chairman Wheeler,

As the president of Dale Carnegie Training in southwestern Wisconsin, I am writing you to share my concerns about maintaining a competitive marketplace in the telecommunications industry.

My company relies on the ability to choose from a large variety of quality Telecommunications carriers to deliver a variety of voice and Internet services so we can best serve our customers. Thus far we have selected TDS Metrocom (TDS) as our preferred provider that delivers not only reliable technology, but also at the level of quality and flexibility we require. In addition, TDS stays in touch with us to ensure they are satisfying our business needs. Without these important factors our business cannot remain successful.

With IP-based communications becoming more the norm, having choice becomes even more important. If robust competition is restricted in the marketplace, my ability to serve my own customers could be harmed by the lack of individualized solutions and value based pricing such as what TDS provides us today.

In my view, The FCC must focus its efforts on maintaining a healthy level of competition in the Telecommunications industry as the network technology moves to IP.

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Sincerely,

Terry Siebert  
Dale Carnegie Training

cc: Commissioner Mignon Clyburn  
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Commissioner Ajit Pai  
Commissioner Michael O'Rielly  
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Dear Chairman Wheeler,

**As the President for Lynde Consulting**, I am writing you to share my concerns about maintaining a competitive marketplace in the telecommunications industry.

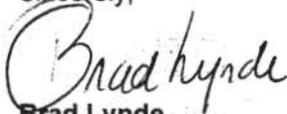
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Brad Lynde  
Lynde Consulting

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Urban Land Interests

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Dear Chairman Wheeler,

As the Commercial Portfolio Manager for Urban Land Interests, Inc., I am writing you to share my concerns about maintaining a competitive marketplace in the telecommunications industry.

My company relies on the ability to choose from a large variety of quality Telecommunications carriers to deliver a variety of voice and Internet services so we can best serve our customers. Thus far we have selected TDS Metrocom (TDS) as our preferred provider that delivers not only reliable technology, but also at the level of quality and flexibility we require. In addition, TDS stays in touch with us to ensure they are satisfying our business needs. Without these important factors our business cannot remain successful.

With IP-based communications becoming more the norm, having choice becomes even more important. If robust competition is restricted in the marketplace, my ability to serve my own customers could be harmed by the lack of individualized solutions and value based pricing such as what TDS provides us today.

In my view, The FCC must focus its efforts on maintaining a healthy level of competition in the Telecommunications industry as the network technology moves to IP.

If we are limited to a choice between only one or two providers, I am very concerned we will not be able to afford or use the services we need due to the ability of the remaining carriers to extract higher prices for limited products.

Sincerely,

  
Terry E. Jezwinski

Urban Land Interests, Inc.  
10 E. Doty St., Suite 300  
Madison, WI 53703

# Telecom Brokers

• phone • internet • mpls • cloud • it services



June 24, 2015

The Honorable Tom Wheeler  
Chairman, Federal Communications Commission  
445 12th Street, SW  
Washington, DC 20554

Received & Inspected

JUN 29 2015

FCC Mail Room

Re: GN Docket No. 13-5, Technology Transitions; GN Docket No. 12-353, AT&T Petition to Launch a Proceeding Concerning the TDM-to-IP Transition; WC Docket No. 05-25, Special Access for Price Cap Local Exchange Carriers.

Dear Chairman Wheeler:

I am Vice President at Telecom Brokers and have been in the telecommunications industry for 20 years. Our company is a Master Agent; we represent over 60 carrier/service providers as their sales and distribution channel. We have in excess of 200 partners who sell these products and services to end user customers. These customers include SMB, Enterprise and other Telecom companies across all verticals. Our primary purpose is to provide choice to the end user to help them reach their operational, technical and financial needs in the area of communications services. Our business model absolutely relies on access to competitive broadband services that meet both ours and our customers' needs.

We have chosen TelePacific Communications as one of our premier partners for broadband services. They provide the customized service and customer support we need – something that is not a given in the marketplace. The ability to weigh choices from a broad range of competing carriers and then make careful business decisions is essential for us. TelePacific plays a crucial role in California by providing an alternative to incumbent LEC at&t and ILEC Verizon. A quarter of our revenue comes from our relationship with TelePacific, making them a very important partner to Telecom Brokers.

We commend the FCC's efforts to ensure customer choice for broadband service. We look to you to protect our ability to choose the best carrier for our business as technology makes a fundamental transition moving to IP-based solutions. We encourage you to protect the wholesale access market. This will ensure that our ability to choose and offer our end user customers a competitive provider, based on factors including customer service and price, will remain intact.

# Telecom Brokers

phone • internet • mpbs • cloud • it services



By keeping the marketplace open to competition, the FCC will help ensure that businesses like ours have the power to recommend and choose the broadband services and provider that best fit the current and future needs of both Telecom Brokers and the thousands of customers we serve.

Sincerely,

*Nancy Ridge*

Nancy Ridge  
Vice President  
Telecom Brokers  
1551 N. Tustin Avenue, Suite 960  
Santa Ana, CA 92660  
[Nancy@telecombrokers.com](mailto:Nancy@telecombrokers.com)  
[www.telecombrokers.com](http://www.telecombrokers.com)

cc: Commissioner Mignon Clyburn [mignon.clyburn@fcc.gov](mailto:mignon.clyburn@fcc.gov)  
Commissioner Jessica Rosenworcel [jessica.rosenworcel@fcc.gov](mailto:jessica.rosenworcel@fcc.gov)  
Commissioner Ajit Pai [ajit.pai@fcc.gov](mailto:ajit.pai@fcc.gov)  
Commissioner Michael O'Rielly [michael.orielly@fcc.gov](mailto:michael.orielly@fcc.gov)  
Jonathan Sallet [jonathan.sallet@fcc.gov](mailto:jonathan.sallet@fcc.gov)  
Matthew DelNero [matthew.delnero@fcc.gov](mailto:matthew.delnero@fcc.gov)  
Howard Symons [howard.symons@fcc.gov](mailto:howard.symons@fcc.gov)



June, 19, 2015

The Honorable Tom Wheeler  
Chairman  
Federal Communications Commission  
445 12th Street, SW  
Washington, DC 20554

Received & Inspected

JUN 29 2015

FCC Mail Room

EXHIBIT FILE COPY ORIGINAL

Re: GN Docket No. 13-5, Technology Transitions; GN Docket No. 12-353, AT&T Petition to Launch a Proceeding Concerning the TDM-to-IP Transition; WC Docket No. 05-25, Special Access for Price Cap Local Exchange Carriers.

Dear Chairman Wheeler:

I am Executive Vice President and Sr Engineer at Krueger Communications, Inc.. Our company has been around since 1959 and we have been a proud tech company servicing telecom industry and IT throughout the country. We know the industry well and what it takes to provide proper service to our customers. We have endured the BIG BELL days and seen the changes since then. It appears we are heading toward the same situation once again and therefore I wanted to write to your team asking for help! Help for us and small businesses like us around the Country!

We rely heavily on the high quality phone and Internet services TDS Metrocom (TDS) offers our Company to enable us to provide first class treatment to our own customers. Without reliable access to the TDS products, our business would not survive. Regularly, we review our contract and choose the provider that offers not only a competitive rate, but also the most reliable, high quality service.

For years, we have chosen TDS to provide services that meet and exceed our needs. . They are a competitive provider offering the individualized services and customer support our company desires.

**Our firm provides design services, recommendations of various carrier options, and we deploy technology systems for any size business (smb to enterprise). We know the challenges faced from lack of competition and the impact it will serve to over 3,000 of our customers. With the need of bandwidth growing more every day, the last thing the marketplace needs is another BIG BELL situation to happen and lose the ability to control costs as well as level of service for the small business marketplace.**

We strongly urge the FCC to continue to render decisions that provide customers with more choice when it comes to selecting a Telecommunications carrier who provides high-speed Internet and phone services.

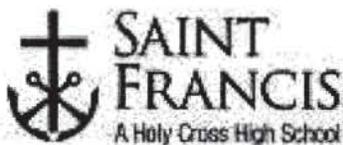
As technology continues to evolve, and more services become IP-based, having access to more choices including with companies like TDS will be critical to our business' success.



Sincerely,

**Allen Krueger Jr**  
**EVP/ Sr Systems Engineer**  
**Krueger Communications, Inc. (Since 1959)**  
**Direct: 262.432.1009**  
**[allenjr@kciteam.com](mailto:allenjr@kciteam.com)**

cc: Commissioner Mignon Clyburn  
Commissioner Jessica Rosenworcel  
Commissioner Ajit Pai  
Commissioner Michael O'Rielly  
Jonathan Sallet  
Matthew DelNero  
Howard Symons  
Matthew Loch



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BROTHERS OF HOLY CROSS

June 22, 2015

Received & Inspected

JUN 29 2015

FCC Mail Room

Chairman, Federal Communications Commission  
445 12th Street, SW  
Washington, DC 20554

Re: GN Docket No. 13-5, Technology Transitions; GN Docket No. 12-353, AT&T Petition to Launch a Proceeding Concerning the TDM-to-IP Transition; WC Docket No. 05-25, Special Access for Price Cap Local Exchange Carriers.

Dear Chairman Wheeler:

DOCKET FILE COPY ORIGINAL

My name is Larry Steinke, Technology Director at Saint Francis High School, Mountain View, California. In today's business environment we absolutely rely on access to competitive broadband services that meet both ours and our customers' needs.

We have chosen TelePacific Communications for our broadband services. They provide the customized service and customer support we need – something that is not a given in the marketplace. The ability to weigh choices from a broad range of competing carriers and then make careful business decisions is essential for us. **More specifically, we have used some of the larger companies and they do not meet our needs. Their customer service and pricing structures were not adequate for our needs.**

**We commend the FCC's efforts to ensure customer choice for broadband service.** We look to you to protect our ability to choose the best carrier for our business as technology makes a fundamental transition moving to IP-based solutions. We encourage you to protect the wholesale access market. This will ensure that our ability to choose a competitive provider, based on factors including customer service and price, will remain intact.

By keeping the marketplace open to competition, the FCC will help ensure that businesses like ours have the power to choose the broadband services and provider that best fit our current and future needs.

Sincerely,

Larry Steinke



CareMore Health Systems, an Anthem Company  
12900 Park Plaza Drive, Cerritos, CA 90703

Received & Inspected  
JUN 29 2015  
FCC Mail Room

The Honorable Tom Wheeler  
Chairman, Federal Communications Commission  
445 12th Street, SW  
Washington, DC 20554

Re: GN Docket No. 13-5, Technology Transitions; GN Docket No. 12-353, AT&T Petition to Launch a Proceeding Concerning the TDM-to-IP Transition; WC Docket No. 05-25, Special Access for Price Cap Local Exchange Carriers.

Dear Chairman Wheeler:

I am the IT Operations Director at CareMore Health Systems/Anthem Inc. Our company not only provides reasonable health plans, but also makes it our mission to be proactive in elderly care to improve the quality of life and help ensure loved ones are with our families longer. In today's business environment we absolutely rely on access to competitive broadband services that meet both ours and our customers' needs.

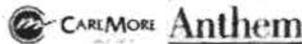
We have chosen TelePacific Communications for our broadband services. They provide the customized service and customer support we need - something that is not a given in the marketplace. The ability to weigh choices from a broad range of competing carriers and then make careful business decisions is essential for us. For the longest time we were split between two carriers, but with the urgency of our clinics to have immediate responses in case of outages or connectivity issues, the other carrier fell way short on customer services, response time or even caring about our needs. TelePacific has always been immediately responsive and done everything within their power to help with fast recovery of any issues we may have. With over 25 years in my technology career this is not something I have seen or been accustomed to.

We commend the FCC's efforts to ensure customer choice for broadband service. We look to you to protect our ability to choose the best carrier for our business as technology makes a fundamental transition moving to IP-based solutions. We encourage you to protect the wholesale access market. This will ensure that our ability to choose a competitive provider, based on factors including customer service and price, will remain intact.

By keeping the marketplace open to competition, the FCC will help ensure that businesses like ours have the power to choose the broadband services and providers that best fit our current and future needs.

Sincerely,  
Tina Iler

IT Operations Director  
CareMore Health System, an Anthem Company  
Office: (562) 282-4076 | Cell: (562) 565-9843 | Fax: (562) 282-4815  
12898 Towne Center Drive | Cerritos, California | 90703



- cc: Commissioner Mignon Clyburn [mignon.clyburn@fcc.gov](mailto:mignon.clyburn@fcc.gov)
- Commissioner Jessica Rosenworcel [jessica.rosenworcel@fcc.gov](mailto:jessica.rosenworcel@fcc.gov)
- Commissioner Ajit Pai [ajit.pai@fcc.gov](mailto:ajit.pai@fcc.gov)
- Commissioner Michael O'Rielly [michael.orielly@fcc.gov](mailto:michael.orielly@fcc.gov)
- Jonathan Sallet [jonathan.sallet@fcc.gov](mailto:jonathan.sallet@fcc.gov)
- Matthew DelNero [matthew.delnero@fcc.gov](mailto:matthew.delnero@fcc.gov)
- Howard Symons [howard.symons@fcc.gov](mailto:howard.symons@fcc.gov)

# KREKELER STROTHER, S.C.

ATTORNEYS AT LAW  
J. David Krekeler

June 19, 2015

Received & Inspected

JUN 29 2015

FCC Mail Room

The Honorable Tom Wheeler  
Chairman  
Federal Communications Commission  
445 12th Street, SW  
Washington, DC 20554

Re: GN Docket No. 13-5, Technology Transitions; GN Docket No. 12-353, AT&T  
Petition to Launch a Proceeding Concerning the TDM-to-IP Transition; WC  
Docket No. 05-25, Special Access for Price Cap Local Exchange Carriers.

Dear Chairman Wheeler:

I am the current office administrator with Krekeler Strother law offices located in Wisconsin and it is my job to compare and recommend vendors for our business including operational hardware such as computer and telephone operating systems.

We rely heavily on the high quality phone and Internet services TDS Metrocom (TDS) offers our company to enable us to provide first class treatment to our own customers and to remain competitive with our legal peers. Without reliable access to the TDS products, our business would not survive. Regularly, we review our contract and choose the provider that offers not only a competitive rate, but also the most reliable, high quality service. I often tell others who attempt to gain our business that my feet are cemented into and with TDS. I have a great team of respected and highly educated professionals at TDS!!

For years, we have chosen TDS to provide services that meet and exceed our needs. They are a competitive provider offering the individualized services and customer support our company desires.

I had previously been with a large national competitor and it was the worst contract I have ever signed in my 20+ years of employment with Krekeler Strother. We are one of the small "fish" businesses in the large pond of law firms in Wisconsin and TDS goes way beyond the call of duty to make sure that our business is well attended to and not swallowed by a large national conglomerate that merely looks at us as only a contract that renews every so often and charges us a very large sum of money, but yet provides little service or attention to our needs. Our law firm is not a "one size fits all" business and our vendors should not be either. TDS is tailored to meet our own business needs.

We strongly urge the FCC to continue to render decisions that provide customers with more choice when it comes to selecting a Telecommunications carrier who provides high-speed Internet and phone services.

As technology continues to evolve, and more services become IP-based, having access to more choices including with companies like TDS will be critical to our business' success. I could not imagine the difficulties I would be faced with again if I was not able to have TDS as my provider!

Sincerely,  
KREKELER STROTHER, S.C.



Kathy A Kelm  
Office Administrator

KAK

cc: Commissioner Mignon Clyburn  
Commissioner Jessica Rosenworcel  
Commissioner Ajit Pai  
Commissioner Michael O'Rielly  
Jonathan Sallet  
Matthew DeNero  
Howard Symons  
Matthew Loch

# KREKELER STROTHER, S.C.

ATTORNEYS AT LAW

J. David Krekeler

Received & Inspected

JUN 29 2015

June 19, 2015

FCC Mail Room

The Honorable Tom Wheeler  
Chairman  
Federal Communications Commission  
445 12th Street, SW  
Washington, DC 20554

Re: GN Docket No. 13-5, Technology Transitions; GN Docket No. 12-353, AT&T  
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Sincerely,  
KREKELER STROTHER, S.C.



Kathy A Kelm  
Office Administrator

KAK

cc: Commissioner Mignon Clyburn  
Commissioner Jessica Rosenworcel  
Commissioner Ajit Pai  
Commissioner Michael O'Rielly  
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Matthew DelNero  
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