



Benbrook Area Chamber of Commerce

Tom Wheeler
Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

Dear Chairman Wheeler, RE: MB Docket No. 15-149

I am writing on behalf of the Benbrook Area Chamber of Commerce to urge you to approve the merger of Charter Communications, Time Warner Cable, and Bright House Networks into New Charter. As a regional organization with member businesses of all sizes, we work to shape a positive business climate, improve the community and promote a better quality of life. We are deeply connected with what our members need in order to thrive, and we believe New Charter would be able to provide all the capabilities necessary to make our community a better place.

We are confident in New Charter because we have worked with Charter for years. As a Charter customer, we have received the latest technology and great customer service. They have also been a member of our organization for the last 10 years, showing a true commitment to community development. New Charter would improve on Charter's capabilities and expand its influence across a larger footprint.

The merger proposal shows that New Charter would value its customers just as Charter has. Bucking industry trends, it would focus on cultivating domestic customer service jobs. In fact, it would return Time Warner's previously outsourced call center jobs to the United States in an effort to boost our national economy, contribute to employment, and better serve local customers.

We are also impressed by New Charter's product offerings. Customers would be able to choose from broadband speeds of 60 Mbps to 300 Mbps. No matter what package is selected, consumers would have no modem fees, data caps or usage-based billing. Indeed, they would be part of a fully digitized system that included Charter's new cloud-based guide. New Charter would be committed to investing in innovation, meaning customers would always be on the receiving end of cutting-edge technology. We know that our members would benefit enormously from such a future-thinking company. The ability to access the latest technology would allow them to compete in their industries with larger players and attract bright minds to our region.

We are very hopeful New Charter will be approved because we know it would bring many benefits to our region. We urge you to consider this impact and support the merger.

Sincerely,

Jamie Presley
President, Benbrook Area Chamber of Commerce

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