

60001120678.txt

The solution of providing power back-ups for retail customers in order to deal with a power outage is absurd. I have bundled telephone service with my internet cable through Comcast at my office. We have battery backups already. But when the power goes down in the building, all internet goes down with it. There is no way to communicate using our telephones, despite the fact that they have power, because power outages in the building take the external components of the internet connection down too.

While I am at it, the call quality is lousy. It is often very hard to understand what people are saying using the Comcast telephone service. A huge drop in call quality from copper lines...

Actually, as far as I'm concerned, Comcast defrauded me when they sold me this service, because I said I wanted land line service. Instead, they provide VOIP service that works with land line hardware. To my surprise.