E-RATE ONLINE

Received & Inspected

SEP 30 2013

FCC Mail Room

September 18, 2013

Federal Communications Commission
Office of the Secretary
445 12th Street SW
Washington DC 20554

CC: 02-6

Re: RH Atlantic-Pacific
BEN 16049970
Form 471 Application Numbers 695108, 695165 & 695195

This is a letter of appeal for the RH Atlantic-Pacific BEN 16049970 in regards to the USAC Administrator's Decision on Appeal dated July 23, 2013.

An invoice deadline extension was requested on May 6, 2013 and denied on June 6, 2013 for the three applications. USAC's appeal decision cited that the request for the extension did not meet the conditions necessary to approve the appeal.

As you will see by the attached email chain, we have been working with the SLD invoicing department manager Mick Kraft for over two years regarding the invoicing of these applications.

When the applications were originally submitted, we responded to a High Cost Review, Selective Review and many additional review questions, all which led to a successful funding commitment. The work was completed and the Service Provider (Coastal Electric) used the SPI process for part of the invoicing. The rest of the project was paid in full by RH Atlantic-Pacific.

In order for RH Atlantic Pacific to receive the remainder of their reimbursements, **it is necessary to change the invoicing mode from SPI to BEAR**, as Coastal is no longer a viable company. I began contacting SLD Invoicing in February, 2011 in order to have the invoicing mode changed. That set off a complete re-review of the entire application to which we responded to the inquiries.

From February 2011 through May, 2013 I attempted to no avail to get the invoicing mode changed. Instead of that happening, I was either put off or ignored by Mick Kraft or asked additional review questions. Mick set up several conference calls with me but then didn't show up for the calls nor did he cancel them. When I escalated the review to Mel Blackwell he simply gave it back to Mick Kraft.

No. of Copies rec'd 0+1
List ABCDE

E-RATE ONLINE

The last report (fluke report) requested by Mick Kraft would have resulted in RH Atlantic-Pacific having to spend over $40,000 to obtain.

We would like to continue to pursue these funds, however without an invoicing deadline extension we can't. While the rules don't state that lackadaisical management at USAC is one of the approved conditions, I can't believe that the school should lose their funding because of that.

Please allow the deadline extensions, after which we can continue to pursue the change of invoicing mode so that RH Atlantic-Pacific can receive their reimbursements.

Thank you,

Mary Jo Sagnella

Mary Jo Sagnella
E-RATE ONLINE
856 Main Street
Monroe CT 06468
msagnella@erateportal.com
203 445-9577

Included: USAC Appeal Decision
Emails

Received & Inspected
SEP 30 2013
FCC Mail Room

USAC

Universal Service Administrative Company
Schools & Libraries Division

Administrator's Decision on Appeal – Funding Year 2009-2010

Invoiced 1-8-10 Last Day 1-28-13 Ext Req 5-6-13 Grant

July 23, 2013

Mary Jo Sagnella
E-Rate Online LLC
856 Main St.
Monroe, CT 06468

Re:	Applicant Name:	RH ATLANTIC-PACIFIC
	Billed Entity Number:	16049970
	Form 471 Application Number:	695195
	Funding Request Number(s):	1909068
	Your Correspondence Dated:	June 20, 2013

After thorough review and investigation of all relevant facts, the Schools and Libraries Division (SLD) of the Universal Service Administrative Company (USAC) has made its decision in regard to your appeal of USAC's Funding Year 2009 Administrator's Decision on Invoice Deadline Extension Request Letter for the Application Number indicated above. This letter explains the basis of USAC's decision. The date of this letter begins the 60 day time period for appealing this decision to the Federal Communications Commission (FCC). If your Letter of Appeal included more than one Application Number, please note that you will receive a separate letter for each application.

Funding Request Number(s): 1909068
Decision on Appeal: **Denied**
Explanation:

- Administrative procedures related to the payment of support for discounted services establish deadlines for applicants or service providers to submit invoices to USAC. The administrator provides an extension of the deadline under certain conditions. Those conditions are documented in the Reference area on the USAC website. (See Service Delivery Deadlines and Extension Requests for more information.) Your request did not provide information that satisfied those conditions.

  Your appeal has not brought forth clear information establishing that those conditions were met but not considered. Therefore, your appeal is denied.

Received & Inspected
SEP 30 2013
FCC Mail Room

USAC
Universal Service Administrative Company

Schools and Libraries Division

Administrator's Decision on Invoice Deadline Extension Request

June 6th, 2013

Mary Jo Sagnella
E-Rate Online LLC
856 Main St.
Monroe, CT 06468

RE: RH ATLANTIC-PACIFIC

RE:	SLD Invoice #:	N/A	BEAR or SPI:	N/A
			Invoice Date:	N/A

SLD Line(s) #:	N/A
Vendor invoice #:	N/A
FCC Form 471 Application Number:	695195
Funding Request Number(s):	1909068
Your Correspondence Dated:	May 6, 2013

After thorough review and investigation of all relevant facts, the Schools and Libraries Division (SLD) of the Universal Service Administrative Company (USAC) has made its decision in regard to your invoice deadline extension request for the invoice number indicated above. This letter explains the basis of USAC's decision. The date of this letter begins the 60 day time period for appealing this decision to the Federal Communications Commission (FCC). If your request included more than one invoice number, please note that for each invoice for which an invoice deadline extension request was submitted, a separate letter is being sent.

Invoice Number: N/A Line(s): N/A
Decision on Request: **Denied**

Explanation: Current deadline guidelines and procedures do not allow approval for the reason submitted.

TO APPEAL THIS DECISION

EMAIL CHAIN

Mary Jo Sagnella

From:	Mel Blackwell <mblackwell@usac.org>
Sent:	Monday, May 06, 2013 3:05 PM
To:	Mary Jo Sagnella
Subject:	RE: RH Atlantic-Pacific 2009 Application

I will check into it

Mel

-----Original Message-----
From: Mary Jo Sagnella [msagnella@erateportal.com]
Sent: Monday, May 06, 2013 03:00 PM Eastern Standard Time
To: Mel Blackwell
Cc: mstolper@georgetownco.com
Subject: FW: RH Atlantic-Pacific 2009 Application

Hi Mel,
I'm hoping that you can help me with this – I've been trying to get an answer from Mick Kraft for more than 6 months but to no avail. (please see the email chain below)

RH Atlantic-Pacific had FRNs approved in 2009 to build a new school which is complete and fully functional. The service provider completed the e-rate portion of the project and used the SPIF method for part of the reimbursement. RH Atlantic also paid them directly for part of the project and wants to get reimbursed through e-rate using BEAR. There is currently legal action between RH Atlantic and the service provider (who may be filing for bankruptcy) – it's important that no money flows through them.

When this was brought to Mick's attention, the entire application seemed to be re-reviewed, despite the fact that we answered Selective Reviews, High Cost reviews and general review questions at the time of the application. Mick request a substantial amount of additional technical information, and we provided everything we could.

I don't understand why there continues to be a delay on this. The schools occupying the building are currently receiving e-rate funding for their services.

Can you do anything to expedite this situation? Mick rarely responds to my phone calls or emails and when he does it's only to tell me that there are more delays.
Thanks,
Mary Jo Sagnella
E-RATE ONLINE
203 445-9577

From: Michael Kraft [mailto:mkraft@usac.org]
Sent: Friday, May 03, 2013 4:09 PM

To: Mary Jo Sagnella
Subject: Re: RH Atlantic-Pacific 2009 Application CAN YOU GET BACK TO ME ON THIS?

Not at this time

From: Mary Jo Sagnella [mailto:msagnella@erateportal.com]
Sent: Friday, May 03, 2013 04:00 PM
To: Michael Kraft
Subject: RE: RH Atlantic-Pacific 2009 Application CAN YOU GET BACK TO ME ON THIS?

So, is there anyone who can help me.

From: Michael Kraft [mailto:mkraft@usac.org]
Sent: Friday, May 03, 2013 3:59 PM
To: Mary Jo Sagnella
Subject: RE: RH Atlantic-Pacific 2009 Application CAN YOU GET BACK TO ME ON THIS?

Mary Jo,

Just as we waited for details about as long.

Mick

From: Mary Jo Sagnella [mailto:msagnella@erateportal.com]
Sent: Friday, May 03, 2013 3:57 PM
To: Michael Kraft
Subject: RE: RH Atlantic-Pacific 2009 Application CAN YOU GET BACK TO ME ON THIS?

I do realize and appreciate this, but again we have been at the exact same spot for 6 months.

From: Michael Kraft [mailto:mkraft@usac.org]
Sent: Friday, May 03, 2013 3:55 PM
To: Mary Jo Sagnella
Subject: RE: RH Atlantic-Pacific 2009 Application CAN YOU GET BACK TO ME ON THIS?

Mary Jo,

I am still missing information from your client. I am looking to see if we can proceed without this detail.

Mick

From: Mary Jo Sagnella [mailto:msagnella@erateportal.com]
Sent: Friday, May 03, 2013 3:53 PM
To: Michael Kraft
Subject: RE: RH Atlantic-Pacific 2009 Application CAN YOU GET BACK TO ME ON THIS?

My client isn't accepting another delay. We can understand a large workload, but this has been going on for 6 months. Shouldn't we be at the top of the pile by now?

From: Michael Kraft [mailto:mkraft@usac.org]
Sent: Friday, May 03, 2013 3:51 PM
To: Mary Jo Sagnella
Subject: RE: RH Atlantic-Pacific 2009 Application CAN YOU GET BACK TO ME ON THIS?

Mary Jo,

This is awaiting another department's actions. I understand that you and I have been working on this but I am working with that team to ensure a more timely response is given. Unfortunately there is a large volume of work in that department at the moment. I am hoping that we can do this as I noted below.

Mick

From: Mary Jo Sagnella [mailto:msagnella@erateportal.com]
Sent: Friday, May 03, 2013 3:50 PM
To: Michael Kraft
Subject: RE: RH Atlantic-Pacific 2009 Application CAN YOU GET BACK TO ME ON THIS?

Mick,
I've been waiting for an answer on this for 6 months. Is there someone else that can help me?
Thanks,
Mary Jo

From: Michael Kraft [mailto:mkraft@usac.org]
Sent: Friday, May 03, 2013 3:42 PM
To: Mary Jo Sagnella
Subject: RE: RH Atlantic-Pacific 2009 Application CAN YOU GET BACK TO ME ON THIS?

Mary Jo,

I was not able to get the meeting with the other department. I am out on training next week but we will try again the week of May 13th.

Best regards,

Mick

From: Michael Kraft
Sent: Tuesday, April 30, 2013 11:21 AM
To: 'Mary Jo Sagnella'
Subject: RE: RH Atlantic-Pacific 2009 Application CAN YOU GET BACK TO ME ON THIS?

Mary Jo,

This is under review by another department. I am trying to arrange a meeting with that team this week so we can discuss this issue with you.

Mick

From: Mary Jo Sagnella [mailto:msagnella@erateportal.com]
Sent: Tuesday, April 30, 2013 10:38 AM
To: Michael Kraft
Subject: FW: RH Atlantic-Pacific 2009 Application CAN YOU GET BACK TO ME ON THIS?
Importance: High

CAN YOU GET BACK TO ME ON THIS?

From: Mary Jo Sagnella
Sent: Tuesday, April 16, 2013 3:19 PM
To: Michael Kraft (mkraft@usac.org)
Subject: FW: RH Atlantic-Pacific 2009 Application

Hi Mick,
I haven't heard back from you – can you give me an update on the status of this?
Thanks,
Mary Jo

From: Mary Jo Sagnella
Sent: Friday, March 22, 2013 11:33 AM
To: Michael Kraft (mkraft@usac.org)
Subject: FW: RH Atlantic-Pacific 2009 Application

Hi Mick,
Can you let me know the status on the RH Atlantic-Pacific 2009 application? It's been several months so I'm hoping you can tell me something!
Thanks,
Mary Jo

From: Mary Jo Sagnella
Sent: Sunday, December 02, 2012 11:31 AM
To: Michael Kraft
Subject: RE: RH Atlantic-Pacific 2009 Application

Hi Mick,
Can you give me a couple of times this week that you would be available for our call?
Thanks,
Mary Jo

From: Michael Kraft [mailto:mkraft@usac.org]
Sent: Friday, November 30, 2012 8:38 AM
To: Mary Jo Sagnella
Subject: RE: RH Atlantic-Pacific 2009 Application

Mary Jo,

Please accept my apologies. I had a medical emergency yesterday.

We can try for something this afternoon if that fits your schedule. I have time about 2:30 if that works for you.

Thank you,

Mick

From: Mary Jo Sagnella [mailto:msagnella@erateportal.com]
Sent: Thursday, November 29, 2012 2:14 PM
To: Michael Kraft
Subject: RE: RH Atlantic-Pacific 2009 Application

Hi Mick,

Just tried to reach you for our scheduled call today but to no avail – can we still speak this afternoon???

Mary Jo

From: Michael Kraft [mailto:mkraft@usac.org]
Sent: Monday, November 26, 2012 10:35 AM
To: Mary Jo Sagnella
Subject: RE: RH Atlantic-Pacific 2009 Application

Mary Jo,

I will plan on 2:00 p.m.

A site visit may be a possibility but this is not something that can be done right now.

Mick

From: Mary Jo Sagnella [mailto:msagnella@erateportal.com]
Sent: Monday, November 26, 2012 10:33 AM
To: Michael Kraft
Subject: RE: RH Atlantic-Pacific 2009 Application

Would 2:00 work?

Is the site visit a consideration?

From: Michael Kraft [mailto:mkraft@usac.org]
Sent: Monday, November 26, 2012 10:29 AM
To: Mary Jo Sagnella
Subject: RE: RH Atlantic-Pacific 2009 Application

Mary Jo,

Thursday would be better as that would allow my staff member time to report. Perhaps sometime in the afternoon will work for you.

Thank you,

Mick

From: Mary Jo Sagnella [mailto:msagnella@erateportal.com]
Sent: Monday, November 26, 2012 10:27 AM
To: Michael Kraft
Subject: RE: RH Atlantic-Pacific 2009 Application

Great – could we set up a call for Wednesday to discuss?

The client would be more than happy to set up an on-site visit with SLD personnel at the school – this would answer any questions anyone has about the services at the school.

From: Michael Kraft [mailto:mkraft@usac.org]
Sent: Monday, November 26, 2012 10:19 AM

To: Mary Jo Sagnella
Subject: RE: RH Atlantic-Pacific 2009 Application

Mary Jo,

This did not help much but I have a staff member, currently out but returning this week, who is looking into this. I will let you know what is needed.

Mick

From: Mary Jo Sagnella [mailto:msagnella@erateportal.com]
Sent: Monday, November 26, 2012 10:17 AM
To: Michael Kraft
Subject: FW: RH Atlantic-Pacific 2009 Application
Importance: High

Hi Mick,
Could we set up a call this week to discuss? The client needs some closure this week due to personnel changes.
Thanks,
Mary Jo

From: Mary Jo Sagnella
Sent: Monday, November 19, 2012 12:42 PM
To: Michael Kraft
Subject: FW: RH Atlantic-Pacific 2009 Application

Hi Mick,
Any updates on this? Thanks,
Mary Jo

From: Mary Jo Sagnella
Sent: Thursday, October 25, 2012 5:57 PM
To: Michael Kraft
Subject: RE: RH Atlantic-Pacific 2009 Application

Hi Mick,

1. See the attached symbol list / notes.
2. The main IDF room is located on the ground floor of the building.
3. There are also telecom rooms located near the elevator bank on all other floors.
4. The G702 forms are the certified receipts that all of the equipment that was in the original contracts was delivered and installed. We do not have an asset register available. Visiting the school would be the best option for seeing what's there.

Please let me know if you have any additional questions.
Thanks,
Mary Jo

From: Michael Kraft [mailto:mkraft@usac.org]
Sent: Wednesday, September 26, 2012 2:43 PM
To: Mary Jo Sagnella
Subject: RE: RH Atlantic-Pacific 2009 Application

Mary Jo,

I will not be at the training next week as I will be in Kansas giving different training. The following week I will be on vacation returning on October 29. Perhaps we can arrange a meeting after that. In the meantime, is there a way that you can provide a key or legend to the maps? There are identifier codes but they do not relate to the equipment in a quickly discernible manner. The equipment rooms are not clearly identified so we can not see where the equipment on the invoices may be located.

We also did not receive any asset tracking lists or the asset register. Perhaps that information will assist also in determining where the equipment resides. We did not get a list of the equipment delivered as requested.

Thank you,

Mick

From: Mary Jo Sagnella [mailto:msagnella@erateportal.com]
Sent: Wednesday, September 26, 2012 1:54 PM
To: Michael Kraft
Subject: RE: RH Atlantic-Pacific 2009 Application

Hi Mick,
I won't be available until after Wednesday of next week – can we set up something then? (I'll be at the SLD training on Monday!)

Mary Jo

From: Michael Kraft [mailto:mkraft@usac.org]
Sent: Wednesday, September 26, 2012 1:21 PM
To: Mary Jo Sagnella
Subject: RE: RH Atlantic-Pacific 2009 Application

Mary Jo,

We have gone thru much of the documentation but would appreciate some time to discuss this. We did not find that all the requested information was provided and much of the bulk had already been received. We need to discuss this so you can get us what we need.

Would you have time on Friday morning?

Thank you,

Mick

From: Mary Jo Sagnella [mailto:msagnella@erateportal.com]
Sent: Wednesday, September 26, 2012 11:53 AM
To: Michael Kraft
Subject: FW: RH Atlantic-Pacific 2009 Application

Hi Mick,
Do you have any update on the RH Atlantic-Pacific application for FY 2009?
Thanks,
Mary Jo

From: Mary Jo Sagnella
Sent: Thursday, September 20, 2012 4:30 PM
To: Michael Kraft
Subject: FW: RH Atlantic-Pacific 2009 Application

?

From: Mary Jo Sagnella
Sent: Friday, September 14, 2012 10:35 AM
To: Michael Kraft
Subject: RE: RH Atlantic-Pacific 2009 Application

Hi Mick,
Has the documentation been reviewed for RH Atlantic-Pacific? If not, do you have a time frame?
Thanks,
Mary Jo

From: Michael Kraft [mailto:mkraft@usac.org]
Sent: Monday, August 20, 2012 11:18 AM
To: Mary Jo Sagnella
Subject: RE: RH Atlantic-Pacific 2009 Application

Mary Jo,

We are still working on the review of the documentation.

Mick

From: Mary Jo Sagnella [mailto:msagnella@erateportal.com]
Sent: Monday, August 20, 2012 11:17 AM
To: Michael Kraft
Subject: RE: RH Atlantic-Pacific 2009 Application

Hi Mick,
I'm just following up on this application to see if we can discuss the remaining reimbursement.
Thanks,
Mary Jo

From: Michael Kraft [mailto:mkraft@usac.org]
Sent: Wednesday, August 01, 2012 11:40 AM
To: Mary Jo Sagnella
Subject: RE: RH Atlantic-Pacific 2009 Application

Mary Jo,

Thank you very much for the information. Please allow me some time to review this documentation.

Best regards,

Mick

From: Mary Jo Sagnella [mailto:msagnella@erateportal.com]
Sent: Wednesday, August 01, 2012 9:49 AM
To: Michael Kraft
Subject: RE: RH Atlantic-Pacific 2009 Application

Hi Mick,
Attached and below please find the requested information for the RH Atlantic-Pacific FY 2009 application. As a refresher, we are looking to complete the final reimbursement for services performed through Coastal Electric Construction Corp, application 695195, FRNs 1908635, 1908909 and 1909068.

The new school building was constructed for the Achievement First Brooklyn High School and the Uncommon Charter High School. The original application underwent a selective review as well as other reviews before being funded. Part of the reimbursement for Coastal Electric has been disbursed and we now want to complete the reimbursement.

Please let me know if you have any questions.
Thanks,
Mary Jo

From: Michael Kraft [mailto:mkraft@usac.org]
Sent: Monday, February 27, 2012 3:41 PM
To: Mary Jo Sagnella
Subject: RE: RH Atlantic-Pacific 2009 Application

Mary Jo,

The application is still being reviewed. However, I noted some questions that were to be included in their review. If you do not mind I would like to submit these to you for response. This will enable you to proceed with these while the other parties complete their review.

In reviewing the record and payments made we need the following:

1) Please have the school provide the asset register for products installed including serial number, location and other data as recommended on the USAC website.
Please see the attached.
2) Please provide a detailed equipment list for the invoices submitted. Each FRN had equipment cited and charged but the invoice did not include any reference to the items installed. This is needed to reconcile the payments to any outstanding funds yet to be paid.
Please see the attached certified and notarized G-702 invoice from Coastal.
3) Please provide a building layout so the number of jacks and installation closets can be identified and noted for distance from server rooms.
Please see the attached
4) Please provide a description of the patch panels and the number of connections for each.
272000-004 - Item 8 CAT 6 Patch Panels (ADC)_090725.pdf
271000-023 - Item 5 CAT 6 Basic Plenum Voice Cable (ADC)_090708.pdf
271000-022 - Item 4 CAT 6 Basic Plenum Data Cable (ADC)_090708.pdf

The description is attached.

- 5) Please provide a description of the server installation requirements: where is each server located in relation to the school building layout, what is the use of the server and how many ports are on each?
  HP Proliant DL360GS
  - DHCP Server located in the 1st Floor Server Room
  - Provides Building wide DHCP service

- HP Proliant DL 360GS
  - DNS Server located in the 1st Floor Server Room
  - Provides Building wide DNS service

- HP Proliant DL360GS
  - Network Configuration Server located in the 1st Floor Server Room
  - Cisco network configuration server

- HP Proliant DL360GS
  - CWIMS Server located in the 1st Floor Server Room
  - Cisco Works Lan Management Server for providing building wide network services

- HP Proliant DL360GS
  - TACACS Server located in the 1st Floor Server Room
  - Cisco Authentication server for providing login and authentication services for building wide network services.

6) Please provide the 'Fluke' reports or similar data that demonstrates the results from the cable testing.

Attached please see the proposal for $48,025 that RH Atlantic Pacific received to execute the Fluke report. This cost can not be justified without confirmation that RH Atlantic will receive the remaining funding due based on the report.

The FRNs in question for the above are 1908909, 1908635, and 1905682.

If you have any further questions, please let me know.

Best regards,

Mick

From: Mary Jo Sagnella [mailto:msagnella@erateportal.com]
Sent: Monday, February 27, 2012 3:32 PM
To: Michael Kraft
Subject: RE: RH Atlantic-Pacific 2009 Application

Hi Mick,
Just checking in again regarding the RH Atlantic-Pacific application. Any news?

Thanks,
Mary Jo

From: Michael Kraft [mailto:mkraft@usac.org]
Sent: Friday, February 10, 2012 2:55 PM
To: Mary Jo Sagnella
Subject: RE: RH Atlantic-Pacific 2009 Application

Mary Jo,

I have been informed that this has not yet been sent. There is a review of the commitment and the questions have not yet been sent. I know that the team is working on an urgent FCC issue at the moment but expect this to be sent hopefully next week.

Mick

From: Mary Jo Sagnella [mailto:msagnella@erateportal.com]
Sent: Friday, February 10, 2012 2:53 PM
To: Michael Kraft
Subject: RE: RH Atlantic-Pacific 2009 Application

Hi Mick,
I would really like to wrap this up (as I'm sure you would!). I still haven't heard anything – has there been a request for additional information sent?

Mary Jo

From: Michael Kraft [mailto:mkraft@usac.org]
Sent: Tuesday, January 31, 2012 8:08 AM
To: Mary Jo Sagnella
Subject: Re: RH Atlantic-Pacific 2009 Application

Mary Jo,

You should be hearing from the group reviewing this soon.

I thought they already sent it to you.

Mick

From: Mary Jo Sagnella [mailto:msagnella@erateportal.com]
Sent: Monday, January 30, 2012 04:43 PM
To: Michael Kraft
Subject: RE: RH Atlantic-Pacific 2009 Application

Hi Mick,
Any update on this project?
Thanks,
Mary Jo

From: Michael Kraft [mailto:mkraft@usac.org]
Sent: Friday, January 13, 2012 12:25 PM
To: Mary Jo Sagnella
Subject: RE: RH Atlantic-Pacific 2009 Application

Mary Jo,

We are working on putting together some information that will allow us to send you a request for information. We do not want a series of separate communications with questions and the facts need to be reviewed before we request information on items we may already have in house.

I hope that we should be sending you the questions soon and we can conclude the issue.

Thank you for your assistance and patience in this matter.

Best regards,

Mick

From: Mary Jo Sagnella [mailto:msagnella@erateportal.com]
Sent: Tuesday, January 10, 2012 3:36 PM
To: Michael Kraft
Subject: FW: RH Atlantic-Pacific 2009 Application

Hi Mick,
Happy New Year!

Do you have any updates for me on the RH Atlantic-Pacific application?

Thanks,
Mary Jo

From: Mary Jo Sagnella
Sent: Thursday, December 22, 2011 8:28 AM
To: Michael Kraft
Subject: FW: RH Atlantic-Pacific 2009 Application

Hi Mick,
Do you have an update on the RH Atlantic-Pacific application?
Thanks,
Mary Jo

Happy Holidays!

From: Mary Jo Sagnella
Sent: Monday, December 12, 2011 12:15 PM
To: Michael Kraft
Subject: RE: RH Atlantic-Pacific 2009 Application

Hi Mick,
Any update?
Thanks,
Mary Jo

From: Michael Kraft [mailto:mkraft@usac.org]
Sent: Thursday, December 01, 2011 9:48 AM
To: Mary Jo Sagnella
Subject: RE: RH Atlantic-Pacific 2009 Application

Mary Jo,

The staff member working on the reconciliation was out and has not reported back to me yet. I will follow up on this and let you know.

Thank you for your reminder.

Mick

From: Mary Jo Sagnella [mailto:msagnella@erateportal.com]
Sent: Thursday, December 01, 2011 9:47 AM
To: Michael Kraft
Subject: RE: RH Atlantic-Pacific 2009 Application

Hi Mick,
Happy December! Any update?

Thanks,
Mary Jo

From: Michael Kraft [mailto:mkraft@usac.org]
Sent: Monday, November 07, 2011 3:20 PM
To: Mary Jo Sagnella
Subject: RE: RH Atlantic-Pacific 2009 Application

Mary Jo,

There are a few things left to look at but we are getting close. I should be able to work with the other party and find a resolution this week. I will contact you on Friday to let you know.

Mick

From: Mary Jo Sagnella [mailto:msagnella@erateportal.com]
Sent: Monday, November 07, 2011 2:56 PM
To: Michael Kraft
Subject: RE: RH Atlantic-Pacific 2009 Application

Hi Mick,
It's been a few weeks so I was checking to see if you had an update on the RH Atlantic application.
Thanks,
Mary Jo

From: Michael Kraft [mailto:mkraft@usac.org]
Sent: Tuesday, October 18, 2011 9:26 AM
To: Mary Jo Sagnella
Subject: RE: RH Atlantic-Pacific 2009 Application

Mary Jo,

I am surprised that you received information regarding the review. I just left a conference for just this and it was not completed yet. I expect something in the next week or so. I will let you know.

Mick

From: Mary Jo Sagnella [mailto:msagnella@erateportal.com]
Sent: Tuesday, October 18, 2011 9:16 AM
To: Michael Kraft
Subject: RE: RH Atlantic-Pacific 2009 Application

Hi Mick,
I've been advised that the RH Atlantic 2009 application is officially out of "special compliance• review, and I can now work with you on getting the remaining reimbursements disbursed. Do you have time this week to speak with me about this? There are some special circumstances regarding the service provider and processing another SPI.

Thanks,
Mary Jo Sagnella
E-RATE ONLINE

203 445-9577

From: Michael Kraft [mailto:mkraft@usac.org]
Sent: Thursday, March 31, 2011 1:38 PM
To: Mary Jo Sagnella
Subject: RE: RH Atlantic-Pacific 2009 Application

Mary Jo,

I am sorry but I do not have that information. The questions will be derived and then sent. I do not have a view of that area as it keeps its work close at hand for obvious reasons. The best I can say is that when the questions arrive be prepared to respond as thoroughly as possible to ensure clarity. This will allow a quicker decision.

Best regards,

Mick

From: Mary Jo Sagnella [mailto:msagnella@erateportal.com]
Sent: Thursday, March 31, 2011 1:30 PM
To: Michael Kraft
Subject: RE: RH Atlantic-Pacific 2009 Application

Thanks for the update! Do you have any idea how soon we can expect the questions?

From: Michael Kraft [mailto:mkraft@usac.org]
Sent: Thursday, March 31, 2011 1:17 PM
To: Mary Jo Sagnella
Subject: RE: RH Atlantic-Pacific 2009 Application

Mary Jo,

The item was raised during their meeting. The group will be getting questions together and will be submitting them to the applicant. Please be prepared to respond to these questions. I do not know to whom they plan to send them but most likely it will be to the person certifying the Form 471.

Best regards,

Mick

From: Mary Jo Sagnella [mailto:msagnella@erateportal.com]
Sent: Thursday, March 31, 2011 1:15 PM
To: Michael Kraft
Subject: RH Atlantic-Pacific 2009 Application

Hi Mick,

Can you let me know if the RH Atlantic application was reviewed at this week's meeting? If so, I will call you tomorrow morning for an update. Otherwise, I will wait until next week.

Thanks,
Mary Jo