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I am OPPOSED to the proposed Charter-Time Warner Cable-Bright House Networks merger for the following reasons:

- 1) The proposed merger would result in concentration of too much market share for cable and broadband services and thereby adversely affect pricing and service quality for consumers.
- 2) As a Charter subscriber, I have witnessed first-hand how the company treats its customers. I had originally subscribed to its cable TV service in reliance upon channel availability information posted on the Charter website and written documents provided by Charter's installer. However, Charter later claimed that this information was "out-of-date" and consequently did not provide some of the TV channels. This appears to be an example of "bait and switch" tactics employed by Charter.
- 3) One of my relatives is a Time Warner subscriber and has mentioned numerous problems with quality and pricing of services that she and others have experienced over the years.

In summary, I believe that such a proposed merger would have extremely adverse impacts on consumers of cable and broadband services. It would also inhibit market competition.