

That's what we're talking about.



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September 2, 2015

Sara Sack  
Assistive Technology for Kansans  
2601 Gabriel Avenue  
Parsons, KS 67357

RE: Supplement to TRS Consumer Complaint Log Summaries for June 1, 2013 through May 31, 2014

CG DOCKET NO. 03-123

Dear Sara,

While performing a routine investigation of our reporting data, we discovered an error in the reports that were pulled for the 2014 Annual FCC Complaint Log Summary in which several categories did not pull for the **June 1, 2013 to May 31, 2014** time period.

Attached please find those complaints that did not pull in the original report. We recommend that your office file this as a supplement to your 2014 FCC Complaint Log Summary.

We have added an additional explicit check to our reporting process to make sure that complaints pull properly for future reports. We have also confirmed that the 2015 Complaint Log Summary was accurate.

We apologize for any inconvenience this may have caused.

Please let us know if you have any questions.

Sincerely,

A handwritten signature in blue ink that reads "Beth".

Beth Slough  
National TRS Contract Manager, Hamilton Relay

enclosure