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FCC-Competition Policy Division

Albuquerque, New Mexico
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Federal Communications Communication
Wireline Competition Bureau
Competition Policy Division
Washington, DC 20554

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FCC Mail Room

Gentlemen:

This letter is in the nature of a protest of the discontinuance of Sprint's wireline service on September 19, 2015.

My name is Donovan F. Duggan, age 82, and in poor health. I am also a Marine Corps veteran, a federal retiree and a member of USAA.

As a Sprint long distance wireline customer I enjoy excellent service and outstanding rates. Sprint's "7¢ a minute 'anytime", coupled with USAA discounts provide a combination which I doubt any other provider can match. While I have not done an exhaustive study on this comparison, a change of providers at this juncture would be troublesome and stressful.

As an example: while inquiring Century Link's rates, I later discovered I had been "slammed" into Century Link's service. I complained to the FCC (379296) and I restored my service to Sprint. Nevertheless, I fear unjustified charges may yet appear on my Sprint and Century Link statements.

Hopefully this will not occur but FCC's intervention may help this unwarranted occurrence.

Thank you for considering these matters.

Respectfully submitted,

Donovan F. Duggan

[illegible]

Albuquerque, NM 87123