

September 22, 2015

Via Electronic Filing

Ms. Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

Re: Notification of Substantive Change, *Structure and Practices of the Video Relay Service Program*, CG Docket No. 10-51; *Telecommunications Relay Service and Speech-to-Speech Services for Individuals with Hearing and Speech Disabilities*, CG Docket No. 03-123—47 C.F.R. § 64.606(f)(2).

Dear Ms. Dortch:

Pursuant to 47 C.F.R. § 64.606(f)(2), Sorenson Communications, Inc., (“Sorenson”) hereby notifies the Commission of an additional substantive change to its TRS service related to the industrywide transition from the H.323 standard to Session Initiation Protocol (“SIP”) for connecting VRS calls. On July 2, 2015, Sorenson notified the Commission that, in preparation for the transition to SIP, it was introducing Session Border Controllers (“SBC”) into its VRS platform and that those controllers would affect how some Sorenson customers are connected to an interpreter when one becomes available. As of mid-August 2015, a small number of callers using third-party phones who Sorenson previously connected directly to interpreters will now be connected in the manner described in Sorenson’s July 2 notice. Most callers using third-party phones have always been connected in this manner and are therefore unaffected by this change. Sorenson expects to complete the SIP transition in Winter, 2015, at which time it expects to regain the ability to directly connect those callers affected by this temporary change.

Sincerely yours,

/s/

John R. Grimm
Counsel for Sorenson Communications, Inc.