



September 25, 2015

Tom Wheeler
Chairman
Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

RE: MB Docket No. 15-149

Dear Chairman Wheeler,

I am writing to express my support for the merger of Charter Communications, Time Warner Cable and Bright House Networks into New Charter. Although Charter does not provide service directly within the City of Knoxville, it is one of the major providers in our region.

Local cable and Internet services are largely outside the jurisdiction of our local government, but questions and concerns about those services are among the most frequent topics raised by local residents. We often hear that people want improved broadband access, more competitive pricing and better customer service.

It is my understanding that New Charter has committed to improving customer service and providing a wider array of broadband options across its entire network. It has also promised to extend zero modem fees and no data caps or usage-based billing, ensuring network neutrality for all of its customers.

I believe this merger would provide benefits for our local residents and for those across the country who would be served by New Charter. I ask that you consider the merits of the merger and lend your approval.

Sincerely,

A handwritten signature in cursive script that reads "Madeline Rogero".

Madeline Rogero
Mayor