

September 29, 2015

Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

**Re: Implementation of the Payphone Reclassification and Compensation Provisions of
the Telecommunications Act of 1996 CC Docket No. 96-128**

Dear Ms. Dortch:

Attached please find the updated Payment Handling and Dispute Resolution Contact List for Puerto Rico Telephone Company, Inc. d/b/a Claro, pursuant to section 64.1320(e).

Should you have any question regarding this information, do not hesitate to contact us at (787) 782-9046.

Respectfully submitted,



Walter Arroyo Carrasquillo, Esq.
Regulatory and Government Affairs Director

Enclosure

Puerto Rico Telephone Company, Inc. (PRT)

Payment Handling and Dispute Resolution Contacts

Per requirement of 47 CFR Section 64.1320€, PRT provides this statement identifying the persons responsible for handling payphone compensation and for resolving disputes with payphone service provides:

I. HANDLING PAYPHONE COMPENSATION

Primary Point of Contact: Billing Concepts, Inc.
Attention: Peggy Gaitan
7411 John Smith Drive, Suite 200
San Antonio, TX 78229
Telephone: (201) 949-7109

Secondary Point of Contact: PRT
Attention: Cynthia Toro
P.O. Box 360998
San Juan, PR 00936-0998
Telephone: (787) 782-5389

II. RESOLVING DISPUTES

Primary Point of Contact: PRT
Attention: Juan A. Ortiz
P.O. Box 360998
San Juan, PR 00936-0998
Telephone: (787) 275-8602

Secondary Point of Contact: PRT
Attention: Alicia Caballero
P.O. Box 360998
San Juan, PR 00936-0998
Telephone: (787) 275-8602