October 9, 2015

Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

Re: PS Docket No. 13-239; PS Docket No. 11-60

Dear Ms. Dortch,

On October 8, 2015, Jeff Cohen, Mark Reddish, and Max Hsu of the Association of Public-Safety Communications Officials (APCO) International held a conference call with Jeff Goldthorp, John Healy, Mike Saperstein, Renee Roland, John Sawyer, and Holly Rocco of the Public Safety and Homeland Security Bureau to discuss the above-referenced proceedings.

APCO described the kind of outage information that would be useful to public safety answering points (PSAPs), noting that it differs from what could be of value to consumers. APCO suggested that specific, timely situational awareness information would be of much greater value than reports on what steps providers have taken to improve reliability and resiliency. Further, it would be useful for PSAPs to have this information in a format that can be used to easily assess the outage area on the PSAP’s map system. This may be in the form of coordinate boundaries for the outage area, GIS files, or text information from internal carrier reporting systems that can be input into the PSAP’s map and/or CAD systems to provide a visual representation of the affected area. APCO noted that while wireless network outages threaten the public’s ability to contact 9-1-1, they also impede emergency alerts and information transmitted via mobile apps. Therefore, it would be valuable for PSAPs to know what kind of outage has occurred (power outage, physical damage, transport network out of service, etc.), the scope of the outage, and estimated repair time.

Pursuant to Section 1.1206 of the Commission’s rules, this letter is being filed electronically with your office.

Respectfully submitted,

/s/
Jeffrey S. Cohen
Chief Counsel