

**Before the
FEDERAL COMMUNICATIONS COMMISSION
Washington, D.C. 20554**

In re:	}	
	}	
Rates for Interstate Inmate Calling Services	}	WC Docket No. 12-375
	}	
	}	

JOINT STATEMENT OF

JOHN L. CLARK & ARTHUR WALLENSTEIN

Detention professionals widely recognize that providing inmates meaningful communications with friends and family are essential aspects of good detention management. Personal phone calls between friends and family is highly valued by inmates and generally has positive overall effects on inmates, their families and staff persons.

Inmates who maintain family ties are less likely to adopt behaviors of hardened criminals and become part of a prison subculture. This communication will decrease the likelihood of inmates developing and adopting an institution mentality that they would carry with them upon release.

Accordingly, encouraging communication between inmates and their families promotes order and security in detention facilities as well as in the community. There is an increased likelihood of success upon release when there has been meaningful and consistent contact with outside support networks while incarcerated.

Respectfully submitted,

John L. Clark
708 Hope Lane
Gaithersburg, MD 20878

Arthur Wallenstein
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Olney, Maryland 20832

JOHN L. CLARK

EDUCATION:

- Master of Public Administration, Wayne State University, 1977
- Master of Arts (Theology) University of Detroit, 1972
- Theological Studies, St. John's Seminary, Plymouth, Michigan, 1965-68
- BA (Philosophy) Sacred Heart Seminary College, Detroit 1965

RECENT PROFESSIONAL RESPONSIBILITIES:

Criminal Justice Consultant for the following agencies, 2002 to present:

- Department of Justice, Civil Rights Division. Expert Witness (2011 to present)
- Law firm of Feldesman Tucker Leifer Fidell, LLP. Corrections Consultation (2009-2011)
- Office of the Federal Detention Trustee, U.S. Department of Justice (2002-2009)

Served as Senior Advisor to the agency in a number of areas involving the coordination and oversight of local detention facilities used by the U.S. Marshals Service for detaining federal pretrial prisoners.

- Superior Court, District of Columbia (2002-2009)

Assisted the office of the Chief Judge in several areas, mostly providing coordination to various interagency detention related operations and projects.

- U.S. Marshals Service, District of Columbia (2003-2005)
- Law firm of Rosen Bien Galvan & Grunfeld. Expert witness. (2011 to present)

PREVIOUS PROFESSIONAL EXPERIENCE:

1997 to 2002 - Corrections Trustee for the District of Columbia

- Appointed by Attorney General Reno to set-up and manage a Congressionally established agency to coordinate and oversee the closure of the Lorton prison complex and the movement of 8,000 prisoners to federal custody. Closed the office in 2002, having successfully completed the mission.

- Directed the agency's role as a funding and oversight vehicle for federal support of the District of Columbia's operations to hold felons in custody. Managed annual budget of over \$150 million.
- Established and served as chair of the Interagency Detention Work Group in the District, set up with federal and District of Columbia Courts and 10 agencies to address a number of problems related local detention issues.
- Facilitated several other special projects to address pressing detention issues at the request of the Deputy Attorney General and Congressional authorities.

1974 to 1997 - Federal Bureau of Prisons

- 1991 to 1997: Served as Assistant Director of the agency, chief of the Community Corrections and Detention Division.
 - Appointed as original division chief, setting up this newly established division, one of eight major divisions within the Bureau of Prisons. Member of Bureau's Executive Staff, the central decision-making body on policy and personnel matters.
 - Oversaw agency policy on all detention related issues and operations, including the daily operation of all federal pretrial facilities. In that capacity, served as principal agency liaison with a variety of external agencies, such as the U.S. Marshals Service, the Federal Probation and Pre-Trial Service, and the Immigration and Naturalization Service. Represented the agency on the Department of Justice Detention Planning Committee.
 - Coordinated a network of 30 community corrections field offices and 250 contract community corrections programs with over 6,000 offenders, as well as a number of secure contract facilities holding another 4,000 sentenced prisoners, including administration of a contract budget of \$180 million.
 - Directed the operations of the agency's privatization project management team in the implementation of the Bureau's initiative to significantly expand its use of privatized facilities, including planning, procurement, and oversight of privatized facilities, such as the award of a \$300M 10 year contract.
- Previous positions in Bureau of Prisons from 1974 to 1991:
 - Warden at a large urban pre-trial detention facility (Miami, Florida 1988-1989) and at the highest security federal penitentiary in the country (Marion, Illinois 1989-1991);

- Central Office, Chief of Correctional Programs Branch, responsible for headquarters coordination of such operations as Inmate Classification, Unit Management, Witness Protection Program, Cuban INS detention programs;

- At 5 other facilities spanning all security levels, held the following positions: Correctional Officer, Case Manager, Unit Manager, Executive Assistant, Camp Administrator.

1994 to 1997 - Instructor (part-time), Criminal Justice Administration, Montgomery College, Rockville, Maryland

1972-74 - Chaplain at large state psychiatric hospital, Ypsilanti, Michigan, Michigan Department of Mental Health. Part-time Chaplain, Federal Correctional Institution, Milan, Michigan

1969-72 - Parish priest, Flint Michigan. Catholic Diocese of Lansing

SELECTED RECENT INVOLVEMENTS

- Member, National Committee on Community Corrections
- President, Board of Directors, Visitors' Services Center (A small non-profit agency)
- Member, Board of Directors, Council for Court Excellence
- President, Bureau of Prisons Retirees' Association, DC Chapter
- Chair, Parish Council, St. Rose of Lima Church, Gaithersburg, Maryland
- Member, American Correctional Association

ARTHUR WALLENSTEIN

EDUCATION

Undergraduate: Georgetown University, School of Foreign Service, Washington, D.C. Major: Political Science, B.S., 1967 Dean's List. Who's Who Among Student Leaders.

Graduate: University of Pennsylvania, Graduate School of Arts and Sciences. Major: International Relations, M.A., 1968. Ph.D. candidate, National Science Foundation Fellowship. Columbia University, Special Student, 1969 - course work in South African politics. University of Chicago, Special Student, 1974 - course work in the Hispanic Community and its problems.

TEACHING

University of Maryland, Department of Criminology and Criminal Justice, College Park at Shady Grove Campus (teaching undergraduate courses in criminal justice starting January, 2015) - current

2010 – Present: University of Maryland University College, appointed Adjunct Associate Professor, Criminal Justice Program teaching advanced 400 level courses in Correctional Administration and core courses in Introduction to Corrections.- current

2003 – Present: Montgomery College, Rockville, Maryland, Adjunct Faculty member teaching courses in Introduction to Corrections and Administration of Justice.- current

1998 – 1999: University of Washington, Society and Justice Program, Adjunct Instructor taught undergraduate senior level courses in Adult Corrections.

1978-1990: Temple University, Visiting Associate Professor (promoted 1987), Criminal Justice Department, Philadelphia, Pennsylvania.

1987-1990: St. Joseph's University, Instructor, and Graduate Program in Criminal Justice, Philadelphia, Pennsylvania.

Teaching positions were adjunct assignments while serving as Director/Warden in Bucks County, Pennsylvania, King County, Washington and Montgomery County, Maryland.

FIELD RESEARCH:

Work in Africa (Namibia, Zimbabwe, Lesotho, Swaziland, and South Africa) to study the relationship between racism and international politics (1970).

Visits to correctional institutions in Egypt and Israel (1982).

Visits to UNHCR/UNBRO refugee camps, Thai-Cambodian Border (1987) on behalf of the U.S. Committee for Refugees. Publication - Family Reunification for Khmer on the Thai-Cambodian Border, July 1988.

INTERNSHIP U.S. Department of State, Bureau of African Affairs (Office of Southern African Affairs), 1966-1967, political affairs intern while at Georgetown University.

MILITARY 1st Lt., U.S. Army Reserve (active duty discharge, May 1972 - reserve period ended - 27 July 1975). Assigned to Ft. Benning, Georgia - Infantry and Military Intelligence. (direct from DD214)

CORRECTIONS EXPERIENCE

10/99 – March, 2015 (Retired, 3/13/2015)

Director – Montgomery County Department of Correction and Rehabilitation, serve as the Department Director for Adult Corrections in Montgomery County, Maryland. Manage the county correctional system including two maximum security jails of 1200 beds with major program involvement in substance abuse treatment, education, workforce programs and related correctional programs. Also includes a Pre-Release Center (community corrections and reentry) with 175 beds and model reentry programs, and a full Pretrial program in the community with an ADP of 1600. Department is accredited by the American Correctional Association (100%), National Commission of Correctional Health Care (NCCHC) at 100% and Correctional Education Association (CEA) at 100% compliance. Full compliance (100%) Prison Rape Elimination Act (both Jails and community based Prerelease and Reentry Center), March, 2015.

8/1990- 10/99

Director - King County Department of Adult Detention, Seattle, Washington

Joint appointment as Director and Jail Administrator. Responsible for cabinet-level senior management of King County's corrections system, including two maximum-security prison/detention centers (1,600 beds and 890 beds), Work/Education Release (190 beds), and Electronic Home Detention (70), substance abuse treatment center (296 beds) with King County Health Department. Supervise staff of 600 with a \$70 million budget. Multiple-union environment with full labor relations responsibilities. Regular testimony before 13-member County Council. New Regional Justice Center project development under my supervision (892 beds--direct supervision--plus courts, police, prosecutor, defense, and related agencies opened, March 1997). Full program of alternative options for both pretrial and sentenced populations. NCCHC Health Care Accreditation (1992-93, 1994-97, 1998-1999).

8/1977-8/1990

Director - Bucks County Department of Corrections, Bucks County, Pennsylvania

Joint appointment as Director and Warden, Bucks County Prison. Responsible for administering county corrections system, including maximum-security prison (600 beds) and a 230-bed community-based work release center. Direct participant in planning and design of new generation direct-supervision prison opened June 1, 1985. Supervise staff of 225 employees. New prison selected by U.S. Justice Department, National Institute of Corrections, as training site for direct-supervision jail operations. Planned and coordinated design of new work release

facility (270 beds), 1988-1990. Represented prison wardens numerous times before House and Senate Judiciary Committees (Pennsylvania General Assembly), 1979-1990 in following areas: mental health, community service/restitution programs. Four times NCHC Health Care Accreditation and two times ACA Community Residential Program Accreditation.

2/1974-8/1977

Illinois Department of Corrections, Joliet, Illinois

Progressively more responsible positions within this state corrections agency:

- Director, Adult Reception and Classification Center, Joliet, Illinois.
- Assistant Warden, Program Services, Stateville Correctional Center, Joliet
- Clinical Services Supervisor, Stateville Correctional Center, Joliet

Left to accept Warden's position in Bucks County, Pennsylvania.

8/1972-2/1974

Philadelphia County Prisons, Program Planning and Evaluation Unit

Responsible for the development of rehabilitation and staff training programs, and the evaluation of internal operations. Programs which I personally developed included: Correctional Studies Training Program, Addictive Disease Treatment Program (with Dr. Ed Guy). Developed modifications for programs in inmate education, training, work release and recreation.

5/1971-8/1972

Planning Analyst, Pennsylvania Prison Society - Philadelphia, Pennsylvania

Developed program recommendations during an evaluation of the internal operations of the Philadelphia County Prison system.

2/1972-5/1972

Counselor, Fort Benning Disciplinary Barracks - Columbus, Georgia

During my tenure at the U.S. Army Officers Infantry School, I started a volunteer counseling program for men in custody at the Fort Benning Stockade. The program continued after my departure.

9/1967-2/1970

Volunteer Teacher and Caseworker, State Correctional Institution, Philadelphia, Pennsylvania

Volunteer teacher and caseworker. While a graduate student at the University of Pennsylvania, I participated in a pilot program involving teaching and casework at this maximum-security institution. This was the first introduction of volunteers into this correctional setting.

AWARDS

Montgomery County Family Justice Center Foundation, *Inspiring Leader Award in Public Service*, 2014.

Bernard Harrison Lifetime Achievement Award in Correctional Health Care, Presented by the National Commission on Correctional Health Care, 2004. – First Time awarded to a line correctional administrator.

Washington Council on Crime and Delinquency, Outstanding Public Employee, 1998.

King County - Martin Luther King, Jr., Humanitarian Award, 1996 and 1992.

American Jail Association, Howard B. Gill Award - Jail Administrator of the Year (National Award - Large Jails), 1988.

Pennsylvania Prison Wardens Association, Warden of the Year, 1986.

APPOINTMENTS

Chair – Corrections Committee, Metropolitan Council of Governments (COG)
Elected to a second term as Chair of the COG Committee covering all 10
Jurisdictions – Maryland, Virginia, Washington, DC and adult corrections/jail
operations.

National Institute of Corrections Advisory Board (US Justice Department) appointed September, 2010, by Attorney General Eric Holder to a three year term (2010-2013). Previously appointed by Attorney General Janet Reno (1994-2004).

Chair, Jail Reentry Advisory Group (2007-2008) national project on Jail Reentry – Life after Lockup: Improving Reentry from Jail to Community, conducted by Urban Institute, John Jay College of Criminal Justice and Bureau of Justice Assistance.

National Association of Counties, Justice and Public Safety Steering Committee Member - October 2000 – Present.

Pennsylvania Commission on Crime and Delinquency, Commissioner and Member representing Adult Corrections/Jails - October 1979 to August 1990. Statewide criminal justice planning agency with nonpolitical gubernatorial appointment.

Chairman, Jail Overcrowding Task Force. Steering Committee, Prison and Jail Overcrowding Committee. Developed and implemented funded program to assist local county correctional facilities.

Pennsylvania Commission on Crime and Delinquency Southeast Regional Advisory Committee, 1978-1979 (nonpolitical gubernatorial appointment).

Advisory Board, Pennsylvania Prison Society.

PUBLICATIONS

“Intake and Release in Evolving Jail Practice,” Prison and Jail Administration – Practice and Theory, Carlson and Garrett (eds.), Aspen, Maryland, 2014, pp: 18 - 36; (3rd edition);

“Strategies for Building on What We Know About People with Mental Disorders in the Criminal Justice System,” Offender Programs Report, Vol. 3, No. 6, March/April, 2000, pp. 85 – 91.

“Jail Crowding: Bringing the Issue to the Corrections Center Stage,” Corrections Today, December, 1996, pp. 76 – 81;

"A Wholly False Sense of Security: Wilson v. Seizer and "Jail Litigation," National Institute of Corrections Mega Jail Report, October 1990.

Family Reunification for Khmer on the Thai-Cambodian Border, U.S. Committee for Refugees, Washington, D.C. (1988) with Court Robinson.

New Prison Planning: Advocacy for a Regional Planning Process, National Institute of Corrections (September 1987) - presented at the American Correctional Association national meeting for the National Institute of Corrections, August 1987.

"New Generation/Direct Supervision Correctional Operations," American Jails, Spring 1987.

Intergovernmental Aspects of Prison and Jail Overcrowding, Brookings Institute, Washington, D.C., December 1986 Presentation.

A Design and Implementation Process for New Generation Jails - presented to the American Correctional Association National Conference, 1985.

"Jail Overcrowding," Prison Journal, June 1982.

"Chillon Castle Revisited," Prison Journal, February 1981 (Part II).

"Chillon Castle Revisited," Prison Journal, February 1980 (Part I)

Correctional Law: An Annotated Bibliography - Pennsylvania Prison Wardens Association, May 1979.

The Operation of a County Furlough Program, presented to the National Conference on Jail Crisis, National Association of Counties, 1978.

Co-author: The Dynamics of International Organization - Dorsey Press, Illinois, 1972; 740 pages - Text on international cooperation through various international organizations (United Nations, etc.)