

60001333681.txt

I received notice from Comcast through a browser warning that we have a monthly data cap on our internet service. There was no formal letter sent out and we were never told this when selecting our plan by phone. When I navigate their labyrinth site, I find they say we have three tries during this trial before they start charging us for using more data than others. There is no notice on our official bill of any of this going on. This seems to me a shady and sneaky way of breaking the news that they want a way to make more money off of people using services such as Netflix or Hulu. I rely on an actual bill to understand what I'm paying for and there is no information on how much data we're using.

I don't know if I can express this well enough except to say this. People who are heavily invested in Comcast should know that they are not untouched by this. You are slowly but surely infringing on the neutral and open freedom of what the Internet has been because you're only concerned about your own selfish bottom dollar and whether the company continues to make more and more. You're only thinking about money and not about how this could affect the lives of all including your family and future families. You should know that I will have enough money one day soon to give you a run for your money. I was looking for a cause to support and fight for. Thank you for giving me this very cause. To keep companies related to the Internet from becoming bloated, greedy, and so large, one part of it doesn't know what the other part of it is doing. It's employees are embarrassed and/or depressed to be working there. It's leaders incapable of running a company with the best interests of both its customers and shareholders. There needs to be heavier regulation on the companies supplying the Internet, the same as there is for utilities, such as electricity and water. A company should not have this much power and potential manipulation over the way information is transmitted by people. I could go on but I will instead focus on doing what I can as a person to protest what is going on here until a fair balance is achieved.