

**Before the
FEDERAL COMMUNICATIONS COMMISSION
Washington, D.C. 20554**

In the Matter of)	
)	
Application of Charter Communications, Inc,)	MB Docket No 15-149
Time Warner Cable Inc., and)	
Advance/Newhouse Partnership)	
For Consent to the Transfer Control of)	
Licenses and Authorizations)	

RESPONSE TO COMMENTS

November 12, 2015

Wisconsin Community Media submits these comments in response to the notice for reply comments on the above applications.

Background

Wisconsin Community Media (WCM) is a 501(c)(6) professional organization representing 51 public, education, and government (PEG) access centers in Wisconsin. Founded in 1998 as the Wisconsin Association of Public, Education, and Government Access Channels (WAPC), WCM's mission is to support local expression through media. WCM annually sponsors a two-day conference, a one-day workshop and the Best of the Midwest Video Fest, which attracts entries from a five-state area. WCM provides professional development in video production, social media, cable engineering, volunteer management, fundraising, copyright law, community outreach, and marketing, as well as advises our members about the laws and regulations governing PEG. WCM also facilitates networking and program sharing between centers and as needed, lobbies at the state and federal levels.

If the merger is approved and Charter takes over management of Time Warner franchises, Charter systems will completely dominate the state serving 94% of Wisconsin's population living in towns larger than 1,000 people. Time Warner currently serves 52% of this population.¹ Some communities are served by competitive franchises.²

Survey Findings

Based on a Survey Monkey survey of WCM member PEG centers conducted between September 28 and October 15, 2015 in which 49 out of 51 members participated, WCM is very concerned about Charter taking over management of Time Warner franchises in Wisconsin for two reasons:

- Our survey clearly shows that Charter's performance in regard to its treatment of PEG access channels significantly lags behind Time Warner, Comcast, and other video providers. We have good reason to believe that the PEG channels that come under the management of New Charter are likely to suffer harm.
- Wisconsin communities have no regulatory tools to use with cable companies to improve performance. Wisconsin's state franchise law eliminated local franchising at the municipal level and did not enact any significant state oversight.

¹See the Appendix 1 table that merges U.S. Census population data with the Wisconsin Cable Communications Association's list of cable providers http://www.wicable.tv/aws/WCCA/pt/sp/providers_alpha_listing.

² AT&T and some small telephone companies offer competitive video service in some communities. AT&T competes in some parts of the greater metropolitan areas of Milwaukee, Madison, and the Green Bay/Fox Valley region. However, it is difficult to determine how widespread U-verse is in Wisconsin or where other telephone company service has actually rolled out. Wisconsin's state franchise law requires large telecommunications service providers (AT&T) to provide access to its video service to at least 50% of its basic local exchange service area. AT&T has apparently met this requirement, not always serving whole cities. See AT&T's summary of its roll-out here: <http://www.att-services.net/att-u-verse/availability/uverse-wisconsin.html> The State of Wisconsin Department of Financial Institutions, the agency responsible for cable television regulation in the state, has an online list of companies that have been certified by the state to operate a video franchise called "State-Issued Certificate of Franchise Authority Log," which was last updated on October 13, 2015. The log lists companies that have filed applications and annual reports and have paid a small fee and lists the areas these companies "intend" to serve. Go to <https://www.wdfr.org/corporations/VideoFranchise.htm> State law does not penalize a company if it does not serve an area it has obtained a state-issued certificate for. According to George Petak, Administrator of the Division of Corporate and Consumer Services, DFI does keep any records of where video providers have actually rolled out service.

Recommendations

If the FCC approves the application, WCM agrees with the Alliance for Community Media and American Community Television that the approval should impose the following conditions on any consent to transfer, and WCM would like to see these conditions imposed notwithstanding any state franchising law to the contrary:

1. New Charter should be required to make all PEG channels available on the basic service tier near local broadcast channels.
2. The Commission should require New Charter to keep Time Warner's PEG channels on their long-held positions on the line-up.

In addition, WCM agrees with ACM that:

3. The Commission should prohibit discrimination against PEG channels, and ensure that PEG channels have the same features and functionality, and the same signal quality, as that provided to local broadcasters' primary channels. Access channels should not be so compressed that they fall prey to all kinds of reception and ingress problems.
4. The Commission should require that all PEG channels be identified by name and its programming listed in the electronic program guide.
5. The Commission should require that PEG channels that cablecast in HD be carried in HD on the HD tier.

In addition WCM agrees with American Community Television that:

6. New Charter should be required to reinstate free cable service at public buildings and school buildings.
7. The FCC should institute some kind of appeals process for local communities that want or have PEG access channels. Since almost none of the federal rights and protections under the Cable Act for franchising authorities are being enforced by the State of Wisconsin, the FCC

would be justified to reinstate these provisions for Wisconsin PEG access television channels.

WCM would heartily support an FCC appeals process with enforcement authority that could be instituted by a municipality at no charge, to make a case for funding and services based on the rights granted to franchising authorities under the Cable Act.

In addition, certain Wisconsin-specific conditions should be remedied through the merger:

7. New Charter should not be allowed to institute a “PEG Transport (transmission) Fee” in the future on cable subscribers as allowed in Wisconsin law.
8. New Charter should be required to pay for the first 200’ of construction when an origination point is moved starting from the origination point, not the headend as New Charter is interpreting Wisconsin’s statute to mean.³

WCM believes that Wisconsin’s state franchise law undercuts federal law by eliminating the ability of municipalities to ensure video providers are responsive to the needs of communities and are providing funding and services to support PEG access channels. Should the FCC decide to take this opportunity to reinstate some measure of local authority in these areas in the State of Wisconsin, WCM would be very supportive.

Charter Cable Service Issues

Charter has worked hard not to have PEG obligations in Wisconsin

Charter’s claim in its reply comments that it has always fulfilled PEG obligations belie the fact that it has worked hard to eliminate PEG obligations in Wisconsin and in 2007 succeeded.⁴ Charter, along with AT&T and the rest of the cable industry in Wisconsin, successfully lobbied the state

³ Wis. Stats. 66.0420 (5)(d)

⁴ Public version of its Reply Comments footnote 328 p. 87. Wisconsin’s state franchise law passed in 2007 is at 66.0420.

legislature to eliminate all financial and in-kind support for PEG except for transmitting existing access channels at no charge from existing origination locations.”⁵

- Charter interprets its few remaining PEG obligations as narrowly as possible.
 - In 2008, as soon as state franchise legislation passed, Charter acted to move local PEG channels to digital locations disregarding that nearly half of its customers were subscribing only to the analog tier and digital television sets were not widespread.
 - Despite statutory language, Charter does not pay for the first 200’ of construction costs when a PEG origination point is moved because it challenged the meaning of the provision with the state and the state agreed that it is only liable for the first 200’ of construction *from their headend*. This interpretation makes the provision completely ineffective and has cost municipalities tens of thousands of dollars.⁶
- Despite promises to legislators in 2007 that it would continue providing free cable service to public buildings and schools as a “tax write-off” and that a mandatory provision to keep cable service free was unnecessary, Charter now charges 85% of our member communities for cable television service drops in public buildings according to WCM’s recent survey.
- Charter Communications has ignored Wisconsin Community Media’s attempts to work with it to resolve concerns and provide information to our members who represent the vast majority of PEG access centers operating in the state.
- WCM’s survey results show that Charter has mostly unsatisfactory relationships with PEG access centers individually and compares unfavorably to other video providers;
- Reception problems are more severe for Charter access channels than for those carried by other providers.

⁵ Wis. Stats. 66.0420. Transmission language is at (5)(c)(1). More discussion about the details of this statute can be found later in these comments.

⁶ Wis. Stats. 66.0420 (f)(d)

- Our survey found that subscribers have a harder time finding PEG access channels on Charter systems. Clustering PEG channels between 979 and 994 has not, in Charter’s words, “greatly enhanced our customers’ abilities in finding PEG programming.”⁷
- In Wisconsin, Charter has not provided any help in promoting the locations of PEG channels on the line-up and did not include PEG in any “comprehensive marketing plan” to communicate changes when it moved the PEG channels from long-held positions to the analog 90’s and the digital 900’s in 2008 despite its claim that it routinely does this around the country.⁸
- According to our survey, 83% of WCM’s member access centers say their programming is not listed in the Electronic Programming Guide. Charter’s resistance to providing this service to PEG access centers reinforces the difficulty subscribers have in finding channels.

Profile of WCM Member PEG Centers

WCM’s 51 member PEG centers are located in 49 Wisconsin communities and serve nearly half of Wisconsin’s population residing in communities with over 1,000 people. Most of our member PEG centers are managed by local governments; the others are managed by school districts, a university, and non-profit organizations. More than three-quarters of our member centers offer some degree of public access. Almost 90% offer coverage of government affairs. Seven of our members also manage LPFM stations.⁹

The loss of the PEG fee in January of 2011 due to the passage of state franchise legislation three years earlier caused public access centers reliant on a negotiated PEG fee for operating expenses to close or scale back significantly. The very active West Allis Community Media Center closed. WYOU in Madison barely exists; it has a volunteer board and an origination point at the downtown branch of the

⁷ See Charter’s Public Reply Comments footnote 328 on page 87.

⁸ Ibid.

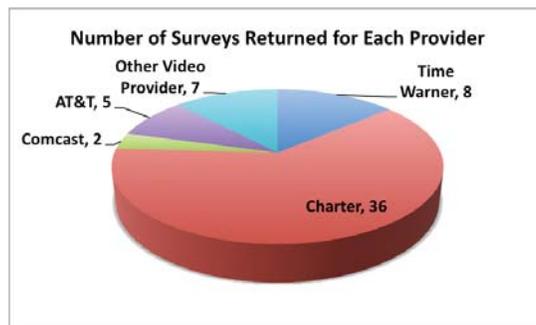
⁹ A complete list of our member access centers is listed in Appendix 2.

public library. Chippewa Valley Community Television in Eau Claire lost over 50% of its funding and heavily scaled back its public access services. Wausau’s public access center closed and reopened in the last few years with two very part-time coordinators and a tiny fraction of the funding it once had. MATA Community Media in Milwaukee is expected to close within two years. Several small access centers also closed.

Since state franchise legislation passed, Wisconsin PEG access centers rely on the cable franchise fee, which can be used for any municipal budget item. While some access centers receive the entire franchise fee for their operations, it is not typical. Our members’ budgets vary widely. Some manage with virtually no funding and others have budgets of more than \$200,000 annually. WCM offers a sliding scale membership and 41% report having budgets of less than \$50,000 per year. Many do their work with much smaller budgets. Only 18% of our members have budgets exceeding \$200,000. The state franchise law allows PEG centers to be “commercial,” but it has not opened any new significant sources of revenue for a variety of reasons including the lack of visibility of access channels, inconsistent reception and availability, and frequently, insufficient funding to provide, promote and market services. Most of the centers being operated as city departments are now also responsible for other municipal needs related to communication such as IT, telephone systems, AV equipment, public information, and the city’s online presence.

WCM PEG Access Center Survey

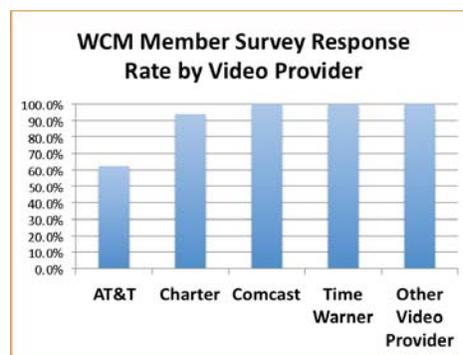
Each WCM member PEG center was asked to fill out one survey for each video provider that carries its channel(s). WCM received 58 completed surveys from 49 member stations. Less than one-quarter of our members are



served by more than one video provider.¹⁰ As you can see from the pie chart, Charter carries the access channels of most WCM member access centers. Other major providers are Time Warner, Comcast, and AT&T. Several members are served by smaller operators: DirecTV (the university access channel is injected into a campus-wide service), Vernon Communications (serving Madison government buildings), Tri-County Communications Cooperative (a county-managed system in Trempealeau County), MediaCom, Mount Horeb Telephone Company, and Solarus.

WCM Video Provider Survey Response Rate

As you can see from this chart, WCM had 100% participation in the survey from centers served by Comcast, Time Warner, and “other video providers.” Ninety-four percent of our members with Charter responded to the survey and 62.5% of those carried by AT&T.¹¹



Satisfaction with Video Providers - Survey Rating Scheme

One of the questions the survey asked was, “On a scale of 1 to 10, 1 being Extremely Dissatisfied and 10 being Extremely Satisfied, how satisfied are you with this video provider regarding...” In the following charts, responses were simplified for ease of comparison. If a survey respondent rated the provider a “1,” “2,” “3,” or “4” it was called “Dissatisfied.” If someone rated the

¹⁰ Those carried by two providers are MATA Community Media and City Channel both in Milwaukee, Kenosha, Pleasant Prairie, Sheboygan, West Bend, UW-Whitewater, Wisconsin Rapids, Dodgeville, Mount Horeb, Madison City Channel (3) and WYOU-Madison.

¹¹ Two PEG centers said they did not feel comfortable filling out a survey about AT&T because the building housing the PEG center does not pay to subscribe to AT&T and they cannot view their access channel signal. In addition, none were responsible for handling service complaints. Cable subscribers are supposed to complain to the state in the absence of local regulation.

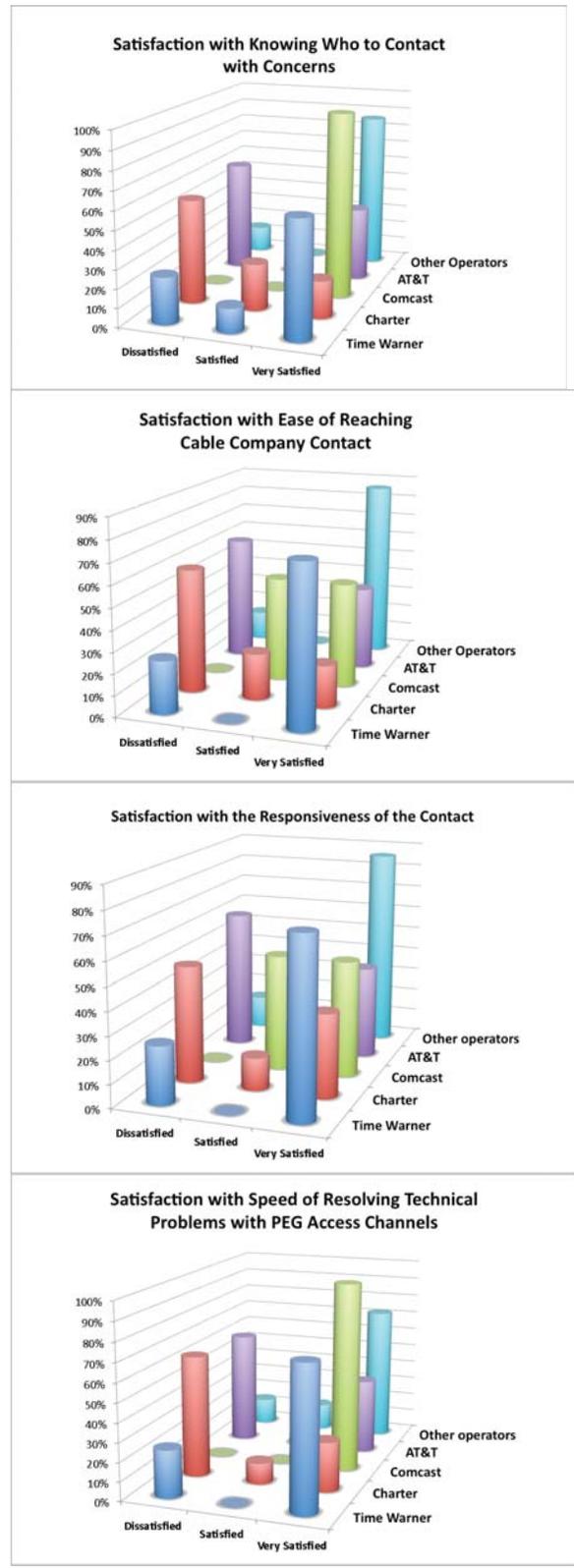
provider a “5” or a “6” they were called “Satisfied.” If they rated the provider a “7,” “8,” “9,” or “10,” they were judged to be “Very Satisfied.”¹²

Customer Service Satisfaction

The following tables illustrate that Charter’s PEG access customer service is poor compared to other operators.

Whereas dissatisfaction with the service of Time Warner hovered at 25%, half or sometimes nearly two-thirds of Charter system PEG access managers were dissatisfied with knowing who to contact with problems, the ease of reaching the contact, satisfaction with the contact’s responsiveness, and the speed with which the contact responded to a problem.

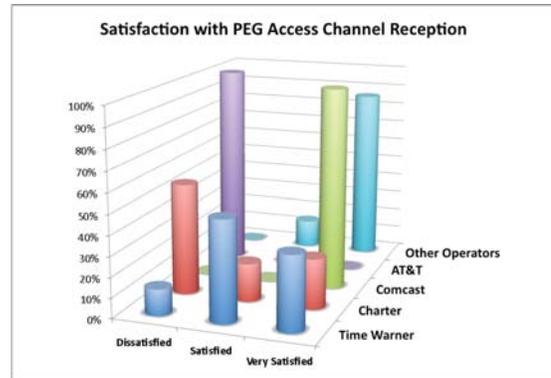
Comcast and other operators fared very well on these measures with all or nearly all managers satisfied with their performance.



¹² The complete results of the survey are available upon request.

Satisfaction with PEG Access Channel Reception

More than half of the PEG centers on Charter systems are dissatisfied with the reception. Most gave the company “1”s and “2”s. In comparison, most access centers rated Time Warner a “5” or higher. All or nearly all access centers were very satisfied with the reception



on Comcast and other providers, except, of course, with AT&T, which does not provide proper carriage. This is a matter of deep concern to WCM. What will happen when Charter takes over the Time Warner channels? Wisconsin’s state law merely states that the operator “shall bear only the responsibility to transmit programming” and is otherwise silent regarding signal quality.¹³

Type of Reception Problems and how Quickly are they being Resolved

WCM’s survey delved further into the kind of reception problems occurring and how quickly and easily they are being resolved by the video provider. We asked survey respondents to select ONE answer out of a list to describe how often and how serious the reception problems are on the access channels. The main pie chart in the large graphic shows the overall results from all survey respondents. Separate pies for each video provider follow. The whiter the pie piece the less serious and less frequent the reception problems.

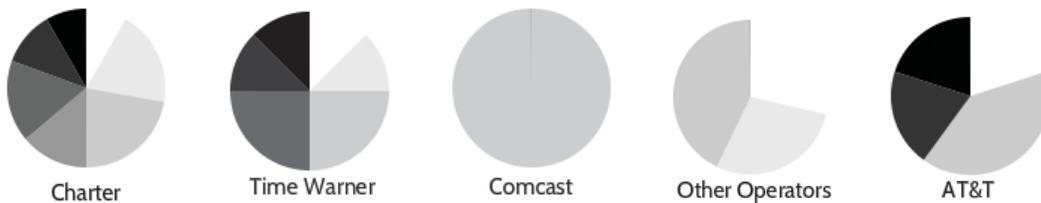
¹³ 66.0420(5)(c)(2)

Q4 Please check one answer that describes best how often and how serious your reception problems are on the access channels.

Answered: 58 Skipped: 0



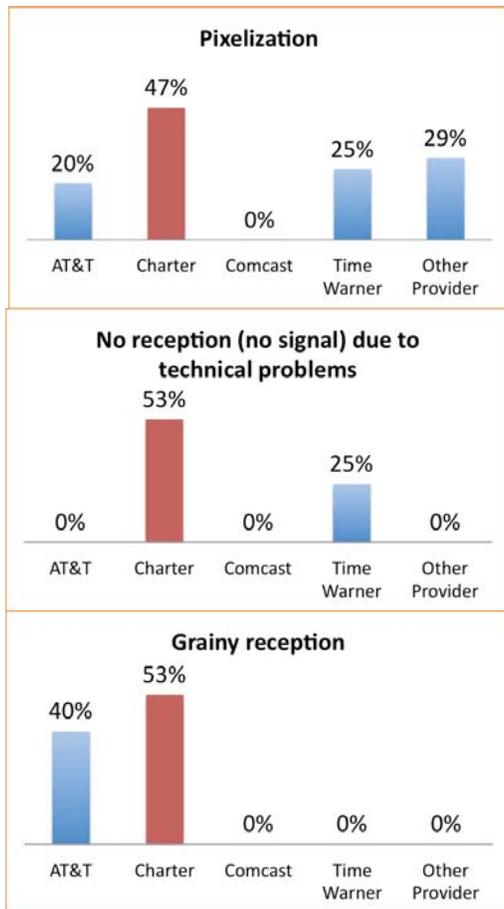
- I never have any problems with reception on the access channels I manage.
- I used to have problems with reception that have been resolved.
- I have occasional minor problems with reception on the access channels that are resolved easily.
- I have frequent minor problems with reception on the access channels that are not resolved easily.
- I have occasional serious problems with reception on the access channels that get resolved in a timely manner.
- I have occasional serious problems with reception on the access channels that take more than 2 days to resolve
- I have frequent or ongoing reception/black out problems that the video provider has failed to resolve.



Comcast and Other Operators fare very well, with access centers reporting that minor reception problems occur occasionally and are handled easily. However, about half of the access channels carried by Charter and Time Warner experience frequent, serious, and hard to resolve problems. AT&T’s pie chart once again reflects the frustration a large minority of respondents have with AT&T’s website style carriage.

To get a better handle on the kinds of reception problems they were experiencing, WCM asked its member access centers, “Over the last three years, what have the reception problems looked like?”

We told them to check all that applied. The percentage of Charter access centers with problems of all



kinds far outpaced those of any other video provider.

Access managers on Charter’s system commented that the reception is “snowy,” “degraded” and “dark or pixelized.”

One PEG access center manager in Charter’s system said “periodically our channels are off.” More than one reported that channels can go black for one or two days at a time. One reported that a community was without a PEG channel for a month. Radio interference still plagues some PEG channels and a loose connection in a subscriber’s house can force PEG channels off the air. The problem is

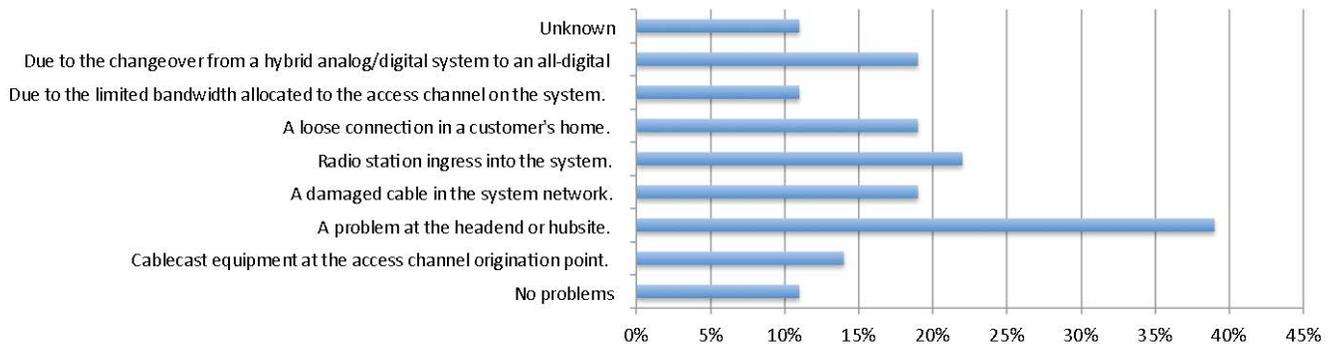
exacerbated by overcompression. According to one manager,

“Some people say they have no access to the PEG channels. Most of the time it’s signal strength into the home. All the other channels work, but the PEG channel doesn’t unless the Charter guy fixes it. You would have to call them and most people don’t because they don’t think they get the channels.”

Time Warner problems stem from over-compression causing pixelization. One access manager talked about how disappointing it is to produce programming that is unwatchable over the system.

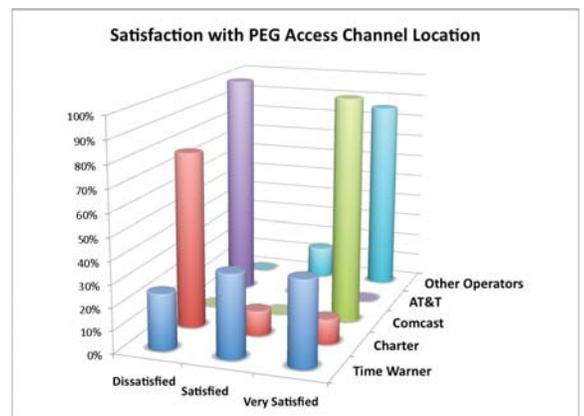
We gave managers a list of reception problem causes and asked them to select all the ones that had happened to them over the last three years. Most checked more than one item on the list. Four said they had had no problems. The chart below summarizes what WCM learned. Thirty-eight percent of managers said the source of a problem they had was found at the video provider’s headend or hubsite. Only 14% said the company found a problem at the PEG access origination site.

Reported Sources of Reception Problems with Charter

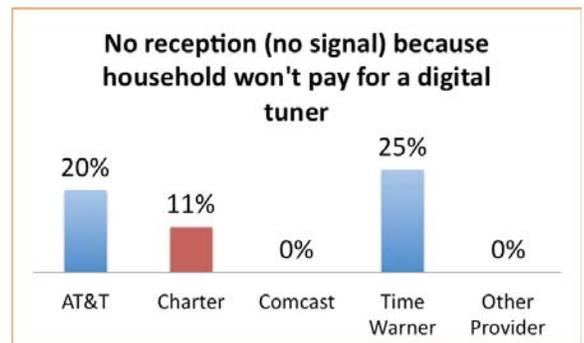
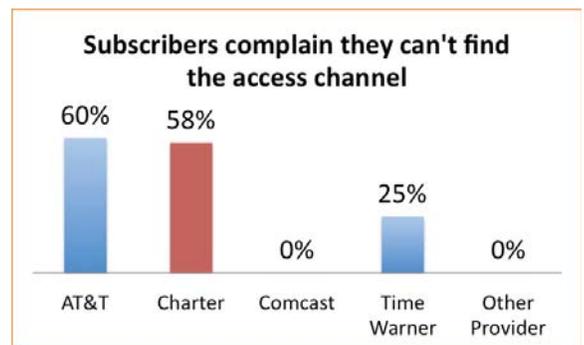


Satisfaction with PEG Access Channel Location

Charter system PEG access centers are extremely dissatisfied with their channel locations in the 900s; 52% rated Charter a “1.” Overall, 72% were dissatisfied. WCM is very concerned that when Charter takes over Time Warner, it will quickly move the PEG access channels to the 900’s, exacerbating the difficulty subscribers already have in finding and viewing the access channels.



PEG access channels carried on Time Warner’s system are on channel numbers like 4, 14, and 20. Only 25% of our members say subscribers complain about their location. Most centers have had the same channel location for decades. Any dissatisfaction stems from complaints from customers who use a QAM tuner television set where PEG channels must be found at 97.2 or 97.10, or from people without any box, who are unable to get the PEG channels at all.



In comparison, the survey shows high satisfaction levels with the location of the access channels on Comcast and other small video providers, but understandably extremely low satisfaction levels with AT&T.¹⁴ See Appendix 3 for the location of member PEG channels on cable system line-ups.

History of Charter Cable Service Issues

History of Charter's channel relocation in Wisconsin

As WCM discussed at some length in our comments in MB Docket 14-57, Charter wasted no time in moving the PEG access channels from long-held low numbers to digital locations between 982 and 994 after state franchise legislation passed in 2008. The new law said that operators may provide PEG channels on “any service tier that is viewed by more than 50 percent of ... customers.”¹⁵

At the time, WCM came into possession of internal Charter subscriber numbers showing that nearly half of its Wisconsin subscribers subscribed only to the analog tier and would be unable to view the PEG channels at these digital locations unless they had a new digital television set.¹⁶ WCM hired attorneys and fought Charter. The result was that Charter moved the PEG channels to the analog 90's for analog subscribers and the 900's for digital subscribers – a move that was difficult for PEG centers to promote and difficult for subscribers to find. Charter provided no assistance in promoting the change to customers. About two years ago, Charter transitioned to an all-digital system and all PEG channels are now found only in the 900's. Charter continues to provide absolutely no promotional support to the PEG channels. For example, in its online and print subscriber channel guide for Madison, Charter lists PEG channels generically as “Local Access” or “Public Affairs Programming.”¹⁷

¹⁴ AT&T subscribers must go to channel 99, and click through a series of menus to get to the video stream. When finished viewing, a viewer has to click in reverse to get back to the home page. The process is completely contrary to TV viewing expectations and practices and its likely only the most highly motivated viewers, who know what show they are specifically looking for, would go through this.

¹⁵ 66.0420 (5)(a)(3)

¹⁶ See Appendix 4 for the Eau Claire Leader Telegram editorial, *Public access cable switch a rip-off for some subscribers*.

¹⁷ See Appendix 5 for a sample Charter channel line-up from Madison.

Charter and carriage on the Electronic Program Guide

Guide

Besides sticking the PEG access channels in digital Siberia, Charter has stonewalled the efforts of our members to be carried in the Electronic Program Guide.

Only six out of 36 survey respondents whose channels are carried by Charter centers report their programs are listed in the EPG. This has proved to be an effective way to prevent subscribers from finding access programs of interest and completely stymies subscribers from recording any access shows for viewing later, like they can do with any other program on the line-up.

Stories circulate among members about the difficulties they have had trying to get on the EPG and according to our survey, it has discouraged more than half of our member centers from pursuing it at all. Thirty percent say they have been stonewalled or quoted prices that are too expensive or have been told it requires a long lead time. Some believe they need special equipment. In 2013, Chippewa Valley Community Television attempted to get its program schedule carried on the electronic program guide. The station contacted Charter and eventually got this response:

In order for a local access channel to have their programming information added to Charter's program guide they must first contact Rovi to coordinate a customized source code at ipgcustomersupport@rovicorp.com. This process requires them to provide their Charter source code so that it may be changed to a customized code specific for them. They can then provide specific program titles and program details for themselves. The cost to have this option is \$100 per month. Additional cost may be assessed per Rovi depending on the level of service needed to support the PEG channel/director. All costs will be at the PEG's (franchise's) expense.

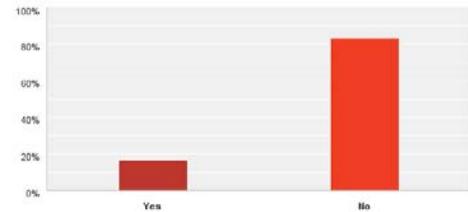
CVCTV then shared this response from Charter with Rovi and received the following email:

Charter needs to contact their Rovi Account Rep to provide a contracted price as I am unable to provide this information. Also worth mentioning: Charter has to contact Rovi Customer Support to request a new LO source. Though this is something they should be aware of already.¹⁸

CVCTV never received a satisfactory response from Charter after months pursuing the idea. Lacking

Q8 Does this video provider carry your program schedule on the Electronic Program Guide, enabling subscribers to record your programs for later viewing?

Answered: 36 Skipped: 0



¹⁸ Email of December 11, 2013 from Jeffrey Cantwell, Rovi Corporation to Donna Berry CVCTV.

support for this effort, CVCTV finally decided to give up; trying to get this done was taking too much staff time and the cost was prohibitive for CVCTV, which had lost over half of its funding when PEG fees ended. WCM decided to try and help CVCTV and other access centers that wanted to get on the EPG. In August 2013, WCM invited Charter and other video providers to serve on a panel to talk about carriage on the EPG and other cable-related issues, such as what to expect during Charter's digital transition and the new media landscape. All video providers turned us down. Mike Hill, Senior Government Relations Manager at Charter responded,

Thank you Mary for the invitation to the upcoming WCM workshop. Charter respectfully declines your invite as we have already addressed these concerns with many communities and have nothing more to communicate at this time. As always, Charter will share any changes pertinent to service partners when they arise. Until then, we are happy to continue to provide a reliable conduit for local community access channels to reach their respective media audiences.¹⁹

HD carriage

WCM members are also dissatisfied that only one video provider in the state, Solarus, which serves Wisconsin Rapids as a competitor to Charter, is currently carrying the access channels in HD. Access channel managers understand that viewers expect a certain standard of reception and have purchased equipment that offers that level of resolution. Unfortunately, the only place it can be seen is online.

Wisconsin's state franchise law usurps the intention of federal law

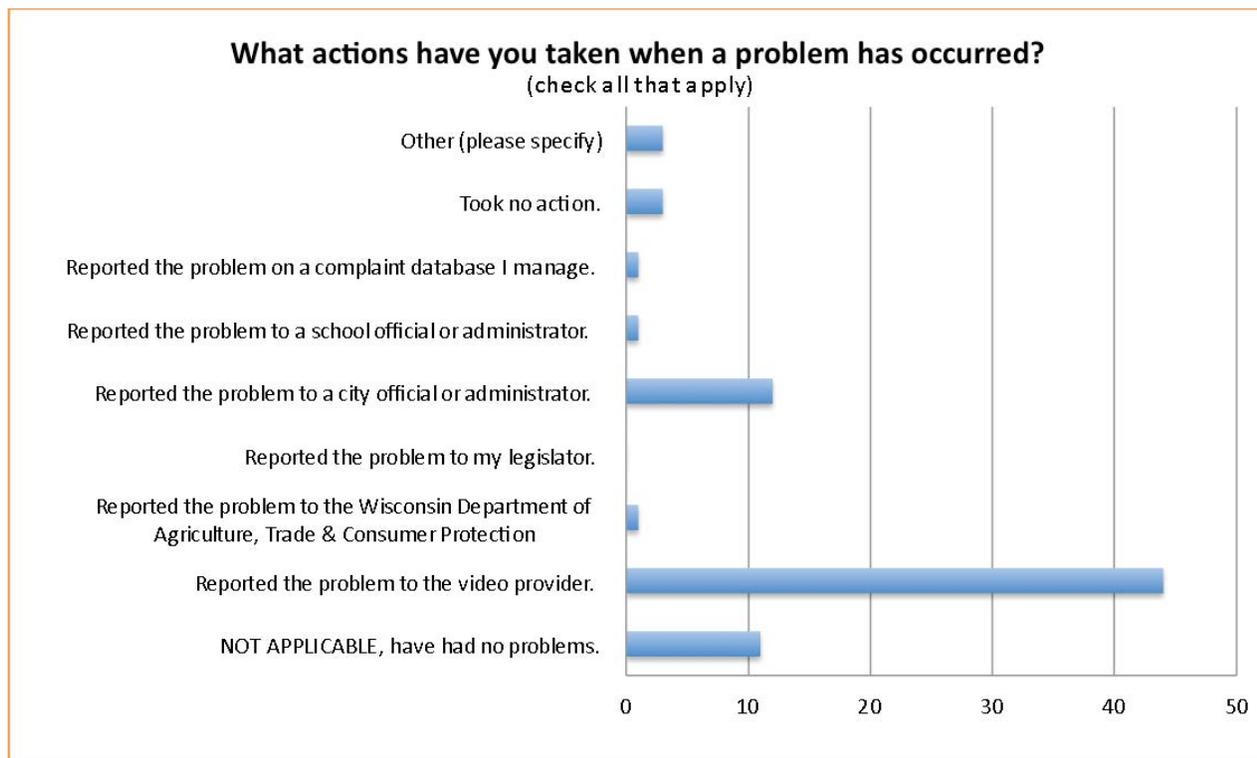
Municipalities have no Power under Wisconsin's State Franchise Law

Without local cable franchise agreements or renewal negotiations, PEG centers in the State of Wisconsin are dependent upon a video provider's good will. State franchise legislation enacted in 2008 abolished local cable franchising, any renewal process, community needs ascertainment, and accountability.

¹⁹ Email of August 22, 2013 to Mary Cardona, WCM.

Minimal regulation exists at the state level and therefore problems with local video providers rarely reach the state level. An administrator at the Wisconsin Department of Financial Institutions, the state agency responsible for cable oversight in Wisconsin admits it has no enforcement capabilities or any staff to handle complaints.²⁰ DFI refers people to the Department of Agriculture, Trade, and Consumer Protection, which has a system to log complaints.

With no local or state enforcement authority, access managers are dependent upon the good will of the video provider to resolve their problems. As this chart shows, access managers nearly always simply report problems to the video provider.



The franchising authority in Wisconsin has failed to fulfill its mandate

In 2007, heavy lobbying by AT&T, Charter, and Time Warner succeeded in pushing through state franchise legislation. The new law hinged on the federal definition of “franchising authority” in 47

²⁰ Conversation with George Petak, DFI Administrator, on November 9, 2015. The federal rule retained by Wisconsin’s state franchise law is 76.309(c), which pertains to customer service and can be enforced by localities after giving notice.

USC 522(10) as “any governmental entity empowered by Federal, State, or local law to grant a franchise.” The new law made the State the franchising authority. Wisconsin state statute 66.0420(4) states,

“For purposes of 47 USC 521 to 573, the state is the exclusive franchising authority for video service providers in this state. No municipality may require a video service provider to obtain a franchise to provide video service.”

Title VI of the Communications Act of 1934 makes the assumption that a franchising authority will want to ensure a cable operator serves its local governmental jurisdiction well and will use the tools provided in federal law to negotiate in the interest of the community. The bill passed in Wisconsin was crafted by and serves the financial interests of the cable industry and AT&T, not the public interest of communities. In the State of Wisconsin,

- To be a video service provider, operators fill out an application, pay a small fee, and submit an affidavit that they are “legally, financially, and technically qualified to provide video service.”
- The provider submits a description of its “intended” service area that may or may not include an entire community and may or may not be served at any point in the future.²¹
- Operators file an annual report with the Department of Financial Institutions, the agency responsible for video provider oversight in the state. The form asks for their name and address and a signature on an affidavit that affirms they are complying with FCC rules, federal and state statutes, municipal ROW ordinances, and is legally, financially, and technically qualified to provide service. A small fee is paid annually to the state based on whether they serve less than or more than 10,000 subscribers.
- To renew their franchise after ten years, companies just fill out an application.

²¹ DFI-CCS20.06(2) says: “A video franchise area description shall delineate areas served by the video service provider pursuant to the video service franchise.” However according to George Petak, the Department of Financial Institutions does not have the manpower or enforcement capability to do more than ask where a company *intends* to serve. He suggested I call the companies and ask where they are serving customers with video service.

- No community needs assessments are conducted by the State at any time to ensure a community’s needs are being met or to evaluate the “quality of the operator’s service, including signal quality, response to consumer complaints, and billing practices.”²²
- Video providers do not need to provide “adequate assurance that [it] will provide adequate public, educational, and governmental access channel capacity, facilities, or financial support” as directed in federal law.²³ Rather Wisconsin’s state law says that no provider is required “to provide any funds, services, programming, facilities, or equipment related to public, educational, or governmental use of channel capacity.”²⁴
- The number of PEG channels allotted to communities is in fact frozen at the number allocated as of January 9, 2008. It is difficult to make the case for any additional channels.²⁵ However, channels can be taken away for not being “substantially utilized.”²⁶
- All PEG fees ended after three years in January 2011.²⁷
- The statute grandfathers the franchise fee percentage in existence prior to January 9, 2008 unless no fee was collected, then a “video provider fee” can be instituted at 5%.²⁸
- A “video service provider shall bear only the responsibility to transmit programming on the PEG channel.”²⁹ Municipalities do not have to pay for transmission, but the law allows video providers to add a “transport fee” on customer bills.³⁰ This has not been done yet. The law is silent on quality of the signal. Providers may choose any cost effective method of transmission.
- A provision in the state franchise law requires localities to pay for the construction costs of additional origination lines to connect with video provider facilities, but requires video providers

²² 47 USC 546(c)(1)(B)

²³ 47 USC 541(a)(4)(B)

²⁴ Wis. Stats. 66.0420(5)(c)(1)

²⁵ Wis. Stats. 66.0420(5)(a)

²⁶ Wis. Stats. 66.0420(5)(b)

²⁷ Wis. Stats. 66.0420(7)(em)

²⁸ Wis. Stats. 66.0420(7)

²⁹ Wis. Stats. 66.0420(5)(c)(2)

³⁰ State Stats. 66.0420(5)(d)(1)

to pay for the construction of the first 200 feet of transmission line when a locality simply moves an origination point. The locality is “liable for the costs” of construction “beyond” that point.³¹ Charter argued and the Wisconsin Department of Financial Institutions agreed that the first 200 feet referred to in the statute was the first 200 feet starting from its regional headend. This wrong interpretation of the intent of the statute has cost localities tens of thousands of dollars.

Conclusion

Our survey shows that problems persist with Charter and that they are worse with Charter than other operators. A Time Warner/Charter merger would place New Charter in a management position over the entire state, doubling their franchise territory in terms of population served. Wisconsin municipalities and their access centers have no regulatory enforcement capabilities and the State of Wisconsin has abrogated their duty to ensure video providers serve the communications-related needs of the community. In short, WCM is asking the FCC to intervene at this point and put right some of the conditions that have been made wrong since the enactment of state franchise legislation. WCM is concerned that without some action on the part of the FCC, New Charter will be placed in a position to cause harm to many additional PEG access center channels.

Respectfully submitted,



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³¹ Wis. Stats. 66.0420 (5)(d)

Wisconsin cities with a population over 1,000 people; Video providers who serve them per WCCA and Wisconsin Community Media member PEG access centers.

Cities with population over 1,000 people	2014 U.S. Census Figures	Cable Company serving area per Wisconsin Cable Communications Association	WCM Member PEG Center
Baldwin village, Wisconsin	3,960	Baldwin Telecom	
Hammond village, Wisconsin	1,910	Baldwin Telecom	
Roberts village, Wisconsin	1,637	Baldwin Telecom	
Woodville village, Wisconsin	1,358	Baldwin Telecom	
	Population served	8,865	
Fall River village, Wisconsin	1,690	Centurylink	
Fox Lake city, Wisconsin	1,484	Centurylink	
Luxemburg village, Wisconsin	2,562	Centurylink	
Pardeeville village, Wisconsin	2,096	Centurylink	
Platteville city, Wisconsin	12,281	Centurylink	
Randolph village, Wisconsin	1,777	Centurylink	
Rio village, Wisconsin	1,049	Centurylink	
Thorp city, Wisconsin	1,620	Centurylink	
	Population served	24,559	
Abbotsford city, Wisconsin	2,278	Charter	
Adams city, Wisconsin	1,899	Charter	
Algoma city, Wisconsin	3,117	Charter	Yes
Altoona city, Wisconsin	7,155	Charter	
Antigo city, Wisconsin	7,921	Charter	
Ashland city, Wisconsin	8,179	Charter	
Athens village, Wisconsin	1,100	Charter	
Bangor village, Wisconsin	1,491	Charter	
Baraboo city, Wisconsin	12,085	Charter	
Barron city, Wisconsin	3,344	Charter	
Beaver Dam city, Wisconsin	16,536	Charter	
Belleville village, Wisconsin	2,424	Charter	
Beloit city, Wisconsin	36,881	Charter	Yes
Berlin city, Wisconsin	5,431	Charter	
Black Earth village, Wisconsin	1,391	Charter	
Black River Falls city, Wisconsin	3,582	Charter	
Bloomer city, Wisconsin	3,535	Charter	
Bloomfield village, Wisconsin	4,642	Charter	
Brillion city, Wisconsin	3,159	Charter	
Bristol village, Wisconsin	4,931	Charter	
Brodhead city, Wisconsin	3,284	Charter	
Brooklyn village, Wisconsin	1,446	Charter	
Cambridge village, Wisconsin	1,488	Charter	
Cameron village, Wisconsin	1,783	Charter	
Campbellsport village, Wisconsin	1,983	Charter	
Chetek city, Wisconsin	2,191	Charter	

Wisconsin cities with a population over 1,000 people; Video providers who serve them per WCCA and Wisconsin Community Media member PEG access centers.

Cities with population over 1,000 people	2014 U.S. Census Figures	Cable Company serving area per Wisconsin Cable Communications Association	WCM Member PEG Center
Chilton city, Wisconsin	3,922	Charter	
Chippewa Falls city, Wisconsin	13,965	Charter	Yes
Clinton village, Wisconsin	2,133	Charter	
Clintonville city, Wisconsin	4,481	Charter	
Colby city, Wisconsin	1,832	Charter	
Colfax village, Wisconsin	1,161	Charter	
Columbus city, Wisconsin	4,998	Charter	Yes
Cornell city Wisconsin	1,448	Charter	
Cottage Grove village, Wisconsin	6,664	Charter	Yes
Crandon city, Wisconsin	1,886	Charter	
Cross Plains village, Wisconsin	3,885	Charter	
Cumberland city, Wisconsin	2,139	Charter	
Dane village, Wisconsin	1,100	Charter	
Darien village, Wisconsin	1,605	Charter	
Deerfield village, Wisconsin	2,492	Charter	Yes
DeForest village, Wisconsin	9,466	Charter	
Delavan city, Wisconsin	8,443	Charter	
Denmark village, Wisconsin	2,182	Charter	
Dickeyville village, Wisconsin	1,040	Charter	
Dodgeville city, Wisconsin	4,686	Charter	Yes
Eagle River city, Wisconsin	1,358	Charter	
Eau Claire city, Wisconsin	67,684	Charter	Yes
Edgar village, Wisconsin	1,470	Charter	
Edgerton city, Wisconsin	5,513	Charter	
Elkhorn city, Wisconsin	9,975	Charter	
Evansville city, Wisconsin	5,178	Charter	
Fitchburg city, Wisconsin	27,154	Charter	Yes
Fond du Lac city, Wisconsin	42,917	Charter	
Fontana-on-Geneva Lake village, Wisconsin	1,701	Charter	
Fort Atkinson city, Wisconsin	12,430	Charter	
Genoa City village, Wisconsin	3,045	Charter	
Hartford city, Wisconsin	14,280	Charter	
Hayward city, Wisconsin	2,317	Charter	
Holmen village, Wisconsin	9,564	Charter	
Horicon city, Wisconsin	3,695	Charter	
Hortonville village, Wisconsin	2,714	Charter	
Hurley city, Wisconsin	1,524	Charter	
Hustisford village, Wisconsin	1,100	Charter	
Jackson village, Wisconsin	6,802	Charter	
Janesville city, Wisconsin	64,000	Charter	Yes

Wisconsin cities with a population over 1,000 people; Video providers who serve them per WCCA and Wisconsin Community Media member PEG access centers.

Cities with population over 1,000 people	2014 U.S. Census Figures	Cable Company serving area per Wisconsin Cable Communications Association	WCM Member PEG Center
Jefferson city, Wisconsin	7,955	Charter	Yes
Johnson Creek village, Wisconsin	2,871	Charter	
Juneau city, Wisconsin	2,700	Charter	Yes
Kewaskum village, Wisconsin	4,069	Charter	
Kewaunee city, Wisconsin	2,896	Charter	
Kiel city, Wisconsin	3,747	Charter	
Kohler village, Wisconsin	2,109	Charter	
Kronenwetter village, Wisconsin	7,427	Charter	
La Crosse city, Wisconsin	52,440	Charter and MediaCom	
Ladysmith city, Wisconsin	3,266	Charter	
Lake Delton village, Wisconsin	2,953	Charter	
Lake Mills city, Wisconsin	5,785	Charter	Yes
Lake Nebagamon village, Wisconsin	1,061	Charter	
Lancaster city, Wisconsin	3,785	Charter	
Lodi city, Wisconsin	3,049	Charter	
Lomira village, Wisconsin	2,375	Charter	
Loyal city, Wisconsin	1,239	Charter	
Madison city, Wisconsin	245,691	Charter	Yes
Maple Bluff village, Wisconsin	1,343	Charter	
Marathon City village, Wisconsin	1,527	Charter	
Marion city, Wisconsin	1,233	Charter	
Markesan city, Wisconsin	1,427	Charter	
Marshall village, Wisconsin	3,928	Charter	
Marshfield city, Wisconsin	18,691	Charter	Yes
Mayville city, Wisconsin	5,009	Charter	
Mazomanie village, Wisconsin	1,701	Charter	
McFarland village, Wisconsin	8,182	Charter	Yes
Medford city, Wisconsin	4,344	Charter	
Menomonie city, Wisconsin	16,237	Charter	
Merrill city, Wisconsin	9,364	Charter	Yes
Middleton city, Wisconsin	18,671	Charter	Yes
Milton city, Wisconsin	5,585	Charter	
Mineral Point city, Wisconsin	2,489	Charter	
Mishicot village, Wisconsin	1,412	Charter	
Monona city, Wisconsin	7,859	Charter	Yes
Monroe city, Wisconsin	10,781	Charter	
Montello city, Wisconsin	1,460	Charter	
Mosinee city, Wisconsin	4,046	Charter	
Mount Horeb village, Wisconsin	7,388	Charter	Yes
Neillsville city, Wisconsin	2,418	Charter	

Wisconsin cities with a population over 1,000 people; Video providers who serve them per WCCA and Wisconsin Community Media member PEG access centers.

Cities with population over 1,000 people	2014 U.S. Census Figures	Cable Company serving area per Wisconsin Cable Communications Association	WCM Member PEG Center
Nekoosa city, Wisconsin	2,498	Charter	
New Glarus village, Wisconsin	2,166	Charter	
New Holstein city, Wisconsin	3,181	Charter	
New London city, Wisconsin	7,216	Charter	
North Fond du Lac village, Wisconsin	5,027	Charter	
Oakfield village, Wisconsin	1,073	Charter	
Oconomowoc city, Wisconsin	16,319	Charter	
Omro city, Wisconsin	3,542	Charter	
Onalaska city, Wisconsin	18,385	Charter	
Oregon village, Wisconsin	9,871	Charter	
Osceola village, Wisconsin	2,511	Charter	
Palmyra village, Wisconsin	1,780	Charter	
Park Falls city, Wisconsin	2,359	Charter & Price County Telecom	
Plover village, Wisconsin	12,326	Charter	
Port Edwards village, Wisconsin	1,751	Charter	
Portage city, Wisconsin	10,178	Charter	Yes
Poynette village, Wisconsin	2,505	Charter	
Prairie du Sac village, Wisconsin	4,225	Charter	
Princeton city, Wisconsin	1,187	Charter	
Redgranite village, Wisconsin	2,130	Charter	
Reedsburg city, Wisconsin	9,533	Charter	
Rhineland city, Wisconsin	7,497	Charter	
Rice Lake city, Wisconsin	8,286	Charter	Yes
Richfield village, Wisconsin	11,460	Charter	
Richland Center city, Wisconsin	5,066	Charter	
Ripon city, Wisconsin	7,778	Charter	Yes
Rosendale village, Wisconsin	1,046	Charter	
Rothschild village, Wisconsin	5,305	Charter	
Sauk City village, Wisconsin	3,479	Charter	
Schofield city, Wisconsin	2,149	Charter	
Sharon village, Wisconsin	1,596	Charter	
Shawano city, Wisconsin	9,169	Charter	
Sheboygan city, Wisconsin	48,775	Charter	Yes
Sheboygan Falls city, Wisconsin	7,816	Charter	
Shell Lake city, Wisconsin	1,327	Charter	
Slinger village, Wisconsin	5,172	Charter	
Sparta city, Wisconsin	9,667	Charter	
Spencer village, Wisconsin	1,935	Charter	
Spooner city, Wisconsin	2,616	Charter	
St. Croix Falls city, Wisconsin	2,076	Charter	

Wisconsin cities with a population over 1,000 people; Video providers who serve them per WCCA and Wisconsin Community Media member PEG access centers.

Cities with population over 1,000 people	2014 U.S. Census Figures	Cable Company serving area per Wisconsin Cable Communications Association	WCM Member PEG Center
Stanley city, Wisconsin	3,617	Charter	
Stevens Point city, Wisconsin	26,658	Charter	Yes
Stoughton city, Wisconsin	13,039	Charter	Yes
Stratford village, Wisconsin	1,576	Charter	
Sturgeon Bay city, Wisconsin	9,044	Charter	
Sun Prairie city, Wisconsin	31,752	Charter	Yes
Superior city, Wisconsin	26,705	Charter	Yes
Theresa village, Wisconsin	1,220	Charter	
Tomah city, Wisconsin	9,328	Charter	
Tomahawk city, Wisconsin	3,277	Charter	
Twin Lakes village, Wisconsin	6,102	Charter	
Two Rivers city, Wisconsin	11,437	Charter	
Verona city, Wisconsin	12,003	Charter	Yes
Walworth village, Wisconsin	2,830	Charter	
Washburn city, Wisconsin	2,068	Charter	
Waterloo city, Wisconsin	3,345	Charter	Yes
Watertown city, Wisconsin	23,891	Charter	Yes
Waunakee village, Wisconsin	13,067	Charter	
Waupaca city, Wisconsin	6,018	Charter	Yes
Waupun city, Wisconsin	11,377	Charter	
Wausau city, Wisconsin	39,302	Charter	Yes
Wautoma city, Wisconsin	2,153	Charter	
West Baraboo village, Wisconsin	1,436	Charter	
West Bend city, Wisconsin	31,692	Charter	Yes
West Salem village, Wisconsin	5,008	Charter	
Westfield village, Wisconsin	1,225	Charter	
Weston village, Wisconsin	14,988	Charter	
Weyauwega city, Wisconsin	1,875	Charter	
Whitewater city, Wisconsin	15,040	Charter	Yes
Whiting village, Wisconsin	1,733	Charter	
Williams Bay village, Wisconsin	2,605	Charter	
Winneconne village, Wisconsin	2,441	Charter	
Wisconsin Dells city, Wisconsin	2,712	Charter	
Wisconsin Rapids city, Wisconsin	17,966	Charter	Yes
	Population served	1,618,226	
Durand city, Wisconsin	1,869	Chippewa Valley Cable	
Mondovi city, Wisconsin	2,672	Chippewa Valley Cable	
	Population served	4,541	
Clear Lake village, Wisconsin	1,039	CLT Communications	
Grantsburg village, Wisconsin	1,308	CLT Communications	

Wisconsin cities with a population over 1,000 people; Video providers who serve them per WCCA and Wisconsin Community Media member PEG access centers.

Cities with population over 1,000 people	2014 U.S. Census Figures	Cable Company serving area per Wisconsin Cable Communications Association	WCM Member PEG Center
	Population served	2,347	
Hudson city, Wisconsin	13,415	Comcast	Yes
Manitowoc city, Wisconsin	33,102	Comcast	
North Hudson village, Wisconsin	3,815	Comcast	Yes
Prescott city, Wisconsin	4,227	Comcast	
River Falls city, Wisconsin	15,175	Comcast	Yes
	Population served	69,734	
Elroy city, Wisconsin	1,389	Community Antenna Systems	
Hillsboro city, Wisconsin	1,420	Community Antenna Systems	
	Population served	2,809	
Frederic village, Wisconsin	1,106	Lakeland Telecom	
Luck village, Wisconsin	1,071	Lakeland Telecom	
	Population served	2,177	
Manawa city, Wisconsin	1,325	Manawa Telecom	
	Population served	1,325	
Albany village, Wisconsin	1,016	MediaCom	
Boscobel city, Wisconsin	3,188	MediaCom	
Cashton village, Wisconsin	1,093	MediaCom	
Cuba City city, Wisconsin	2,046	MediaCom	
Darlington city, Wisconsin	2,411	MediaCom	
Fennimore city, Wisconsin	2,477	MediaCom	
Germantown village, Wisconsin	19,901	MediaCom	
Hazel Green village, Wisconsin	1,241	MediaCom	
Iola village, Wisconsin	1,278	MediaCom	
Mauston city, Wisconsin	4,392	MediaCom	Yes
Monticello village, Wisconsin	1,220	MediaCom	
Muscoda village, Wisconsin	1,270	MediaCom	
New Lisbon city, Wisconsin	2,500	MediaCom	
Orfordville village, Wisconsin	1,487	MediaCom	
Prairie du Chien city, Wisconsin	5,757	MediaCom	
Shullsburg city, Wisconsin	1,215	MediaCom	
Viroqua city, Wisconsin	4,369	MediaCom	
Westby city, Wisconsin	2,259	MediaCom	
	Population served	59,120	
Pulaski village, Wisconsin	3,548	Net Cable	
	Population served	3,548	
Niagara city, Wisconsin	1,601	Niagara Community TV Coop.	
	Population served	1,601	
Amherst village, Wisconsin	1,043	none listed by WCCA	
Barneveld village, Wisconsin	1,233	none listed by WCCA	

Wisconsin cities with a population over 1,000 people; Video providers who serve them per WCCA and Wisconsin Community Media member PEG access centers.

Cities with population over 1,000 people	2014 U.S. Census Figures	Cable Company serving area per Wisconsin Cable Communications Association	WCM Member PEG Center
Black Creek village, Wisconsin	1,320	none listed by WCCA	
Boyceville village, Wisconsin	1,104	none listed by WCCA	
Cadott village, Wisconsin	1,431	none listed by WCCA	
Ellsworth village, Wisconsin	3,236	none listed by WCCA	
Glenwood City city, Wisconsin	1,225	none listed by WCCA	
Lake Hallie village, Wisconsin	6,565	none listed by WCCA	
Spring Green village, Wisconsin	1,648	none listed by WCCA	
Spring Valley village, Wisconsin	1,356	none listed by WCCA	
Amery city, Wisconsin	2,856	Northwest Communications	
New Richmond city, Wisconsin	8,679	Northwest Communications	
Somerset village, Wisconsin	2,674	Northwest Communications	
Turtle Lake village, Wisconsin	1,035	Northwest Communications	
	Population served	15,244	
Augusta city, Wisconsin	1,532	Packerland Broadband	
Bonduel village, Wisconsin	1,468	Packerland Broadband	
Fall Creek village, Wisconsin	1,305	Packerland Broadband	
Gillett city, Wisconsin	1,351	Packerland Broadband	
Greenwood city, Wisconsin	1,014	Packerland Broadband	
Oconto Falls city, Wisconsin	2,846	Packerland Broadband	
	Population served	9,516	
Phillips city, Wisconsin		Price County Telcom	
	Population served	1,401	
Arcadia city, Wisconsin	2,946	TCCTV	Yes
Blair city, Wisconsin	1,366	TCCTV	
Galesville city, Wisconsin	1,537	TCCTV	Yes
Independence city, Wisconsin	1,350	TCCTV	Yes
Osseo city, Wisconsin	1,705	TCCTV	Yes
Strum village, Wisconsin	1,130	TCCTV	Yes
Trempealeau village, Wisconsin	1,613	TCCTV	Yes
Whitehall city, Wisconsin	1,573	TCCTV	Yes
	Population served	13,220	
Allouez village, Wisconsin	13,943	Time Warner	
Appleton city, Wisconsin	73,971	Time Warner	
Ashwaubenon village, Wisconsin	17,111	Time Warner	
Bayside village, Wisconsin	4,420	Time Warner	
Belgium village, Wisconsin	2,255	Time Warner	
Bellevue village, Wisconsin	15,215	Time Warner	
Big Bend village, Wisconsin	1,310	Time Warner	
Brookfield city, Wisconsin	37,982	Time Warner	

Wisconsin cities with a population over 1,000 people; Video providers who serve them per WCCA and Wisconsin Community Media member PEG access centers.

Cities with population over 1,000 people	2014 U.S. Census Figures	Cable Company serving area per Wisconsin Cable Communications Association	WCM Member PEG Center
Brown Deer village, Wisconsin	12,102	Time Warner	
Burlington city, Wisconsin	10,541	Time Warner	
Butler village, Wisconsin	1,831	Time Warner	
Caledonia village, Wisconsin	24,708	Time Warner	
Cedar Grove village, Wisconsin	2,109	Time Warner	
Cedarburg city, Wisconsin	11,506	Time Warner	
Cleveland village, Wisconsin	1,480	Time Warner	
Combined Locks village, Wisconsin	3,503	Time Warner	
Cudahy city, Wisconsin	18,341	Time Warner	
De Pere city, Wisconsin	24,555	Time Warner	
Delafield city, Wisconsin	7,166	Time Warner	
Dousman village, Wisconsin	2,331	Time Warner	
Eagle village, Wisconsin	1,953	Time Warner	
East Troy village, Wisconsin	4,306	Time Warner	
Elm Grove village, Wisconsin	6,176	Time Warner	
Fox Point village, Wisconsin	6,740	Time Warner	
Franklin city, Wisconsin	36,278	Time Warner	
Fredonia village, Wisconsin	2,224	Time Warner	
Glendale city, Wisconsin	12,887	Time Warner	
Grafton village, Wisconsin	11,531	Time Warner	
Green Bay city, Wisconsin	104,891	Time Warner	Yes
Greendale village, Wisconsin	14,332	Time Warner	
Greenfield city, Wisconsin	37,157	Time Warner	
Hales Corners village, Wisconsin	7,757	Time Warner	
Harrison village, Wisconsin	7,331	Time Warner	
Hartland village, Wisconsin	9,205	Time Warner	
Hilbert village, Wisconsin	1,114	Time Warner	
Hobart village, Wisconsin	7,861	Time Warner	
Howard village, Wisconsin	18,987	Time Warner	
Howards Grove village, Wisconsin	3,257	Time Warner	Yes
Kaukauna city, Wisconsin	15,799	Time Warner	
Kenosha city, Wisconsin	99,894	Time Warner	Yes
Kimberly village, Wisconsin	6,691	Time Warner	
Lake Geneva city, Wisconsin	7,746	Time Warner	
Lannon village, Wisconsin	1,089	Time Warner	
Little Chute village, Wisconsin	10,813	Time Warner	
Marinette city, Wisconsin	10,897	Time Warner	
Menasha city, Wisconsin	17,604	Time Warner	
Menomonee Falls village, Wisconsin	35,974	Time Warner	
Mequon city, Wisconsin	23,509	Time Warner	

Wisconsin cities with a population over 1,000 people; Video providers who serve them per WCCA and Wisconsin Community Media member PEG access centers.

Cities with population over 1,000 people	2014 U.S. Census Figures	Cable Company serving area per Wisconsin Cable Communications Association	WCM Member PEG Center
Merton village, Wisconsin	3,529	Time Warner	
Milwaukee city, Wisconsin	599,642	Time Warner	Yes
Mount Pleasant village, Wisconsin	26,293	Time Warner	
Mukwonago village, Wisconsin	7,595	Time Warner	
Muskego city, Wisconsin	24,621	Time Warner	
Nashotah village, Wisconsin	1,397	Time Warner	
Neenah city, Wisconsin	25,855	Time Warner	
New Berlin city, Wisconsin	39,842	Time Warner	
Newburg village, Wisconsin	1,237	Time Warner	
North Prairie village, Wisconsin	2,145	Time Warner	
Oak Creek city, Wisconsin	35,053	Time Warner	
Oconto city, Wisconsin	4,483	Time Warner	
Oostburg village, Wisconsin	2,942	Time Warner	
Oshkosh city, Wisconsin	66,621	Time Warner	Yes
Paddock Lake village, Wisconsin	3,013	Time Warner	
Peshtigo city, Wisconsin	3,449	Time Warner	
Pewaukee city, Wisconsin	13,942	Time Warner	
Pewaukee village, Wisconsin	8,236	Time Warner	
Pleasant Prairie village, Wisconsin	20,400	Time Warner	Yes
Plymouth city, Wisconsin	8,433	Time Warner	Yes
Port Washington city, Wisconsin	11,586	Time Warner	
Racine city, Wisconsin	78,065	Time Warner	
Random Lake village, Wisconsin	1,589	Time Warner	
Reedsville village, Wisconsin	1,183	Time Warner	
River Hills village, Wisconsin	1,607	Time Warner	
Rochester village, Wisconsin	3,732	Time Warner	
Sauville village, Wisconsin	4,482	Time Warner	
Seymour city, Wisconsin	3,442	Time Warner	
Sherwood village, Wisconsin	2,821	Time Warner	
Shorewood Hills village, Wisconsin	2,039	Time Warner	
Shorewood village, Wisconsin	13,331	Time Warner	
Silver Lake village, Wisconsin	2,419	Time Warner	
South Milwaukee city, Wisconsin	21,236	Time Warner	
St. Francis city, Wisconsin	9,547	Time Warner	
Sturtevant village, Wisconsin	6,981	Time Warner	
Suamico village, Wisconsin	11,878	Time Warner	
Summit village, Wisconsin	4,814	Time Warner	
Sussex village, Wisconsin	10,740	Time Warner	
Thiensville village, Wisconsin	3,186	Time Warner	
Union Grove village, Wisconsin	4,898	Time Warner	

Wisconsin cities with a population over 1,000 people; Video providers who serve them per WCCA and Wisconsin Community Media member PEG access centers.

Cities with population over 1,000 people	2014 U.S. Census Figures	Cable Company serving area per Wisconsin Cable Communications Association	WCM Member PEG Center
Wales village, Wisconsin	2,570	Time Warner	
Waterford village, Wisconsin	5,349	Time Warner	
Waukesha city, Wisconsin	71,489	Time Warner	
Wauwatosa city, Wisconsin	47,102	Time Warner	
West Allis city, Wisconsin	60,624	Time Warner	
West Milwaukee village, Wisconsin	4,217	Time Warner	
Whitefish Bay village, Wisconsin	14,122	Time Warner	
Wind Point village, Wisconsin	1,713	Time Warner	
Wrightstown village, Wisconsin	3,308	Time Warner	
	Population served	2,119,181	
Wittenberg village, Wisconsin	1,036	Wittenberg Cable TV	
	Population served	1,036	
Total Population of Wisconsin living in areas with a population over 1,000.	3,977,210	Population served by WCM member PEG access centers:	1,838,144

**Wisconsin Community Media Member PEG Access Centers
2015-2016**

Wisconsin Access Station Name	Station City	Type of station
WMCP-Educational Cable Channel 988	Middleton	Education
UW-Whitewater Cable Television (UWW-TV)	Whitewater	Educational
Merrill Productions	Merrill	Educational Government
Columbus Cable	Columbus	Government
Village of Cottage Grove	Cottage Grove	Government
City of Green Bay Public Television	Green Bay	Government
Madison City Channel	Madison	Government
City Channel 25 - City Hall	Milwaukee	Government
Pleasant Prairie Media	Pleasant Prairie	Government
Portage Access	Portage	Government
The Ripon Channel	Ripon	Government
WIN-TV/Waupaca Radio	Waupaca	Government
Kenosha Community Media	Kenosha	Public
Madison WYOU	Madison	Public
MATA Community Media	Milwaukee	Public
Juneau Cable Access Television	Juneau	Public Education Government
Monona Community Media	Monona	Public Education Government
Town of Sevastopol TV	Sturgeon Bay	Public Education Government
Jefferson Community Television	Jefferson	Public Educational
Lake Mills Community Television	Lake Mills	Public Educational Government
Marshfield Community Television	Marshfield	Public Educational Government
Rice Lake Television	Rice Lake	Public Educational Government
WSTO TV	Stoughton	Public Educational Government
Wausau Area Access Channels	Wausau	Public Educational Government
West Bend Community Television	West Bend	Public Educational Government
River Cities Community Access Media	Wisconsin Rapids	Public Educational Government
City of Algoma	Algoma	Public Government
Beloit Access Television	Beloit	Public Government
Village of Cambridge	Cambridge	Public Government
Deerfield Community Access TV	Deerfield	Public Government
Dodgeville Community Access TV	Dodgeville	Public Government
Chippewa Valley Community Television	Eau Claire	Public Government
Fitchburg Access Community Television FACTv	Fitchburg	Public Government
Hudson-North Hudson Community Access TV	Hudson	Public Government
JATV Media Services	Janesville	Public Government
City of Mauston Channel 6	Mauston	Public Government
WMCF McFarland Cable 982	McFarland	Public Government
Mount Horeb Trollway TV	Mount Horeb	Public Government
Oshkosh Community Media Services	Oshkosh	Public Government
Howards Grove Community Cable TV	Plymouth	Public Government
Plymouth Community TV	Plymouth	Public Government
River Falls Community Television	River Falls	Public Government
Sheboygan WSCS	Sheboygan	Public Government
Stevens Point Community TV	Stevens Point	Public Government
Sun Prairie Media Center	Sun Prairie	Public Government
Superior Community Television	Superior	Public Government
Verona Hometown Access Television - VHAT	Verona	Public Government
Waterloo Community Access TV	Waterloo	Public Government
Watertown TV	Watertown	Public Government
Trempealeau County Community TV	Whitehall	Public Government
Whitewater Community TV	Whitewater	Public Government

**WCM member PEG channel locations
per survey responses**

PEG Channel Locations on the Cable Operator Line-up

<i>City Name</i>	<i>Cable Operator</i>	<i>Channel Number(s) (such as 99, 985) and type of PEG.</i>
Charter Communications		
algoma wi. 54201	Charter	Library 981- G 982- E 983
Beloit, Wi.	Charter	Ch. 992 Public, Gov.
Cambridge	Charter	987, 986
Columbus	Charter	980, 981
Cottage Grove	Charter	989
Deerfield WI	Charter	WDEE 985 "Bulletin Board", WDEE 986: Locally Produced programs Governmental Meetings, High School Sports and other
Eau Claire	Charter	993 Public Education & 994 Government
Fitchburg, WI	Charter	Media Ch Charter 987/ Community Ch 985, Government Ch 986
Janesville	Charter	994
Jefferson	Charter	987
Juneau	Charter	991
Lake Mills	Charter	993 & 994
Madison	Charter	991
Madison	Charter	994 Government
Marshfield	Charter	989, 990, 991
McFarland	Charter	982
Merrill	Charter	986 - Education/Government
Middleton, WI	Charter	988
Monona	Charter	990
Mount Horeb	Charter	981
Rice Lake	Charter	992
Ripon	Charter	986, 987
Sevastopol	Charter	986
Sheboygan	Charter	990
Stevens Point	Charter	982 High School E, 983 UWSP E, 984 City P&G
Stoughton	Charter	981 PEG
Sun Prairie	Charter	983, 984
Superior	Charter	180, 189
Waterloo	Charter	991992
Watertown	Charter	985 Public, 984 City
Waupaca	Charter	991 - Government Access
Wausau	Charter	980 - Public, 981 - Government
West Bend	Charter	986 E 987 P G
Whitewater - University of Wisconsin Whitewater	Charter	989
Whitewater, WI	Charter	990
Wisconsin Rapids	Charter	985
Time Warner		
Green Bay	Time Warner	4
Village of Howards Grove	Time Warner	14 - Community Access

**WCM member PEG channel locations
per survey responses**

Kenosha, WI	Time Warner	Channels 14 (P) and 97.14 (P)
Milwaukee	Time Warner	14
Milwaukee	Time Warner	13, 14, 25 & 96
Oshkosh	Time Warner	2 (Time Warner box) & 97.2 (QAM tuner) = Public Access; 10 (Time Warner box) & 97.10 (QAM tuner) = Government Access
Pleasant Prairie	Time Warner	99.25, 25 with a DTA device
Plymouth	Time Warner	97-14 97-20 on cable-ready sets with a QAM tuner; With a TW box, 14 & 20; We are not viewable on other digital television sets.
Comcast		
City of Hudson	Comcast	6, 15
City of River Falls	Comcast	16, 18
AT&T		
Fitchburg, WI	AT&T	Channel 99 GOV, Channel 99 Media, Channel 99 COM
Madison	AT&T	99 Government
Pleasant Prairie	AT&T	99
Sheboygan	AT&T	99
West Bend	AT&T	99 P G 99 E
OTHER		
City of Dodgeville	Mount Horeb Telephone Company	182
Madison	Vernon Communications	99 Government
mauston, wi	MediaCom	channel 6
Mount Horeb	Mount Horeb Telephone Company	181
Trempealeau, Jackson & Eau Claire Counties	Tri-County Communications Cooperative	8 & 18
Whitewater (specific to UW-Whitewater on-campus)	Direct TV	100-1
Wisconsin Rapids	Solarus	3

PP-OCT15-Q2-ALL-TABLE

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Public access cable switch a rip-off for some subscribers

The issue: Charter Communications is moving public access channels to digital cable.

Our view: The switch will cheat many subscribers who will have to pay extra to watch channels for which they already pay a special fee.

Hoping to tune in to live coverage of the Eau Claire City Council from your living room? How about a locally produced program about health, business, public affairs, religion or veterans issues? You may not be able to in the near future, even if you're a Charter Communications cable subscriber and you pay an extra, mandatory fee for public access channels.

That's a rip-off for Eau Claire cable subscribers, who pay an additional 85 cents on every cable bill to fund Community Television, now accessible to all Eau Claire Charter customers on channels 11 and 12.

In the name of "convenience," Charter is moving Community TV's channels, as well as similar channels in the region, to what it calls a "Public Affairs Neighborhood." It's more like a public affairs ghetto: These channels are being banished to a part of the cable universe - the upper 900s - inaccessible to many viewers. (Channels 11 and 12 will become channels 993 and 994.) While these channels will still be part of the "basic" cable package, viewers won't be able to watch if they don't have the latest digital TV (one with CableCard technology or a QAM tuner) or don't pay an extra \$6.95 a month to rent a digital cable box from Charter. The switch was supposed to happen Tuesday; Charter has now delayed it to an unspecified date.

Confused? That's understandable. What makes the situation even worse is that it's happening at the same time broadcast TV stations are preparing to switch to digital-only broadcasting. However, the converter boxes Americans are getting to adapt to that transition won't help with the cable switch.

According to a Charter spokesman, more than half of Charter customers already have the necessary box to pick up the 900-level channels. However, we worry that many of the remaining customers - particularly low-income and older people - won't have the money or the technical skills needed to make the digital leap. These people will be paying an extra fee for a public service without being able to take advantage of it.

Do these viewers have any recourse? That's unclear. Before Gov. Jim Doyle signed the cable "competition" bill last December, cities that signed franchise agreements with cable companies had some regulatory power. For example, they could require cable companies to put public access channels somewhere all viewers could access them. However, the bill pulled the plug on local franchise deals. It also put a three-year sunset on public access fees. As of 2010, that means subscribers will no longer be paying for public access stations they can't view. But it also means public access channels may cease to exist: CTV gets about half of its annual budget from \$185,000 in fees.

Ultimately, in the name of fostering cable competition - and presumably lowering prices - the new cable law has allowed the short-term shortchanging of viewers and the long-term possibility of the end of public access TV as we know it.

- Tom Giffey, editorial page editor



Ch. Network	Ch. Network	Ch. Network
600 WHA - PBS HD	221 BabyTV SAP	186 Celebrity Shopping Network
11 WHA - PBS SD/HD	254 Bandamax	186 Celebrity Shopping Network
603 WISC - CBS HD	106 BBC America	186 Celebrity Shopping Network
9 WISC - CBS SD/HD	727 BBC America HD	174 Centric
607 WKOW - ABC HD	111 BBC World News	236 CentroatricaTV
7 WKOW - ABC SD/HD	738 BBC World News HD	184 Charter Local Programming
617 WMSN - FOX HD	656 BET HD	182 Charter Media
8 WMSN - FOX SD/HD	170 BET Jams	183 Charter Media
615 WMTV - NBC HD	67 BET SD/HD	185 Charter Media
5 WMTV - NBC SD/HD	91 Bloomberg Television	186 Charter Media
129 3ABN	110 Bloomberg Television	186 Charter Media
454 5 StarMAX - East	739 Bloomberg Television HD	186 Charter Media
439 5 StarMAX - East HD	140 Boomerang	186 Charter Media
620 A&E HD	632 Bravo HD	1 Charter On Demand
33 A&E SD/HD	59 Bravo SD/HD	999 Charter On Demand
692 ABC Family HD	324 BTN	113 Chiller
49 ABC Family SD/HD	321 BTN - Extra 1	240 Cine Mexicano
452 ActionMAX - East	322 BTN - Extra 2	238 Cinelatino
435 ActionMAX - East HD	664 BTN HD	449 Cinemax - East
436 ActionMAX - East HD	73 BTN SD/HD	431 Cinemax - East HD
999 Adult On Demand	130 BYUtv	450 Cinemax - West
637 AMC HD	740 C-SPAN HD	432 Cinemax - West HD
57 AMC SD/HD	12 C-SPAN SD/HD	448 Cinemax On Demand
71 American Heroes Channel	997 C-SPAN2	430 Cinemax On Demand HD
149 American Heroes Channel	742 C-SPAN2 HD	457 Cinemáx - East
619 American Heroes Channel HD	76 C-SPAN2 SD/HD	445 Cinemáx - East HD
625 Animal Planet HD	996 C-SPAN3	166 CLOO
46 Animal Planet SD/HD	743 C-SPAN3 HD	655 CMT HD
999 Anime Network On Demand	88 C-SPAN3 SD/HD	172 CMT Pure Country
269 Antena 3 Internacional	219 Cable Noticias	37 CMT SD/HD
744 Antena 3 Internacional HD	228 canal 22 internacional	734 CNBC HD
208 Atres Series	767 canal 22 internacional HD	63 CNBC SD/HD
776 Atres Series HD	252 Canal Sur	220 CNN en Español
889 Autos On Demand	693 Cartoon Network HD*	732 CNN HD
704 AXS TV HD	761 Cartoon Network HD*	108 CNN International
217 AyM Sports	48 Cartoon Network SD/HD*	60 CNN SD/HD
235 Azteca América	222 Cartoon Network*	633 Comedy Central HD
746 Azteca América HD	306 CBS Sports Network	53 Comedy Central SD/HD
132 BabyFirstTV	675 CBS Sports Network HD	159 Cooking Channel
223 BabyFirstTV SAP	186 Celebrity Shopping Network	647 Cooking Channel HD

Ch. Network	Ch. Network	Ch. Network
127 Daystar	550 Encore Black - East	712 EWTN HD
711 Daystar HD	539 Encore Black - East HD	90 EWTN SD/HD
256 De Película	547 Encore Classic - East	128 FamilyNet
258 De Película Clásico	535 Encore Classic - East HD	710 FamilyNet HD
72 Destination America	552 Encore Español - East	330 FCS Atlantic
157 Destination America	551 Encore Family - East	331 FCS Central
641 Destination America HD	549 Encore Suspense - East	332 FCS Pacific
622 Discovery Channel HD	537 Encore Suspense - East HD	82 FLIX - East
40 Discovery Channel SD/HD	548 Encore Westerns - East	502 FLIX - East
218 Discovery en Español	576 EPIX	630 Food Network HD
260 Discovery Familia	577 EPIX	38 Food Network SD/HD
94 Discovery Family	571 EPIX - East HD	229 FOROtv
135 Discovery Family	572 EPIX - East HD	755 FOROtv HD
694 Discovery Family HD	575 EPIX On Demand	737 FOX Business Network HD
308 Discovery Life Channel	570 EPIX On Demand HD	112 FOX Business Network SD/HD
688 Disney Channel HD	303 ESPN	242 FOX Deportes
45 Disney Channel SD/HD	312 ESPN Classic	751 FOX Deportes HD
999 Disney Family Movies On Demand	214 ESPN Deportes	213 FOX Life
98 Disney Junior	753 ESPN Deportes HD	733 FOX News Channel HD
134 Disney Junior	319 ESPN Goal Line/Buzzer Beater	62 FOX News Channel SD/HD
689 Disney Junior HD	676 ESPN Goal Line/Buzzer Beater HD	328 FOX Sports 1
224 Disney XD	660 ESPN HD	672 FOX Sports 1 HD
690 Disney XD HD	24 ESPN SD/HD	27 FOX Sports 1 SD/HD
762 Disney XD HD	302 ESPN2	673 FOX Sports 2 HD
83 Disney XD SD/HD	661 ESPN2 HD	305 FOX Sports 2 SD/HD
75 DIY Network	23 ESPN2 SD/HD	320 FS North
158 DIY Network	304 ESPNEWS	663 FS North HD
646 DIY Network HD	667 ESPNEWS HD	323 FS North Plus
643 E! HD	310 ESPNU	682 FS North Plus HD
54 E! SD/HD	668 ESPNU HD	66 FS North Plus SD/HD
270 El Garage TV	642 Esquire Network HD	26 FS North SD/HD
765 El Garage TV HD	43 Esquire Network SD/HD	999 FUNimation On Demand
264 El Rey Network	205 EstrellaTV	175 Fuse
760 El Rey Network HD	266 Estudio 5	652 Fuse HD
544 Encore - East	745 Estudio 5 HD	265 Fusion
531 Encore - East HD	614 EVINE Live HD	750 Fusion HD
532 Encore - East HD	74 EVINE Live SD/HD	648 FX HD
545 Encore - West	120 EWTN	719 FX Movie Channel HD
546 Encore Action - East	207 EWTN en Español	115 FX Movie Channel SD/HD
533 Encore Action - East HD	754 EWTN en Español HD	55 FX SD/HD

Ch. Network	Ch. Network	Ch. Network
702 FXX HD	425 HBO Latino - East	17 Investigation Discovery SD/HD
177 FXX SD/HD	413 HBO Latino - East HD	92 ION Television
18 fyi,	414 HBO Latino - East HD	726 Jewelry TV HD
145 fyi,	417 HBO On Demand	77 Jewelry TV SD/HD
645 fyi, HD	400 HBO On Demand HD	999 Karaoke On Demand
168 GAC	421 HBO Signature - East	284 Lifestyle Network
659 GAC HD	405 HBO Signature - East HD	635 Lifetime HD
202 Galavisión	406 HBO Signature - East HD	29 Lifetime SD/HD
749 Galavisión HD	424 HBO Zone - East	154 Liquidation Channel
281 GMA Life TV	411 HBO Zone - East HD	795 Liquidation Channel HD
283 GMA News TV International	412 HBO Zone - East HD	118 LMN
282 GMA Pinoy TV	699 HD Movies On Demand	638 LMN HD
216 GOL TV	799 HD Pay-Per-View	79 LMN SD/HD
757 GOL TV HD	705 HDNet Movies	979 Local Access
325 Golf Channel	999 Here! On Demand	980 Local Access
665 Golf Channel HD	629 HGTV HD	981 Local Access
22 Golf Channel SD/HD	39 HGTV SD/HD	982 Local Access
722 GSN HD	244 HISTORY en Español	983 Local Access
80 GSN SD/HD	621 HISTORY HD	984 Local Access
19 H2	44 HISTORY SD/HD	985 Local Access
104 H2	227 HITN	986 Local Access
723 H2 HD	735 HLN HD	987 Local Access
636 Hallmark Channel HD	61 HLN SD/HD	988 Local Access
78 Hallmark Channel SD/HD	601 HSN HD	989 Local Access
81 Hallmark Movies & Mysteries	20 HSN SD/HD	990 Local Access
161 Hallmark Movies & Mysteries	255 HTV Music	163 Logo
716 Hallmark Movies & Mysteries HD	116 IFC	307 Mav TV
418 HBO - East	717 IFC HD	681 Mav TV HD
401 HBO - East SD/HD	801 iN DEMAND Pay-Per-View	267 Mexicanal
419 HBO - West	802 iN DEMAND Pay-Per-View	329 MLB Network
402 HBO - West HD	803 iN DEMAND Pay-Per-View	666 MLB Network HD
420 HBO 2 - East	957 iN DEMAND Pay-Per-View en Español	84 MLB Network SD/HD
403 HBO 2 - East HD	85 IndiePlex	451 MoreMAX - East
404 HBO 2 - East HD	561 IndiePlex	433 MoreMAX - East HD
423 HBO Comedy - East	556 IndiePlex HD	434 MoreMAX - East HD
409 HBO Comedy - East HD	253 Infinito	455 MovieMAX - East
410 HBO Comedy - East HD	121 INSP	441 MovieMAX - East HD
422 HBO Family - East	729 INSP HD	87 MoviePlex
408 HBO Family - East HD	146 Investigation Discovery	563 MoviePlex
407 HBO Family - East SD/HD	640 Investigation Discovery HD	558 MoviePlex HD

Ch. Network	Ch. Network	Ch. Network
736 msnbc HD	932 Music Choice	368 NHL Center Ice/MLB Extra Innings
64 msnbc SD/HD	933 Music Choice	369 NHL Center Ice/MLB Extra Innings
654 MTV HD	934 Music Choice	370 NHL Center Ice/MLB Extra Innings
167 MTV Hits	935 Music Choice	371 NHL Center Ice/MLB Extra Innings
25 MTV SD/HD	936 Music Choice	372 NHL Center Ice/MLB Extra Innings
169 MTV2	937 Music Choice	373 NHL Center Ice/MLB Extra Innings
657 MTV2 HD	938 Music Choice	326 NHL Network
69 MTV2 SD/HD	939 Music Choice	677 NHL Network HD
176 mtvU	940 Music Choice	95 Nick Jr.
251 Multimedios Televisión	941 Music Choice	136 Nick Jr.
768 Multimedios Televisión HD	942 Music Choice	687 Nick Jr. HD
903 Music Choice	943 Music Choice	138 Nick2
904 Music Choice	944 Music Choice	691 Nickelodeon HD
905 Music Choice	945 Music Choice	47 Nickelodeon SD/HD
906 Music Choice	946 Music Choice	96 Nicktoons
907 Music Choice	947 Music Choice	139 Nicktoons
908 Music Choice	948 Music Choice	686 Nicktoons HD
909 Music Choice	241 Nat Geo Mundo	226 Once Canal
910 Music Choice	147 Nat Geo Wild	298 ONE World Sports
911 Music Choice	707 Nat Geo Wild HD	758 ONE World Sports HD
912 Music Choice	627 National Geographic HD	311 Outdoor Channel
913 Music Choice	52 National Geographic SD/HD	678 Outdoor Channel HD
914 Music Choice	327 NBC Sports Network	456 OuterMAX - East
915 Music Choice	662 NBC Sports Network HD	443 OuterMAX - East HD
916 Music Choice	28 NBC Sports Network SD/HD	725 OWN HD*
917 Music Choice	210 NBC Universo	36 OWN SD/HD*
918 Music Choice	777 NBC Universo HD	162 OWN*
919 Music Choice	15 NFL Network	639 Oxygen HD
920 Music Choice	315 NFL Network	35 Oxygen SD/HD
921 Music Choice	669 NFL Network HD	703 Palladia HD
922 Music Choice	316 NFL RedZone	122 Pivot
923 Music Choice	670 NFL RedZone HD	631 Pivot HD
924 Music Choice	360 NHL Center Ice/MLB Extra Innings	891 Playboy TV
925 Music Choice	361 NHL Center Ice/MLB Extra Innings	897 Playboy TV en Español
926 Music Choice	362 NHL Center Ice/MLB Extra Innings	898 Playboy TV en Español HD
927 Music Choice	363 NHL Center Ice/MLB Extra Innings	896 Playboy TV HD
928 Music Choice	364 NHL Center Ice/MLB Extra Innings	890 Playboy TV Premium On Demand
929 Music Choice	365 NHL Center Ice/MLB Extra Innings	999 Playboy TV Premium On Demand
930 Music Choice	366 NHL Center Ice/MLB Extra Innings	730 Pop HD
931 Music Choice	367 NHL Center Ice/MLB Extra Innings	89 Pop SD/HD

Ch. Network	Ch. Network	Ch. Network
991 Public Affairs Channels	484 SHO Women - East	769 Super Canal HD
992 Public Affairs Channels	471 SHO Women - East HD	634 Syfy HD
993 Public Affairs Channels	478 Showtime - East	51 Syfy SD/HD
994 Public Affairs Channels	461 Showtime - East SD/HD	123 TBN
604 QVC HD	479 Showtime - West	209 TBN Enlace USA
16 QVC SD/HD	462 Showtime - West HD	709 TBN HD
234 RCN Nuestra Tele	477 Showtime On Demand	626 TBS HD
114 ReelzChannel	460 Showtime On Demand HD	31 TBS SD/HD
715 ReelzChannel HD	105 Smithsonian	720 TCM HD*
86 RetroPlex	701 Smithsonian HD	58 TCM SD/HD*
562 RetroPlex	125 SonLife	97 TeenNick
557 RetroPlex HD	794 SonLife HD	137 TeenNick
155 RFD-TV	649 Spike HD	268 Tele El Salvador
741 RFD-TV HD	30 SPIKE SD/HD	764 Tele El Salvador HD
249 Ritmoson Latino	309 Sportsman Channel	211 TeleFórmula
317 RSN Extra	679 Sportsman Channel HD	756 TeleFórmula HD
674 RSN Extra HD	93 Sprout	239 TeleHit
70 Science Channel	141 Sprout	206 Telemundo Wisconsin
148 Science Channel	695 Sprout HD	237 TeleN
650 Science Channel HD	296 STAR India PLUS	313 Tennis Channel
334 SEC Extra	775 STAR India PLUS HD	671 Tennis Channel HD
684 SEC Extra HD	521 Starz - East	124 The Church Channel
333 SEC Network	506 Starz - East HD	280 The Filipino Channel
683 SEC Network HD	522 Starz - West	498 The Movie Channel - East
246 Semillitas	507 Starz - West HD	491 The Movie Channel - East HD
294 SET Asia	525 Starz Cinema - East	499 The Movie Channel - West
774 SET Asia HD	512 Starz Cinema - East HD	492 The Movie Channel - West HD
480 SHO 2 - East	524 Starz Comedy - East	497 The Movie Channel On Demand
463 SHO 2 - East HD	510 Starz Comedy - East HD	500 The Movie Channel Xtra - East
464 SHO 2 - East HD	527 Starz Edge - East	493 The Movie Channel Xtra - East HD
482 SHO Beyond - East	516 Starz Edge - East HD	494 The Movie Channel Xtra - East HD
467 SHO Beyond - East HD	523 Starz in Black - East	731 The Weather Channel HD
483 SHO Extreme - East	508 Starz in Black - East HD	65 The Weather Channel SD/HD
469 SHO Extreme - East HD	526 Starz Kids & Family - East	453 ThrillerMAX - East
470 SHO Extreme - East HD	514 Starz Kids & Family - East HD	437 ThrillerMAX - East HD
485 SHO Next - East	520 Starz On Demand	438 ThrillerMAX - East HD
473 SHO Next - East HD	505 Starz On Demand HD	288 TIVI5MONDE
481 SHO Showcase - East	117 SundanceTV	778 TIVI5MONDE HD
465 SHO Showcase - East HD	718 SundanceTV HD	623 TLC HD
466 SHO Showcase - East HD	271 Super Canal	41 TLC SD/HD

Ch.	Network	Ch.	Network
624	TNT HD	171	VH1 Classic
32	TNT SD/HD	653	VH1 HD
999	Too Much For TV On Demand	68	VH1 SD/HD
212	Tr3s	173	VH1 Soul
644	Travel Channel HD	250	Video Rola
42	Travel Channel SD/HD	766	Video Rola HD
651	truTV HD*	248	ViendoMovies
56	truTV SD/HD*	616	WBUEW - The CW HD
291	TV Asia	2	WBUEW - The CW SD/HD
771	TV Asia HD	156	WE tv
233	TV Chile	724	WE tv HD
763	TV Chile HD	728	WGN America HD
299	TV Japan	13	WGN America SD/HD
770	TV Japan HD	197	WHA - Create
721	TV Land HD	196	WHA - Wisconsin Channel
50	TV Land SD/HD	195	WHA - Wisconsin Public TV
290	TV5MONDE	295	Willow TV
780	TV5MONDE HD	759	Willow TV HD
289	TV5MONDE Info	14	WISC - MyTV
779	TV5MONDE Info HD	995	Wisconsin Eye
787	Ultra Cine HD	3	Wisconsin Public Television/PBS
792	Ultra Clásico HD	190	WKOW - Me-TV
789	Ultra Docu HD	189	WKOW - This TV
788	Ultra Familia HD	194	WMSN - Comet TV
790	Ultra Fiesta HD	191	WMSN - Grit TV
791	Ultra Kidz HD	192	WMTV - AccuWeather
785	Ultra Macho HD	193	WMTV - Antenna TV
786	Ultra Mex HD	262	¡Sorpresa! TV
204	UniMás		
748	UniMás HD		
700	Universal HD		
200	Univisión		
215	Univisión Deportes		
752	Univisión Deportes HD		
747	Univisión HD		
21	Univisión SD/HD		
203	Univisión tlnovelas		
628	USA Network HD		
34	USA Network SD/HD		
706	Velocity HD		

Charter Communications. Programming may vary. Channels, Tiers and Packaging subject to change. Services not available in all areas. Charter issued digital receiver or CableCARD required to view programming channels, except for Basic Service viewable with customer owned TV equipped with digital QAM Tuner subject to future service changes when a market transitions to All Digital. Charter issued digital receiver required to view PPV and On Demand programming (where available). HD capable equipment required to view HD programming (where available). All programming may not be available to CableCARD or Digital Terminal Adapter customers. All service levels may contain channels with some R-rated programming, which can be blocked using the Parental Control feature on your on-screen program guide.

In a switched digital market, due to system technology enhancements access to certain digital channels will require a digital receiver, as HDTVs & digital QAM tuners equipped with CableCARDS or TV's equipped with Digital Terminal Adapter's cannot access certain digital channels requiring two-way communication (e.g., PPV & On Demand programming). CableCARD customers with TiVo equipment will also need a Tuning Adapter for access to such digital channels.

SAP - Second Audio Programming (Spanish Language when available) is offered on analog Basic Service & Expanded Service channels. Check your interactive program guide for further details. Channel numbers listed are for either analog cable-ready TV sets or Charter digital receivers. Customers using a QAM tuner TV or other personal QAM tuner device, not connected to a digital receiver, must activate the Auto Program feature, as described in the TV/device's Owner's Manual, to receive some digital services.