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Very simple. Make any contractual provision limiting consumer's rights to file class actions unenforceable.

Allow consumers greater safeguards by allowing them to sue as a group for large amounts (rather than individually for small amount) because no attorney will spend their, and the court's, valuable time on ultra small claims such as these. You cannot expect an attorney to take on an individual's case over a \$5 fee. The attorney would starve and the phone companies know this. All these well crafted boilerplate provisions do is allow these companies to steal from the masses and limit their access to the judicial system. This simple remedy will force phone companies to play fair or pay handsomely for their transgressions.