

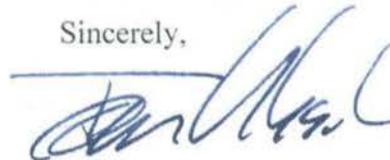
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I appreciate your interest in this matter. Please let me know if I can be of any further assistance.

Sincerely,

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Tom Wheeler



OFFICE OF
THE CHAIRMAN

FEDERAL COMMUNICATIONS COMMISSION
WASHINGTON

November 24, 2015

The Honorable Martin Heinrich
United States Senate
702 Hart Senate Office Building
Washington, D.C. 20510

Dear Senator Heinrich:

Thank you for your letter in support of the Commission's ongoing efforts to comprehensively reform inmate calling services (ICS). I agree with your sentiments about the importance of ensuring fair and just calling rates for incarcerated individuals, including moving forward to curb intrastate calling rates for inmates and their families. Your views are very important and will be included in the record of the proceeding.

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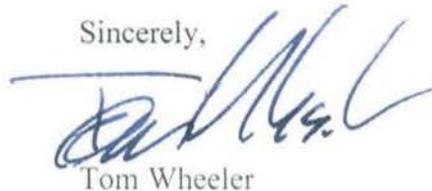
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Tom Wheeler



OFFICE OF
THE CHAIRMAN

FEDERAL COMMUNICATIONS COMMISSION
WASHINGTON

November 24, 2015

The Honorable Patrick J. Leahy
United States Senate
433 Russell Senate Office Building
Washington, D.C. 20510

Dear Senator Leahy:

Thank you for your letter in support of the Commission's ongoing efforts to comprehensively reform inmate calling services (ICS). I agree with your sentiments about the importance of ensuring fair and just calling rates for incarcerated individuals, including moving forward to curb intrastate calling rates for inmates and their families. Your views are very important and will be included in the record of the proceeding.

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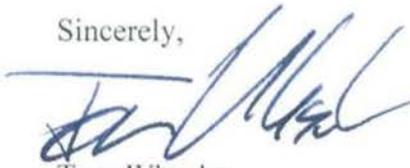
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Tom Wheeler



OFFICE OF
THE CHAIRMAN

FEDERAL COMMUNICATIONS COMMISSION
WASHINGTON

November 24, 2015

The Honorable Edward J. Markey
United States Senate
218 Russell Senate Office Building
Washington, D.C. 20510

Dear Senator Markey:

Thank you for your letter in support of the Commission's ongoing efforts to comprehensively reform inmate calling services (ICS). I agree with your sentiments about the importance of ensuring fair and just calling rates for incarcerated individuals, including moving forward to curb intrastate calling rates for inmates and their families. Your views are very important and will be included in the record of the proceeding.

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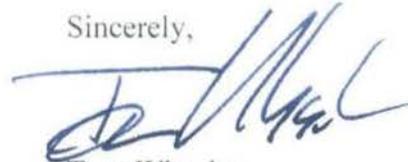
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Tom Wheeler



OFFICE OF
THE CHAIRMAN

FEDERAL COMMUNICATIONS COMMISSION
WASHINGTON

November 24, 2015

The Honorable Robert Menendez
United States Senate
528 Hart Senate Office Building
Washington, D.C. 20510

Dear Senator Menendez:

Thank you for your letter in support of the Commission's ongoing efforts to comprehensively reform inmate calling services (ICS). I agree with your sentiments about the importance of ensuring fair and just calling rates for incarcerated individuals, including moving forward to curb intrastate calling rates for inmates and their families. Your views are very important and will be included in the record of the proceeding.

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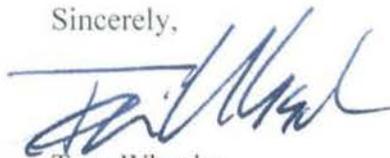
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Tom Wheeler



OFFICE OF
THE CHAIRMAN

FEDERAL COMMUNICATIONS COMMISSION
WASHINGTON

November 24, 2015

The Honorable Gary Peters
United States Senate
2 Russell Courtyard
Washington, D.C. 20510

Dear Senator Peters:

Thank you for your letter in support of the Commission's ongoing efforts to comprehensively reform inmate calling services (ICS). I agree with your sentiments about the importance of ensuring fair and just calling rates for incarcerated individuals, including moving forward to curb intrastate calling rates for inmates and their families. Your views are very important and will be included in the record of the proceeding.

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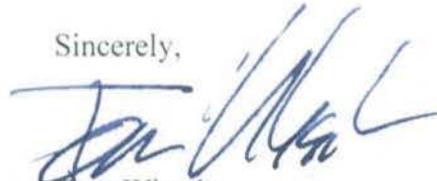
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Sincerely,



Tom Wheeler



FEDERAL COMMUNICATIONS COMMISSION
WASHINGTON

OFFICE OF
THE CHAIRMAN

November 24, 2015

The Honorable Bernard Sanders
United States Senate
332 Dirksen Senate Office Building
Washington, D.C. 20510

Dear Senator Sanders:

Thank you for your letter in support of the Commission's ongoing efforts to comprehensively reform inmate calling services (ICS). I agree with your sentiments about the importance of ensuring fair and just calling rates for incarcerated individuals, including moving forward to curb intrastate calling rates for inmates and their families. Your views are very important and will be included in the record of the proceeding.

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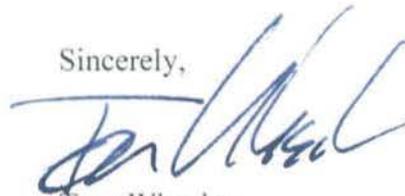
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FEDERAL COMMUNICATIONS COMMISSION
WASHINGTON

OFFICE OF
THE CHAIRMAN

November 24, 2015

The Honorable Sheldon Whitehouse
United States Senate
502 Hart Senate Office Building
Washington, D.C. 20510

Dear Senator Whitehouse:

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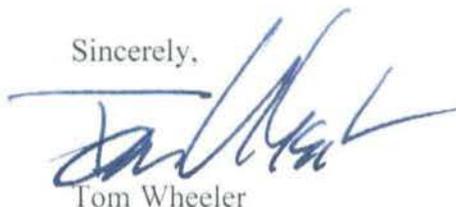
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OFFICE OF
THE CHAIRMAN

FEDERAL COMMUNICATIONS COMMISSION
WASHINGTON

November 24, 2015

The Honorable Ron Wyden
United States Senate
223 Dirksen Senate Office Building
Washington, D.C. 20510

Dear Senator Wyden:

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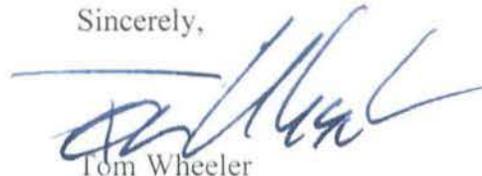
minimum payments and placing a floor on mandatory maximum account deposits. Furthermore, the rules prohibit providers from imposing so-called “flat-rate calling,” which is a flat rate for a call up to 15 minutes regardless of actual call duration. Extra fees and charges can increase by as much as 40 percent the cost of families staying in touch by phone with loved ones who are incarcerated. In addition, the Order mandates discounted rates for disability-access calls, requires annual reporting and certification by inmate calling providers, and establishes periodic reviews of these reforms.

With respect to site commissions, while the Commission did not prohibit providers from paying site commissions, the Order excluded site commission payments from the cost data the Commission used in setting the rate caps. It also made clear that providers may not exceed the rate caps or ancillary service charge caps, even if they have agreed to pay site commissions. Furthermore, the associated FNPRM seeks comment on how to encourage parties to move away from site commissions and urges states to take action on this issue. Additionally, the Commission committed to monitor site commission payments and stated that it will not hesitate to re-evaluate the Commission’s findings and take further action if necessary.

The FNPRM also seeks additional comment on rates for international calls, promoting competition in the ICS industry, the benefits of a recurring Mandatory Data Collection, requiring ICS providers to file their ICS contracts with the Commission, and video visitation and other newer technologies to increase ICS options.

I appreciate your interest in this matter. Please let me know if I can be of any further assistance.

Sincerely,

A handwritten signature in blue ink, appearing to read "Tom Wheeler", is written over a horizontal line.

Tom Wheeler