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December 4, 2015

REDACTED – FOR PUBLIC INSPECTION

Accepted / Filed

Via ECFS

Ms. Marlene H. Dortch, Secretary
 Federal Communications Commission
 445 12th Street, S.W.
 Washington, DC 20554

DEC - 4 2015

Federal Communications Commission
 Office of the Secretary

Re: *In the Matter of Applications of Charter Communications, Inc., Time Warner Cable Inc., and Advance/Newhouse Partnership for Consent To Assign or Transfer Control of Licenses and Authorizations, MB Docket No. 15-149; CenturyLink's Response to Request for Information and Data from CenturyLink, Inc. of October 9, 2015*

Dear Ms. Dortch:

Enclosed for filing in the above-referenced proceeding is material responsive to the Media Bureau's October 9, 2015 Request for Information and Data from CenturyLink, Inc. (Request).¹

The same material was previously filed in the above-referenced docket on November 13, 2015. In response to a request from FCC staff the materials provided on November 13, 2015 are being re-filed to clarify that the material provided includes non-confidential information as well as highly confidential and confidential information in the form of a narrative and attached documents. Non-confidential information is included in the response to Request 5. Confidential and highly confidential information is included in the responses to Requests 4 & 5.

The material provided in response to the Request will include proprietary commercial and financial information of CenturyLink that is entitled to highly confidential treatment and protection from public disclosure. It will include highly confidential information of third-party companies. The confidential information is detailed pricing information that is not publicly available in the comprehensive manner in which it is being provided to the Commission. The highly confidential information and confidential information is specifically protected from

¹ Letter from William T. Lake, FCC, to Melissa Newman, CenturyLink (October 9, 2015).

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disclosure pursuant to the terms of the Protective Order adopted in this proceeding.² Even so, attached to this letter is an Appendix in which CenturyLink provides additional and separate justification for highly confidential and confidential treatment under 47 C.F.R. §§ 0.457, 0.459.

The narrative and documents being submitted in this response that are highly confidential will include: detailed subscriber data, detailed information regarding peering arrangements and transit services including customer-specific information as well as contracts pertaining to such peering arrangements and detailed information regarding CenturyLink's competitive abilities and strategic initiatives. All of this information is of the type of highly confidential information specifically covered in Appendix A to the Protective Order and accordingly entitled to highly confidential treatment and protection from public disclosure.

This information is also competitively sensitive information relating to CenturyLink services and is not otherwise available from public sources. Release of this highly confidential information would have a substantial negative competitive impact on CenturyLink and potentially on the other entities with whom CenturyLink has these peering arrangements, transit service arrangements and service contracts. Accordingly, this information is also appropriate for non-disclosure under sections 0.457(d) and 0.459 of the Commission's rules (as detailed in the attached Appendix).

The narrative and documents being submitted in this response that are confidential include detailed pricing information that is not publicly available in the comprehensive manner in which it is being provided to the Commission. Release of this confidential information would have a negative competitive impact on CenturyLink. Accordingly, this information is appropriate for confidential treatment and protection from public disclosure under sections 0.457(d) and 0.459 of the Commission's rules (as detailed in the attached Appendix) and pursuant to the Protective Order.

In the enclosed responses, CenturyLink is providing responses to Requests 4 & 5, and will be providing additional responses to the remaining requests at a later date.

Consistent with the highly confidential nature of the information provided, as required by the Protective Order, this information is marked "**HIGHLY CONFIDENTIAL INFORMATION – SUBJECT TO PROTECTIVE ORDER IN MB DOCKET NO. 15-149 BEFORE THE FEDERAL COMMUNICATIONS COMMISSION – ADDITIONAL COPYING RESTRICTED**". The highly confidential information included in these documents is

² *In the Matter of Applications of Charter Communications, Inc., Time Warner Cable Inc., and Advance/Newhouse Partnership for Consent To Assign or Transfer Control of Licenses and Authorizations*, Order, MB Docket No. 15-149, FCC 15-110 (rel. Sept. 11, 2015), Attachment (Protective Order).

competitively sensitive financial and commercial information and thus should not be available for public inspection, nor subject to further copying. Such information would not ordinarily be made available to the public. Release of the highly confidential information provided would have a substantial negative competitive impact on CenturyLink and potentially on the companies with whom CenturyLink has peering arrangements, transit service arrangements, and service contracts.

Consistent with the confidential nature of the information provided, as required by the Protective Order, this information is marked "**CONFIDENTIAL INFORMATION – SUBJECT TO PROTECTIVE ORDER IN MB DOCKET NO. 15-149 BEFORE THE FEDERAL COMMUNICATIONS COMMISSION**".

Pursuant to the Instructions in the Request and Protective Order, CenturyLink is submitting to the Secretary's office one copy of the non-redacted version of its submission with the confidential and highly confidential information (a hard copy of this cover letter, the response and documents, and an encrypted CD containing an index of documents produced and documents)³. Additionally as required by the Protective Order, CenturyLink is separately providing two copies of the non-redacted version with the highly confidential information to Vanessa Lemmé of the Media Bureau (two hard copies of this cover letter, the response and documents, and two encrypted CD copies containing an index of documents produced and documents)⁴.

CenturyLink is also submitting today under separate cover, via the Commission's Electronic Comment Filing System (ECFS), a redacted version of this submission that contains no highly confidential information. The redacted submission is marked "**REDACTED – FOR PUBLIC INSPECTION,**" with the highly confidential and confidential information omitted. This letter includes no highly confidential or confidential information.⁵ As requested, CenturyLink is also providing one copy of the redacted version to the Secretary's office and to Vanessa Lemmé of the Media Bureau.

³ Also included with the non-redacted version of the submission are those portions containing no confidential information.

⁴ Also included with the non-redacted version of the submission are those portions containing no confidential information.

⁵ Inasmuch as the redacted versions of materials being filed today would not vary as to form and content from the versions submitted by CenturyLink on November 13, 2015, CenturyLink is not filing the attachments again today via ECFS.

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Please contact me via the above contact information or Melissa Newman in CenturyLink's Federal Regulatory Affairs office (202-429-3120) if you have any questions.

Sincerely,

/s/ Tiffany West Smink

Enclosures

cc: Vanessa Lemmé (two copies of non-redacted submission via hand delivery; and one copy of redacted submission via hand delivery)

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APPENDIX

Confidentiality Justification

47 C.F.R. § 0.457

The information marked as highly confidential included with CenturyLink's November 13, 2015, answers to Questions 4 & 5 of the October 9, 2015 Request for Information and Data from CenturyLink, Inc. of the Media Bureau is entitled to highly confidential treatment under 47 C.F.R. § 0.457 as well as under the Protective Order (Protective Order) in MB Docket No. 15-149. The information includes contracts that disclose the identity or characteristics of specific customers. This information is the type of highly confidential and proprietary commercial and financial information that is not routinely available for public disclosure by the Commission and thus is protected from public availability under 47 C.F.R. § 0.457(d). Additionally, this is among the types of highly confidential information specifically covered in Appendix A to the Protective Order and which thus is entitled to protection from public disclosure.

The information marked as confidential is comprehensive detailed pricing information that is confidential and proprietary commercial and financial information that is not routinely available for public disclosure by the Commission and thus is protected from public availability under 47 C.F.R. § 0.457(d).

47 C.F.R. § 0.459

CenturyLink also considers the highly confidential and confidential information submitted with its November 13, 2015 answers to Questions 4 & 5 of the Media Bureau's October 9, 2015 Request for Information and Data from CenturyLink, Inc. in MB Docket No. 15-149 as protected from public disclosure pursuant to 47 C.F.R. § 0.459(b) as described as follows.

Information for which confidential treatment is sought

CenturyLink seeks highly confidential and confidential treatment for this information because it is highly confidential and proprietary commercial and financial information that is entitled to protection from public disclosure and availability. As such, this information is marked **“HIGHLY CONFIDENTIAL INFORMATION – SUBJECT TO PROTECTIVE ORDER IN MB DOCKET NO. 15-149 BEFORE THE FEDERAL COMMUNICATIONS COMMISSION ADDITIONAL COPYING RESTRICTED”** or **“CONFIDENTIAL INFORMATION – SUBJECT TO PROTECTIVE ORDER IN MB DOCKET NO. 15-149 BEFORE THE FEDERAL COMMUNICATIONS COMMISSION”**.

Commission proceeding in which the information was submitted

The information is being submitted as CenturyLink's response to the October 9, 2015 Request for Information and Data from CenturyLink, Inc. of the Media Bureau in MB Docket No. 15-149, *In the Matter of Applications of Charter Communications Inc. Time Warner Cable Inc., and Advance/Newhouse Partnership for Consent To Assign or Transfer Control of Licenses and Authorizations.*

Degree to which the information in question is commercial or financial, or contains a trade secret or is privileged

This information that CenturyLink considers proprietary and highly confidential includes contracts that disclose the identity or characteristics of specific customers. This highly confidential and proprietary commercial and financial information is not routinely available for public disclosure from CenturyLink and thus is protected from public availability under 47 C.F.R. § 0.457(d).

The information marked as confidential is comprehensive detailed pricing information that is confidential and proprietary commercial and financial information that is not routinely available for public disclosure by the Commission and thus is protected from public availability under 47 C.F.R. § 0.457(d).

Degree to which the information concerns a service that is subject to competition; and manner in which disclosure of the information could result in substantial competitive harm

The types of highly confidential and confidential information in CenturyLink's answers would generally not be subject to routine public inspection under the Commission's rules (47 C.F.R. § 0.457(d)), demonstrating that the Commission already anticipates that its release likely would produce competitive harm. The types of services that are the subject of these responses -- internet access services -- are competitive. The release of this highly confidential and confidential information would cause competitive harm by allowing competitors to become aware of sensitive financial and commercial information regarding CenturyLink's business and internal operations in these service markets.

Measures taken to prevent unauthorized disclosure; and availability of the information to the public and extent of any previous disclosure of the information to third parties

CenturyLink has treated and treats the information disclosed in CenturyLink's answers as highly confidential and confidential, and has protected the information from public disclosure.

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Justification of the period during which CenturyLink asserts that the material should not be available for public disclosure

At this time, CenturyLink cannot determine any date on which the information included with the answers should not be considered highly confidential and confidential.

Other information that CenturyLink believes may be useful in assessing whether its request for confidentiality should be granted

Under applicable FCC and court rulings, the information in question should be withheld from public disclosure. Exemption 4 of the Freedom of Information Act shields information that is (1) commercial or financial in nature; (2) obtained from a person outside government; and (3) privileged or confidential. The information in question satisfies this test.

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***In the Matter of Applications of Charter Communications, Inc., Time Warner Cable Inc., and
Advance/Newhouse Partnership for Consent to Assign or Transfer Control of Licenses and
Authorizations
MB Docket No. 15-149***

CenturyLink, Inc. Responses to Request for Information and Data From CenturyLink, Inc.

4. *Produce one copy of each agreement between the Company and any other persons that contain provisions relating to peering, paid peering or settlement-free interconnection.*

Response:

In accord with the Request Instructions, CenturyLink is providing contracts executed on or after July 24, 2013 that are responsive to this Request. These contracts are included as highly confidential Attachments 4A – 4F.

5. *Provide and identify documents sufficient to show the Company's pricing for standalone Internet access service and any cable service bundle that includes Internet access service.*

Response:

CenturyLink is providing documents that set out the company's current pricing for our standalone high-speed Internet access services as well as pricing for bundles with high speed internet access service. CenturyLink offers competitive services and packages including promotional offers. We offer a variety of packages to enable customers to select or create the service packages that fit their needs.

Attachment 5A is a copy of certain current promotional offers that are available in legacy Qwest markets. These promotional offers can be viewed on CenturyLink's home webpage, under Home Phone Benefits, in a box on that page labeled "Promotions Details." See <http://www.centurylink.com/home/phone/>.

Attachment 5B is a copy of the Consumer High-Speed Internet Rate Card that is available on CenturyLink's website. See <http://www.centurylink.com/legal/highspeedinternetsubscriberagreement/>. This rate card provides current standard pricing for CenturyLink residential high-speed internet service in legacy Qwest markets.

Confidential Attachment 5C is a spreadsheet that reflects standalone and bundled pricing for CenturyLink high-speed internet service in legacy CenturyTel and Embarq markets.

Below is additional information regarding the pricing for CenturyLink's PrismTV service.

[BEGIN CONFIDENTIAL]

[END CONFIDENTIAL]

Typically, the PrismTV promotional price and the HSI promotional price will be applied to create the bundle price for a PrismTV and HSI bundle. For example:

- \$55 Prism Essential Double Play up to 12M HSI (\$34.99 Prism Essential TV + \$19.95 12M HSI) (requires a 12 month contract)
- \$65 Prism Essential Double Play up to 40M HSI (\$34.99 Prism Essential TV + \$29.95 40M HSI) (requires a 12 month contract)
- \$80 Prism Preferred Double Play up to \$40M HSI (\$49.99 Prism Preferred TV + \$29.95 40M HSI) (requires a 12 month contract)

These rates do not include \$9.99 required STB or any optional add-ons.



Promotions Details

For all promotional offers listed below, additional service restrictions, limitations, and requirements listed at the "[Product Details](#)" link also apply. All products and services listed are governed by tariffs, local terms of service, or terms and conditions posted to [Terms and Conditions](#).

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[High-Speed Internet](#)

[Standard Post Contract Rates for High-Speed Internet](#)

[@Ease](#)

[Fiber 1 Gigabit Internet](#)

[Prism TV](#)

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[CenturyLink Visa Prepaid Card Offers](#)

[30-Day Satisfaction Guarantee](#)

[Copyright/Trademark Notice](#)

High-Speed Internet

Pure Broadband™ High-Speed Internet, up to 40 Mbps. 12-month Pricing.

Speed	Monthly Rate
Up to 1.5	\$29.95
Up to 7	\$29.95
Up to 12	\$29.95
Up to 20	\$29.95
Up to 40	\$29.95

Terms 12-month pricing for High-Speed Internet, after which the standard monthly rate will apply. 12-month High-Speed Internet contract required.
 In some areas, a telephone landline is part of the service for data connection and 911 services. New residential Pure customers only.
 Enrollment in AutoPay and Paperless Billing are required to receive this rate.

Additional Fees **Free S&H:** Limited time offer and is available to new CenturyLink residential Internet customers who sign up for service through centurylink.com only. CenturyLink will waive the modem shipping and handling charge (standard delivery) on service orders received on or before offer end date. One offer per household. Offer subject to change or cancel without notice; may not be combinable with other discounts or promotions. Additional restrictions may apply.

More Details Limited time offer. May not be available in your area. Taxes, fees, surcharges and restrictions apply.

Pure Broadband™ High-Speed Internet, up to 40 Mbps. 24-month Pricing.

Speed	Monthly Rate
Up to 1.5	\$34.95
Up to 7	\$34.95
Up to 12	\$34.95
Up to 20	\$34.95
Up to 40	\$34.95

Terms 24-month pricing for High-Speed Internet, after which the standard monthly rate will apply. 24-month High-Speed Internet contract required.

	In some areas, a telephone landline is part of the service for data connection and 911 services. New residential Pure customers only. Enrollment in AutoPay and Paperless Billing are required to receive this rate.
Additional Fees	Free S&H: Limited time offer and is available to new CenturyLink residential Internet customers who sign up for service through centurylink.com only. CenturyLink will waive the modem shipping and handling charge (standard delivery) on service orders received on or before offer end date. One offer per household. Offer subject to change or cancel without notice; may not be combinable with other discounts or promotions. Additional restrictions may apply.
More Details	Limited time offer. May not be available in your area. Taxes, fees, surcharges and restrictions apply.

High-Speed Internet Rate when bundled with Home Phone Unlimited, up to 40 Mbps

Speed	High-Speed Monthly Rate	Bundled Monthly Rate
Up to 1.5	\$19.95	\$64.95
Up to 7	\$19.95	\$64.95
Up to 12	\$19.95	\$64.95
Up to 20	\$24.95	\$69.95
Up to 40	\$24.95	\$69.95

Terms	3-year pricing for High-Speed Internet, when bundled with Home Phone Unlimited, after which the standard monthly rate will apply.
Additional Fees	Free S&H: Limited time offer and is available to new CenturyLink residential Internet customers who sign up for service through centurylink.com only. CenturyLink will waive the modem shipping and handling charge (standard delivery) on service orders received on or before offer end date. One offer per household. Offer subject to change or cancel without notice; may not be combinable with other discounts or promotions. Additional restrictions may apply.
More Details	Limited time offer. May not be available in your area. Taxes, fees, surcharges and restrictions apply.

High-Speed Internet when bundled with Home Phone Plus, up to 40 Mbps

Speed	High-Speed Monthly Rate	Bundled Monthly Rate
Up to 1.5	\$19.95	\$54.95
Up to 7	\$19.95	\$54.95
Up to 12	\$19.95	\$54.95
Up to 20	\$19.95	\$54.95
Up to 40	\$19.95	\$54.95

Terms 12 -month pricing for High-Speed Internet, when bundled with Home Phone Plus, after which the standard monthly rate will apply.

Additional Fees **Free S&H:** Limited time offer and is available to new CenturyLink residential Internet customers who sign up for service through centurylink.com only. CenturyLink will waive the modem shipping and handling charge (standard delivery) on service orders received on or before offer end date. One offer per household. Offer subject to change or cancel without notice; may not be combinable with other discounts or promotions. Additional restrictions may apply.

More Details Limited time offer. May not be available in your area. Taxes, fees, surcharges and restrictions apply.

Standard Post Contract Rates for High-Speed Internet

Standard Monthly Pure High-Speed Internet Rates

Speed	Monthly Rate
Up to 1.5	\$44.00
Up to 7	\$49.00
Up to 12	\$54.00
Up to 20	\$64.00
Up to 40	\$74.00

Terms After the promo ends the standard rate applies. The standard monthly High-Speed Internet rates are subject to change without notification

@Ease

\$5 Off Per Month for Two Months CenturyLink @Ease Promotional Offer: One offer per household. Customers who subscribe to a CenturyLink @Ease package will be eligible to receive \$5 off the applicable monthly recurring charge for the first two months of service. Credit will appear on the first two full invoices. Customer must maintain consecutive service for duration of promotion, and account in good credit standing, to receive full offer. Offer not available with other promotional or discount offers. Restrictions may apply.

Fiber 1 Gigabit Internet

Up to 1 Gbps residential speed is available in select areas. Broadband speeds will vary due to conditions outside of network control, including customer location and equipment, and are not guaranteed. Restrictions apply. Contact CenturyLink for details.

Prism TV

Free Set Top Box: Offer applies to one set top box (max. value of \$10/mo. credit for 12 consecutive months). New residential customers; requires bundled Prism[®] TV package and 12 mo. contract. The \$10/mo. credit will appear in the service section of customer's bill. Changes to customer's Prism TV service (or bundled plan) initiated by customer during the promotional period may void offer discount. Limit one offer per household. Offer cannot be combined with any other discounts or promotions and excludes taxes, fees and surcharges. Customer must remain in good standing to receive offer. Additional restrictions will apply.

Add Prism[®] TV[®] When Bundling with a Qualifying CenturyLink[®] Service

Packages	Monthly Rate
Essential [™]	\$34.99
Complete [™]	\$39.99
Preferred [™]	\$49.99
Premium [™]	\$79.99

Terms	<p>12-month pricing for Prism, after which the standard monthly rate will apply. 12-month Prism contract required.</p> <p>Must bundle with a qualifying CenturyLink Service. Qualifying service includes select CenturyLink Home Phone or High-Speed Internet plans.</p> <p>Enrollment in AutoPay and Paperless Billing are required to receive this rate.</p> <p>New residential Prism customers only.</p>
Additional Fees	A \$9.99 a month per set-top box fee will apply. Additional equipment and service fees may apply.
More Details	Limited time offer. May not be available in your area. Taxes, fees, surcharges and restrictions apply.

Prism® TV® with High-Speed Internet, up to 40 Mbps

Packages	Monthly Rate
Essential™	\$64.94
Complete™	\$69.94
Preferred™	\$79.94
Premium™	\$109.94

Terms	<p>12-month pricing for Prism, after which the standard monthly rate will apply.</p> <p>12-month Prism contract required.</p> <p>12-month pricing for High-Speed Internet, after which the standard monthly rate will apply.</p> <p>12-month High-Speed Internet contract required.</p> <p>Enrollment in AutoPay and Paperless Billing are required to receive this rate.</p>
Additional Fees	A \$9.99 a month per set-top box fee will apply. Additional monthly modem fee plus one-time shipping and handling fee.
More Details	Limited time offer. May not be available in your area. Restrictions apply.

Prism® TV® with Home Phone Unlimited and High-Speed Internet, up to 40 Mbps

Packages	Monthly Rate
Essential™	\$99.94
Complete™	\$104.94
Preferred™	\$114.94

Premium™	\$144.94
Terms	12-month pricing for Prism, after which the standard monthly rate will apply. 12-month Prism contract required. 3-year pricing for High-Speed Internet, after which the standard monthly rate will apply. 3-year pricing for Home Phone Unlimited, after which the standard monthly rate will apply. Enrollment in AutoPay and Paperless Billing are required to receive this rate.
Additional Fees	A \$9.99 a month per set-top box fee will apply. Additional equipment and service fees may apply.
More Details	Limited time offer. May not be available in your area. Restrictions apply.

DIRECTV® Service provided through CenturyLink®

ALL DIRECTV OFFERS REQUIRE 24-MONTH AGREEMENT. ♦

NFL offer extended to 1/2/16. All other offers extended to 1/27/16. New residential DIRECTV customers only (equipment lease required). Credit approval required. Credit card required (except PA). Pro-rated ECF fee (up to \$480) and Equipment Non-Return fees apply.

***PACKAGE OFFERS:** Base package prices include **Instant Bill Credit** for 12 months. Prices also include an additional \$5 bundle discount for 12 months with XTRA Package or above when bundled with qualifying High-Speed Internet and/or phone services from CenturyLink. To qualify for the \$5 bundle discount, you must combine your CenturyLink and DIRECTV bills. In certain markets, a Regional Sports fee of up to \$5.64/mo. will be assessed with CHOICE and MAS ULTRA Package and above. After 12 mos., then prevailing rate for base package applies (currently \$49.99/mo for SELECT; \$59.99/mo. for ENTERTAINMENT; \$70.99/mo. for CHOICE; \$77.99/mo. for XTRA; \$86.99/mo. for ULTIMATE; \$136.99/mo. for PREMIER) unless cancelled or changed by customer prior to end of the promotional period. ‡ **Premium Movies Offer:** After 3 mos., then prevailing rate for all four (4) premium movie packages applies (currently \$50.99/mo) unless cancelled or changed by customer prior to end of the promotional period. Some offers may not be available through all channels and in select areas.

2015 NFL SUNDAY TICKET OFFER: Package consists of all out-of-market NFL games (based on customer's service address) broadcast on FOX and CBS. Games available via remote viewing based on device location. Other conditions apply. 2015 NFL SUNDAY TICKET regular full-season retail price is \$251.94. 2015 NFL SUNDAY TICKET MAX regular full-season retail price is \$353.94. **Customers activating CHOICE Package or above or MÁS ULTRA Package or above will be automatically enrolled in the 2015 season of NFL SUNDAY TICKET at no additional cost and will receive a free upgrade to NFL SUNDAY TICKET MAX for the 2015 season. NFL SUNDAY TICKET subscription will automatically continue each season at special renewal rate unless customer calls to cancel prior to start of season. To renew NFL SUNDAY TICKET MAX, customer must call to upgrade after the 2015 season.** Subscription cannot be cancelled (in part or in whole) after the start of the season and subscription fee cannot be refunded. **Only one game may be accessed remotely at any given time.** Online access is only available on certain operating systems. Computer hardware, software, and Internet connection not included. Mobile access only available on certain devices. Additional data charges may apply. Please check with your service provider. Visit directv.com/nfl for a list of system requirements, compatible mobile devices and authorized connected devices. **Offer extended to 1/2/16.**

^GENIE HD DVR UPGRADE OFFER:: Includes instant rebates on one Genie HD DVR and up to three Genie Minis with activation of the SELECT Package or above; ÓPTIMO MÁS Package or above; or any qualifying international service bundle, which shall include the PREFERRED CHOICE programming package. . **A \$99 fee applies for Wireless Genie Mini (model C41W) upgrade. Free upgrade offer requires a Genie HD DVR and at least one Genie Mini. \$99 fee applies for single-room setup.** Whole-Home HD DVR functionality requires a Genie HD DVR connected to one television and a Genie Mini, H25 HD Receiver(s) or a DIRECTV Ready TV/Device in each additional room. Limit of three remote viewings per Genie HD DVR at a time. Visit directv.com/genie for complete details.

◆ GENERAL TV SERVICE TERMS: Subject to Equipment Lease Agreement and DIRECTV Customer Agreement. Must maintain a base TV package of \$29.99/mo or above or international service bundle. Advanced Receiver fee (\$15/mo.) required for all HD DVRs. TiVo service fee (\$5/mo.) required for TiVo HD DVR from DIRECTV lease. There is a fee of \$6.50/mo. for each receiver and/or Genie Mini/DIRECTV Ready TV/Device on your account. \$19.95 Handling & Delivery fee may apply. Non-activation charge of \$150 per receiver may apply. Taxes not included. Programming, pricing, terms and conditions subject to change at any time. **Installation:** Standard professional installation included in up to four rooms only. Custom installation extra. Applicable use tax adjustment may apply on the retail value of the installation. Visit directv.com/legal or call **1-800-DIRECTV** for details.

ON THE GO: : Qual. mobile device, TV plan, online account login and data connection req'd. Not all channels available. Content varies by device, TV plan and viewing location. Data charges may apply.

To access HD programming, HD television required. Number of HD channels based on package selection.

Eligibility for local channels based on service address. Not all networks available in all markets.

NFL, the NFL Shield design and the NFL SUNDAY TICKET name and logo are registered trademarks of the NFL and its affiliates. NFL team names and uniform designs are registered trademarks of the teams indicated. DIRECTV and the Cyclone Design logo, GENIE, CHOICE and PREMIER are trademarks of DIRECTV, LLC. All other marks are the property of their respective owners

Add DIRECTV® When Bundling with a Qualifying CenturyLink® Service

Packages	Promo Monthly Rate	Monthly Rate with \$5 Bundle Discount
ENTERTAINMENT™	\$24.99	N/A
CHOICE™	\$29.99	N/A
XTRA™	\$34.99	\$29.99
ULTIMATE™	\$39.99	\$34.99
PREMIER™	\$89.99	\$84.99
Terms	24-month term agreement is required for DIRECTV. Must bundle with a qualifying CenturyLink service.	
Additional Fees	Additional monthly fee (including professional installation, if applicable) and a shipping and handling fee will apply to customer's modem or router.	
More Details	Limited time offer. May not be available in your area. Taxes, fees, surcharges and restrictions apply. See details in above DIRECTV® service provided by CenturyLink® paragraph.	

DIRECTV® with High-Speed Internet, up to 12 Mbps

Packages	Promo Monthly Rate	Monthly Rate
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		with \$5 Bundle Discount
ENTERTAINMENT™	\$44.94	N/A
CHOICE™	\$49.94	N/A
XTRA™	\$54.94	\$49.94
ULTIMATE™	\$59.94	\$54.94
PREMIER™	\$109.94	\$104.94

Terms 24-month term agreement is required for DIRECTV. 12-month pricing for High-Speed Internet, after which the standard monthly rate will apply. 12-month High-Speed Internet contract required.

Additional Fees Additional monthly fee (including professional installation, if applicable) and a shipping and handling fee will apply to customer's modem or router.

More Details Limited time offer. May not be available in your area. Taxes, fees, surcharges and restrictions apply. See details in above **DIRECTV® service provided by CenturyLink®** paragraph.

DIRECTV® with Home Phone Unlimited and High-Speed Internet, up to 40 Mbps

Packages	Promo Monthly Rate	Monthly Rate with \$5 Bundle Discount
ENTERTAINMENT™	\$94.94	N/A
CHOICE™	\$99.94	N/A
XTRA™	\$104.94	\$99.94
ULTIMATE™	\$109.94	\$104.94
PREMIER™	\$159.94	\$154.94

Terms 24-month term agreement is required for DIRECTV Service. 3-year pricing for Home Phone Unlimited after which the standard monthly rate will apply. 3-year pricing for High-Speed Internet, after which the standard monthly rate will apply. Rate available to new residential CenturyLink and new DIRECTV customers only.

Additional Fees Additional monthly fee (including professional installation, if applicable) and a shipping and handling fee will apply to customer's modem or router.

More Details Limited time offer. May not be available in your area. Taxes, fees, surcharges and restrictions apply. See details in above **DIRECTV® service provided by CenturyLink®** paragraph.

CenturyLink Visa Prepaid Card Offers

\$100 CenturyLink Visa Prepaid Card - Double Bundle: Offer is available to new qualifying residential customers only who purchase services through www.centurylink.com. Customer must be new to CenturyLink and subscribe to two of the "Qualifying Services". Qualifying Services include eligible subscriptions for Voice, High-Speed Internet, Prism TV (12-month contract required) and/or new DIRECTV customer (24-month contract required) through CenturyLink. Offer not available to customers with CenturyLink Internet Basic service (without features) or with other ISPs. See [Visa Prepaid Card](#) for details about the program.

\$150 CenturyLink Visa Prepaid Card - Triple Bundle: Offer is available to new qualifying residential customers only who purchase services through www.centurylink.com. Customer must be new to CenturyLink and subscribe to three of the "Qualifying Services". Qualifying Services include eligible subscriptions for Voice, High-Speed Internet, Prism TV (12-month contract required) and/or new DIRECTV customer (24-month contract required) through CenturyLink. Offer not available to customers with CenturyLink Internet Basic service (without features) or with other ISPs. See [Visa Prepaid Card](#) for details about the program.

\$100 CenturyLink Visa Prepaid Card - Prism Double Bundle: Available to new qualifying residential CenturyLink High-Speed Internet customers who are new subscribers to the Prism TV Essential™ package and who purchase services through www.centurylink.com. See [Visa Prepaid Card](#) for details about the program.

\$50 CenturyLink Visa Prepaid Card - Smart Home: Online Offer only. Offer is available to those who contact CenturyLink via the phone number from the Smart Home Site and sign up for a qualifying, residential Smart Home offer during the promotional period. See [Visa Prepaid Card](#) for details about the program.

\$100 CenturyLink Visa Prepaid Card - Qualifying Services: Offer is available to new or existing qualifying and residential customers only. If the service promotional offer requires new subscriptions, the customer must be new to CenturyLink and subscribe to a qualifying High-Speed Internet ("HSI") and two additional "Qualifying Services" (see below). Existing CenturyLink customers who subscribe to a qualifying HSI plan (or qualifying Home Phone ["Voice"] service) must purchase two additional "Qualifying Services" (one of the three service subscriptions must be HSI). Qualifying Services include eligible subscriptions for new (if required per offer) or existing Voice, HSI, certain Security services through CenturyLink and/or Prism TV (12 mo. Term agreement); or a new Verizon Wireless customer (2 yr plan agreement),

and/or new DIRECTV customer (24 mo. Term agreement) through CenturyLink. See Visa Prepaid Card for details about the program.

Visa Prepaid Card

Limited Time Offer only. Offer may not be available in all areas and may require credit approval. Offer not available to customers with CenturyLink Internet basic service (without features) or with other ISPs. Customer must activate services within 30 days of order and must retain all eligible services for a minimum of eight weeks after service activation. Customer will receive a postcard within three to four weeks of activating services and will be required to complete online redemption form within 60 days after ordering services. Visa Prepaid Card will be sent 6-8 weeks after all eligibility, redemption and retention requirements have been met, including eight week service hold requirement. Account must be current and in good credit standing. One prepaid card per account per 12 months. Offer cannot be combined with other CenturyLink High-Speed Internet reward/award/promotion cards/codes unless otherwise allowed. CenturyLink may change the form of payment, vendor, etc., at their discretion when fulfilling the promotional offer. The Visa Prepaid Card is not redeemable for cash or usable at any ATM. Terms and Conditions apply to the card. Subject to applicable law, a monthly maintenance fee of \$3 (USD) applies, but is waived for the first six months after the card is issued. This card is issued by MetaBank®, Member FDIC, pursuant to a license from Visa U.S.A., Inc. Prepaid cards can be used at any merchants that accept Visa debit cards. Card terms and expiration date applies.

30-Day Satisfaction Guarantee

Applies only to new, standard, residential CenturyLink High-Speed Internet or PURE Broadband services in select markets ("Service"). To be eligible, customer must cancel Service no later than the 30th day after Service installation at customer's residence. CenturyLink will credit the following applicable charges to customer's CenturyLink invoice within 60 business days following disconnection date: monthly recurring Service charges, monthly recurring or nonrecurring modem or router charges (if modem and router are returned within 30 days of Service disconnection), shipping and handling fees for modem or router, activation fee, and all applicable taxes, fees, and surcharges related to Service and equipment. Does not apply to charges related to voice product, jack work and inside wiring, professional installation fees, as well as selected optional charges, such as add-on services. Equipment must be returned within 30 days after service disconnection. Customer must follow the return process found in the

equipment box (black and white card) or in the User Manual to return equipment. No credit will be given for equipment that is incomplete or damaged.

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CenturyLink™ High-Speed Internet Service Residential Pricing¹

CATEGORY	DESCRIPTION ²	Monthly Recurring Charge (MRC)	Non-Recurring Charge (NRC)
CENTURYLINK™ HIGH-SPEED INTERNET SERVICE WITH E-MAIL SERVICE (See separate pricing table for CenturyLink High-Speed Internet and Pure Broadband over Fiber to the Premise)			
CenturyLink High-Speed Internet	Connection speeds up to 256Kbps downstream/up to 256kbps upstream	\$32.99	See below
CenturyLink High-Speed Internet	Connection speeds up to 1.5Mbps downstream/up to 896Kbps upstream	\$45.99	See below
CenturyLink High-Speed Internet	Connection speeds up to 7Mbps ³ downstream/up to 896Kbps upstream	\$55.99	See below
CenturyLink High-Speed Internet	Connection speeds up to 7Mbps ³ downstream/up to 5Mbps upstream	\$60.99	See below
CenturyLink High-Speed Internet	Connection speeds up to 12Mbps ³ downstream/up to 896Kbps upstream	\$65.99	See below
CenturyLink High-Speed Internet	Connection speeds up to 12Mbps ³ downstream/up to 5Mbps upstream	\$70.99	See below
CenturyLink High-Speed Internet	Connection speeds up to 20Mbps ³ downstream/up to 896Kbps upstream	\$75.99	See below
CenturyLink High-Speed Internet	Connection speeds up to 20Mbps ³ downstream/up to 5Mbps upstream	\$80.99	See below
CenturyLink High-Speed Internet	Connection speeds up to 40Mbps ³ downstream/up to 5Mbps upstream	\$115.99	See below
CenturyLink High-Speed Internet	Connection speeds up to 40Mbps ³ downstream/up to 20Mbps upstream	\$125.99	See below
CenturyLink High-Speed Internet	Connection speeds up to 60Mbps downstream/up to 30Mbps upstream	\$95.99	See below
CenturyLink High-Speed Internet	Connection speeds up to 80Mbps downstream/up to 40Mbps upstream	\$120.99	See below

¹ Standard pricing. Promotional offers (including bundle pricing) may be available; ask for details. Prices/package components subject to change. Other charges may apply and will be disclosed to you prior to being incurred. Rates do not include taxes, surcharges, and other fees. For residential use only. Service not available in all areas. Actual speeds vary depending on a variety of factors. CenturyLink does not support all operating systems. CenturyLink reserves the right to discontinue support for any operating system, its features and/or functionality at any time and for any reason without notice to you, including, but not limited to, operating systems the manufacturer no longer supports. Other restrictions may apply. Norton™ is a trademark of Symantec Corporation. All other trademarks are owned by CenturyLink.

² Connection speeds are based on sync rates. Download and upload speeds may be up to 15% lower due to network requirements and may vary for reasons such as customer location, Web sites accessed, Internet congestion and customer equipment. For up to 12, 20 and 40 Mbps connection speeds, fiber optics exists from the Neighborhood Terminal to the Internet with a DSL copper line connecting the Neighborhood Terminal to the home. Speed tiers of 7 Mbps and lower are provided over fiber optics in selected areas only. Customers qualifying for CenturyLink High-Speed Internet with connection speeds up to 7Mbps will receive maximum line speeds ranging from 3 to 7 Mbps.

³ 7, 12, 20 and 40 Mbps speed tiers are available only at select locations. Not all speeds qualify for 5 and 20Mbps upstream. Please contact CenturyLink for details.

CenturyLink™ High-Speed Internet Service Residential Pricing¹

CATEGORY	DESCRIPTION ²	Monthly Recurring Charge (MRC)	Non-Recurring Charge (NRC)
CENTURYLINK™ HIGH-SPEED INTERNET SERVICE WITH E-MAIL SERVICE (See separate pricing table for CenturyLink High-Speed Internet and Pure Broadband over Fiber to the Premise)			
CenturyLink High-Speed Internet	Connection speeds up to 100Mbps downstream/up to 12Mbps upstream	\$120.99	See below
Pure Broadband (formerly CenturyLink High-Speed Internet – no voice line required)	Connection speeds up to 1.5Mbps downstream/up to 896Kbps upstream	\$53.99	See below
Pure Broadband (formerly CenturyLink High-Speed Internet – no voice line required)	Connection speeds up to 7Mbps ³ downstream/up to 896Kbps upstream	\$63.99	See below
Pure Broadband (formerly CenturyLink High-Speed Internet – no voice line required)	Connection speeds up to 7Mbps ³ downstream/up to 5Mbps upstream	\$68.99	See below
Pure Broadband (formerly CenturyLink High-Speed Internet – no voice line required)	Connection speeds up to 12Mbps ³ downstream/up to 896Kbps upstream	\$73.99	See below
Pure Broadband (formerly CenturyLink High-Speed Internet – no voice line required)	Connection speeds up to 12Mbps ³ downstream/up to 5Mbps upstream	\$78.99	See below
Pure Broadband (formerly CenturyLink High-Speed Internet – no voice line required)	Connection speeds up to 20Mbps ³ downstream/up to 896Kbps upstream	\$83.99	See below
Pure Broadband (formerly CenturyLink High-Speed Internet – no voice line required)	Connection speeds up to 20Mbps ³ downstream/up to 5Mbps upstream	\$88.99	See below
Pure Broadband (formerly CenturyLink High-Speed Internet – no voice line required)	Connection speeds up to 40Mbps ³ downstream/up to 5Mbps upstream	\$123.99	See below
Pure Broadband (formerly CenturyLink High-Speed Internet – no voice line required)	Connection speeds up to 40Mbps ³ downstream/up to 20Mbps upstream	\$133.99	See below

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² Connection speeds are based on sync rates. Download and upload speeds may be up to 15% lower due to network requirements and may vary for reasons such as customer location, Web sites accessed, Internet congestion and customer equipment. For up to 12, 20 and 40 Mbps connection speeds, fiber optics exists from the Neighborhood Terminal to the Internet with a DSL copper line connecting the Neighborhood Terminal to the home. Speed tiers of 7 Mbps and lower are provided over fiber optics in selected areas only. Customers qualifying for CenturyLink High-Speed Internet with connection speeds up to 7Mbps will receive maximum line speeds ranging from 3 to 7 Mbps.

³ 7, 12, 20 and 40 Mbps speed tiers are available only at select locations. Not all speeds qualify for 5 and 20Mbps upstream. Please contact CenturyLink for details.

CenturyLink™ High-Speed Internet Service Residential Pricing¹

CATEGORY	DESCRIPTION ²	Monthly Recurring Charge (MRC)	Non-Recurring Charge (NRC)
CENTURYLINK™ HIGH-SPEED INTERNET SERVICE OVER FIBER TO THE PREMISE WITH E-MAIL SERVICE			
Pure Broadband (formerly CenturyLink High-Speed Internet – no voice line required)	Connection speeds up to 60Mbps downstream/up to 30Mbps upstream	\$96.99	See below
Pure Broadband (formerly CenturyLink High-Speed Internet – no voice line required)	Connection speeds up to 80Mbps downstream/up to 40Mbps upstream	\$123.99	See below
Pure Broadband (formerly CenturyLink High-Speed Internet – no voice line required)	Connection speeds up to 100Mbps downstream/up to 12Mbps upstream	\$123.99	See below
CenturyLink High-Speed Internet over Fiber to the Premise	Connection speeds up to 12Mbps downstream/up to 896kbps upstream	\$36.00	See below
CenturyLink High-Speed Internet over Fiber to the Premise	Connection speeds up to 12Mbps downstream/up to 5Mbps upstream	\$41.00	See below
CenturyLink High-Speed Internet over Fiber to the Premise	Connection speeds up to 20Mbps downstream/up to 896kbps upstream	\$46.00	See below
CenturyLink High-Speed Internet over Fiber to the Premise	Connection speeds up to 20Mbps downstream/up to 5Mbps upstream	\$51.00	See below
CenturyLink High-Speed Internet over Fiber to the Premise	Connection speeds up to 40Mbps ³ downstream/up to 5Mbps upstream	\$56.00	See below
CenturyLink High-Speed Internet over Fiber to the Premise	Connection speeds up to 40Mbps ³ downstream/up to 20Mbps upstream	\$61.00	See below
CenturyLink High-Speed Internet over Fiber to the Premise	Connection speeds up to 100Mbps ³ downstream/up to 50Mbps upstream	\$71.00	See below
CenturyLink High-Speed Internet over Fiber to the Premise	Connection speeds up to 1000Mbps ³ downstream/up to 1000Mbps upstream	\$130.95	See below
Pure Broadband over Fiber to the Premise (no voice line required)	Connection speeds up to 12Mbps downstream/up to 896kbps upstream	\$54.00	See below
Pure Broadband over Fiber to the Premise (no voice line required)	Connection speeds up to 12Mbps downstream/up to 5Mbps upstream	\$59.00	See below

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² Connection speeds are based on sync rates. Download and upload speeds may be up to 15% lower due to network requirements and may vary for reasons such as customer location, Web sites accessed, Internet congestion and customer equipment.

³ 40, 100, 500 and 1000 Mbps speed tiers are available only at select locations. Fiber to the Premise provides fiber optics from the home through the CenturyLink network to the Internet. Please contact CenturyLink for details.