



December 14, 2015

Via Electronic Filing

Ms. Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

Re: Notification of Substantive Change, *Structure and Practices of the Video Relay Service Program*, CG Docket No. 10-51; *Telecommunications Relay Service and Speech-to-Speech Services for Individuals with Hearing and Speech Disabilities*, CG Docket No. 03-123—47 C.F.R. § 64.606(f)(2).

Dear Ms. Dortch:

Pursuant to 47 C.F.R. § 64.606(f)(2), Sorenson Communications, Inc., (“Sorenson”) hereby notifies the Commission of a substantive change to its TRS service. On or around November 25, 2015, Sorenson released version 4.5 of its ntouch software. Sorenson expects to upgrade all users over the course of approximately six months to one year. The new software adds the following features or abilities:

- Support for certain 3-digit N-11 short codes;
- User-interface improvements to the Share Text feature (real-time text);
- Improved interoperability with industrywide session initiation protocol (“SIP”);
- Dynamic bitrate based on current network connections;
- Higher-resolution video for certain Android endpoints;
- The ability to search for businesses via Yelp;
- The ability for iOS endpoints to receive push notifications for SignMail;
- Improved access to favorite contacts;
- The ability to send phone numbers to the interpreter from a contact list or call history;
- An improved dial-pad interface for mobile endpoints allowing users to send touch tones through the device’s native interface;
- The ability to enable or disable Spanish-language features including a contact for Spanish-language VRS service;
- The addition of a “company name” field to contacts; and
- A public mode for iOS, Android, Mac, and PC endpoints used in public locations. Public mode includes a limited dial-pad and directory and a self-certification dialog, and disables other features.

December 14, 2015

Page 2

Sorenson does not expect these changes to affect its compliance with applicable minimum standards.

Sincerely yours,

/s/

John R. Grimm

Counsel for Sorenson Communications, Inc.