October 6, 2015

RE: MB Docket No. 15-149

Tom Wheeler
Chairman
Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

Dear Chairman Wheeler,

We are writing in support of New Charter, a proposed cable broadband company that stands to improve customer care and provide high-quality services to all consumers. At the Wyoming Association of Municipalities, we represent all 99 incorporated cities and towns in the state. We work to cultivate beneficial relationships that can sustain prosperous local and state economies in our uniquely rural environment. We believe New Charter would assist in our goals, and look forward to working with them.

New Charter would join together Charter Communications, Time Warner Cable and Bright House Networks. The purpose of the merger is to combine the tested and proven services of the three companies into one dynamic outlet. New Charter's first priority would be customer care. New Charter would work hard to listen to consumer concerns, and grow its customer call center workforce to handle the demands. The move is an encouraging sign that New Charter would be a different kind of broadband company.

Wyoming is the least populated state in the union, with just 586,000 people; we are a classically rural environment requiring specialized services. New Charter also understands that the broadband industry is often too focused on urban and developed regions, often prioritizing improvements and innovations in these areas. The company would commit to rural and underserved communities by making substantial investments in both commercial and residential networks. Upgrades to fiber-optics in rural regions would bring reliable broadband to areas that for too long have had to work with slow connections.

We support New Charter and believe it would benefit cities and towns across Wyoming. We urge you to approve the merger.

Sincerely,

Brian Dickson, President
Wyoming Association of Municipalities