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Currently, (typically) the poorest segment of the population (prisoners and their families) are being forced by (mini-monopolies) telephone service providers, to pay outrageous communication costs, much higher costs than "non-prisoner" consumers. This creates an environment whereby more often than not America's prisoners are unable to nurture nor retain meaningful community and familial ties. This situation is only enriching a small handful of telecommunications providers while weakening America overall. We all have a duty to America's prisoners and their families rehabilitation and successful reintegration back into society. This situation needs to be meaningfully changed.