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ATTORNEY GENERAL

OFFICE OF THE ATTORNEY GENERAL
STATE OF ARIZONA

December 16, 2015

Ms. Marlene Dortch
Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

Dear Secretary Dortch,

Protecting consumers from fraud and spam is a never-ending fight. Regularly, this office receives reports of new ways scammers are preying on Arizonans.

These scams come in many forms, but rarely do they involve text messages sent through a wireless carrier. Our understanding is that this is due in large part to the filters that wireless carriers use to block unwanted or unsolicited text messages. It's in this context that we write to you regarding the petition by Twilio, Inc. that seeks relief from the FCC. While we do not wish to speak specifically to the varied issues discussed in the petition, we urge caution in making any changes – large or small – that could potentially increase the amount of spam texts and fraudulent texts that consumers receive.

Any modifications to the current regulations should be made with a focus on the best interests of consumers and protecting them from spam and fraudulent activity.

Respectfully,

A handwritten signature in blue ink that reads "Mark Brnovich".

Mark Brnovich
Attorney General