

II. LOW-INCOME
BROADBAND SERVICE
PROGRAMS:

State
Alabama
Alaska

CA
Colorado

DC
Florida
Georgia
Idaho
Illinois
Indiana
Iowa
Kansas
Kentucky
Maine

Maryland
Michigan
Minnesota
Mississippi
Missouri
Montana

Nebraska
Nevada
New Mexico

New York
North Carolina
North Dakota
Ohio
Oklahoma
Oregon
Pennsylvania
Rhode Island
South Carolina
South Dakota
Tennessee
Utah
Vermont
Virginia
Washington
West Virginia

Wisconsin
Wyoming

1. Does your State currently have a State-administered broadband adoption program for low income customers (i.e. a broadband Lifeline service program)? If the answer is Yes, please proceed with answering the following questions:

No
No.

The CPUC does not have a specific and separate program for broadband Internet access services (BIAS) for low-income households as a part of the California LifeLine Program. However, in November 2010, the CPUC expanded the California LifeLine Program to include data services for consumers who receive wireless equipment through the CPUC's Deaf and Disabled Telecommunications Program, but has not worked out the implementation details. Moreover, with the CPUC's adoption of service elements for wireless telephone services, competition within the California LifeLine marketplace has encouraged California LifeLine wireless carriers to offer domestic messages (text) and/or data at no cost to California LifeLine participants.

See Provider Search at https://www.californialifeline.com/en/provider_search and enter a zip code, e.g., 94102 under Cell Phone Service.

No.

Yes. The District of Columbia government's broadband adoption program, called Connect.DC, was created in 2010.

No.
No
No
No
no
NO
No
no
no

No.
No
No
No
No.
No.

Yes, the state has funded five pilot programs for a period of one year.
Nevada does not currently have a broadband Lifeline Program.

No

No, New York State currently does not have a State-administered broadband adoption program for low income customers.

No.

No.

No.

No.

No.

No.

No.

No. SC has not established a State-administered broadband Lifeline program.

no

NO

no

no

Not to my knowledge.

no

no

No. However, the Commission will soon implement rules that allow substitution of broadband service for voice service under Lifeline and Wisconsin's Two-Line Voice-Carry-Over program if the individual has a disability that that the individual believes makes broadband (rather than voice) the essential telecommunications service.

NO

2. Is your State's broadband adoption program administered by your Commission or by another State agency?

3. Was the broadband adoption program mandated by your Commission, the state legislature, the Governor or through another means?

Yes. Connect.DC is administered by the DC Office of the Chief Technology Officer.

No, the Connect.DC program was initiated by the District's Office of the Chief Technology Officer, approved by the Mayor, and included in the Mayor's annual Budget which was approved by the DC Council.

Grant funding for the
pilot programs is
administered by the
NPSC.

It is a pilot program adopted by the
NPSC.

4. Does the broadband service adoption program offer a discount rate for broadband service? If yes, what is the rate for the service and the parameters of the service offering?

Yes. Connect.DC partners with EveryoneOn, a national nonprofit organization that aggregates affordable hardware and Internet access service offers across the country, to make low-cost broadband service available to District residents. The broadband service offers in DC range from \$10-20 per month. The computer equipment offers range from \$143-\$202. Additional information about affordable service and hardware can be found at: www.connect.dc.gov.

5. What are the eligibility standards for participants in the broadband adoption program? If your State has multiple broadband adoption programs to targeted low-income populations please specify the eligibility requirements for each program.

All District residents are eligible for Connect.DC's programs and services. However, the Connect.DC program focuses its marketing and outreach in neighborhoods with low residential broadband adoption rates. Some broadband service offers under the EveryoneOn umbrella do have specific eligibility requirements but the ISPs, not the District government, verify them.

Yes, two carriers are offering discounted service. One carrier is offering Internet connectivity at 6 Mbps downstream/ 1 Mbps upstream at a discount of 50% off the normal rate of \$40.99 per month. One carrier is offering a discount of \$10.00 per month on any speed to which the customer chooses to subscribe. This would allow subscribers that choose the basic plan to receive free service.

Eligibility standards for discounted service are the same as for Lifeline service. There are no eligibility standards for training or Internet use at public locations.

6. Are the application process and eligibility requirements for your State's broadband adoption program coordinated with the voice Lifeline service program?

7. Does participation in the voice Lifeline service program exclude an applicant from the broadband adoption program?

8. Does the broadband adoption program include a digital literacy or training component? If yes, is this function performed by a state or local government agency or by a non-governmental entity (please specify)?

9. Does the broadband adoption program include the provision of free or discounted equipment to access broadband Internet access service?

No.

No.

Yes. Connect.DC offers digital literacy and training programs through government and nonprofit partners.

Yes. Residents who successfully complete certain training programs are eligible for free refurbished computers. Other subsidy programs have been created for specific populations in need (e.g., low-income K-12 students).

Eligibility requirements for discounted service are the same as Lifeline; however, the NPSC does not administer the application process. No

Yes, some of the pilot programs offer digital literacy or training. The training is provided by staff retained by the grant recipients, which are ILECs and CLECs.

Yes. One grant recipient is offering laptop PCs on loan for subscribers of the subsidized Internet service that do not own a PC.

10. How many local exchange service, cable TV service, wireless service and other Internet service providers participate in the broadband adoption program?

11. Was your State's broadband adoption program initially established pursuant to a Broadband Technology Opportunity Program grant from the National Telecommunications and Information Administration?

12. How is your State's broadband adoption program currently funded?

There are currently two ISPs offering low-cost broadband services to District residents through Connect.DC's partnership with EveryoneOn.

Yes. The District used the State Broadband Initiative and Sustainable Broadband Adoption grants to create Connect.DC.

The Connect.DC program is currently funded by District government operating dollars.

Four of the grant recipients fall into the categories listed above. No

The Nebraska Universal Service Fund