

December 27, 2015

FILED ELECTRONICALLY

Ms. Marlene H. Dortch, Secretary  
Office of the Secretary  
Federal Communications Commission  
445 12th Street, SW  
Washington, DC 20554

Re: *In the Matter of Applications of Charter Communications, Inc. ("Charter"), Time Warner Cable Inc., and Advance/Newhouse Partnership for Consent to Transfer Control of Licenses and Authorizations*, MB Docket No. 15-149

Dear Ms. Dortch,

I respectfully submit the accompanying Supplement to my November 12, 2015 Reply to Responses/Oppositions in connection with the applications in the above-referenced proceeding.

Please let me know if you have any questions.

Sincerely,



Shawn Sheridan  
Turlock, California

Attachment

cc: Vanessa Lemmé      Owen Kendler  
    Ty Beam              Elizabeth McIntyre  
    Adam Copeland      Joel Rabinovitz  
    Jim Bird              Jessica Campbell

**BEFORE THE  
FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON, D.C. 20554**

In the Matter of	)	
	)	
Applications of	)	MB Docket No. 15-149
	)	
Charter Communications, Inc.,	)	
Time Warner Cable Inc., and	)	
Advance/Newhouse Partnership	)	
For Consent To Transfer Control of	)	
Licenses and Authorizations	)	

**SUPPLEMENTAL REPLY TO RESPONSES/OPPOSITIONS**

**December 27, 2015**

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## DECLARATION

I declare under penalty of perjury under the laws of the State of California that the following is true and correct:

- My status as an indigent consumer (my gross monthly income is less than 300% of federal poverty guidelines).
- My sole authorship of documents filed electronically at fcc.gov that contain my signature.
- My personal experiences expressed in this Supplemental Reply to Responses/Oppositions submitted to the Federal Communications Commission dated December 27, 2015.

Date executed: December 27, 2015

Place: Turlock, California; County of Stanislaus

Signature: */s/ Shawn D. Sheridan*  
Shawn D. Sheridan

## I. CONSPIRACY/COLLUSION TO THWART THE REVIEW/INSPECTION

1. The title of this section may be initially viewed by the Commission without great concern because *conspiracy* is overused. I am not a fanatic with assumptions and a loose-cannon agenda. By profession I have been an analyst, and I am naturally analytical.

2. The intent with this Supplement is to emphasize facts that strongly suggest conspiracy and/or collusion exists to thwart both the independent review process and public inspection. This Supplement to my November 12, 2015 Reply to Responses/Oppositions is in line with my other filings.

3. I suggest that the Commission not overlook the presence of subversive work involved to trick the Commission into accepting the Transaction as fundamentally purposed for consumer benefit. If the Transaction is not intrinsically based on consumer benefit, then any declared intent could or would be implemented as a secondary purpose.

### A. Comments after the established deadline

4. Public submissions for proceeding 15-149 do not escape the notice of Commission staff, but something peculiar began on November 9, 2015. According to a modified search result, prior to that date the total submissions marked as Comment was only 706. Beginning on that date, 463 comments were received, and by December 21 the total was almost fifty thousand:

<i>Received</i>	<i>Total</i> <sup>1</sup>	<i>Received</i>	<i>Total</i>	<i>Received</i>	<i>Total</i>
11/09/2015	463	11/16/2015	615	11/23/2015	2501
11/10/2015	51	11/17/2015	174	11/24/2015	829
11/11/2015	0	11/18/2015	90	11/25/2015	769
11/12/2015	404	11/19/2015	392	11/26/2015	0
11/13/2015	343	11/20/2015	820	11/27/2015	638

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<sup>1</sup> Totals derived at fcc.gov using modified single-day searches for submissions marked as Comment.

<i>Received</i>	<i>Total</i>	<i>Received</i>	<i>Total</i>	<i>Received</i>	<i>Total</i>
11/30/2015	975	12/07/2015	1179	12/14/2015	1282
12/01/2015	578	12/08/2015	626	12/15/2015	10000+
12/02/2015	809	12/09/2015	509	12/16/2015	10000+
12/03/2015	734	12/10/2015	497	12/17/2015	409
12/04/2015	580	12/11/2015	513	12/18/2015	309

5. The Commission should investigate in whatever technological way possible to determine the origin of input for the majority of those comments, especially on December 15 and 16, when greater than 20,000 comments were received. This may be evidence that a real conspiracy has occurred to drown out valid commenters, such as myself and many petitioners, because public viewing is limited to only 100 listings per page. The following are examples of some of the most conspicuous comments submitted:

<i>Reference</i>	<i>Entire Comment</i>
60001387451	OANN is a fresh alternative to mainstream media networks. It is my main source of news.
60001387481	keep one America news. oan on the air with the merger of charter collocations and time warner. Sincerely, David morse
60001387728	oan dezerve to appear on all tvs for the public sake.
60001387732	Please Approve as I support true freedom of reporting news from an unbiased position.
60001387736	Please keep AON on tv
60001388998	I want that the Time Warner Cable company and charter Cable company show the One American News since we need neutral information without any siding and also this is a great way to get True information to make up our I own opinions
60001389159	Need more news. Less opinions
60001334953	One America News Network needs to be saved. Please do not let this merger take away this news station.
60001389237	my family and I want you to know that One America News is the best news channel we watched during decades. We need this kind of media and we want to ask the merger of Charter and Time Warner to keep this channel.

60001389163 No good reason to take the Station off.

60001389442 Let OAN remain on the air

6. I viewed two that have identical text, except one contains isn?t and the other isn???t:

60001388989 Charter Communications has a history of offering unfavorable and anti-competitive terms to independent programmers and flatly refuses to carry One America News Network. To allow Charter to rapidly expand when it has had trouble simply running its own business and mistreats independent programmers isn?t good for America.

60001389013 Charter Communications has a history of offering unfavorable and anti-competitive terms to independent programmers and flatly refuses to carry One America News Network. To allow Charter to rapidly expand when it has had trouble simply running its own business and mistreats independent programmers isn???t good for America.

7. By modifying the filings search to view only comments received on November 9, there appears to be evidence of submissions using a database. Most of the filers contain two question marks between the first and last name. A conspicuous trend can be discovered by sampling the more than 400 comments submitted on that date, because mostly three comments were used:

*Repetitious Comment #1:*

I strongly urge the FCC to ensure that networks such as ASPIRE will continue to be available to me and others in the HBCU community.

*Repetitious Comment #2:*

ASPIRE is the only television destination for HBCU sports and lifestyle programming. To viewers of all ages, such programming provides inspiration that is grounded in values, family and community ? messages that are too infrequently communicated through our televisions. It would be unconscionable for the FCC to say that this merger is in the public interest and not to protect networks like ASPIRE.

*Repetitious Comment #3:*

I am concerned that Charter?s purchase of Time Warner Cable and Bright House Networks may result in the loss of independent and minority owned networks showcasing diverse voices like ASPIRE. Currently, Time Warner Cable and Bright House both carry ASPIRE; however Charter does not and I would like the FCC to ensure that any acquisition by Charter be conditioned by a commitment for Charter to continue carrying this network.

8. What may bring that together in context is the Comment received by the Commission on October 13, 2015 from “UP ENTERTAINMENT, LLC and ASPIRE CHANNEL, LLC” (which did not contain a date in the document). On page 4, it stated:

Aspire and UP do not seek to require Charter to improve immediately its diversity record by launching independently-owned services offering real diversity such as Aspire and UP. Rather, Aspire and UP ask the Commission to require Charter to commit specifically to conditions maintaining the programming diversity of independent channels, such as Aspire and UP, on Time Warner and Bright House systems for a limited time period, *e.g.*, five years.

9. The Comment plainly states Aspire and UP are not seeking to require Charter to improve immediately, so why did the Commission receive tens of thousands of comments about the topic beginning almost one month later? The conspiracy/collusion does not appear to be favorable to the merger. However, for example, Robert Herring, Sr., founder and CEO of One America News Network, submitted a comment on December 23, which simply stated: “We’re not opposed to this mega-merger, at least not at this time.”<sup>2</sup>

10. I suggest to the Commission that tens of thousands of comments have not been sent by the stated filers. There is even a website in which anyone can supposedly file a comment directly to the FCC.<sup>3</sup> How can it be known if the stated filers are not in fact derived from a database?

11. What prompted more than twenty thousand filings on December 15 and 16, 2015? Every single comment sampled from those two dates contained exactly the same text.

12. Almost fifty thousand comments have been submitted after the October 13 deadline, so if not completed prior to November 9, my October 9 suggestion to the Commission to conduct “an independent analysis of the comments received from the public” would now be quite onerous.

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<sup>2</sup> Received on December 23, 2015 (60001390653). The same statement can be found in a comment submitted by “OANN FAN” received on November 10, 2015 (60001334981).

<sup>3</sup> As of December 24, 2015 <http://www.oann.com/help> stated: “Please fill out this short, simple form to register your support of One America News Network directly to the FCC.”

13. My October 9, 2015 Comment was submitted on a Friday. Monday was Columbus Day. Tuesday, October 13, was the final day to officially submit a comment for proceeding 15-149.

14. Although I have very strong reasons to believe that someone connected to the Applicants intercepted my communications and/or hacked my laptop to receive my Comment on October 9, which was not posted at fcc.gov until October 13, I cannot prove it. But what occurred on that Tuesday, after my disparaging 15-page submitted comment and a long weekend, is notable. On page 2, I had stated:

- With a total of 31 representative-type comments from the state of Texas, not one came from a local official. Without a single comment from a local-level official, 18 chambers of commerce in Texas presented a favorable comment.
- With a total of 30 representative-type comments from New York, none were from a state-level representative.
- Of the 28 states in which Charter operates, one-third did not make the list.
- Of the representative-type comments from Missouri, Charter's home base, not one came from a local level or chamber of commerce representative. And nothing from Connecticut.
- From Charter's base of South Carolina—sales and address for customer complaints—not one came from a state level, local level, or chamber of commerce representative.
- Of 258 unique commenters, 82% (211) represent interested groups of the public or interested constituencies without proof of consensus. All 211 are unproven representations.

At Charter.com the About Us webpage reads: "Charter today employs approximately 23,000 and provides services to more than 6 million customers in 28 states." How is it that of 6 million Charter customers, about 30 unique consumers submitted a public comment? That's 0.000005%.

I suggest to the Commission that the current public comments process has been infiltrated to purposely influence the independent review process....

15. On October 13, the Commission received 94 filings marked as a comment. Of those, at least 28 comments were from a chamber of commerce, state- or local-level representative. All 28 were conspicuous, because 9 did not contain a date and the other 19 were all dated at a minimum of 21 days in the past. See Table 1 as follows.

Table 1. Sample filings received on final date to submit comments for proceeding 15-149

<i>Received By FCC</i>	<i>Representative Category</i>	<i>Letter Date</i>	<i>Variance In Days</i>	<i>Reference</i>
10/13/2015	Chamber of Commerce	08/05/2015	69	60001329118
10/13/2015	Chamber of Commerce	08/11/2015	63	60001328928
10/13/2015	Chamber of Commerce	08/12/2015	62	60001329052
10/13/2015	Chamber of Commerce	08/13/2015	61	60001328823
10/13/2015	Chamber of Commerce	08/19/2015	55	60001328919
10/13/2015	Chamber of Commerce	08/19/2015	55	60001329067
10/13/2015	Chamber of Commerce	08/20/2015	54	60001329077
10/13/2015	Chamber of Commerce	09/14/2015	29	60001328965
10/13/2015	Chamber of Commerce	–	–	60001328917
10/13/2015	Chamber of Commerce	–	–	60001328923
10/13/2015	Chamber of Commerce	–	–	60001328963
10/13/2015	Chamber of Commerce	–	–	60001329027
10/13/2015	Chamber of Commerce	–	–	60001329040
10/13/2015	Local (Mayor)	08/06/2015	68	60001328851
10/13/2015	Local (Mayor)	08/17/2015	57	60001329075
10/13/2015	Local	09/01/2015	42	60001328955
10/13/2015	Local	09/01/2015	42	60001329076
10/13/2015	Local (Mayor)	09/08/2015	35	60001329107
10/13/2015	Local (Mayor)	09/22/2015	21	60001328825
10/13/2015	Local (Mayor)	09/22/2015	21	60001328916
10/13/2015	Local	–	–	60001328731
10/13/2015	State (Senator)	08/10/2015	64	60001328920
10/13/2015	State	08/20/2015	54	60001328881
10/13/2015	State	09/02/2015	41	60001329120
10/13/2015	State	09/10/2015	33	60001329111
10/13/2015	State (Senator)	–	–	60001328981
10/13/2015	State	–	–	60001329055
10/13/2015	State	–	–	60001329119

16. Obviously, there can not be an argument as to filings submitted within the established deadline regarding the comment date, but what occurred after the deadline is far more revealing. I reviewed hundreds of comments submitted between October 13 and November 6, which was the window between the last date to submit a comment and the last date before tens of thousands of comments began to be submitted.<sup>4</sup>

17. After my disparaging comment about clandestine infiltration to covertly influence the review process, a plethora of “old” comments were filed. Table 2 as follows is not exhaustive.

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<sup>4</sup> Beginning Monday, November 9, 2015.

Table 2. Sample filings received between October 14 and November 6, 2015

<i>Representative Category</i>	<i>Received By FCC</i>	<i>Letter Date</i>	<i>Variance In Days</i>	<i>Reference</i>	<i>State</i>
Chamber of Commerce	10/14/2015	08/10/2015	65	60001329290	MN
Chamber of Commerce	10/14/2015	08/10/2015	65	60001329337	MN
Chamber of Commerce	10/14/2015	08/11/2015	64	60001329323	MN
Chamber of Commerce	10/14/2015	08/14/2015	61	60001329181	MI
Chamber of Commerce	10/14/2015	08/20/2015	55	60001329171	MN
Chamber of Commerce	10/14/2015	09/11/2015	33	60001329205	NY
Chamber of Commerce	10/14/2015	09/21/2015	23	60001329319	ME
Chamber of Commerce	10/16/2015	08/18/2015	59	60001329698	FL
Chamber of Commerce	10/16/2015	08/30/2015	47	60001329630	FL
Chamber of Commerce	10/20/2015	08/24/2015	57	60001330215	OH
Chamber of Commerce	10/20/2015	09/04/2015	46	60001330189	OH
Chamber of Commerce	10/23/2015	09/24/2015	29	60001330616	MI
Chamber of Commerce	10/23/2015	10/01/2015	22	60001330621	NE
Chamber of Commerce	10/26/2015	09/08/2015	48	60001330843	NC
Chamber of Commerce	10/27/2015	09/30/2015	27	60001331127	MI
Chamber of Commerce	10/27/2015	10/12/2015	15	60001331204	MI
Chamber of Commerce	10/28/2015	09/02/2015	56	60001331241	NC
Chamber of Commerce	10/28/2015	09/24/2015	34	60001331298	NY
Chamber of Commerce	10/28/2015	10/02/2015	26	60001331237	MI
Chamber of Commerce	10/29/2015	09/10/2015	49	60001331440	AL
Chamber of Commerce	10/29/2015	10/05/2015	24	60001331520	MI
Chamber of Commerce	10/30/2015	08/18/2015	73	60001331561	AL
Chamber of Commerce	10/30/2015	10/07/2015	23	60001331577	WI
Chamber of Commerce	11/04/2015	10/05/2015	30	60001333000	MI
Chamber of Commerce	11/05/2015	08/28/2015	69	60001333242	WI
Chamber of Commerce	11/06/2015	09/18/2015	49	60001333559	MI
Chamber of Commerce	10/14/2015	–	–	60001329276	FL
Chamber of Commerce	10/14/2015	–	–	60001329169	ME
Chamber of Commerce	10/14/2015	–	–	60001329325	NE
Chamber of Commerce	10/14/2015	–	–	60001329177	NE
Chamber of Commerce	10/14/2015	–	–	60001329195	NE
Chamber of Commerce	10/15/2015	–	–	60001329575	FL
Chamber of Commerce	10/15/2015	–	–	60001329463	MN
Chamber of Commerce	10/16/2015	–	–	60001329697	CA
Chamber of Commerce	10/16/2015	–	–	60001329687	NV
Chamber of Commerce	10/16/2015	–	–	60001329671	WA
Chamber of Commerce	10/19/2015	–	–	60001330023	MI
Chamber of Commerce	10/19/2015	–	–	60001339979	WA
Chamber of Commerce	10/20/2015	–	–	60001330099	OH
Chamber of Commerce	10/22/2015	–	–	60001330435	MN
Chamber of Commerce	10/23/2015	–	–	60001330632	MI
Chamber of Commerce	10/23/2015	–	–	60001330606	NE
Chamber of Commerce	10/26/2015	–	–	60001330907	CO
Chamber of Commerce	10/26/2015	–	–	60001330869	MN
Chamber of Commerce	10/26/2015	–	–	60001331037	MN
Chamber of Commerce	10/27/2015	–	–	60001331138	NY
Chamber of Commerce	10/29/2015	–	–	60001331397	TX
Chamber of Commerce	11/02/2015	–	–	60001332594	LA
Chamber of Commerce	11/04/2015	–	–	60001333131	MI
Chamber of Commerce	11/06/2015	–	–	60001333529	WI
Chamber of Commerce	11/06/2015	–	–	60001333385	WI

Table 2. [continued]

<i>Representative Category</i>	<i>Received By FCC</i>	<i>Letter Date</i>	<i>Variance In Days</i>	<i>Reference</i>	<i>State</i>
Not-for-profit	10/15/2015	08/27/2015	49	60001329495	WI
Not-for-profit	10/20/2015	07/27/2015	85	60001330103	MO
Not-for-profit	10/20/2015	07/27/2015	85	60001330104	MO
Not-for-profit	10/23/2015	08/19/2015	65	60001330538	MA
Not-for-profit	10/23/2015	08/25/2015	59	60001330601	MA
Not-for-profit	10/26/2015	08/14/2015	73	60001330842	MA
Not-for-profit	10/26/2015	09/09/2015	47	60001330867	AL
Not-for-profit	10/26/2015	09/09/2015	47	60001330855	NC
Not-for-profit	10/26/2015	09/30/2015	26	60001330858	SC
Not-for-profit	10/28/2015	08/07/2015	82	60001331262	MO
Not-for-profit	10/29/2015	08/07/2015	83	60001331410	AL
Not-for-profit	11/05/2015	09/17/2015	49	60001333361	WI
Not-for-profit	10/15/2015	–	–	60001329411	ME
Not-for-profit	10/20/2015	–	–	60001330133	FL
Not-for-profit	10/22/2015	–	–	60001330422	FL
Not-for-profit	10/23/2015	–	–	60001330532	OH
Not-for-profit	11/03/2015	–	–	60001332732	MT
Not-for-profit	11/05/2015	–	–	60001333313	NV
Local [-level]	10/14/2015	09/01/2015	43	60001329263	LA
Local	10/14/2015	09/10/2015	34	60001329174	MI
Local	10/14/2015	10/01/2015	13	60001329182	MI
Local	10/15/2015	09/10/2015	35	60001329421	OR
Local	10/15/2015	09/17/2015	28	60001329600	MI
Local	10/19/2015	07/28/2015	83	60001330027	MO
Local	10/19/2015	08/28/2015	52	60001329889	NV
Local	10/20/2015	08/18/2015	63	60001330109	TN
Local	10/20/2015	10/06/2015	14	60001330096	TN
Local	10/22/2015	08/12/2015	71	60001330444	MO
Local	10/22/2015	08/26/2015	57	60001330456	MA
Local	10/22/2015	09/09/2015	43	60001330394	MI
Local	10/23/2015	09/09/2015	44	60001330615	NH
Local	10/23/2015	09/24/2015	29	60001330660	CT
Local	10/26/2015	08/11/2015	76	60001331015	MO
Local (Mayor)	10/26/2015	09/23/2015	33	60001330861	MA
Local	10/27/2015	09/09/2015	48	60001331132	MI
Local	10/27/2015	09/11/2015	46	60001331130	MI
Local	10/27/2015	09/17/2015	40	60001331131	MI
Local	10/27/2015	10/06/2015	21	60001331114	MI
Local	10/27/2015	10/09/2015	18	60001331143	MI
Local (Mayor)	10/27/2015	10/13/2015	14	60001331112	MI
Local	10/29/2015	10/02/2015	27	60001331451	WI
Local	10/29/2015	10/06/2015	23	60001331446	MI
Local (Mayor)	10/29/2015	10/07/2015	22	60001331500	MI
Local (Mayor)	10/30/2015	10/02/2015	28	60001331699	MO
Local	11/02/2015	08/04/2015	90	60001331912	MO
Local	11/02/2015	08/25/2015	69	60001332621	MI
Local (Mayor)	11/02/2015	07/29/2015	96	60001331904	IL
Local (Mayor)	11/03/2015	08/05/2015	90	60001332726	MO
Local	11/04/2015	07/28/2015	99	60001332946	MI
Local	11/05/2015	09/23/2015	43	60001333273	MI
Local	11/06/2015	09/18/2015	49	60001333587	MO

Table 2. [continued]

<i>Representative Category</i>	<i>Received By FCC</i>	<i>Letter Date</i>	<i>Variance In Days</i>	<i>Reference</i>	<i>State</i>
Local	10/16/2015	–	–	60001329695	WA
Local	10/22/2015	–	–	60001330392	MI
Local (Mayor)	11/02/2015	–	–	60001332606	TX
State [-level]	10/15/2015	09/29/2015	16	60001329419	FL
State (Governor)	10/15/2015	08/28/2015	48	60001329435	CO
State (Lt. Governor)	10/15/2015	09/17/2015	28	60001329561	NV
State	10/16/2015	09/17/2015	29	60001329670	OR
State	10/19/2015	07/27/2015	84	60001330000	MO
State (Senator)	10/19/2015	08/06/2015	74	60001330030	MO
State	10/20/2015	08/03/2015	78	60001330154	MO
State	10/20/2015	08/11/2015	70	60001330161	MO
State	10/20/2015	08/28/2015	53	60001330198	TX
State	10/20/2015	09/08/2015	42	60001330135	TN
State	10/20/2015	09/11/2015	39	60001330158	WA
State	10/20/2015	09/25/2015	25	60001330150	IL
State	10/21/2015	08/25/2015	57	60001330326	TN
State (Senator)	10/21/2015	08/13/2015	69	60001330335	WI
State	10/22/2015	08/12/2015	71	60001330439	MO
State	10/22/2015	08/12/2015	71	60001330403	WI
State	10/22/2015	08/16/2015	67	60001330451	MO
State	10/22/2015	08/19/2015	64	60001330459	MO
State (Senator)	10/22/2015	08/05/2015	78	60001330431	WI
State (Senator)	10/22/2015	08/08/2015	75	60001330460	MO
State	10/23/2015	08/05/2015	79	60001330520	WI
State	10/23/2015	08/08/2015	76	60001330523	MO
State	10/23/2015	08/10/2015	74	60001330571	MO
State	10/23/2015	08/17/2015	67	60001330522	MO
State	10/23/2015	08/18/2015	66	60001330535	MO
State (Lt. Governor)	10/23/2015	08/21/2015	63	60001330570	MO
State	10/26/2015	08/02/2015	85	60001330918	MO
State	10/26/2015	08/17/2015	70	60001330911	MO
State	10/26/2015	08/26/2015	61	60001330996	AL
State (Senator)	10/26/2015	09/21/2015	35	60001330932	MO
State (Senator)	10/26/2015	09/28/2015	28	60001331038	MO
State (Senator)	10/29/2015	09/30/2015	29	60001331393	CT
State (Senator)	10/29/2015	10/14/2015	15	60001331447	WA
State	10/30/2015	10/15/2015	15	60001331567	ME
State	10/30/2015	10/20/2015	10	60001331564	ME
State (Senator)	10/30/2015	10/20/2015	10	60001331664	CT
State	11/02/2015	10/21/2015	12	60001331920	MO
State (Senator)	11/04/2015	09/24/2015	41	60001332939	MI
State (Senator)	11/04/2015	09/30/2015	35	60001333106	MI
State (Senator)	11/04/2015	10/02/2015	33	60001332948	MI
State	11/05/2015	08/14/2015	83	60001333250	MO
State	11/05/2015	10/07/2015	29	60001333207	MI
State (Senator)	11/05/2015	07/30/2015	98	60001333365	OR
State (Senator)	11/05/2015	09/14/2015	52	60001333284	MI
State	10/19/2015	–	–	60001329908	NV
State	10/21/2015	–	–	60001330336	WI

Table 2. [continued]

<i>Representative Category</i>	<i>Received By FCC</i>	<i>Letter Date</i>	<i>Variance In Days</i>	<i>Reference</i>	<i>State</i>
State [-level]	10/23/2015	–	–	60001330572	AL
State	10/23/2015	–	–	60001330576	ME
State	10/23/2015	–	–	60001330581	ME
State	10/27/2015	–	–	60001331128	AL
State	10/27/2015	–	–	60001331156	AL
State	10/28/2015	–	–	60001331274	ME
State	10/29/2015	–	–	60001331442	AL
State (Senator)	10/30/2015	–	–	60001331566	MI
State	10/30/2015	–	–	60001331696	CT
State (Senator)	10/30/2015	–	–	60001331721	MT
State (Senator)	11/02/2015	–	–	60001331933	CT
State (Senator)	11/03/2015	–	–	60001332673	MT
State	11/04/2015	–	–	60001332871	CT
State	11/04/2015	–	–	60001332874	MT

18. As an interested person, an interested consumer, and an indigent consumer, I ask, are the leaders and major investors involved in the Transaction, that are plainly very well networked, too big to fail? If the federal government—including the FCC—does not have a clandestine agenda linked to the Transaction, such as involving mass surveillance capabilities, then it should be truly alarming that so many elected officials and chambers of commerce across particular states are so influenced as to submit favorable comments as mentioned.

19. Without considering the content of each comment, just the variances in days between the letter date and date submitted and the number of submissions on official letterhead that did not contain a date, is enough to realize trends exist. The following facts relate to Tables 1 and 2:

- On October 9, I mentioned that of the representative-type comments from Missouri, Charter’s home base, not one was local-level or a chamber of commerce. After the deadline at least thirty local-level, state-level and not-for-profit representatives filed a comment, including four senators and the lieutenant governor.
- Table 2 is based on a query with Friday, November 6 being the end date. In another query specifically for Monday, November 9—the date when 463 comments were filed—I randomly clicked on a name and it was a state representative of Missouri (60001334226). The letter is dated September 7, which is 63 days earlier than the filing. If you study Table 2, you will discover that none of the filings from Missouri lack a letter date and 25 out of 30 contain a date that is at least 60 days in the past.

- Similar to Missouri, more than thirty local, state and not-for-profit representatives from Michigan filed a comment after the deadline, including at least five senators and eleven chambers of commerce. As noted in Table 2, the comment of one local representative was received on November 4, dated July 28, which is 99 days earlier.
- Between October 26 and November 6, 16 of the 19 local-level representative-type comments filed were from Michigan and Missouri.
- Between October 19 and 26, 17 of the 27 state-level representative-type comments filed were from Missouri.
- On October 9, I noted only one representative-type comment came from Minnesota, from one chamber of commerce. After the deadline, at least eight more chambers of commerce submitted a comment—half without a date in the letter and the other half dated between 55 and 65 days in the past.
- One Michigan Chamber of Commerce noticeably dated the letter “October 2015” ten days after the deadline (60001330632 received on 10/23/2015).
- From Wisconsin, the Applicants received at least another twelve representative-type comments, including five state representative (two senators) and four chambers of commerce. 11 of the 12 comments were filed on or after October 21.
- On October 9, I commented that of the 28 states in which Charter operates, one-third did not make the list. After the deadline, representative-type comments were submitted from 8 additional states not on that list (i.e., AL, CT, IL, MA, NH, NV, OR and WA).
- The state of Alabama did not make my list on October 9. After the deadline, at least five state-level representatives, two chambers of commerce and two not-for-profits filed a comment. All nine were filed between October 23 and 30.
- The state of Massachusetts did not make my list on October 9. After the deadline, between October 22 and 26, at least five local-level and not-for-profit representative comments were submitted.
- On October 9, I commented that no representative-type comment had been received from Connecticut. Between October 23 and November 4, one local-level and five state-level representative comments were submitted, including from three senators.
- On October 9, I did not mention the state of Nevada. After the deadline, at least five representative-type comments were filed, including from the lieutenant governor.
- If you study the last part of Table 2 regarding state-level representatives, there is a trend that involves ‘Alabama and Maine’ and ‘Connecticut and Montana’ between October 23 and November 4.

- On October 9, I noted that only two not-for-profit comments had been submitted from Maine. After the deadline, at least five state representatives and two chambers of commerce submitted a comment. As with Alabama, all five of the state-level comments were conspicuously filed between October 23 and 30.
- On October 20, two comments were submitted with the date of July 27, 2015.<sup>5</sup> One is a letter from Partners for Progress of Greater St. Charles (Missouri) and the other is from Economic Development Center of St. Charles County. Both have the same mailing address, phone number, etc. Both have the same first sentence in the second paragraph, except one begins with “As President...” and the other “As Chair...”
- The vast majority of representative-type comments that did not contain a date in the letter noticeably begin with “RE:” above the address as follows:

RE: MB Docket 15-149

Tom Wheeler  
 Chairman  
 Federal Communications Commission  
 445 12th Street, SW  
 Washington, DC 20554

Dear Chairman Wheeler,

- On October 9, I commented that with a total of 30 representative-type comments from New York, not one was from a state-level representative. Per Tables 1 and 2, that may still be true. (The tables are not exhaustive.)
- On October 9, I commented that from Charter’s base of South Carolina—sales and address for customer complaints—not one came from a chamber of commerce, local, or state level representative. Per the tables, that may still be true.
- On October 9, I mentioned that with a total of 31 representative-type comments from Texas, not one came from a local official. Without a single comment from a local official, 18 chambers of commerce in Texas presented a favorable comment. Per the tables, that changed with three mayors.
- Lastly, my October 9 Comment listed Nebraska with only one representative-type comment, from a chamber of commerce. After the deadline, at least five additional comments were submitted from chambers of commerce. Two were from the same chamber, who filed the same letter on October 14 and 23.<sup>6</sup>

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<sup>5</sup> 60001330103 and 60001330104.

<sup>6</sup> 60001329325 and 60001330606.

20. I repeat the statement made in my October 4, 2015 Supplemental Comment: “Charter did not present an easy sell to the Commission with clear consumer benefit, but instead prepared for battle and elaborately-woven intrigue.”<sup>7</sup>

### **B. Liberty Broadband Corporation**

21. In my November 12, 2015 Reply to Responses/Oppositions, I stated: “It is not far-fetched to assume TruePosition has partners providing access to every major electronic access point to a person, let alone a consumer.”<sup>8</sup> The parent company representatives seem to have discussed their way out of fully complying with the Commission’s request regarding subsidiary ownership.

22. Liberty Broadband is an indirect applicant, since it owns more than 25% of Charter, the new endeavor would be called New Charter, and two of its board members are two of Charter’s board members. Four days after my November 12, 2015 Reply, on November 16, the FCC received the “Response of Liberty Broadband Corporation to Information and Data Request Dated November 2, 2015” which mentioned the Commission’s request: “2. For each entity in which you own 5% or more of the issued and outstanding stock of any class (or other ownership interest), or in which you otherwise have an Attributable Interest, provide the following:”

23. The Response stated: “The Commission staff has confirmed that the entities that are subject to this Request are limited to multichannel video programming distributors, video programmers, and OTT/OVD programmers or distributors.”<sup>9</sup> That is collusion on the part of the Respondent, and perhaps even involves certain Commission staff. In no way could that simple Request be interpreted as limited to only certain entities, most significantly ignoring the elephant in the room: TruePosition with its adjoining Skyhook Wireless.

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<sup>7</sup> Page 10, October 4, 2015 Supplemental Comment.

<sup>8</sup> Page 29, November 12, 2015 Reply to Responses/Oppositions.

<sup>9</sup> ¶ 1, page 5. TruePosition, a wholly-owned subsidiary of Liberty Broadband, was not mentioned in the Response.

24. I had stated in my November 12, 2015 Reply to Responses/Oppositions:<sup>10</sup>

My reply relates to the merger-specific transaction that will indirectly connect to TruePosition with global capabilities, connections and offerings. This can not be denied, because TruePosition was shifted to become Liberty Broadband's wholly-owned subsidiary along with the entire ownership stake in Charter, when Liberty Media completed the spin-off last year.

25. I also stated:<sup>11</sup>

Liberty companies could have access to consumer data by vehicle, phone, television, tablet, laptop, desktop and other wi-fi, cellular and satellite devices so that no one could be absent surveillance or from being located for arbitrary reasons.

26. Even if that statement is slightly wrong, significantly it could only be partly wrong. Liberty Broadband owns a subsidiary that facilitates both law enforcement and consumer based operations that directly pertains to the use of common wireless devices and wi-fi networks.

27. The Commission should require Liberty Broadband—which essentially is a company on paper<sup>12</sup>—to provide the complete, non-interpreted answer to the Commission's Request No. 2. The website for TruePosition's subsidiary, Skyhook Wireless, clearly and alarmingly conveys:

Skyhook's massive global network powers billions of location requests in all of the places that they happen. Our customers include giants like Apple, Samsung, Sony and Mapquest. Our coverage is monumental and constantly growing.<sup>13</sup>

28. What Liberty's counsel did by omitting TruePosition was not dissimilar to what Charter's counsel did by presenting information as highly confidential based instead on discussions with Commission staff.<sup>14</sup> With public involvement, how can publicized requests and an order of the Commission be easily circumvented by non-published, no-name conversations?

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<sup>10</sup> ¶ 1, page 30, November 12, 2015 Reply to Responses/Oppositions.

<sup>11</sup> *Id.*, last paragraph, page 30

<sup>12</sup> Greg Maffei, President and CEO of Liberty Broadband, does not use an email address @libertybroadband.com. His contact address remains @libertymedia.com. As stated at LibertyBroadband.com, the company consists of ownership interests in two companies, TruePosition and Charter, and equity interest in Time Warner Cable.

<sup>13</sup> *Id.*, page 28.

<sup>14</sup> *Id.*, ¶ 1, p. 5.

## II. LOW-INCOME HOUSEHOLD OFFERING

29. One year ago, on December 26, 2014, I stated the following in a letter to Charter, sent via fax and Priority Mail:

I now dispute the description of Internet service provided. Since October the month-to-month statements have described my service as “Charter Spectrum Internet™” and on the December statement I can “surf the Internet with speeds starting at 60 Mbps”. In October it was reported at TurlockCityNews.com that “by the end of this year all Charter Communications customers in Turlock will get a free speed upgrade to their Internet service from 30 Mbps to 60 Mbps.” Enclosed is a screenshot dated November 16 which confirmed “Charter Spectrum services are not yet available in your area.” The ‘free upgrade’ has been reflected on three month-to-month statements, but enclosed are screenshots confirming Internet speeds of only less than 20 Mbps.

30. Almost a year later, on September 12, 2015, I sent a follow-up letter to Charter via fax and email to Larry Christopher, Vice President and Associate General Counsel, Litigation. The following is the entire content of the letter, which was included on my CDs to the Commission:<sup>15</sup>

\* \* \*

This is a follow-up to my letter to you dated December 26, 2014. Today I noticed for the first time that the service details information for my account online has consistently stated “Internet Plus 30/4” through to this month. That is either an error or contradictory to what was published on my billing statement dated October 6, 2014:

Charter News

Welcome to a bigger, faster, more powerful world! –We’ve transformed your Internet into a high-powered information cannon and doubled your Internet speeds to 60 Mbps, 20x faster than DSL. There is no action required by you to enjoy these new speeds. Just sit back, surf and blast your way through the Web. Plus, add Charter Spectrum TV to your existing service and watch over 200 HD channels, the most HD you can get. Upgrade to Charter Spectrum TV at [charterspectrum.com](http://charterspectrum.com). Welcome to Charter Spectrum.™

I have not received acknowledgement of my correspondence addressed to your position and/or Larry Christopher. Charter has not responded to any of the following:

<i>Letter Date</i>	<i>Addressee</i>	<i>Location</i>	<i>Via</i>	<i>Delivered</i>
09/09/2014	Larry Christopher, VP	St. Louis	Certified Mail	09/12/2014
10/21/2014	VP and Associate General Counsel	St. Louis	Fax	10/21/2014
	VP and Associate General Counsel	St. Louis	Certified Mail	10/24/2014

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<sup>15</sup> Three identical compact discs were received by the Commission on October 5, 2015 via Priority Mail (tracking number 9405803699300079638616). Three updated replacements were received on October 13 via Priority Mail (tracking number 9407803699300019494645).

<i>Letter Date</i>	<i>Addressee</i>	<i>Location</i>	<i>Via</i>	<i>Delivered</i>
10/31/2014	VP and Associate General Counsel	St. Louis	Priority Mail	11/03/2014
12/03/2014	VP and Associate General Counsel	St. Louis	Fax	12/03/2014
12/26/2014	VP and Associate General Counsel	St. Louis	Fax	12/26/2014
	VP and Associate General Counsel	St. Louis	Priority Mail	12/29/2014
01/16/2015	VP and Associate General Counsel *	St. Louis	Fax	01/16/2015
01/26/2015	Larry Christopher, VP and Assoc. G.C.	St. Louis	Fax	01/26/2015
02/04/2015	Larry Christopher, VP and Assoc. G.C.-L.	St. Louis	Priority Mail	02/09/2015
03/08/2015	VP and Assoc. Gen. Counsel-Litigation	St. Louis	Fax	03/09/2015
	VP and Assoc. Gen. Counsel-Litigation	St. Louis	Mail	n/a
06/24/2015	VP and Assoc. Gen. Counsel-Litigation	St. Louis	Fax	06/24/2015
	VP and Assoc. Gen. Counsel-Litigation	St. Louis	Mail	n/a
07/22/2015	VP and Assoc. Gen. Counsel-Litigation	St. Louis	Fax	07/22/2015
	VP and Assoc. Gen. Counsel-Litigation	St. Louis	Mail	n/a

\* copy of letter addressed to the director of the American Arbitration Association

\* \* \*

31. As with many others, every letter mentioned above has been ignored by Charter entirely. Effective October 1, 2014 Charter upgraded my account to a new Service as though I began to receive a different service—from Charter Internet<sup>®</sup> to Charter Spectrum Internet<sup>™</sup>. The speed, which is a predominant substance of Internet service, did not change. And notably, the billing statements before and after October 1, 2014 changed only slightly:

*September 2014 Billing Statement*

<b>Charge Details</b>		
Previous Balance		29.99
1-Time EFT Payment	08/09	-29.99
<b>Remaining Balance</b>		<b>\$0.00</b>
<b>Payments received after 09/06/14 will appear on your next bill.</b>		
<b>Service from 09/16/14 through 10/15/14</b>		
		
Internet Service		29.99
(includes Modem)		
		<b>\$29.99</b>
Charter Internet <sup>®</sup> Total		\$29.99
<b>Current Charges</b>		<b>\$29.99</b>
<b>Total Due by 09/26/14</b>		<b>\$29.99</b>

*October 2014 Billing Statement*

<b>Charge Details</b>		
Previous Balance		29.99
1-Time EFT Payment	09/07	-29.99
<b>Remaining Balance</b>		<b>\$0.00</b>
<b>Payments received after 10/06/14 will appear on your next bill.</b>		
<b>Service from 10/16/14 through 11/15/14</b>		
		
Internet Service		29.99
		<b>\$29.99</b>
Charter Spectrum Internet <sup>™</sup> Total		\$29.99
<b>Current Charges</b>		<b>\$29.99</b>
<b>Total Due by 10/26/14</b>		<b>\$29.99</b>

32. However, my online account ‘Service Details’ page remained the same. The following is a screen-print representing August 2014 and March 2015, before and after the new brand:

**Charter TV - Service Available**

You currently do not subscribe to Charter TV. [learn more >>](#)  
 If you want to order this service [chat online](#) or call us at 888-438-2427.

**Charter Internet**

Internet Service	\$29.99
Internet Service	
Internet Taxes	
Free Internet Modem	\$0.00
Internet Plus 30/4	\$0.00

**Charter Phone - Service Available**

You currently do not subscribe to Charter Phone. [learn more >>](#)  
 If you want to order this service [chat online](#) or call us at 888-438-2427.

<b>Monthly Service Total*</b>	<b>\$29.99</b>
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Your monthly service rate is \$29.99\*

33. 'Internet Plus 30/4' is not Charter Spectrum Internet™ at starting-at-speed 60 Mbps, but rather 30 Mbps download and 4 Mbps upload. The brand name is not found in the new Terms of Service, but the trademark change and advertised speed upgrade were conjoined with the Terms.

34. Charter could reply that that particular webpage had simply not yet been updated with the new brand. However, in April 2015 the secured account webpage began to read differently, with an updated dollar amount:

**Charter TV - Service Available**

You currently do not subscribe to Charter TV. [learn more >>](#)  
 If you want to order this service [chat online](#) or call us at 888-438-2427.

**Charter Internet**

Internet Service	\$44.99
Internet Service	
Internet Taxes	
Free Internet Modem	\$0.00
Internet Plus 30/4	\$0.00

**Charter Phone - Service Available**

You currently do not subscribe to Charter Phone. [learn more >>](#)  
 If you want to order this service [chat online](#) or call us at 888-438-2427.

<b>Monthly Service Total*</b>	<b>\$44.99</b>
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Your monthly service rate is \$44.99\*

35. On May 25, 2015, I sent a five-page letter to Charter and copied the President and CEO of Liberty Broadband, sent via Priority Mail to both Colorado and South Carolina, excerpted:

[California] Civil Code, Title 1.5, Chapter 3, Section 1770 (a): “The following unfair methods of competition and unfair or deceptive acts or practices undertaken by any person [i.e., individual, partnership, corporation, limited liability company, association, or other group] in a transaction intended to result or which results in the sale or lease of goods or services to any consumer are unlawful:

1770 (a) (7): “Representing that goods or services are of a particular standard, quality, or grade, or that goods are of a particular style or model, if they are of another” and Section 1770 (a) (5): “Representing that goods or services have sponsorship, approval, characteristics, ingredients, uses, benefits, or quantities which they do not have....”

In Charter’s October 2014 month-to-month statement, the service I receive changed from Charter Internet® to Charter Spectrum Internet™ with the news: “We’ve transformed your Internet into a high-powered information cannon and doubled your Internet speeds to 60 Mbps, 20x faster than DSL.”

In Charter’s December month-to-month statement, it was advertised: “Charter Spectrum delivers the most value available anywhere. With Charter’s advanced fiber-rich network, you can watch HD with unmatched clarity with over 200 HD channels available, surf the Internet with speeds starting at 60 Mbps and talk with the most reliable full featured Voice service. We are committed to offering you value, products and services we are sure you will enjoy.”

In Charter’s February 2015 month-to-month statement, it was advertised: “\$29.99 Triple Play—Enjoy all the great services Charter has to offer. Upgrade to the Charter Triple Play and...surf with super-fast Internet speeds at up to 60 Mbps and call your family and friends with unlimited calling from \$29.99 per month each for 12 months when bundled (excludes equipment). To upgrade call 1-844-227-7091.”

Charter advertised to me in March 2015: “Act now: Exclusive Offer Just for You!...surf the web with Internet speeds starting at 60 Mbps. To upgrade call 1-877-959-1427.”

In April 2015: “...surf the web with Internet speeds starting at 60 Mbps. To upgrade call 1-844-516-5076.”

In the May 2015 statement: “...surf the web with Internet speeds starting at 60 Mbps. To upgrade call 1-877-940-7157.”

Charter Communications advertised that Charter Spectrum Internet™ provides speeds starting at 60 Mbps, which is false in practical instances. The advertisements contained no reference to common factors that affect surf speed, such as use of a wireless router, the quality of technology of the router, the use of various computing devices, and quality of technology of those devices. So, customers like myself were persuaded to expect speeds starting at 60 Mbps that would not occur with commonly used technologies.

Even though I have a newer model router and both it and the modem have been reset, the highest speed obtained by my third-generation iPad was 47 Mbps on January 6, 2015. Recently my iPad tested at 13 Mbps. My Dell laptop obtained a speed of 38 Mbps at <http://speedtest.charter.com> on April 24, 2015. On March 8, only 31 Mbps. On January 3, only 26 Mbps. In my letter dated December 26, 2014, I provided Charter a copy of a recent speed test, which was only 18 Mbps.

Alleged violation:

An iPad and similar mobile devices are not designed to connect via ethernet. Therefore, a wireless router is required when using Charter Internet service with those type of devices. Charter represented a specific standard of Internet starting speed without a disclaimer of any kind, when wireless routers (of varying qualities) are commonly required and devices used can substantially depreciate the caliber of speed experienced by common customers.

36. Charter's CEO, Tom Rutledge, publicized collusion against consumers when he stated the intention of New Charter to offer certain low-income consumers Internet at 30/4 speeds.<sup>16</sup> He was quoted online as stating: "Our industry-leading low-cost broadband service is just one of the many benefits these transactions will bring to our customers." But the offer was only extended to those who receive a free school lunch and seniors who commonly do not utilize computers or smart phones.

37. More importantly, the speed offered was the advertised speed Charter offered across its footprint as recent as September 2014. In no way, shape, or form can the Commission consider that offer to be anything other than collusion.

38. In declarations provided with my November 12, 2015 Reply to Responses/Oppositions and this Supplement, I have conveyed to the Commission that I am an indigent consumer, and I provided tangible details—such as in pages 7 and 23 of my September 27, 2015 Comment and in this Supplement—that Charter's repeated insinuations that most customers experience Internet speeds starting at 60 Mbps are not true in practical instances.

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<sup>16</sup> *Charter announces details for low-cost broadband service: 30 Mbps for \$14.99 per month*, December 17, 2015 at <http://www.fiercecable.com/story/charter-announces-details-low-cost-broadband-service-30-mpbs-1499-month/2015-12-17>. Also, the article, *Charter Promises \$15 Broadband Service*, dated December 21, 2015 at: [www.lightreading.com/services/broadband-services/charter-promises-\\$15-broadband-service/d/d-id/719993](http://www.lightreading.com/services/broadband-services/charter-promises-$15-broadband-service/d/d-id/719993).

39. On page 11 of Charter’s December 4, 2015 letter to the Commission, footnote 22 states: “This calculation assumes that TWC and BHN customers currently receiving speeds of up to 15, 20, and 30 Mbps speeds would each receive a benefit....” Footnote 23 continues: “This estimate assumes current BHN customers purchasing 15 Mbps plans will benefit....” The footnotes don’t relate to the new low-income offer, but they confirm current tiered speeds.

40. If I were a TWC customer currently tiered at 30 Mbps—or a BHN customer currently tiered at 15 Mbps—and I read that New Charter will define 30 Mbps as the industry-leading low-cost broadband service available to a select few, how would the Transaction be of benefit to me?

41. Charter did not extend best wishes for consumer benefit. The “stakeholders” response is very likely linked to my November 12, 2015 Reply to Responses beginning at page 40 regarding low-income households.

42. I remind the Commission that the grandiose plans presented via the Applications have the backdrop of Charter providing zero guarantee to consumers regarding Internet speed today. The current terms maintained by Charter are explicit in that regard.<sup>17</sup>

43. Why do common consumers need to experience 100 Mbps Internet speed? That is not a need, nor a common want. Common broadband consumers want a low-cost, reliable, super-fast Internet access without termed commitment, and Charter and others can offer all of that *today*.

44. The joint Applicants, namely Charter, have been playing games doing and saying what is necessary to receive Commission approval. If not, then why did Charter wait until December to publicize a key component offer as part of the Transaction when the Applications and thorough Public Interest Statement were presented in June?<sup>18</sup> If the offer is best, why not offer it today?

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<sup>17</sup> Page 8 of my September 27, 2015 Comment

<sup>18</sup> Perhaps consequential, the posted Public Interest Statement does not contain signatures from Charter regarding *Amendment No. 1 to Contribution Agreement* (PDF page 4 of reference file number 60001118840).

### III. CHARTER'S RESPONSE TO A CUSTOMER DISPUTE

45. While Commission staff have likely seen smiling faces of Charter representatives, I have experienced a different face. I have already submitted many details to the Commission, but what follows is an update that re-affirms a sheer lack of ethics at the top.

46. On December 13, 2015 Charter representatives in Connecticut and Missouri chose to forward my standalone Internet service account to a collection agency. One month earlier, via a letter from outside counsel, Charter had already accepted my Demand for Arbitration.<sup>19</sup>

47. The transfer was telling, because the proceeding arbitration is not to resolve my billing dispute, but rather to resolve which Terms of Service applied to my billing dispute. So, before the arbitrated resolution could be finalized, Charter washed their hands of my account.

48. According to Charter's December 18, 2015 filing Richard R. Dykhouse participated in a recent meeting at the FCC. The collection agency informed me that the first date they received my account was Sunday, December 13. My account would not have been forwarded without the approval of Mr. Dykhouse.

49. I remind the Commission of what was stated in my September 27, 2015 Comment:<sup>20</sup>

I note that on August 7, 2015 Charter's executive vice president Jonathan Hargis disposed of almost three million dollars worth of Charter shares. The transaction occurred after my complaint to the FCC (Ticket No. 367139) was received by Charter on July 7, 2015. It is noteworthy that two weeks after the delivery of my letter of August 8 to Richard R. Dykhouse, Mr. Dykhouse disposed of more than one million dollars worth of Charter shares. It is also noteworthy that Director John (Jay) D. Markley, Jr., disposed of almost five million dollars worth of Charter shares four days after my letter of August 14 was delivered to his office. [Sources: SEC Form 4 dated August 7, 21 and 27, 2015.] The leaders of Charter have withheld damaging information.

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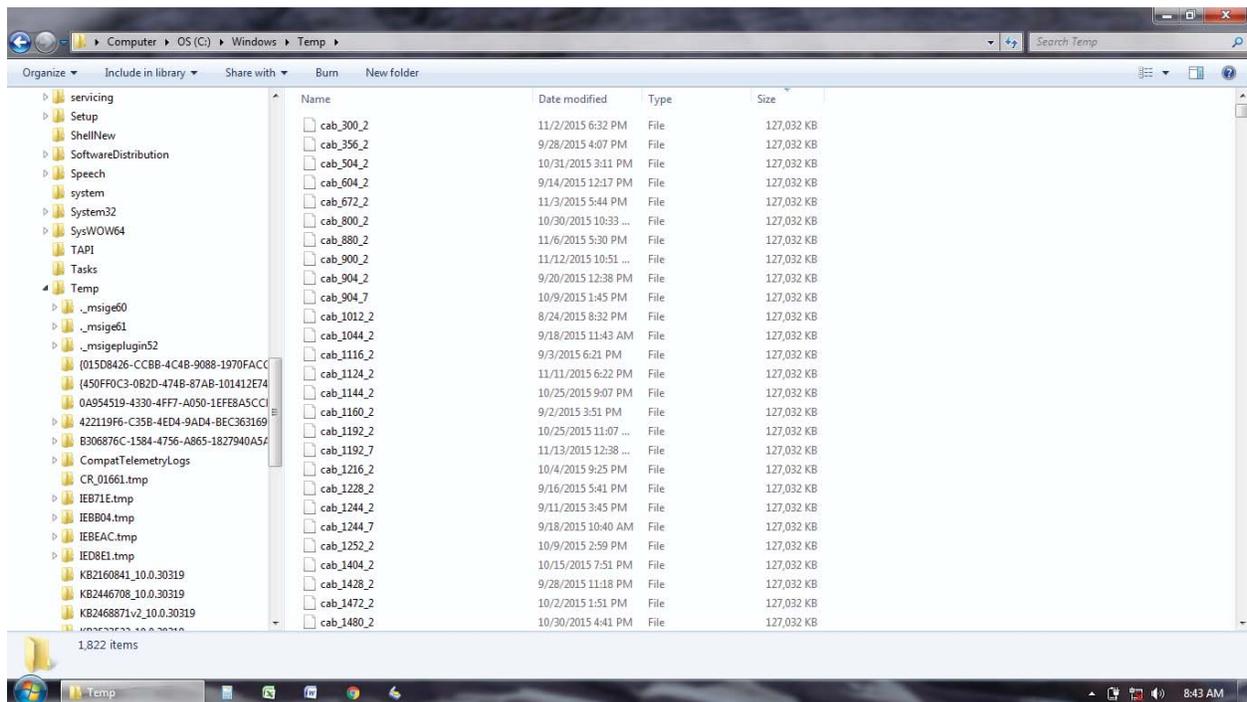
<sup>19</sup> Submitted as information to the FCC on October 15, 2015 (filing reference number 60001303925).

<sup>20</sup> ¶ 1, page 4.

## CONCLUSION

50. I could provide further details about the planes that have been flying incessantly overhead crisscrossing and circling where I live throughout each day since October 9, and a helicopter that recently circled with a camera flash facing me, but I'm not going to reveal more information at this point. I will reveal an attempt to fill my laptop hard drive to capacity so that it shut down.

51. I don't know the exact date, but my laptop had several system errors and stated that my hard drive was full. At first I didn't believe it because the hard drive had almost 150 GB of free space, but it happened. The following is a folder I discovered:



52. The earliest my laptop began storing 127,032 KB (127 MB) files was August 24, 2015. Although I didn't make a screen-print, I also had many gigabyte-size files stored over the same period of time in my Apple QuickTime system folder. I had to remove Apple software from my laptop and disable both the Windows Event Log and Windows Modules Installer to stop it.

53. It is not far-fetched to assume that within a few days after my November 12, 2015 Reply, that mentioned Microsoft as a probable silent partner with those who have certain capabilities, a Windows Update was issued that “coincidentally” fixed the problem stated.<sup>21</sup>

54. I have given much of my time to express that the Applications should be denied, but so the Commission understands my seriousness in the time spent without compensation, I present how many hours it took to compose each filing. Microsoft Word documents contain in the file properties the “Total Editing Time” spent composing a document in hours and minutes:

<i>Filing Date</i>	<i>Description</i>	<i>Total Editing Time</i>
09/27/2015	Comment	78:31:00
10/04/2015	Supplemental Comment	20:41:00
10/09/2015	Additional Comment	25:24:00
10/15/2015	Letter (Demand for Arbitration)	09:55:00
10/17/2015	Letter	03:20:00
11/12/2015	Reply to Responses/Oppositions	90:02:00
11/14/2015	Letter	02:36:00
12/27/2015	Supplemental Reply to Responses/Oppositions	32:50:00+
		263 hours

55. Someone who is “mad at Charter” is not going to spend 263 hours to express it. Charter’s current leadership/culture lacks ethics. Again, I urge the Commission to deny the Applications.

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<sup>21</sup> Last paragraph of page 31.