

60001392809.txt

Verizon wireless put me and my family at risk. Verizon wireless told me that my cell phone was unsafe to use and refused to replace it. one of Verizon wireless customer service representatives told me that they were going to send me a replacement phone because mine was over heating. after waiting one week I called and Verizon wireless refused to send me a replace device like I was told. I have been lied to by Verizon wireless multiple times.