TIME WARNER CABLE
Business Class

Account Number	Service Period	Due Date	Balance Due
8150250010256776	05/29/15 - 06/28/15	06/09/15	$199.95

Invoice Number
25221329

41-61 KISSENA BLVD FLUSHING NY 11355-3189
www.twcbc.com/nyc

Customer Code 4064

SACRED HART SCHOOL
SERVICE ADDRESS: 8405 78th Ave, Glendale NY 11385-7606

ACCOUNT SUMMARY

PRIOR MONTH			
	Balance Last Statement	$	199.95
05/01	Payment - Thank You	$	199.95CR
	Total Prior Month History	**$**	**0.00**
CURRENT MONTHLY CHARGES			
Monthly Data Charges			
05/29 - 06/28	TWC Wideband 20mb*2mb	$	199.95
	Total Monthly Data Charges	**$**	**199.95**
TOTAL AMOUNT DUE		**$**	**199.95**

CUSTOMER SUPPORT
877-227-8711
24 hours a day

Telecommunications Device for the Deaf
(New York Relay Service)
1-800-662-1220 - 24 hours a day

Problems With Your Bill or Service –
Send all billing and service correspondence to:
Time Warner Cable
Attn: Business Services Customer Care
120 East 23rd Street, 8th floor
New York, NY 10010

sm78001b

Your FCC Community Code Is NY 1340

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Save Time...Pay Online Go to **timewarnercable.com/nynj/services** to make a one-time payment or set up recurring payments.

Or, pay in person at any of our stores:

Manhattan
46A E. 23rd St.
(between Park Ave. and Madison Ave.)
Mon–Fri 8am–7pm
Sat 8am–5pm

2554 Broadway
(Corner of 96th Street)
Mon–Fri 8am–7pm
Sat 8am–5pm

Queens
Queens Center Mall
90-15 Queens Blvd., Elmhurst
(Queens and Woodhaven boulevards at LIE)
Mon–Sat 10am–9:30pm
Sun 11am–6pm

133-19 Atlantic Ave., Jamaica
Mon–Fri 8am–7pm
Sat 9am–5pm

Staten Island
2865 Richmond Ave.
(Kmart Shopping Plaza)
Mon–Wed, Fri 9am–7pm
Thurs 9am–8pm
Sat 9am–4pm

Brooklyn
769 5th Ave.
Mon–Fri 8am–7pm
Sat 9am–5pm

Mt. Vernon
701 N. MacQuesten Pkwy.
Mon–Fri 8am–5pm
Sat 8am–4pm

New Jersey
200 Roosevelt Pl.
Mon, Tues, Thurs,
Fri 8:30am–5pm
Wed 8:30am–6pm
Sat 9am–4pm

Explanation of Fees Relating to Digital Phone Service – *Federal Universal Service Fund.* This charge is to recover the amount that telephone service providers must contribute to the Federal Universal Service Fund, which helps keep local phone rates affordable for all Americans.
Emergency 911 Charge. This charge is billed on behalf of your local community, which has asked you to pay a small charge each month to assist in providing for emergency 911 service in your community.
Regulatory Recovery Fee. The Service Provider recovery fees include regulatory programs/cost recovery, gross receipts, and other fees to defray the costs of complying with governmental regulations. They are not taxes and are subject to change.
Late Payment Fee – Amounts that are not paid when due will incur a late payment fee. The late payment fee will be the lesser of one and one-half percent (1.5%) per month or the highest rate chargeable by law.
If your concern has not been resolved to your satisfaction within 30 days, you may contact:
New York City Department of Information Technology and Telecommunications (DoITT)
2 MetroTech Center, 4th Floor, Brooklyn, NY 11201
Phone: 311 or email: nyc.gov/complaint

State of New York Public Service Commission: Three Empire State Plaza, Albany, NY 12223-1350, phone-1-800-342-3377.
We are a member of the Better Business Bureau of Metropolitan New York Customer Commitment Program. For customer inquiries log on to www.newyork.bbb.org.
You have the right to file complaints about changes in cable services tier rates and cable programming services within 90 days of the change being reflected on your bill.

For information on any upcoming programming changes please consult the Legal Notices published in the Daily News on the 1st and 3rd Friday each month or our website at timewarnercable.com/nynj/channelchanges.html

Experiencing technical issues with closed captioning? Call 866-892-4249, email closedcaption@twcable.com, or fax 877-430-1386. Address written complaints to A. Long, Legal, 13820 Sunrise Valley Dr., Herndon, VA 20171, email twc.closedcaptioningissues@twcable.com, or fax 704-697-4935. To follow up on a written submission, call 877-276-7432.

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