## Summary of Verizon charges

| | |
|---|---|
| Monthly service March 22 through April 21 | $247.55 |
| Itemized calls | 1.56 |
| County emergency services surcharge | 3.00 |
| Universal Service Fund - Long Distance | 5.82 |
| Federal Tax (3%) | 2.63 |
| State and Local taxes(8.875%) | 22.09 |
| **Total** | **$282.65** |

## Monthly service

| | |
|---|---|
| These charges are for March 22 through April 21. | $228.35 |
| Line charge ordered by the Federal Communications Commission | 19.20 |
| **Total** | **$247.55** |

## Itemized calls

### Details of Pay-Per-Use services

| No. | Date | Feature | Time | Amount |
|---|---|---|---|---|
| | **Calling number 456-6636** | | | |
| 1. | FEB 24 | *69 | 11 27 AM | $.75 |
| 2. | FEB 24 | *69 | 11 29 AM | .75 |

### Summary of Pay-Per-Use services

| No. | Feature | Total number of activations | Number of activations billed | Charge per activation | Pay-Per-Use charge |
|---|---|---|---|---|---|
| 3. | *69 | 2 | 2 | $.75 | $1.50 |
| | | | | Sub Total | $1.50 |
| | | | | **Total** | **$1.56** |

## Verizon Long Distance

This portion of your bill is provided as a service to Verizon Long Distance.

**Long Distance Important Numbers**
If you have any questions about the long distance service provided by Verizon Long Distance, please call 1-718-890-0200.

**Summary of Long Distance Charges**

| | |
|---|---|
| **1. Contracts and plans** | $0.00 |
| **Monthly recurring and non-recurring charges** | |
| 2. STANDARD | $3.30 |
| 3. Switched Outbound | $11.55 |
| **4. Taxes, surcharges and other fees** | $3.10 |
| **Total Long Distance Charges** | $17.95 |

**Contracts and plans**

*Recurring charges are for Mar 14 thru Apr 13*

| **Charges** | **Type-Date** |
|---|---|

**How to Reach Us**

| | | | |
|---|---|---|---|
| Billing Questions | enterprisecenter.verizon.com | 1-800-698-7431 | 8:30am - 5pm M-F |
| Order Questions | enterprisecenter.verizon.com | 1-800-698-7431 | 8:30am - 5pm M-F |
| Online billing and payment | enterprisecenter.verizon.com | | 24 hours a Day |
| Repair | enterprisecenter.verizon.com | 1-866-846-0118 | 24 hours a Day |
| Pay by Phone Service* | (third party fee applies) | 1-800-345-6563 | 24 hours a Day |
| Payment Arrangements | | 1-800-440-8052 | 7:00am-6:00pm CST M-F |

**Correspondence Address Only:**
P.O. Box 9010
Annapolis, MD 21401-9010
For payment address see page 1 payment coupon.

## Summary of Verizon charges

| | |
|---|---|
| Monthly service March 22 through April 21 | $247.55 |
| Itemized calls | 1.56 |
| County emergency services surcharge | 3.00 |
| Universal Service Fund - Long Distance | 5.82 |
| Federal Tax (3%) | 2.63 |
| State and Local taxes(8.875%) | 22.09 |
| **Total** | **$282.65** |

## Monthly service

| | |
|---|---|
| These charges are for March 22 through April 21. | $228.35 |
| Line charge ordered by the Federal Communications Commission | 19.20 |
| **Total** | **$247.55** |

## Itemized calls

### Details of Pay-Per-Use services

| No. | Date | Feature | Time | Amount |
|---|---|---|---|---|
| | **Calling number 456-6636** | | | |
| 1. | FEB 24 | *69 | 11 27 AM | $.75 |
| 2. | FEB 24 | *69 | 11 29 AM | .75 |

### Summary of Pay-Per-Use services

| No. | Feature | Total number of activations | Number of activations billed | Charge per activation | Pay-Per-Use charge |
|---|---|---|---|---|---|
| 3. | *69 | 2 | 2 | $.75 | $1.50 |
| | | | | Sub Total | $1.50 |
| | | | | **Total** | **$1.56** |

## Verizon Long Distance

This portion of your bill is provided as a service to Verizon Long Distance.

**Long Distance Important Numbers**
If you have any questions about the long distance service provided by Verizon Long Distance, please call 1-718-890-0200.

**Summary of Long Distance Charges**

| | |
|---|---|
| **1. Contracts and plans** | $0.00 |
| **Monthly recurring and non-recurring charges** | |
| 2. STANDARD | $3.30 |
| 3. Switched Outbound | $11.55 |
| **4. Taxes, surcharges and other fees** | $3.10 |
| **Total Long Distance Charges** | $17.95 |

**Contracts and plans**

*Recurring charges are for Mar 14 thru Apr 13*

| **Charges** | **Type-Date** |
|---|---|

## Verizon Long Distance

**Contracts and plans** **(continued)**

| | | |
|---|---|---|
| 1. FirmRate Plus Calling Plan | M-11/15/11 | $0.00 |
| **Total Contracts and plans** | | **$0.00** |

**Monthly recurring and non-recurring charges**

*Recurring charges are for Mar 14 thru Apr 13*

| **Switched Outbound** | **Type-Date** | |
|---|---|---|
| **Line: 718 456-0286** | | |
| 2. Carrier Cost Recovery Charge | M-05/20/12 | $0.36 |
| 3. Long Distance Administrative Charge | M-03/16/13 | $0.74 |
| **Line: 718 456-6636** | | |
| 4. Carrier Cost Recovery Charge | M-05/20/12 | $0.36 |
| 5. Long Distance Administrative Charge | M-03/16/13 | $0.74 |
| **Line: 718 456-6678** | | |
| 6. Carrier Cost Recovery Charge | M-05/20/12 | $0.36 |
| 7. Long Distance Administrative Charge | M-03/16/13 | $0.74 |
| **Total Switched Outbound** | | **$3.30** |

| **Switched Outbound** | **Type-Date** | |
|---|---|---|
| **Line: 718 456-0286** | | |
| 8. Long Distance Access Charge | M-11/15/11 | $3.85 |
| **Line: 718 456-6636** | | |
| 9. Long Distance Access Charge | M-11/15/11 | $3.85 |
| **Line: 718 456-6678** | | |
| 10. Long Distance Access Charge | M-11/15/11 | $3.85 |
| **Total Switched Outbound** | | **$11.55** |
| **Total monthly recurring & non-recurring charges** | | **$14.85** |

**Explanation of Type-Date**

*M-indicates monthly recurring charge; the date is the original installation date.*
*N-indicates a non-recurring charge; the date is the service request date.*
*Added-indicates partial month charge for added service; the dates reflect the period covered by the charge.*
*Removed-indicates partial month credit for removing service; the dates reflect the period covered by the credit.*

**Taxes, surcharges and other fees**

**Surcharges and other fees**

| | |
|---|---|
| 11. Federal Universal Service Fee | $2.21 |

## Verizon Long Distance

| **Taxes, surcharges and other fees** | **(continued)** |
|---|---|
| 1. NY State Gross Revenue Tax Surcharge | $0.44 |
| 2. NY MCTD Gross Revenue Tax Surcharge | $0.10 |
| **Taxes** | |
| **State** | |
| 3. NY State Sales Tax | $0.16 |
| **Local** | |
| 4. NY Local Sales Tax | $0.19 |
| **Total Taxes, surcharges and other fees** | **$3.10** |

**Electronic Fund Transfer (EFT)**
Paying by check authorizes us to process your check or use the check information for a one-time EFT from your bank account. Verizon may retain this information to send you electronic refunds or enable your future electronic payments to us. If you do not want Verizon to retain your bank information, call 1-888-500-5358.

**Bankruptcy Information**
If you are or were in bankruptcy, this statement may include amounts for pre-bankruptcy service. You should not pay pre-bankruptcy amounts; they are for your information only. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.

**You Can Block Third Party Billing to Your Verizon Bill.**
For more information, visit verizon.com/blocking or call us at the number listed on your bill.

**Customer Proprietary Network Information (CPNI) Notice for Residential, Small and Medium Business Customers**

CPNI is information that relates to the type, quantity, destination, technical configuration, location, amount of use, and billing information of your telecommunications or interconnected VoIP services.This information is made available to us solely by virtue of our relationship with you.The protection of your information is important to us. Under federal law, you have a right, and we have a duty, to protect the confidentiality of your CPNI.

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. Verizon offers a full range of services, such as, video, wireless, Internet, and long distance. Visit verizon.com for a complete listing of our services and companies.

For residential, small and medium business customers, you may choose not to have your CPNI used for marketing purposes described above by calling us anytime at 1-866-483-9700.When you call, please have your bill and account number available. Your decision about use of your CPNI doesn't affect our provision of services to you nor eliminate all Verizon marketing contacts.

Unless you call us at the number above, Verizon may use your CPNI to market different types of services beginning 30 days after the first time we notify you of the CPNI policy described above. You may elect at any time to add or remove a restriction on the use of your CPNI. Your choice remains valid until you change your election by calling the number above.

**Make Account Management A Simple Task**
We offer online account management at verizon.com/mybusiness1 for our small business customers (less than 100 employees). Register or sign in today at verizon.com/mybizlearn. With one user ID and password, you can:

- Access your Verizon phone, Internet, online apps and TV account
- View, print and pay bills
- Get technical support
- Sign-up for special discounts, and much more

**Monthly Surcharge for NY State Universal Service Fund**
Subject to review by the New York Public Service Commission, the NY State Universal Service Fund monthly surcharge will be reinstated at 5 cents per line beginning April 1, 2015.