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As a public interest advocate concerned with the intersection of human rights and communication technologies, Media Alliance urges the Commission to regulate prison video visitation to ensure the maximum social good from the service, for the benefit of prisoner families remaining connected and to further rehabilitation goals which serve society as a whole. Therefore we support the following positions:

- * Prohibit companies from banning in-person visitation as a condition of offering video visitation or any other service.
- * Regulate video visitation so that the industry does not shift voice calls to video visits or develop new products such as audio-only video visits designed to avoid phone regulations.
- * Develop minimum quality standards for video visitation. This should include technology that does not require a high speed internet connection.
- * Put a cap on video visitation rates
- * Ban any requirement for background checks for those doing off-site video visits.
- * Allow no setting of age limits for those participating in off-site video visits.
- * Ensure that video visitation systems include technology that offers access to the disabled, especially the deaf, DeafBlind and hard of hearing.