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One thing that it would implement competition would be allowing international phone calls. Every other state allows inmates to call overseas, as many inmates have relationships with people out of the United States.

Having more companies that offered different plans would be a good way for competition to boost and for families to find the best way to afford the inmates calls.

Also, it would be great to implement video calls in TDC, especially for those inmates whose families are far away or overseas and can't visit that often.