



ORGANIZE JUSTICE

The Honorable Tom Wheeler, Chairman
Federal Communications Commission
445 12th St. S.W. Washington DC 20554
Re: Comment for WC Docket 12-375

Dear Chairman Wheeler,

Organize Justice is a criminal justice reform organization in Dallas, Texas, born from organizing in opposition to a Securus contract in Dallas County that would have eliminated families' ability to visit their loved ones face to face in our county jail.

Over the course of two months, Dallas County had the longest conversation on a single topic in its history. The outcry people had over the idea of a company coming in and demanding we end face to face visitation to make a profit was such a rallying cry, our county quickly changed course.

I must say, the idea of video visitation is a great one. We should do everything we can to make sure families stay connected through a loved one's incarceration. However, overpriced and subpar technology such as what I have experienced while using Securus video visitation is in no way a technology to brag about. The video chats dropped, lagged, and often had many issues. The remote visits were even worse- with a 70 mb/s internet plan and with a single device being used on the network, there should have been no issues.

As technology companies continue to branch out and create new technology, one trend I am quite concerned about are tablets and other like devices. It is my fear these devices will be used to allow services that are not currently regulated, thus removing protection from overpriced and extortionary charges and allowing the for-profit companies to once again overcharge the vulnerable and primarily low-income families who use the services. This would significantly jeopardize current regulations that have, thus far, lowered the costs and burden for people who have incarcerated loved ones.

Thank you for your time.

Sincerely,
Josh Gravens, Executive Director, Organize Justice
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Dallas, Texas 75202

