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Assembly California Legislature



BRIAN MAIENSCHIEIN
ASSEMBLYMEMBER, SEVENTY-SEVENTH DISTRICT

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January 21, 2016

Federal Communications Commission
Tom Wheeler, Chairman
445 12th Street
SW Washington, DC 205504

Subject: MB Docket No. 15-149

Dear Mr. Wheeler:

As a member of the California State Assembly, I work with all levels of government officials, business leaders, and constituents on a daily basis. I am committed to improving these relationships, and believe it is important that the merger of Charter Communications, Time Warner Cable, and Bright House Networks are evaluated completely to determine their effects. I believe the new technology and services provided will have a positive impact on the 3.5 million customers currently in California.

The three companies would combine to form New Charter, a company dedicated to improving customer care and delivering superior services. I am impressed with their plan to make low-cost high-speed broadband service available to senior citizens and underserved low-income families. New Charter has plans for customer service, which would benefit from the addition of more call center employees. These jobs would be offset by a move away from outsourced call centers. The 77th Assembly District is home to a major Time Warner Cable call center, and I am pleased to hear they would prioritize domestic workers.

New Charter has outlined its plans for the future, which include important commitments to improved customer care and quality technology services. I respectfully request the commission to consider the impact of these measures while reviewing the merger.

Sincerely,

A handwritten signature in blue ink that reads "Brian Maienschein".

Brian Maienschein
77th Assembly District