

Village of Shepherd



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Shepherd

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January 27, 2016

Mr. Tom Wheeler
Federal Communications Commission
445 12th Street, SW
Washington DC 20554

Mr. Wheeler:

The Village of Shepherd would like to announce to you our support of Charter Communications proposed merger with Time Warner Cable, TWC and acquisition of Bright House Networks, BHN.

Charter Communications has been one of the strongest providers to the Village of Shepherd for several years. The service they provide has been excellent and more importantly up to date. The high speed internet is always one step ahead.

As far as their customer service, we have seen more participation visually and verbally. They stay in touch to see if there is anything else they can do and always want to make sure we are operating the way we need to be.

Thank you for your consideration.

Sincerely,

Gina L. Gross
Village Clerk
Village of Shepherd