

EXHIBIT 5: SLD representative, Jennifer Montesdeoca's response & guidance in addressing oversight.

From: Montesdeoca, Jennifer <Jennifer.Montesdeoca@sl.universalservice.org>
Sent: Thursday, December 10, 2015 9:49 AM
To: Vickie Cooper
Subject: RE: Deadline Extension Request; Case # 22-857182

Vickie,

We will process the invoice deadline request for this FRN, however if the request is denied you will need to appeal that decision.

Thank you,

Jennifer Montesdeoca
Schools and Libraries Division
T: 973.581.7574 | F: 973.599.6539
E: Jennifer.Montesdeoca@sl.universalservice.org

From: Vickie Cooper [mailto:vcooper@telecompsolutions.com]
Sent: Wednesday, December 09, 2015 12:52 PM
To: Montesdeoca, Jennifer
Subject: RE: Deadline Extension Request; Case # 22-857182

Hi Jennifer,

I sincerely apologize. I just reviewed my request and am only now realizing that FRN 2693452 for Verizon Wireless was not included in my original request for an extension deadline. I was new to the process this year and was confused by the fact that there had already been an authorized disbursement.

The 472 in question is for the months of May and June 2015 only. Is it possible to get an approval based on the fact that an error was made on the part of the consultant rather than the applicant, coupled with the fact that the service provider approved the invoice on Nov 9, 2015, and that the request is for the last two months of the funding year only?

Thank you for your consideration.

Vickie L Cooper
Account Support Specialist
Telecomp Solutions, LLC
Ph (231) 778-0174
eFax (866) 564-8396

From: Montesdeoca, Jennifer [mailto:Jennifer.Montesdeoca@sl.universalservice.org]
Sent: Wednesday, December 9, 2015 12:26 PM
To: Vickie Cooper <vcooper@telecompsolutions.com>
Cc: 'Vickie Cooper@1-8665648396' <IMCEAFAX-Vickie+20Cooper+401-8665648396@solixinc.com>
Subject: Deadline Extension Request; Case # 22-857182

December 9, 2015

To: Vickie Cooper
Re: BAY CITY ACADEMY

Subject:

RESPONSE DUE DATE: **December 16, 2015**

The Deadline Extension team is in the process of reviewing your request received on 12/2/15. In order to continue the review of this request, we need the following additional information:

- I. Please provide the case # for FRN 2693452 as it was not included with the FRNs for this request originally.

Please provide this information to me as soon as possible within the next 7 calendar days (by **End of Day** Wednesday, 12/16/15). In order to expedite the review, please refer to Case # **22-857182** in your correspondence. Failure to respond within this period will result in a dismissal of your request without further notification. If you have any questions, please contact me within this 7 day period.

Thank you for your cooperation and continued support of the Universal Service Program.

Jennifer Montesdeoca
Schools and Libraries Division

T: 973.581.7574 | F: 973.599.6539

E: Jennifer.Montesdeoca@sl.universalservice.org