

Before the
FEDERAL COMMUNICATIONS COMMISSION
Washington, DC 20554

In the Matter of)
Section 63.71 Application of)
CenturyLink QC to Discontinue) WC Docket No. ____
Interstate IntraLATA Toll Service)
In Its Affiliates Local Service)
Territory in Oregon)

SECTION 63.71 APPLICATION

Pursuant to Section 214 of the Communications Act and Section 63.71 of the Commission's rules,¹ Qwest Corporation d/b/a CenturyLink QC (CenturyLink QC), applies for authority to discontinue interstate intraLATA toll service to the remaining customers of this service within the service territory of its affiliates CenturyTel of Eastern Oregon and CenturyTel of Oregon. On September 4, 2015, the Commission granted CenturyLink QC's May 26, 2015 application to discontinue interstate intraLATA toll service in the local exchanges of CenturyLink QC's affiliates CenturyTel of Eastern Oregon and CenturyTel of Oregon, as well as other rural ILECs in Oregon (collectively, the Oregon Rural ILECs).² As CenturyLink was implementing this discontinuance, it identified approximately 90 customers in the local service areas of CenturyTel of Eastern Oregon and Century Tel of Oregon that had not received written

¹ 47 U.S.C. § 214; 47 C.F.R. § 63.71.

² *In the Matter of Section 63.71 Application of CenturyLink QC to Discontinue Interstate IntraLATA Toll Service in Certain Areas Outside Its Local Service Territory in Oregon*, WC Docket No. 15-159, Section 63.71 Application (filed May 26, 2015) (May 26, 2015 Application); Letter from Craig J. Brown, CenturyLink, to Marlene H. Dortch, FCC, WC Docket No. 15-159 (filed July 31, 2015) (July 31, 2015 Letter) (noting additional customer notification to inform customers of option of filing comments via the Commission's Electronic Comment Filing System, as well as by U.S. Mail); *Comments Invited on Application of Qwest Corporation d/b/a CenturyLink QC to Discontinue Domestic Telecommunications Services*, WC Docket No. 15-

notice of the proposed discontinuance, due to discrepancies in certain CenturyLink systems. Now that these customers have been properly notified, CenturyLink QC seeks Commission authorization to discontinue interstate intraLATA toll service to them.

CenturyLink QC submits the following information in support of its application:

1. Name and address of carrier

CenturyLink
100 CenturyLink Drive
Monroe, LA 71203

2. Date of planned service discontinuance

CenturyLink QC seeks to discontinue this service on April 8, 2016, or as soon thereafter as the necessary regulatory approvals can be obtained.

3. Points of geographic areas of service affected

CenturyLink QC seeks authority to discontinue this service in those areas in the state of Oregon served by CenturyLink QC's affiliates CenturyTel of Eastern Oregon and CenturyTel of Oregon.

4. Brief description of the type of services affected

In April, the Oregon Public Utility Commission (Oregon Commission) adopted a stipulation that effectively relieved CenturyLink QC of the obligation to provide intraLATA toll service in telephone exchanges in Oregon where it is not the ILEC.³ This allowed CenturyLink QC to discontinue this unprofitable service, which it sought authority to do in the May 26, 2015 Application. The Oregon Commission's stipulation specified that the customer notice required under state and federal law would be provided by the Oregon Rural ILECs that provide local

159, Comp. Pol. File No. 1222, Public Notice, DA 15-883 (rel. Aug. 4, 2015) (setting a "deemed grant" date of September 4, 2015).

³ See May 26, 2015 Application at 2-3.

service to the affected customers, rather than by CenturyLink QC, given that CenturyLink QC does not have a direct relationship with these customers. Under the terms of the stipulation, written notice was to be provided by May 13, 2015, which CenturyLink later supplemented with notice by newspaper and website.⁴

After CenturyLink QC's application was deemed granted, CenturyLink discovered that some customers of CenturyTel of Eastern Oregon and CenturyTel of Oregon had not received written notice of the proposed discontinuance, because they were not included in the CenturyLink system initially used to identify affected customers. Upon further investigation, and particularly cross checking among CenturyLink systems, CenturyLink identified a total of approximately 90 customers who had not received the written notice. CenturyLink has now provided notice and seeks authority to discontinue interstate intraLATA service to these remaining customers.

5. Brief description of the dates and methods of notice to all affected customers

On January 28, 2016 CenturyTel of Eastern Oregon and CenturyTel of Oregon notified these customers by U.S. Mail. Examples of those letters are included as Attachments A through D.

6. Dominance of carrier with respect to the service to be discontinued

CenturyLink QC is a non-dominant carrier with regard to the intraLATA toll service in question.

⁴ See July 31, 2015 Letter at 1-2.

7. Service

In accordance with 47 C.F.R. § 63.71(a), CenturyLink QC has mailed a copy of this application to the Governor and Public Utility Commission in the state of Oregon, as well as to the Special Assistant for Telecommunications under the Secretary of Defense.

Respectfully submitted,

CENTURYLINK QC



By:

Craig J. Brown
1099 New York Avenue, NW
Suite 250
Washington, DC 20001
Phone 303-992-2503
Craig.J.Brown@CenturyLink.com

Its Attorney

February 10, 2016



PO Box 4985a Monroe, LA 71211

Date

Company
Contact
Alternate 1 Address
Delivery Address
City, St ZIP

IMPORTANT INFORMATION REGARDING YOUR CENTURYLINK SERVICE
Qwest Corporation's (dba CenturyLink QC) Notice of Intent to Discontinue Offering
Local Long Distance Service

Dear <Customer Name>,

We have been informed that your current local long distance carrier, Qwest Corporation, d/b/a CenturyLink QC, will be withdrawing as a local long distance provider in the state of Oregon, effective **April 8, 2016**, subject to approval by the Federal Communications Commission. The Oregon Public Utility Commission (OPUC) has approved this action by CenturyLink QC. **Therefore, you must select another long distance provider by March 25, 2016.** Once you have selected a new local long distance provider, **please contact us at 800-990-9886 with your choice. There will be no charge to transfer your service.**

Local long distance service refers to long distance calls within the Portland and Eugene local long distance calling areas. Please see the attached map. For instance, calls between Portland and Bend are local long distance as are calls between Eugene and Medford. Other calls, including calls between Portland and Eugene, or out-of-state calls, are carried by another long distance toll carrier (which may be an affiliate of CenturyLink QC), or you may have selected to not have a carrier for those types of long distance calls.

If you want information about possible replacement carriers, such information is available at the CUB Connects website (<http://cubconnects.org/>) or at CUB Connects telephone number (855-892-4314). CUB Connects is a free, unbiased resource that helps consumers to navigate the competitive marketplace for telecommunications services available in your local community. You may also get information regarding replacement carriers by calling us toll-free at **800-990-9886**.

If we do not receive your selection of a new local long distance provider by **March 25, 2016**, we are required to assign the other long distance provider on your account (the one used for calling between the Portland and Eugene local long distance calling areas or out-of-state) as your local long distance provider. If you do not have another long distance provider, you will not be assigned to another provider and you

ATTACHMENT A

will not be able to make local long distance calls until you select a new local long distance provider. **Therefore, if you currently do not have another long distance provider and you want to be able to make local long distance calls after March 25, 2016 you must select a local long distance provider and notify us at 800-990-9886 with your choice.**

If you have a preferred carrier freeze (PIC freeze) on your account,¹ it will be removed for this one change and then reinstated.

This change in local long distance providers will not affect any other services you receive from us. If you have any questions about this letter or the selection process, please contact us at 800-990-9886.

Sincerely,

CenturyTel of Oregon

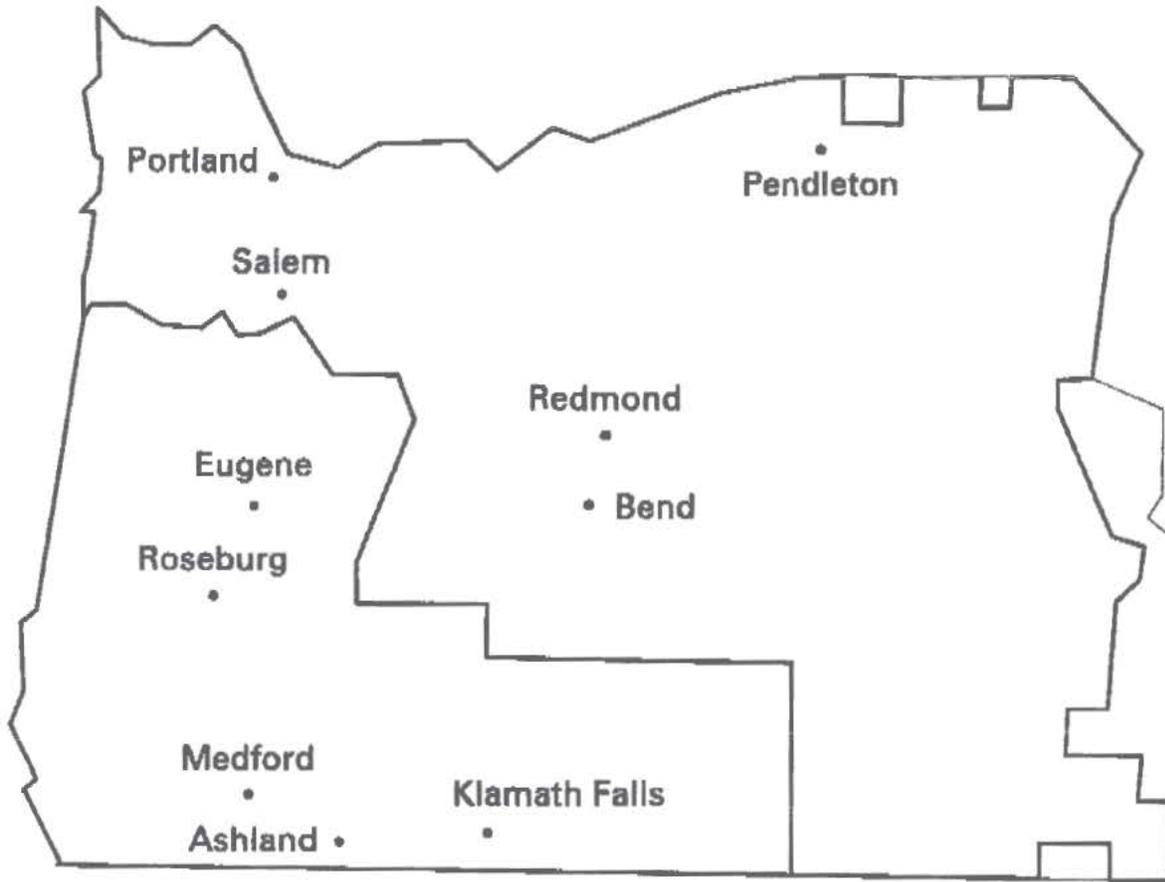
The following statement is required by the Federal Communications Commission (FCC):

The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of Qwest Corporation d/b/a CenturyLink QC. Comments should include specific information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service.

N-16-059

^[1] A PIC freeze is a request that would have been made by you previously, to ensure that your long distance provider was never changed without your authorization.

ATTACHMENT A



Oregon Local Long Distance Calling Areas

ATTACHMENT B



PO Box 4985a Monroe, LA 71211

Date

Company
Contact
Alternate 1 Address
Delivery Address
City, St ZIP

IMPORTANT INFORMATION REGARDING YOUR CENTURYLINK SERVICE
Qwest Corporation's (dba CenturyLink QC) Notice of Intent to Discontinue Offering
Local Long Distance Service

Dear <Customer Name>,

We have been informed that your current local long distance carrier, Qwest Corporation, d/b/a CenturyLink QC, will be withdrawing as a local long distance provider in the state of Oregon, effective **April 8, 2016** subject to approval by the Federal Communications Commission. The Oregon Public Utility Commission (OPUC) has approved this action by CenturyLink QC. **Therefore, you must select another long distance provider by March 25, 2016.** Once you have selected a new local long distance provider, **please contact us at 866-904-1821 with your choice. There will be no charge to transfer your service.**

Local long distance service refers to long distance calls within the Portland and Eugene local long distance calling areas. Please see the attached map. For instance, calls between Portland and Bend are local long distance as are calls between Eugene and Medford. Other calls, including calls between Portland and Eugene, or out-of-state calls, are carried by another long distance toll carrier (which may be an affiliate of CenturyLink QC), or you may have selected to not have a carrier for those types of long distance calls.

If you want information about possible replacement carriers, such information is available at the CUB Connects website (<http://cubconnects.org/>) or at CUB Connects telephone number (855-892-4314). CUB Connects is a free, unbiased resource that helps consumers to navigate the competitive marketplace for telecommunications services available in your local community. You may also get information regarding replacement carriers by calling us toll-free at **866-904-1821**.

If we do not receive your selection of a new local long distance provider by **March 25, 2016**, we are required to assign the other long distance provider on your account (the one used for calling between the Portland and Eugene local long distance calling areas or out-of-state) as your local long distance provider. If you do not have another long distance provider, you will not be assigned to another provider and you will not be able to make local long distance calls until you select a new local long distance provider. **Therefore, if you currently do not have another long distance provider and you want to be able to make**

ATTACHMENT B

local long distance calls after March 25, 2016 you must select a local long distance provider and notify us at 866-904-1821 with your choice.

If you have a preferred carrier freeze (PIC freeze) on your account,¹ it will be removed for this one change and then reinstated.

This change in local long distance providers will not affect any other services you receive from us. If you have any questions about this letter or the selection process, please contact us at **866-904-1821**.

Sincerely,

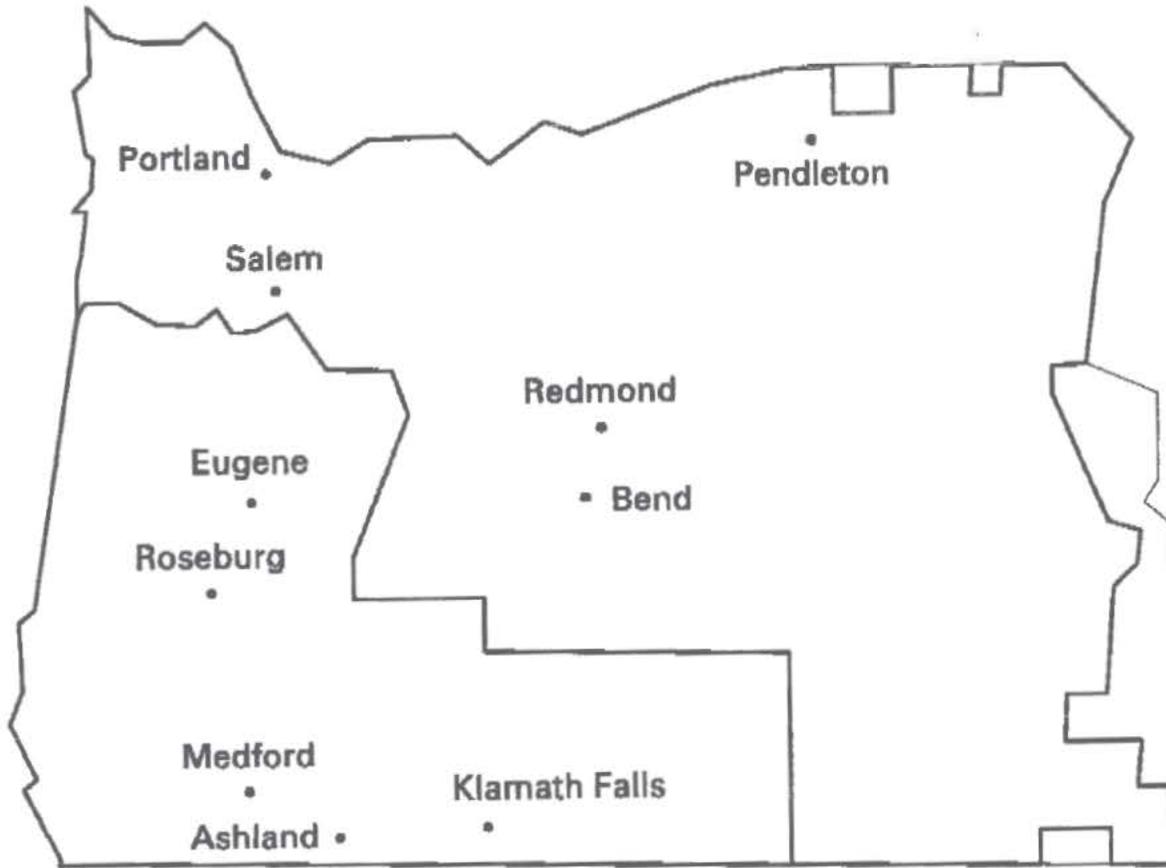
CenturyTel of Oregon

The following statement is required by the Federal Communications Commission (FCC):

The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of Qwest Corporation d/b/a CenturyLink QC. Comments should include specific information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service.

N-16-060

^[1] A PIC freeze is a request that would have been made by you previously, to ensure that your long distance provider was never changed without your authorization.



Oregon Local Long Distance Calling Areas



PO Box 4985a Monroe, LA 71211

Date

Company
Contact
Alternate 1 Address
Delivery Address
City, St ZIP

IMPORTANT INFORMATION REGARDING YOUR CENTURYLINK SERVICE
Qwest Corporation's (dba CenturyLink QC) Notice of Intent to Discontinue Offering
Local Long Distance Service

Dear <Customer Name>,

We have been informed that your current local long distance carrier, Qwest Corporation, d/b/a CenturyLink QC, will be withdrawing as a local long distance provider in the state of Oregon, effective **April 8, 2016**, subject to approval by the Federal Communications Commission. The Oregon Public Utility Commission (OPUC) has approved this action by CenturyLink QC. **Therefore, you must select another long distance provider by March 25, 2016.** Once you have selected a new local long distance provider, please contact us at **866-904-1821** with your choice. There will be no charge to transfer your service.

Local long distance service refers to long distance calls within the Portland and Eugene local long distance calling areas. Please see the attached map. For instance, calls between Portland and Bend are local long distance as are calls between Eugene and Medford. Other calls, including calls between Portland and Eugene, or out-of-state calls, are carried by another long distance toll carrier (which may be an affiliate of CenturyLink QC), or you may have selected to not have a carrier for those types of long distance calls.

If you want information about possible replacement carriers, such information is available at the CUB Connects website (<http://cubconnects.org/>) or at CUB Connects telephone number (855-892-4314). CUB Connects is a free, unbiased resource that helps consumers to navigate the competitive marketplace for telecommunications services available in your local community. You may also get information regarding replacement carriers by calling us toll-free at **866-904-1821**.

If we do not receive your selection of a new local long distance provider by **March 25, 2016**, we are required to assign the other long distance provider on your account (the one used for calling between the Portland and Eugene local long distance calling areas or out-of-state) as your local long distance provider. If you do not have another long distance provider, you will not be assigned to another provider and you

ATTACHMENT C

will not be able to make local long distance calls until you select a new local long distance provider. Therefore, if you currently do not have another long distance provider and you want to be able to make local long distance calls after March 25, 2016 you must select a local long distance provider and notify us at 866-904-1821 with your choice.

If you have a preferred carrier freeze (PIC freeze) on your account,¹ it will be removed for this one change and then reinstated.

This change in local long distance providers will not affect any other services you receive from us. If you have any questions about this letter or the selection process, please contact us at 866-904-1821.

Sincerely,

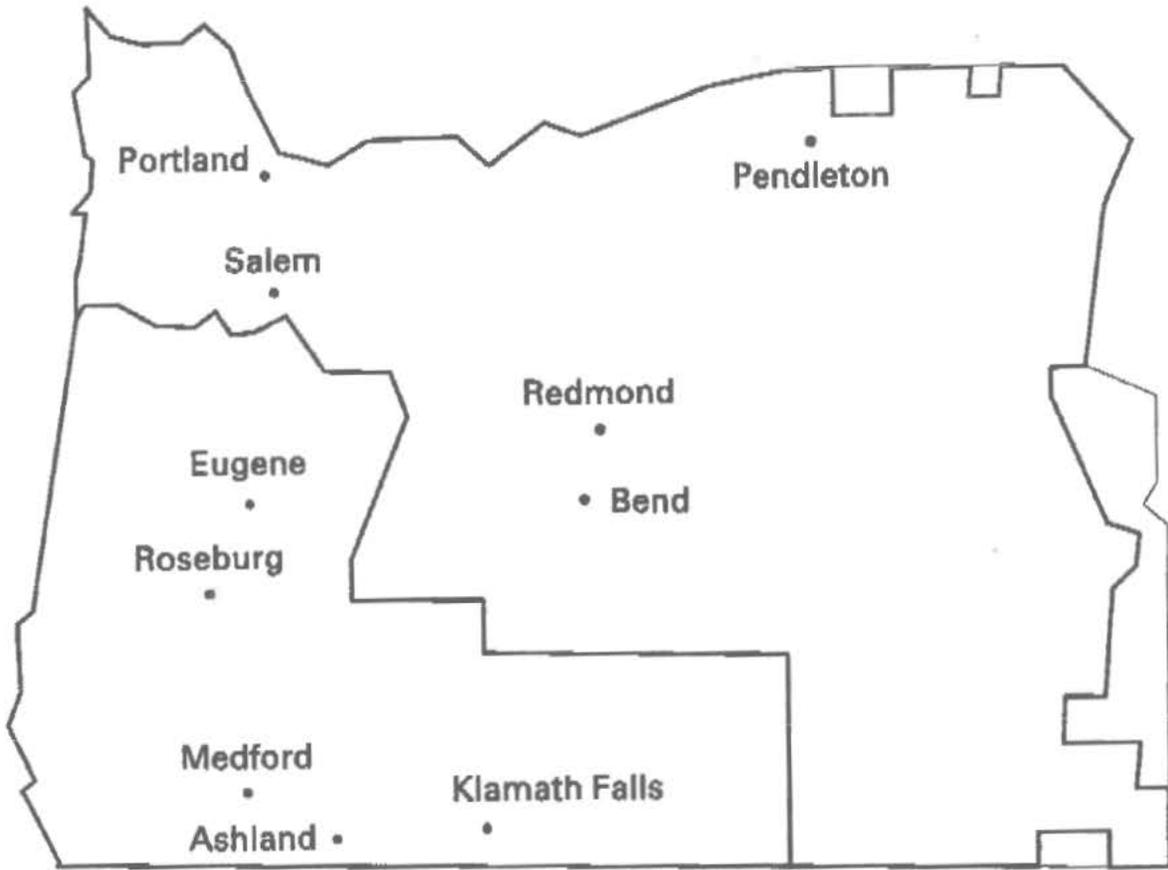
CenturyTel of Eastern Oregon

The following statement is required by the Federal Communications Commission (FCC):

The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of Qwest Corporation d/b/a CenturyLink QC. Comments should include specific information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service.

N-16-062

^[1] A PIC freeze is a request that would have been made by you previously, to ensure that your long distance provider was never changed without your authorization.



Oregon Local Long Distance Calling Areas



PO Box 4985a Monroe, LA 71211

Date

Company
Contact
Alternate 1 Address
Delivery Address
City, St ZIP

IMPORTANT INFORMATION REGARDING YOUR CENTURYLINK SERVICE
Qwest Corporation's (dba CenturyLink QC) Notice of Intent to Discontinue Offering
Local Long Distance Service

Dear <Customer Name>,

We have been informed that your current local long distance carrier, Qwest Corporation, d/b/a CenturyLink QC, will be withdrawing as a local long distance provider in the state of Oregon, effective **April 8, 2016**, subject to approval by the Federal Communications Commission. The Oregon Public Utility Commission (OPUC) has approved this action by CenturyLink QC. **Therefore, you must select another long distance provider by March 25, 2016.** Once you have selected a new local long distance provider, please contact us at **800-990-9886** with your choice. There will be no charge to transfer your service.

Local long distance service refers to long distance calls within the Portland and Eugene local long distance calling areas. Please see the attached map. For instance, calls between Portland and Bend are local long distance as are calls between Eugene and Medford. Other calls, including calls between Portland and Eugene, or out-of-state calls, are carried by another long distance toll carrier (which may be an affiliate of CenturyLink QC), or you may have selected to not have a carrier for those types of long distance calls.

If you want information about possible replacement carriers, such information is available at the CUB Connects website (<http://cubconnects.org/>) or at CUB Connects telephone number (855-892-4314). CUB Connects is a free, unbiased resource that helps consumers to navigate the competitive marketplace for telecommunications services available in your local community. You may also get information regarding replacement carriers by calling us toll-free at **800-990-9886**.

If we do not receive your selection of a new local long distance provider by **March 25, 2016**, we are required to assign the other long distance provider on your account (the one used for calling between the Portland and Eugene local long distance calling areas or out-of-state) as your local long distance provider. If you do not have another long distance provider, you will not be assigned to another provider and you will not be able to make local long distance calls until you select a new local long distance provider. **Therefore, if you currently do not have another long distance provider and you want to be able to make**

ATTACHMENT D

local long distance calls after March 25, 2016 you must select a local long distance provider and notify us at 800-990-9886 with your choice.

If you have a preferred carrier freeze (PIC freeze) on your account,¹ it will be removed for this one change and then reinstated.

This change in local long distance providers will not affect any other services you receive from us. If you have any questions about this letter or the selection process, please contact us at 800-990-9886.

Sincerely,

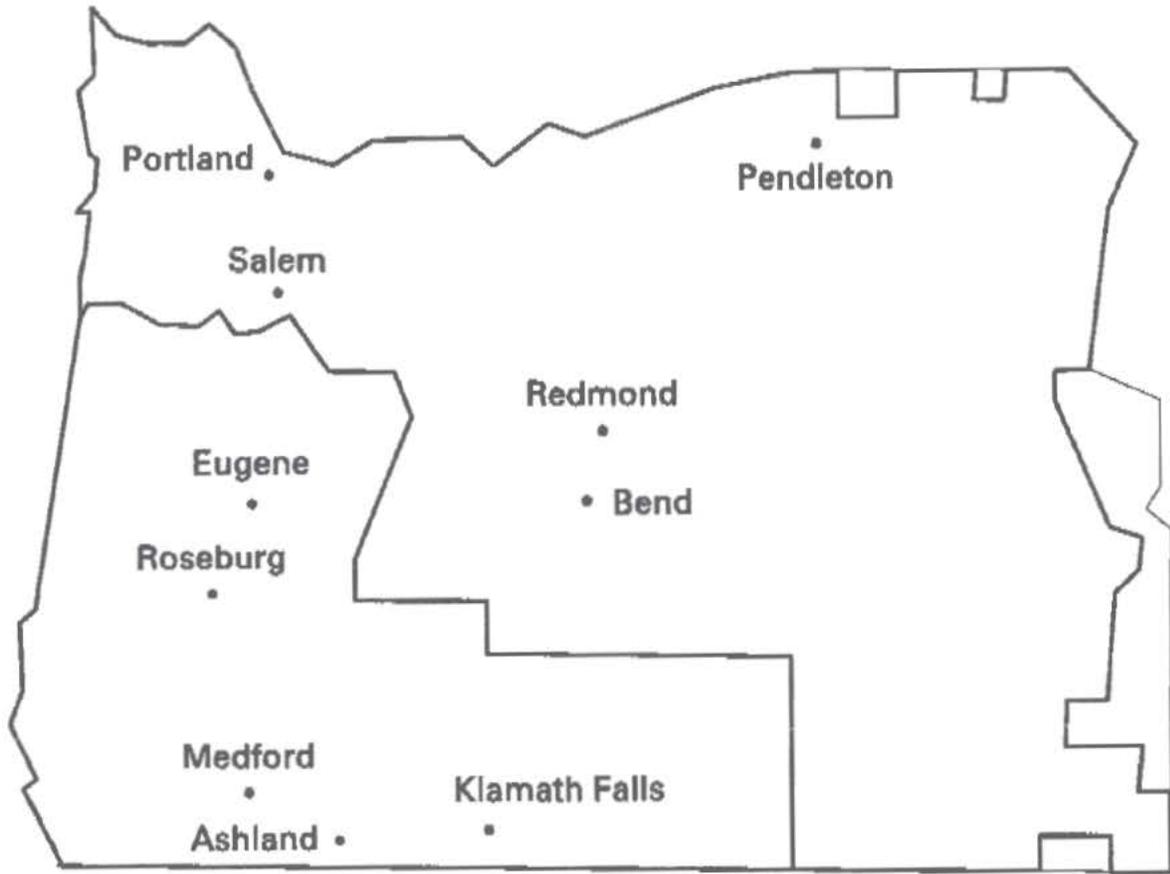
CenturyTel of Eastern Oregon

The following statement is required by the Federal Communications Commission (FCC):

The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of Qwest Corporation d/b/a CenturyLink QC. Comments should include specific information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service.

N-16-061

^[1] A PIC freeze is a request that would have been made by you previously, to ensure that your long distance provider was never changed without your authorization.



Oregon Local Long Distance Calling Areas

CERTIFICATE OF SERVICE

I, Marjorie Herlth, do hereby certify that I have caused the foregoing **SECTION 63.71**

APPLICATION to be:

- 1) Filed with the Secretary of the FCC via ECFS (Inbox-Section 214 Domestic Discontinuance Application);
- 2) Served via first-class U.S. Mail, postage prepaid, on the Governor of the States listed on the attached service list;
- 3) Served via first-class U.S. Mail, postage prepaid, on the Public Utility Commission listed on the attached service list; and
- 4) Served via first-class U.S. Mail, postage prepaid, on the Special Assistant for Telecommunications under the Secretary of Defense.



February 10, 2016

The Honorable John Kitzhaber
Office of the Governor
900 Court Street, NE
Suite 160
Salem, OR 97301

Public Utility Commission of Oregon
550 Capitol Street, NE
Suite 215
Salem, OR 97308-1088

Secretary of Defense
Attn. Special Assistant for Telecommunications
Pentagon
Washington, DC 20301