February 12, 2016

VIA ELECTRONIC FILING

Marlene H. Dortch
Secretary
Federal Communications Commission
445 Twelfth Street, SW
Washington, DC 20554

Re: Applications of Charter Communications, Inc., Time Warner Cable Inc., and Advance/Newhouse Partnership for Consent to the Transfer of Control of Licenses and Authorizations, MB Docket No. 15-149

REDACTED – FOR PUBLIC INSPECTION

Dear Ms. Dortch:

Pursuant to the Protective Order in the above-captioned proceeding, Time Warner Cable Inc. (“TWC”) submits the Public version of the attached letter via electronic delivery. TWC will separately submit a Highly Confidential version of this filing via hand delivery. The {{ }} symbols denote Highly Confidential Information.

Please contact the undersigned should you have any questions regarding this matter.

Respectfully submitted,

/s/ Matthew A. Brill

Matthew A. Brill
of LATHAM & WATKINS LLP

Attachment

---

1 Applications of Charter Communications, Inc., Time Warner Cable Inc., and Advance/Newhouse Partnership For Consent To Assign or Transfer Control of Licenses and Authorizations, Protective Order, MB Docket No. 15-149, FCC 15-100 (rel. Sept. 11, 2015).
February 12, 2016

VIA ELECTRONIC FILING

Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

Re: Applications of Charter Communications, Inc., Time Warner Cable Inc., and Advance/Newhouse Partnership for Consent to the Transfer of Control of Licenses and Authorizations, MB Docket No. 15-149

REDACTED – FOR PUBLIC INSPECTION

Dear Ms. Dortch:

Time Warner Cable Inc. (“TWC”) submits this letter to provide additional information regarding the voluntary disconnect data submitted in Attachment C.9 in response to Specification 81 of the Commission’s Information and Data Request (dated September 21, 2015). The data included in Attachment C.9 provides the most reliable information {

In each TWC billing platform, CSRs are required to enter a work order “reason code” (a “sub-code”) each time a customer disconnects service. TWC, like many multi-system operators (“MSOs”) {


The top-level categories provide information on trends over time that is used by TWC’s own analysts.

First, 

Second, 

1
Please contact the undersigned should you have any questions regarding this matter.

Respectfully submitted,

/s/ Matthew A. Brill

Matthew A. Brill
of LATHAM & WATKINS LLP
Counsel for Time Warner Cable Inc.

cc: Owen Kendler
    Elizabeth McIntyre
    Katherine LoPiccalo
    Omar Nayeem
Exhibit 1
REDACTED
Exhibit 2