

60001483038.txt

I cannot use our phone to accept incoming calls for last week. Constant calls, without any ID phone number. An emergency call came in from a family member and hospital - I missed both. I have to keep my home phone on silent. Cell phone service is not very reliable where I live.

Verizon is resistant to cancelling my service, and says they are working on the problem. Kept on hold for an hour before spoke to anyone who could technically help me.