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*Via ECFS*

February 25, 2016

Ms. Marlene H. Dortch  
Secretary  
Federal Communications Commission  
445 Twelfth Street, SW  
Washington, D.C. 20554

*Re: Applications Filed for the Transfer of Control of Cablevision  
Systems Corporation to Altice N.V. (WC Docket No. 15-257)*

Dear Ms. Dortch:

Altice N.V. (“Altice”) and Cablevision Systems Corporation (“Cablevision,” and, together with Altice, “Applicants”), by and through their respective counsel, hereby respectfully provide the attached responses to the Commission’s information requests dated February 4, 2016, in the above-referenced docket.

Responses that contain proprietary and non-public information are being submitted under the terms of the Protective Order in effect in this proceeding. Consistent with the instructions in the Protective Order, a Confidential and, separately, a Highly Confidential version of the responses is being hand-filed, and copies are being provided to Commission staff pursuant to the instructions set forth in the Commission’s information requests.

Redacted submissions are marked “REDACTED — FOR PUBLIC INSPECTION” and are being filed electronically in the Commission’s Electronic Comment Filing System. Unredacted confidential submissions marked “CONFIDENTIAL INFORMATION — SUBJECT TO PROTECTIVE ORDER IN WC DOCKET NO. 15-257 BEFORE THE FEDERAL COMMUNICATIONS COMMISSION” and unredacted highly confidential submissions marked “HIGHLY CONFIDENTIAL INFORMATION — SUBJECT TO PROTECTIVE ORDER IN WC DOCKET NO. 15-257 BEFORE THE FEDERAL COMMUNICATIONS COMMISSION” are being delivered to the Secretary. Copies of the unredacted confidential and highly confidential submissions will be made available to third parties pursuant to the terms of the Protective Order.

Any questions concerning this submission should be addressed to the undersigned and to counsel for Cablevision, designated below.

Respectfully submitted,

/s/

Yaron Dori  
*Counsel for Altice*

cc: Tara Corvo, Mintz Levin *et al.*  
*Counsel for Cablevision*

**REDACTED – FOR PUBLIC INSPECTION**

**RESPONSE OF ALTICE N.V. AND CABLEVISION SYSTEMS CORPORATION TO INFORMATION REQUESTS DATED FEBRUARY 4, 2016**

Unless otherwise defined herein, capitalized terms shall have the meanings set forth in the Definitions section of the Information Request.

**REQUEST 1**

*1. List current state and municipal regulatory proceedings addressing Altice's proposed acquisition of Cablevision, their current status and expected timeline for resolution, and identify the issues that are under review in the proceedings.*

The proceedings responsive to this request are as follows:

**STATE PROCEEDINGS**

<b>Agency</b>	<b>Docket No.</b>	<b>Status/Timeline</b>	<b>Issues</b>
New York Public Service Commission	15-M-0647	Pending. Comment cycle in progress. Order due by April 29, 2016 by agreement of parties.	Whether transfer of control and related financing is in public interest
New Jersey Board of Public Utilities	CM15111255	Pending. Order due by March 4, 2016.	Whether transfer of control of Cablevision's NJ franchise holders is in public interest
	TM15111256	Pending. No specific timeline for decision.	Whether transfer of control and related financing of NJ telephone CPCN holder in state is in public interest

Altice and Cablevision have provided notice of the transfer of control of the telephone CPCN holder to the Connecticut Public Utility Regulatory Authority, and will provide notice of the transfer of Cablevision's Certificates of Video Franchise Authority upon closing of the transaction in accordance with Connecticut law.

**MUNICIPAL PROCEEDINGS**

Several municipalities have franchise provisions requiring local approval of any transfer of control of the franchisee. The issue in these proceedings is whether Altice has the legal, technical, and financial capability to assume control of the Cablevision franchisee in each such municipality.

Each of the following municipalities, all located in New York, has approved the transfer of control by a resolution issued on the date indicated in the chart below:

<b>Municipality</b>	<b>Date</b>	<b>Municipality</b>	<b>Date</b>
Airmont	11/16/15	Nelsonville, V.	11/16/15

**REDACTED – FOR PUBLIC INSPECTION**

<b>Municipality</b>	<b>Date</b>	<b>Municipality</b>	<b>Date</b>
Amenia	1/21/16	North Haven, V	11/4/15
Baxter Estates	11/5/15	Peekskill, C.	12/28/15
Chester, Town	1/27/16	Pelham	1/19/16
Chester, Village	1/11/16	Piermont	12/1/15
Cold Spring, V.	11/24/15	Plattekill, T.	12/2/15
Cortlandt, T.	12/15/15	Poughkeepsie, T.	1/20/16
Croton-on-Hudson	12/7/15	Putnam Valley	12/16/16
Dobbs Ferry	11/24/15	Quogue, V	11/20/15
Dover	12/30/15	Sag Harbor, V	11/10/15
Eastchester	12/15/15	Sagaponack (V)	11/16/15
Esopus	11/19/15	Shoreham, V	11/10/15
Fishkill, T.	12/2/15	Sloatsburg	11/12/15
Fishkill, V.	12/7/15	Smithtown, T	11/19/15
Floral Park,	11/4/15	South Blooming Grove	12/28/15
Florida	11/10/15	Southampton, T	11/10/15
Glen Cove	11/24/15	Southampton, V	11/24/15
Greenville	2/4/16	Southold, T	12/15/15
Hempstead, T	12/8/16	Spring Valley	11/24/15
Hempstead, V	11/17/15	Stony Point, T.	11/10/15
Huntington	12/8/15	Tuckahoe	12/14/15
Kent	2/23/16	Unionville	12/7/15
LaGrange, T.	11/18/15	Wappingers Falls, V.	12/9/15
Lewisboro	11/23/15	Wappinger, T.	2/22/16
Lloyd, T.	11/18/15	Warwick, T.	12/10/15
Long Beach	12/15/15	Westhampton Beach, V.	12/3/15
Muttontown	2/10/15		

The following communities, all located in New York except for the Borough of Matamoras, Pennsylvania, have not yet approved the transaction: Beacon, C.\*; Matamoras (PA)<sup>1</sup>; Milan; Millbrook\*, Philipstown (North)\*, Philipstown (South)\*; Riverhead, T.; and Suffern.<sup>2</sup> If they take

<sup>1</sup> On February 22, 2016, outside counsel for the Borough of Matamoras notified Cablevision that the Borough “will permit the statutory 120-day period to lapse so that the transfer will be approved under federal law.”

<sup>2</sup> After the FCC Form 394s were filed, the New York Public Service Commission granted Certificates of Confirmation of franchises in the communities noted with a “\*” that include language exempting transactions such as the Altice-Cablevision transaction from local review.

no action prior to March 1, 2016, the transfer of control of the franchisee will be deemed approved in accordance with 47 U.S.C. § 537.

In addition, the City of New York has asserted a right to review the proposed transfer of control. While Applicants believe that the City of New York's authority is limited, they are working with the City to provide it with information about the transaction.

**REQUEST 2**

*2. Please describe the relationship, if any, between the financial status of Cablevision post-transaction and Cablevision's ability to maintain or improve its network and customer service quality post-closing.*

The transaction will enable Cablevision to maintain and improve its network and customer service quality and at the same time insulate the company from risk. As an initial matter, the transaction will improve Cablevision's competitive and financial standing through a combination of (1) savings due to the efficiencies of operating the combined operations of Altice USA and Altice N.V. (such as elimination of redundancy and increased scale); (2) cost reductions attributable to increased efficiency and productivity attributable to the implementation of Altice's proprietary operating processes and IT systems; and (3) incremental subscriber growth and reduced churn due to improved customer experience, product mix and service quality resulting from (1) and (2). Based on Cablevision's operating performance, Altice believes that these improvements would not be achievable by Cablevision alone in the absence of the transaction. Thus, consistent with Altice's experience in its other acquisitions, the transaction will facilitate, not hamper, Cablevision's ability to invest in service and increase both customers and revenues.

At the same time, the transaction will result in a stand-alone, self-financing Cablevision capital structure within the broader group of subsidiaries of Altice N.V. The capital structure will be insulated from other indebtedness in the Altice structure, because neither Cablevision nor any of its subsidiaries provide credit support to any indebtedness of any other subsidiary of Altice N.V. In other words, Cablevision and its subsidiaries will not and cannot guarantee debt or pledge their assets for the benefit of entities outside the restricted group at Cablevision.

The transaction's financing, which is premised in part on a \$450 million target amount for annual improvements in Adjusted Operating Cash Flow ("AOCF") has been endorsed by lenders and additional equity partners, who, through their investments, have demonstrated that the financing structure for the transaction is sound. The foundation for the financing of the transaction, and the basis on which Altice obtained the fully committed, low-cost, long-duration debt financing for the transaction, is Altice's plan for Cablevision—efficiencies, investments, innovations, best-practices—together with its extensive track record in previous acquisitions. This model is based on achieving incremental AOCF through reducing costs, primarily from reducing historically high corporate expenses, eliminating corporate functions no longer necessary in a combined (or private) company, implementing improved operations and IT systems, optimizing processes and implementing operational re-organizations, and leveraging the scale of Altice's worldwide operations to obtain improved purchasing power for customer premises equipment, network components, IT systems and related inputs. All of these measures ultimately improve service quality and the customer experience. That sophisticated financing syndicates, including JP Morgan, Barclays, and BNP committed \$10.6 billion to the transaction, and that other sophisticated large-scale investors such as BC Partners and CPPIB committed an incremental \$1 billion in Cablevision and \$0.7 billion in Suddenlink after extensive due diligence, demonstrates the market's confidence in the viability of in Altice's model.

In addition, Altice will have access to a revolving credit facility of \$2 billion to provide substantial near term support to achieve increased AOCF in the near term. The debt incurred to finance the transaction has a long maturity (average life of 6.7 years) and low cost (7.5% rate), creating substantial benefit and flexibility for Altice. The initial leverage ratio of 7.4x EBITDA is expected to decline rapidly based on EBITDA growth, deleveraging to a range that is consistent with Cablevision's longer run leverage ratio. Cablevision will have additional flexibility because it will no longer pay regular dividends (currently amounting to about \$140 million a year) after the transaction closes. Indeed, the indentures governing the Acquisition Financing<sup>3</sup> permit CSC Holdings LLC and its subsidiaries that are "restricted subsidiaries"<sup>4</sup> (collectively, the "CSC Holdings Restricted Group") to pay dividends only if the ratio of consolidated indebtedness (as defined in such indentures) to consolidated cash flow of the CSC Holdings Restricted Group for the most recent two quarters on an annualized basis is less than 5.5:1, a standard ratio for the industry.

**REQUEST 3**

*3. Provide pro forma financials (balance sheet, income statement, and combined statement of operations), substantially in accordance with SEC Regulation S-X, Article 11 (as if Altice were regulated by the Securities and Exchange Commission), incorporating in such financials both Altice's acquisition of Cequel Corporation d/b/a Suddenlink (Suddenlink) and the current transaction with Cablevision.*

Pursuant to discussion with Commission staff, Applicants' response to this information request can be found in Attachment A hereto, which consists of an aggregated balance sheet and income statement for Altice, including Cequel Corporation d/b/a Suddenlink, and the projected inclusion of Cablevision based on publicly available information for the period ending September 30, 2015. Altice created these documents specifically to respond to Request 3. Please refer to the "Basis of preparation" notes in each document for additional information.

**REQUEST 4**

*4. Moody's Investor Service recently downgraded Altice N.V. after announcing several large-scale acquisitions, including the acquisition of Cablevision. Please explain the impact of this downgrade or any other possible rating actions by Moody's or other major credit rating agencies such as Standard and Poor' and Fitch Group on Cablevision's financial health post-acquisition. Provide a comparison of Altice's anticipated debt levels after financing the transaction compared to those of the top eight U.S. cable companies based on publicly available information, and explain all underlying data and calculations on which this comparison is based.*

Altice N.V. has not been downgraded or put under review for downgrade since the company announced its proposed acquisition of Cablevision on September 17, 2015. The only Altice-owned entity whose credit rating was downgraded during this period (by Moody's Investors Service ("Moody's") on October 5, 2015, from Ba3 to B1) was Numericable-SFR, which is comprised mainly of assets owned by Altice in France. Moody's downgrade of Numericable-SFR was unrelated to

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<sup>3</sup> Acquisition Financing consists of senior notes due 2023 and 2025, respectively, senior guaranteed notes due 2025, in each case, issued by Neptune Finco Corp., borrowings under the new term loan facility and the new revolving credit facility entered into by Neptune Finco Corp., all of which will become indebtedness of CSC Holdings, LLC upon the merger of Neptune Finco Corp. into CSC Holdings, LLC in connection with the consummation of the Acquisition.

<sup>4</sup> Substantially all subsidiaries of Cablevision (other than Newsday Holdings LLC and its subsidiaries) are restricted subsidiaries under the existing Cablevision indebtedness.

Altice's acquisition of Cablevision, as the agency reviews this portion of Altice independently of Altice's assets in the U.S.

When the Cablevision transaction was announced, Moody's and Standard & Poor's put Cablevision under review for downgrade, stating that once the transaction closes Cablevision will be downgraded to a B/B1 rating.<sup>5</sup> Because the financing for the transaction already has been raised on the basis of this anticipated lower debt rating and is locked in escrow, and because the cost of the debt is locked in, too, any unlikely change in the trading levels of Cablevision debt post closing is not expected to affect the company's financial health.

A comparison of key operational and financial metrics for Altice, Liberty Global and the top eight U.S. cable companies (based on publicly available information) can be found in Attachment B hereto.

**REQUEST 5**

*5. Altice states that that it expects long term benefits stemming from network investment and that it plans to upgrade the Cablevision infrastructure by pushing fiber deeper into the network. Provide, with as much specificity as possible and as of the date Applicants filed their applications in this proceeding, October 14, 2015:*

*a. The number of households Cablevision's in-footprint network passes.*

As of December 31, 2015, Cablevision's in-footprint network passed approximately 5,080,000 households (the "Footprint").

*b. To how many (and what percentage of) households within its footprint has Cablevision deployed broadband? At what speeds are the services currently available to those households?*

Cablevision has deployed broadband to nearly 100% of the Footprint. With a minor exception,<sup>6</sup> every household in the Footprint has access to broadband services at 101 Mbps,<sup>7</sup> 50 Mbps, 25 Mbps, and 5 Mbps. In addition, Cablevision recently began testing 1 Gbps service through a bulk sale offering to a small number of multiple dwelling unit buildings in New York and New Jersey.

*c. How many in-footprint households would be upgraded post-transaction to higher download speeds and when? Indicate the difference between this response and Cablevision's current plans.*

Applicants have not yet determined the specific number of Footprint households that will be upgraded to higher download speeds or the specific timeframe for such upgrades.

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<sup>5</sup> Publicly available information indicates that Fitch Group ("Fitch") placed Cablevision's "Issuer Default Rating" on "Rating Watch Negative," though Altice did not engage directly with Fitch on the transaction.

<sup>6</sup> There are a few hundred homes on one of Long Island, New York's barrier islands to which Cablevision makes video service available by microwave link, but does not have the capability of providing broadband service.

<sup>7</sup> Existing subscribers also can select 75 Mbps service.

*d. How many in-footprint households would be upgraded post-transaction to fiber and when? Indicate the difference between this response and Cablevision's current plans.*

Applicants have not yet determined the specific number of Footprint households that will be upgraded to fiber or the specific timeframe for such upgrades.

*e. How many out-of-footprint households would be additionally served post-transaction? Indicate the difference between this response and Cablevision's current plans.*

Applicants have not yet determined the specific number of out-of-Footprint households that will additionally be served by Cablevision post-transaction.

*f. Describe with specificity any synergies claimed that would support the merger-specific changes listed above.*

As noted above in response to Request 2, the transaction is premised in part on a \$450 million target amount for annual improvements in AOCF. Altice expects to use those improvements to make substantial, near-term investments, implement changes in operations, and develop new offerings that will enhance competition and improve the customer experience, such as:

- Introducing the all-in-one home center,<sup>8</sup> which will allow subscribers to integrate cable video services, over-the-top video, online storage services, home media, and WiFi and Ethernet connected devices into a single hub, expanding customer choice and easing the ability to enjoy non-cable services on TVs, tablets, and game consoles.
- Launching a comprehensive, improved customer interface that will allow Cablevision customers to enjoy the same kind of modern, informative and user-friendly navigation and product portal that Altice has developed and deployed in other markets, integrating video on demand, online content, and advanced navigation and recommendation tools that increase the value of the consumer's video and broadband package.
- Continuing to invest in and support Cablevision's extensive WiFi network, which, when deployed in regions with significant population density like Cablevision's service territory, can be used to extend the reach of fixed broadband offerings, support new mobility services, and lead to consumer cost savings in connection with mobile broadband service usage. WiFi will drive new growth opportunities and serve as a critical differentiator and a platform for autonomous devices, machine to machine communications, smart homes, smart devices and wearables—both in- and out-of-home.

*g. Describe any risks to the merger-specific changes listed above, including any risks that may arise from Altice's investments outside of the United States.*

The pending transaction poses few risks to the merger-specific changes listed above. Each of Cablevision, Altice, and Suddenlink are, in the agreements and documents governing their

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<sup>8</sup> Subject to closing timeframes and technical adaptability assessments.

respective financings, subject to restrictive covenants, which limit their ability to (i) incur or guarantee additional indebtedness, (ii) make investments or other restricted payments, (iii) create liens, (iv) sell assets and subsidiary stock, (v) pay dividends or make other distributions or repurchase or redeem capital stock or subordinated debt, (vi) engage in certain transactions with affiliates, (vii) enter into agreements that restrict the payment of dividends by subsidiaries or the repayment of intercompany loans and advances; and (viii) engage in mergers or consolidations. Additional information about these restrictions is attached in Highly Confidential Attachment C hereto. Notwithstanding these restrictions, Altice will retain considerable financial wherewithal to continue to support Cablevision if needed. Altice has access to a revolving credit facility of \$2 billion, from which it can direct funds to Cablevision to achieve increased AOCF in the near term. Altice's investments outside the U.S. also will not pose any significant risk to Cablevision because Cablevision will continue to operate as an independent entity after Altice's acquisition of Cablevision is consummated and will be subject to the above-referenced restrictions.

**REQUEST 6**

*6. For the purposes of this question, please see the definitions provided below.*

*a. Provide a list of all Interconnection Agreements, formal or informal, Cablevision and Suddenlink have entered into with any entity (including CDNs, edge providers, Internet Access Service providers and Internet Backbone Services providers) that are currently in effect. For each agreement on the list, identify and describe the capacity, the parties to the agreement, whether the interconnection is Peering (on-net) or Transit (off-net) Service traffic, and the financial terms associated with each Interconnection Agreement.*

Pursuant to discussion with Commission staff, Applicants respond as follows: neither Cablevision nor Suddenlink engages in Paid Peering practices or sells or offers Transit Services to third parties.

*b. Explain whether the transaction will change the ability of Cablevision or Suddenlink to impose Paid Peering requirements on third parties, including edge providers.*

The transaction is not expected to change the ability of either Cablevision or Suddenlink to impose Paid Peering requirements on third parties, including edge providers, because none of the levers that affect the likelihood of achieving a Paid Peering relationship is materially changed as a result of the transaction, including having substantial, national customer scale; a national network with regionally diverse interconnection points capable of reaching all points on the network; a materially advantageous current transit pricing structure, or free transit relationship, for the ISP that is not enjoyed by third parties; and recognition as a Tier 1 ISP.

*c. Explain how the transaction will affect the capacities and utilizations of the settlement-free routes into Cablevision and Suddenlink, and the number of points of presence where the merged entity would interconnect with transit providers.*

The transaction is not expected to materially affect the capacities and utilizations of the settlement-free routes into Cablevision and Suddenlink or the number of points of presence ("POPs") where they interconnect with transit providers.

It is worth noting at the outset that Cablevision and Suddenlink will continue to operate in separate, distinct and relatively small service regions even after Altice's acquisition of Cablevision is consummated. Thus, while Altice may realize certain administrative and operating efficiencies over time through its common ownership of both entities, these efficiencies are not expected to

materially affect the settlement-free routes into either Cablevision or Suddenlink or the number of POPs where they interconnect with transit providers.

The reason the capacities and utilizations of the settlement-free routes into Cablevision and Suddenlink are not expected to materially change is because the service areas of these two entities do not overlap. As a result, traffic volumes destined for Cablevision subscribers will be unaffected by any common ownership with Suddenlink, and traffic volumes destined for Suddenlink will be unaffected by any common ownership with Cablevision. The Applicants' markedly different service regions mean that neither Cablevision nor Suddenlink will need to rely on the settlement-free routes the other has established to continue to serve its subscriber base. It is conceivable, of course, that Cablevision and Suddenlink may over time consolidate the capacity they purchase at transit locations to secure a lower rate, but this is not expected to change the capacities and utilizations of their respective settlement-free routes for the reasons described above.

With regard to POPs, while Cablevision and Suddenlink both have interconnection facilities at common POPs, that will not affect the capacity and capacity utilization between Cablevision and Suddenlink and their respective third party peers. Cablevision interconnects at POPs located at Lightpath and XO Communications in New York City, at Equinix in Newark, NJ, Chicago, IL, and Ashburn, VA, and at Level 3 in Newark, NJ. Suddenlink interconnects at POPs located at Equinix in Ashburn, VA, Chicago, IL, Dallas, TX, and San Jose, CA, and at IO Data Centers in Phoenix, AZ.<sup>9</sup>

*d. Explain in detail how the current Peering policies of Cablevision and Suddenlink will change as a result of Altice's proposed acquisition of Cablevision.*

There are no current plans to change the Peering policies of Cablevision or Suddenlink as a result of Altice's proposed acquisition of Cablevision.

#### **REQUEST 7**

*7. Describe, and produce all documents relating to, reflecting, or describing, Cablevision's and Suddenlink's respective pricing of integrated and unintegrated cable modems, and billing policies and practices, in effect at any time between January 1, 2013 and the present.*

Pursuant to discussion with Commission staff, Applicants respond as follows:

#### **Suddenlink**

Suddenlink's billing policies and practices for integrated and unintegrated cable modems during the relevant period have been consistent across its geographic service regions. During this period, Suddenlink has consistently offered its subscribers the ability to obtain and use cable modem functionality in each of its service regions as follows:

- (1) By leasing an unintegrated cable modem from Suddenlink;
- (2) By leasing a WiFi router from Suddenlink with an integrated cable modem;

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<sup>9</sup> The only POP at which either Cablevision or Suddenlink expects to interconnect as a result of the transaction is in the New York Metropolitan region, where Suddenlink plans to interconnect directly with Cablevision. This is not expected to affect traffic from other entities in the New York Metropolitan region.

(3) By purchasing voice and broadband Internet access service from Suddenlink through the use of an embedded multimedia terminal adapter (“EMTA”) with an integrated cable modem;

(4) By purchasing an unintegrated cable modem from Suddenlink; or

(5) By purchasing an unintegrated cable modem from a third party for use with Suddenlink broadband service.

Attachment D hereto identifies by service region and time period any changes to Suddenlink’s cable modem pricing that occurred during the relevant period. Any such pricing changes affected only the option to lease an unintegrated cable modem, lease a WiFi router with an integrated cable modem, or purchase an unintegrated cable modem from Suddenlink.

### Cablevision

From January 2013 through November 17, 2014, Cablevision provided all subscribers with a modem free of charge along with their broadband Internet access service.

On November 17, 2014, that policy was changed for new business and residential customers only, and Cablevision began providing modems for a fee of \$4.95 per month. That charge was separately identified as a line item on their bill. See Attachment E.1 for an example of a bill for a customer being charged a modem fee. Existing business and residential customers were not subject to this charge. See Attachment E.2 for an example of a bill for such a grandfathered customer.

On January 1, 2016, Cablevision’s policy changed to (i) increase the fee for business customers to \$9.99/month for all business subscribers and (ii) eliminate the exemption for grandfathered business customers and apply the \$9.99 modem fee to all business customers.

At all times, customers have been allowed to bring their own modems. On its website, Cablevision lists modems that it makes available for purchase, which are approved and compatible with its network, as well as other modems that are tested and determined to be compatible with its network and for which Cablevision will provide technical support. See [https://optimum.custhelp.com/app/answers/detail/a\\_id/3832/kw/approved%20cable%20modems/](https://optimum.custhelp.com/app/answers/detail/a_id/3832/kw/approved%20cable%20modems/). In addition, customers may use any other compatible modems, but technical support for such devices must be provided by the modem manufacturer.

Since November 17, 2014 when Cablevision began charging a monthly modem fee, customers that bring their own modem and decline or return the Cablevision-provided modem have had the monthly charge for the modem removed from their bill. See Attachment E.3 for an example of a bill from a customer that has brought his or her own modem and had the modem fee removed.

### **REQUEST 8**

*8. Separately for each cable modem billing policy or practice identified, state:*

*a. when Cablevision or Suddenlink, respectively, established the policy or practice and the reasons for the policy or practice and altering or abandoning any prior policy or practice;*

Suddenlink

Suddenlink's billing policies and practices for integrated and unintegrated cable modems, as described in response to Request 7 above, have consistently been in place for a number of years and are intended to help Suddenlink recover equipment costs associated with the provision of broadband Internet access service.

Cablevision

See Cablevision's response to Request 7 for the timing of the identified changes in Cablevision's billing policies. Cablevision originally provided all subscribers with a modem free of charge along with their broadband Internet access service as a means of offering subscribers added value to their service in light of the heavy competition it faces in its service area. It changed this policy in November 2014 and again on January 1, 2016 as part of the normal budget process. See Highly Confidential Attachment F, which includes documents evaluated by Cablevision's senior management in connection with this decision.<sup>10</sup>

*b. any change to the policy or practice that has occurred at any time since January 1, 2013, including but not limited to, the date when the change in policy or practice took effect and the reasons for the change; and*

Suddenlink

With one exception, Suddenlink's billing policies and practices for integrated and unintegrated cable modems, as described in response to Request 7 above, have remained unchanged since January 1, 2013. The one exception to this is that, effective October 2015, new connect subscribers can no longer purchase telephone and Internet service from Suddenlink through the use of an EMTA-integrated cable modem without paying the standard modem lease charge for the cable modem portion of the device. As Suddenlink has increased Internet speeds, it has found that provisioning and replacing EMTA-integrated cable modems to handle faster speeds is very complicated and has produced negative customer reactions as well as related expense. Suddenlink is in the midst of moving the majority of its customer base to Gigabit Internet speeds. There is no future-proof integrated modem solution for these speeds that will minimize the impact to the customer experience and thus Suddenlink is encouraging customers to choose a separate modem solution. For those few customers who choose an integrated solution, there will be a charge for the modem portion of the EMTA. Although new connect subscribers no longer have the option to use an EMTA-integrated cable modem without charge, existing subscribers that use that option may continue to use it without charge until they upgrade to a broadband speed that is beyond the capability of their current EMTA-integrated cable modem. When that occurs, Suddenlink's policy and practice is to furnish the subscriber with an unintegrated cable modem or an EMTA-integrated cable modem at the current modem lease rate. As noted previously, a customer can also bring their own modem at no charge.

Cablevision

See Cablevision response to Requests 7 and 8.a.

*c. all effects that the transaction, if consummated, would have on any policy or practice.*

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<sup>10</sup> Information related to other unrelated decisions taken as part of that process has been redacted.

Applicants have no specific plans to change the above-described policies and practices upon consummation of the transaction.

**REQUEST 9**

*9. Provide information on instances, at any time since January 1, 2013, where Cablevision or Suddenlink has not included a separate line-item fee for a cable modem that it leases, sells, or otherwise provides to Internet access service subscribers on the subscriber's bill. For instances where Cablevision or Suddenlink has provided a separate line-item fee for cable modems since January 1, 2013, state the amount and frequency of the fee for each cable modem model and provide documents sufficient to show such charges as they were reflected on subscriber bills. For each cable modem rental or lease fee rate change occurring since January 1, 2013, please explain the reason for that change and provide documents relating to, reflecting, or describing the reasons or this rate change.*

**Suddenlink**

During the relevant period, Suddenlink has included a separate line-item fee on subscriber bills for any cable modem that it leases, sells, or otherwise provides to its subscribers. The amount of any such line-item fee would have been consistent with the information set forth in Attachment D hereto, and the frequency of such fee would have been monthly for any equipment leased, and a one-time amount for any equipment purchased, from Suddenlink. Documents sufficient to show such charges as they were reflected on subscriber bills are provided in Attachments E.4 through E.8 hereto. See Attachment E.4 for an example of a bill from a customer who leased an unintegrated cable modem from Suddenlink; Attachment E.5 for an example of a bill from a customer who leased a WiFi router from Suddenlink with an integrated cable modem; Attachment E.6 for an example of a bill from a customer who purchased voice and broadband Internet access service from Suddenlink through the use of an EMTA with an integrated cable modem; Attachment E.7 for an example of a bill from a customer who purchased an unintegrated cable modem from Suddenlink; and Attachment E.8 for an example of a bill from a customer who purchased an unintegrated cable modem from a third party for use with Suddenlink broadband service.

Any change in lease fee rates during the relevant period are described and explained in response to Request 8, above.

**Cablevision**

Since November 17, 2014, when Cablevision began charging a monthly fee for the modem, it separately has identified the fee as a line-item on its subscriber bills. There was no such line item when it provided those modems for free. For the amounts of those fees, sample bills, and explanations for changes in fees, see Cablevision's response to Requests 7 and 8.a.

**REQUEST 10**

*10. State whether, at any time since January 1, 2013, Cablevision or Suddenlink have provided any service discount or account credit, or did not assess a cable modem rental or lease fee to an Internet access service subscriber that uses a non-company provisioned cable modem. If so, please state the amount and frequency of that discount or credit. Provide documents sufficient to show such charges as they were reflected on subscriber bills.*

Suddenlink

At no time during the relevant period did Suddenlink assess a cable modem rental or lease fee on a subscriber that used a non-company provisioned cable modem. Suddenlink may have, on occasion, provided a service discount or account credit to a customer to resolve a subscriber concern, but such action typically was not taken in the ordinary course or on a subscriber-wide basis.

Cablevision

Cablevision has never assessed a monthly cable modem fee to an Internet access service subscriber that uses a non-company provisioned cable modem. During the period that Cablevision provided all subscribers with a modem free of charge along with their broadband Internet access service, it did not provide an account credit or service discount for subscribers that used a non-company provisioned cable modem.

**REQUEST 11**

*11. Describe, and produce all documents relating to, reflecting, or describing, Altice's plans for the pricing of integrated and unintegrated cable modems on either the Cablevision or Suddenlink systems, and proposed billing policies and practices, that Altice intends to utilize following closing of the transaction.*

Altice has no current plans to make any changes to the pricing, billing policies or practices for integrated or unintegrated cable modems used in connection with Suddenlink or Cablevision service.

**REQUEST 12**

*12. For Cablevision and Suddenlink, submit one copy of the companies' existing Form 477 data filings for 2014 and 2015, and indicate when the companies plan to make their next scheduled filings.*

Pursuant to discussion with staff, Applicants note that Form 477 data filings for both Cablevision and Suddenlink are on file with the Commission. If upon review additional information is required by the Commission in this docket, supplemental information can be provided.

\* \* \* \*

Applicants separately take this opportunity to provide the Commission with the attached post-transaction corporate organizational chart to update the record in this proceeding. This chart, which can be found in Attachment G hereto, is materially identical to the one filed previously with the Joint Application and reflects only minor and otherwise *de minimis* updates to intermediate non-controlling entities and percentage holdings in the proposed vertical ownership chain between Altice's controlling shareholder and Cablevision. Nevertheless, Altice and Cablevision are making this submission to ensure that the record in this proceeding is complete and accurate.

**DECLARATION**

I, Jérémie Bonnin, hereby declare that:

- (1) I am General Secretary of Altice N.V.;
- (2) I am authorized to make this declaration on behalf of Altice N.V.; and
- (3) The statements in the foregoing responses to the Commission's information requests dated February 4, 2016 relating to Altice N.V. are true and correct to the best of my knowledge and belief.

I declare under penalty of perjury that the foregoing is true and correct. Executed this 25<sup>th</sup> day of February, 2016.



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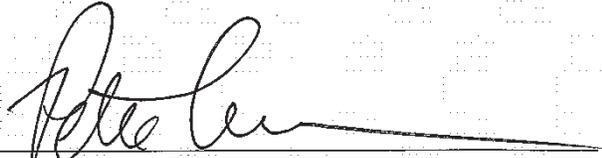
Name: Jérémie Bonnin  
Title: General Secretary

**DECLARATION**

I, Peter Corea, hereby declare that:

- (1) I am Vice President, Legal, Regulatory, and Business Affairs of Cablevision Systems Corporation;
- (2) I am authorized to make this declaration on behalf of Cablevision Systems Corporation; and
- (3) The statements in the foregoing responses to the Commission's information requests dated February 4, 2016 relating to Cablevision Systems Corporation are true and correct to the best of my knowledge and belief.

I declare under penalty of perjury that the foregoing is true and correct. Executed this 25th day of February, 2016.



Name: Peter Corea  
Title: Vice President  
Legal, Regulatory, and Business Affairs  
Cablevision Systems Corporation

**REDACTED — FOR PUBLIC INSPECTION**

**ATTACHMENT A**

**REDACTED — FOR PUBLIC INSPECTION**

	Alice NV		CVC		Cequel Corp		Total Aggregated
	9 months ended Sep 30, 2015		9 months ended Sep 30, 2015		9 months ended Sep 30, 2015		
	IFRS	US GAAP	US GAAP	US GAAP	US GAAP	US GAAP	
	<i>In \$ millions</i>						
Revenues	9,555.7	4,880.8	1,801.4	1,801.4	16,237.9		
Operating expenses	(6,113.1)	(3,579.3)	(1,267.1)	(1,267.1)	(10,959.5)		
Depreciation and amortization	(2,239.2)	(650.1)	(409.4)	(409.4)	(3,298.7)		
<b>Operating profit</b>	<b>1,203.4</b>	<b>651.3</b>	<b>124.9</b>	<b>124.9</b>	<b>1,979.7</b>		
Finance costs, net	(604.5)	(366.2)	(183.3)	(183.3)	(1,154.0)		
Gain/(loss) from disposal of assets	24.7	-	(1.6)	(1.6)	23.1		
Share in income of associates	3.6	-	-	-	3.6		
<b>(Loss)/profit from continuing operations before income tax</b>	<b>627.2</b>	<b>285.1</b>	<b>(60.0)</b>	<b>(60.0)</b>	<b>852.3</b>		
Income tax benefits/(expenses)	(157.0)	(131.1)	(187.1)	(187.1)	(475.2)		
<b>(Loss)/profit from continuing operations</b>	<b>470.2</b>	<b>154.0</b>	<b>(247.1)</b>	<b>(247.1)</b>	<b>377.2</b>		
Loss from discontinued operations, net of income taxes	-	(10.9)	-	-	(10.9)		
<b>(Loss)/profit</b>	<b>470.2</b>	<b>143.1</b>	<b>(247.1)</b>	<b>(247.1)</b>	<b>366.2</b>		
Attributable to equity holders of the parent	255.7	143.3	(247.1)	(247.1)	152.0		
Attributable to non-controlling interests	214.6	(-)	-	-	214.4		

**Basis of preparation**

- 1.) All information obtained from public filings made by Alice NV (listed in the Netherlands on Euronext Amsterdam), Cablevision Corp (listed in the United States of America on the New York Stock Exchange) and
- 2.) Alice NV results are prepared using the International Financial Reporting Standards as adopted by the EU. CVC and Cequel Corp prepare their financial statements using the US GAAP standard
- 3.) No conversion has been made from either US GAAP to IFRS or vice versa. The conversion process could materially impact the results presented here
- 4.) No pro-forma adjustments have been made to the historical financial statements above to reflect the acquisition of Cequel or pending merger with Cablevision as of January 1, 2015. Such adjustments, if compiled, could lead to material differences with the results presented above

# REDACTED — FOR PUBLIC INSPECTION

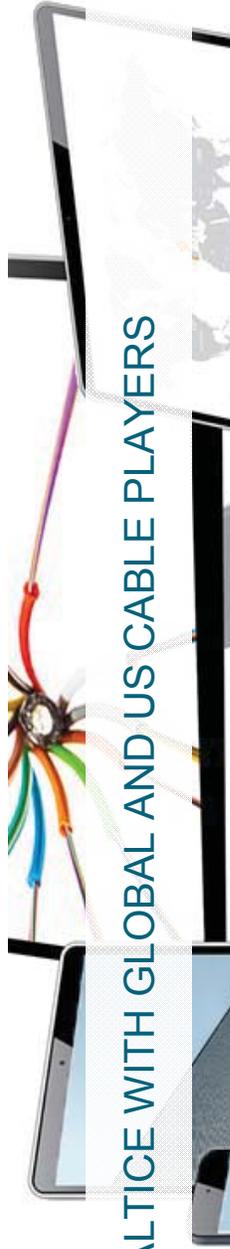
	Alice NV Sep 30, 2015	CVC Sep 30, 2015	Cequel Corp Sep 30, 2015	Total Aggregated Sep 30, 2015
	<i>In \$ millions</i>			
<b>ASSETS</b>				
Non-current assets				
Goodwill	16,640.5	262.3	1,526.1	18,429.0
Intangible assets	5,195.3	777.0	3,374.0	9,346.3
Property, plant & equipment	9,134.3	3,005.3	1,769.5	13,909.1
Investment in associates	129.4	-	-	129.4
Financial assets	2,135.0	749.6	30.0	2,914.6
Deferred tax assets	589.9	-	-	589.9
Other non-current assets	88.3	36.8	-	125.1
<b>Total non-current assets</b>	<b>33,912.8</b>	<b>4,831.0</b>	<b>6,699.6</b>	<b>45,443.4</b>
Current assets				
Inventories	304.5	-	-	304.5
Trade and other receivables	3,150.4	418.7	224.0	3,793.1
Current tax assets	192.2	-	-	192.2
Financial assets	32.4	623.4	14.7	670.5
Cash and cash equivalents	814.4	872.6	269.2	1,956.2
Restricted cash	1,349.7	-	-	1,349.7
<b>Total Current assets</b>	<b>5,843.6</b>	<b>1,914.7</b>	<b>507.8</b>	<b>8,266.2</b>
<i>Assets classified as held for sale</i>	<i>107.0</i>	<i>-</i>	<i>-</i>	<i>107.0</i>
<b>Total assets</b>	<b>39,863.4</b>	<b>6,745.7</b>	<b>7,207.4</b>	<b>53,816.6</b>
<b>EQUITY AND LIABILITIES</b>				
Equity				
Issued capital	62.1	3.6	1,128.7	1,194.4
Additional paid in capital	804.9	773.3	-	1,578.2
Treasury shares	(63.5)	(1,609.3)	-	(1,609.3)
Other reserves	(542.7)	(4,125.1)	(293.6)	(4,961.4)
Accumulated losses				
<b>Equity attributable to owners of the Company</b>	<b>260.8</b>	<b>(4,957.4)</b>	<b>835.2</b>	<b>(3,861.5)</b>
Non-controlling interests	1,418.7	(.3)	-	1,418.4
<b>Total equity</b>	<b>1,679.6</b>	<b>(4,957.7)</b>	<b>835.2</b>	<b>(2,443.0)</b>
Non-current liabilities				
Long term borrowings, financial liabilities and related hedging instruments	26,976.0	8,974.7	5,000.7	40,951.4
Non-current provisions	1,227.5	-	-	1,227.5
Deferred tax liabilities	421.9	604.1	859.1	1,885.1
Other non-current liabilities	494.2	249.3	1.0	744.5
<b>Total non-current liabilities</b>	<b>29,119.6</b>	<b>9,828.2</b>	<b>5,860.8</b>	<b>44,808.5</b>
Current liabilities				
Short-term borrowings, financial liabilities	2,542.9	664.8	124.9	3,332.6
Trade and other payables	5,333.8	1,079.3	232.0	6,645.1
Current tax liabilities	58.1	-	-	58.1
Current provisions	283.0	-	-	283.0
Other current liabilities	771.4	131.2	154.7	1,057.3
<b>Total current liabilities</b>	<b>8,989.2</b>	<b>1,875.3</b>	<b>511.5</b>	<b>11,376.0</b>
<i>Liabilities directly associated with assets classified as held for sale</i>	<i>75.5</i>	<i>-</i>	<i>-</i>	<i>75.5</i>
<b>Total Liabilities</b>	<b>38,184.3</b>	<b>11,703.5</b>	<b>6,372.3</b>	<b>56,260.1</b>
<b>Total equity and liabilities</b>	<b>39,863.9</b>	<b>6,745.7</b>	<b>7,207.4</b>	<b>53,817.0</b>

### **Basis of preparation**

- 1.) All information obtained from public filings made by Alice NV (listed in the Netherlands on Euronext Amsterdam), Cablevision Corp (listed in the United States of America on the New York Stock Exchange) and Cequel Corp as of Sep 30, 2015
- 2.) Alice NV results are prepared using the International Financial Reporting Standards as adopted by the EU. CVC and Cequel Corp prepare their financial statements using the US GAAP standard
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**REDACTED — FOR PUBLIC INSPECTION**

**ATTACHMENT B**



# COMPARISON OF ALTICE WITH GLOBAL AND US CABLE PLAYERS

## Benchmarking of Altice key operational and financial metrics vs. global and US peers

### Global players

### US players

\$mm	PF <sup>2</sup>	Altice	PF Liberty Global <sup>3</sup>	Comcast	PF Charter <sup>4</sup>	TWC	Cablevision	Suddenlink	Mediacom	WideOpenWest	Cable One
<b>Key financials</b>											
Revenues	25,739	21,431	46,879	37,026	23,415	6,512	2,394	1,704	1,225	805	
EBITDA (pre-SBC)	9,685 <sup>7</sup>	9,639	19,120	12,762	7,956	2,237 <sup>1</sup>	1,167 <sup>1</sup>	651	440	304	
% margin	37.6%	45.0%	40.8%	34.5%	34.0%	34.3%	48.7%	38.2%	35.9%	37.7%	
Capex	3,901	3,174	7,034	6,858	4,418	866	460	267	242	137	
% revenue	15.2%	14.8%	15.0%	18.5%	18.9%	13.3%	19.2%	15.7%	19.7%	17.1%	
OpFCF	5,784 <sup>7</sup>	6,465	12,086	5,904	3,538	1,371 <sup>1</sup>	707 <sup>1</sup>	384	198	166	
% conversion	59.7%	67.1%	63.2%	46.3%	44.5%	61.3%	60.6%	59.0%	45.1%	54.8%	
<b>Balance sheet items</b>											
Current market cap	14,463	32,294	140,225	56,251	52,310	--	--	--	--	2,390	
Total debt	53,445	51,446	52,621	n/a	22,695	14,475	6,783	3,060	2,923	550	
Cash	354	1,111	2,295	n/a	485	100	192	18	42	145	
Net debt	53,091	50,335	50,326	62,382	22,210	14,375	6,591	3,042	2,882	405	
Net debt / LTM EBITDA	5.5x <sup>7</sup>	5.2x	2.0x	4.9x	2.8x	6.4x <sup>1</sup>	5.6x <sup>1</sup>	4.7x	6.6x	1.3x	
Moody's rating	B1/Negative	Ba3/Stable	A3/Stable	Ba3/RUR-Up	Baa2/RUR-Down	Ba2/RUR-Down	Ba3/Stable	B2/Stable	B2/Negative	Ba3/Stable	
S&P rating	B+/Negative	BB-/Stable	A-/Stable	BB-/Watch Pos	BBB/Watch Neg	BB-/Watch Neg	B/Stable	BB-/Stable	B/Stable	BB/Stable	
<b>Operational KPIs</b>											
Customer relationships (mm)	34.64	n/a	27.70	24.10	14.93	3.11	1.55	n/a	0.78	0.67	
ARPU (\$/month)	-	n/a	127.40	109.25	106.42	155.04	131.07	n/a	113.30	94.23	
ARPU per PSU (\$/month)	-	38.47	61.80	56.10	54.31	63.58	54.50	61.25	55.79	62.36	
RGUs/PSUs (mm)	-	75.51	57.10	47.37	29.25	7.58	3.73	2.35	1.59	1.01	
Homes passed (mm)	23.03	53.62	55.70	48.00	30.50	5.08	3.20	2.82	3.00	1.64	
# of countries of operations	9 <sup>5</sup>	>50 <sup>6</sup>	1	1	1	1	1	1	1	1	

Source: Company information; Factset as of February 10, 2016; S&P, Moody's  
 Note: Data based on 2015A numbers (or LTM as per latest publicly available data)  
 1 Based on latest reported figures and including \$450m synergies for CVC and \$2.15m for SL; 2 PF for Suddenlink and Cablevision; 3 PF for Cable & Wireless and Base; 4 PF for TWC and Bright House; 5 French overseas territories counted as one country; 6 Includes Cable & Wireless operations; 7 Combined figure for Altice includes \$450m synergies for CVC and \$2.15m for SL

**REDACTED — FOR PUBLIC INSPECTION**

**HIGHLY CONFIDENTIAL ATTACHMENT C**

**REDACTED — FOR PUBLIC INSPECTION**

**ATTACHMENT D**

**REDACTED – FOR PUBLIC INSPECTION**

Modem Lease (Unintegrated Cable Modem)								March 1, 2016 Price	
	Market Group <sup>1</sup> - Service Code	Change Type	Change Date	From Price	To Price	Current Price		New Connects Only	
Atlantic	Market Group 1 - 30601	No Change	N/A		N/A	N/A	\$ 5.00	\$	10.00
	Market Group 2 - 30604	Change 1	2013-05-13	\$ 10.00	\$ 5.00	N/A			N/A
	Market Group 2 - 30604	Change 2	2015-03-19	\$ 5.00	\$ 10.00	\$ 10.00			10.00
Central	Market Group 1 - 30601	Only Change	2013-11-17	\$ 5.00	\$ 6.00	\$ 6.00			10.00
	Market Group 2 - 30601	Change 1	2013-11-21	\$ 5.00	\$ 5.50	N/A			N/A
	Market Group 2 - 30601	Change 2	2014-06-01	\$ 5.50	\$ 11.00	\$ 11.00			10.00
	Market Group 3 - 30604	No Change	N/A		N/A	\$ 6.00			10.00
	Market Group 4 - 30604	Change 1	2013-11-17	\$ 10.50	\$ 11.50	N/A			N/A
	Market Group 4 - 30604	Change 2	2014-12-09	\$ 11.50	\$ 6.00	\$ 6.00			10.00
Mid South	Market Group 1 - 30601	No Change	N/A		N/A	N/A	\$ 10.00		10.00
	Market Group 2 - 30601	Only Change	2013-11-14	\$ 9.00	\$ 10.00	\$ 10.00			10.00
	Market Group 3 - 30601	Only Change	2013-11-17	\$ 6.00	\$ 7.00	\$ 7.00			10.00
	Market Group 4 - 30602	No Change	N/A		N/A	\$ 9.98			10.00
	Market Group 5 - 30604	No Change	N/A		N/A	N/A	\$ 10.00		10.00
North Carolina	Market Group 1 - 30601	No Change	N/A		N/A	N/A	\$ 5.00		10.00
	Market Group 1 - 30604	Only Change	2013-12-02	\$ 5.00	\$ 7.50	\$ 7.50			10.00
Southwest	Market Group 1 - 30601	Change 1	2013-12-09	\$ 10.00	\$ 12.00	N/A			N/A
	Market Group 1 - 30601	Change 2	2014-11-30	\$ 12.00	\$ 5.00	\$ 5.00			10.00
	Market Group 2 - 30601	No Change	N/A		N/A	\$ 5.00			10.00
	Market Group 3 - 30601	No Change	N/A		N/A	\$ 2.50			10.00
	Market Group 4 - 30601	Change 1	2013-12-09	\$ 3.95	\$ 12.00	N/A			N/A
	Market Group 4 - 30601	Change 2	2014-11-30	\$ 12.00	\$ 5.00	\$ 5.00			10.00
	Market Group 5 - 30602	Only Change	2014-08-04	\$ 15.00	N/A	N/A			N/A
	Market Group 6 - 30602	No Change	N/A		N/A	\$ 9.95			10.00
	Market Group 7 - 30604	No Change	N/A		N/A	\$ 10.00			10.00
	Market Group 8 - 30604	Only Change	2013-12-09	\$ 10.00	\$ 12.00	\$ 12.00			10.00
	Market Group 9 - 30604	Change 1	2013-12-09	\$ 10.00	\$ 11.33	N/A			N/A
	Market Group 10 - 30604	Change 2	2014-09-30	\$ 11.33	\$ 11.50	\$ 11.50			10.00
	Market Group 11 - 30604	No Change	N/A		N/A	\$ 12.00			10.00
Market Group 12 - 30673	No Change	N/A		N/A	N/A	\$ 12.00		10.00	
Wifi (Wifi Router with Integrated Cable Modem)								March 1, 2016 Price	
	Market Group <sup>1</sup> - Service Code	Change Type	Change Date	From Price	To Price	Current Price		New Connects Only	
Atlantic	Market Group 1 - 30662, 30668	Only Change	2015-03-19	\$ 10.00	\$ 11.00	\$ 11.00			10.00
	Market Group 2 - 30662, 30668	No Change	N/A		N/A	\$ 10.00			10.00
Central	Market Group 1 - 30662	Only Change	2013-11-17	\$ 10.00	\$ 11.00	\$ 11.00			10.00
	Market Group 2 - 30662	Only Change	2013-11-14	\$ 8.33	\$ 9.14	\$ 9.14			10.00
	Market Group 3 - 30668	No Change	N/A		N/A	\$ 11.00			10.00
	Market Group 4 - 30668	Change 1	2013-11-14	\$ 15.00	\$ 16.00	N/A			N/A
	Market Group 4 - 30668	Change 2	2014-12-09	\$ 16.00	\$ 11.00	\$ 11.00			10.00
	Market Group 4 - 30668	Change 1	2013-11-17	\$ 15.00	\$ 16.00	N/A			N/A
	Market Group 4 - 30668	Change 2	2014-06-01	\$ 16.00	\$ 11.00	\$ 11.00			10.00
Mid South	Market Group 1 - 30662, 30668	No Change	N/A		N/A	N/A	\$ 10.00		10.00
North Carolina	Market Group 1 - 30662, 30668	No Change	N/A		N/A	N/A	\$ 10.00		10.00
Southwest	Market Group 1 - 30662	Only Change	2014-11-30	\$ 12.00	\$ 10.00	\$ 10.00			10.00
	Market Group 2 - 30662	No Change	N/A		N/A	\$ 10.00			10.00
	Market Group 3 - 30668	No Change	N/A		N/A	\$ 12.00			10.00
	Market Group 4 - 30668	No Change	N/A		N/A	\$ 10.00			10.00
	Market Group 5 - 30674	No Change	N/A		N/A	\$ 12.00			10.00
Modem Purchase (Unintegrated Cable Modem) <sup>2</sup>								March 1, 2016 Price	
	Market Group <sup>1</sup> - Service Code	Change Type	Change Date	From Price	To Price	Current Price		New Connects Only	
Atlantic	Market Group 1 - RCMPURD	Only Change	2016-02-29	\$ 49.99	\$ 50.00	\$ 50.00			50.00
	Market Group 3 - RGIGMPD	No Change	N/A		N/A	\$ 50.00			50.00
Central	Market Group 1 - 9771	No Change	N/A		N/A	\$ 55.00			50.00
	Market Group 2 - RCMPURD	Change 1	2015-08-05	\$ 49.99	\$ 75.00	N/A			N/A
	Market Group 2 - RCMPURD	Change 2	2016-02-29	\$ 75.00	N/A	N/A			N/A
	Market Group 3 - RCMPURD	Only Change	2015-08-05	\$ 45.00	\$ 75.00	\$ 75.00			50.00
	Market Group 4 - RCMPURD	Only Change	2015-08-06	\$ 49.99	\$ 75.00	\$ 75.00			51.00
	Market Group 5 - RCMPURD	Change 1	2015-08-05	\$ 45.00	\$ 75.00	N/A			N/A
	Market Group 5 - RCMPURD	Change 2	2016-02-29	\$ 75.00	\$ 50.00	\$ 50.00			50.00
	Market Group 6 - RCMPURD	Only Change	2015-08-05	\$ 45.00	\$ 75.00	\$ 75.00			50.00
	Market Group 7 - RGIGMPD	No Change	N/A		N/A	\$ 50.00			50.00
Mid South	Market Group 1 - RCMPURD	Only Change	2016-02-29	\$ 75.00	\$ 50.00	\$ 50.00			50.00
	Market Group 2 - RGIGMPD	No Change	N/A		N/A	\$ 50.00			50.00
North Carolina	Market Group 1 - RCMPURD	No Change	N/A		N/A	\$ 50.00			50.00
	Market Group 2 - RGIGMPD	No Change	N/A		N/A	\$ 50.00			50.00
Southwest	Market Group 1 - 30902	No Change	N/A		N/A	\$ 75.00			50.00
	Market Group 2 - RCMPURD	No Change	N/A		N/A	\$ 50.00			50.00
	Market Group 3 - RCMPURD	Only Change	2014-11-30	\$ 75.00	\$ 50.00	\$ 50.00			50.00
	Market Group 4 - RDSMPUD	No Change	N/A		N/A	\$ 85.00			50.00
	Market Group 5 - RGIGMPD	No Change	N/A		N/A	\$ 50.00			50.00
	Market Group 6 - RCMPNWD	Only Change	2014-11-30	\$ 85.00	\$ 50.00	\$ 50.00			50.00

<sup>1</sup> A market group is a grouping of markets that have the same price change characteristics (price and timing).

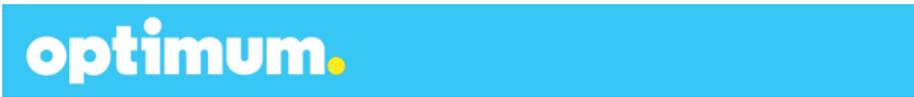
<sup>2</sup> Modem purchase pricing includes the sale of new unintegrated modems.

**REDACTED — FOR PUBLIC INSPECTION**

**ATTACHMENT E**

**REDACTED — FOR PUBLIC INSPECTION**

**ATTACHMENT E.1**



Service for  
Account Number: [Account Number]  
[Customer Name]  
[Customer Address]  
[Customer Address]

Your Monthly Statement		
Billing Period	Due Date	Amount
11/16 - 12/15	November 30, 2015	\$214.83

Your account is enrolled for automatic payments.

Your Account Summary	
<b>Includes Payments Received By 11/12/15</b>	
Any payments and other activities after this date will be on the next bill.	
<b>Previous Balance and Payments</b>	
Balance Last Statement	\$214.83
Payment(s) - Thank You	-\$214.83 cr
<b>Previous Balance</b>	<b>\$0.00</b>
<b>New Bill Activity</b>	
Current Monthly Charges (Includes credits and adjustments since last statement)	\$203.53
Total Taxes & Fees	\$11.30
<b>Total Amount Due by November 30, 2015</b>	<b>\$214.83</b>

Total Savings this month = \$25.00. Please see page 3 for details.

**“Hello” never sounded this good.**

Experience our latest feature – HD calling.

Learn more at [optimum.net/hdcalling](http://optimum.net/hdcalling)



Please turn over for payment.



1111 STEWART AVENUE  
BETHPAGE, NY 11714-3581

CHANGE SERVICE REQUESTED

#BWNHGYM  
#PGHPADPBHBHAB7#

[Customer Name]  
[Customer Address]  
[Customer Address]

Get your entertainment this month with Movies On Demand.



To learn more visit [optimum.net/spotlight](http://optimum.net/spotlight)



[Customer Name]

Account Number: [Account Number]

Total Amount Due: **\$214.83**

**Optimum Updates**

As of January 1st, Investigation Discovery, Channel 171, will be available at no additional cost in Optimum Value, Family Cable and above and Optimum Business Value, Optimum Entertainment Value and above.

Under New York State law, if you downgrade or disconnect your cable service within 30 days of this notice as a result of the changes described in this notice, no charge associated with the downgrade or disconnection will be applied to your account. You will also be entitled to a refund of any pre-paid service charges, or connection, upgrade or other one-time charges you may have incurred in connection with your service during the six months prior to this change.

As of December 17th, CBS Sports Network, Channel 215, will be available at no additional cost in Optimum Value, Family Cable and above and Optimum Business Value, Optimum Entertainment Value and above.

Hockey fans: Never miss an amazing moment with NHL Center Ice! Catch up to 40 out-of-market games each week. Order NHL Center Ice today for just \$140! Go to Optimum TV Ch. 902 to order. Payment plan available. Restrictions apply. Digital cable box required. Offer ends on 12/31/15.

Basketball fans: Watch NBA Games all season long wherever you are, on your TV, computer, or mobile device. Order now for only \$199. Go to Optimum TV Ch. 902 to order, payment plans available. Restrictions apply. Digital cable box required. Offer ends on 12/9/15.

**At Optimum we know how important it is to keep our customers informed.** You can now receive text messages from us about Optimum service outages and important updates to our products and services. Just call \*\*OPTIMUM from your mobile phone to sign up. We will send no more than 3 messages per week, or as needed for outages to the number provided. For help text HELP, text STOP to cancel. Message and data rates may apply.

MSG Varsity is home to the best of high school sports. Catch hundreds of live-streaming games or follow our lineup of original shows to keep up with all of the excitement. Watch MSG Varsity on Channel 614, MSGVarsity.com or on the MSG Varsity app.

Tackle your to-do list with the ultimate get-it-done channel. Discover an easy, entertaining way to learn all about your Optimum services. From tips and shortcuts to movies and show guides, Channel 14 has it all.

**Optimum Information**

FCC Community ID numbers are: Mineola - NY0666, Huntington - NY0392, Sea Cliff - NY0791, Williston Park - NY0714.

**Optimum Voice subscriber fee information:** 10% of the Optimum Voice fee is attributable to Optimum Voice homepage (voice-capable email and website) and 23% of the fee is attributable to the other calling features. For purposes of calculating the NY sales tax, 26.8% of the fee is attributable to interstate/international service. For NY tax purposes the bundled discount is allocated 46.0% to TV, 34.1% to internet and 19.9% to phone. The NY excise taxes are comprised of the 186-e and 184 taxes and MTA surcharges. The Federal Universal Service Fund Charge is not a mandated fee, but Cablevision is permitted by law to recover Universal Service Fund costs from its subscribers.

**Optimum Stores/Payment Locations**

You may pay your bill at optimum.net or at any of our Optimum Stores. For store hours by location go to optimum.net/stores.

**Optimum Store Near You:**

595 S. Broadway, Hicksville, NY 11801

**Mail your payment to:** PO box 9256, Chelsea MA 02150-9256

To make changes to your account or pick up new equipment, you need to be an authorized user. This means that your name must be listed on the account, and to ensure account security, you will need to present a photo ID.

**To find other locations where you can make a payment on your Optimum account, contact any of the following:**

Softgate Systems 1-888-477-7297

Western Union 1-800-354-0005, option 5 or westernunion.com

Checkfree Pay 1-855-578-6415 or checkfreepay.com

Please return this section with your payment. Be sure the address below is in the return envelope window.



[Account Number]



**Mailing Your Payment**

Account Number: [Account Number]  
Payment Due Date: **November 30, 2015**  
Total Amount Due: **\$214.83**

000-11-15-C-C

**Amount Enclosed \$**

Make checks payable to Optimum.

OPTIMUM  
PO BOX 9256  
CHELSEA MA 02150-9256

07801 402828 12 0 3 021483



[Customer Name]  
 Account Number: [Account Number]  
 Total Amount Due: **\$214.83**

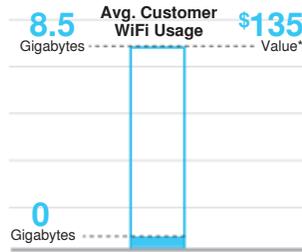
Your Account Details		
<b>BALANCE LAST STATEMENT</b>		<b>\$ 214.83</b>
<b>PAYMENTS</b>		
10/30	Payment-Thank You	-214.83 cr
<b>Total Payment(s) - Thank You</b>		<b>-\$214.83 cr</b>
<b>TV</b>		
11/16 - 12/15	Optimum Gold (Includes Basic at \$15.52)	109.95
	1 Cable Box(es) (At \$7.56 each and remote(s) at \$0.24 each)	7.80
	Surcharge Sports and Broadcast TV	5.98
<b>Total TV</b>		<b>\$ 123.73</b>
<b>INTERNET</b>		
11/16 - 12/15	Optimum Online <b>Incl. \$10.00 Multi-Product Savings</b> Plus FREE unlimited access to Optimum WiFi and Newsday.com	49.95
	Modem Fee	4.95
	Ultra 50	4.95
<b>Total Internet</b>		<b>\$ 59.85</b>
<b>PHONE</b>		
11/16 - 12/15	Optimum Voice (Includes over 20 features, certain taxes & fees)	34.95
	Multi-Product Discount <b>Incl. \$15.00 Multi-Product Savings</b> Our thanks for being a multi-product customer	-15.00 cr
<b>Total Phone</b>		<b>\$ 19.95</b>
<b>TAXES &amp; FEES</b>		
<b>TV</b>		
11/16 - 12/15	Taxes and Fees	6.91
<b>Internet</b>		
11/16 - 12/15	Modem Sales Tax	0.43
<b>Phone</b>		
11/16 - 12/15	NY Excise Taxes	1.04
	Sales Tax	1.97
	E-911 Fee	0.35
	Federal Universal Service Fund	0.60
<b>Total Taxes &amp; Fees</b>		<b>\$ 11.30</b>
<b>Total Amount Due</b>		<b>\$ 214.83</b>

**Your Monthly Savings = \$25.00**

Look in the billing sections on this page to see your monthly savings highlighted in blue.

Plus you have access to lots of extra benefits at no additional cost. Learn more at [optimum.net](http://optimum.net).

**The more you use Optimum WiFi the less you'll spend on cellular data.**



**Your Optimum WiFi Network Usage Last 30 Days**

\*Value is calculated by multiplying the amount of WiFi usage (in gigabytes) by a \$15 per gigabyte fee for data overages from a Verizon Wireless cellular data plan.

**You could be getting more value from your Optimum Online service by using Optimum WiFi.**

Find out how to save more on your cellular data plan with WiFi at [optimum.net/wifiusage](http://optimum.net/wifiusage)

**Customer Service**

Be sure to check out [optimum.net](http://optimum.net) first, for answers to all your questions.

**Need more help?**

- Online Products & Support**  
 Online bill pay, [optimum.net/paybill](http://optimum.net/paybill)  
 Channel line up, [optimum.net/lineups](http://optimum.net/lineups)  
 Live chat, [optimum.net/livechat](http://optimum.net/livechat)  
 Email, [optimum.net@emailus](mailto:optimum.net@emailus)  
 Help, [twitter.com/optimumhelp](https://twitter.com/optimumhelp)  
 Add services, [twitter.com/optimumoffers](https://twitter.com/optimumoffers)

- Optimum Stores**  
 For a store nearest you visit, [optimum.net/stores](http://optimum.net/stores)

- Important Phone Numbers**  
 Nassau Area 1-516-364-8400  
 Suffolk Area 1-631-225-5555

- Written Correspondence**  
 Optimum  
 6 Corporate Center Drive  
 Melville, NY 11747

- Moving?**  
 Let us make it easy.  
 Visit [optimum.net/moving](http://optimum.net/moving)  
 or call us for special offers for movers.



[Customer Name]  
Account Number: [Account Number]  
Total Amount Due: **\$214.83**

### Billing Information

Billing errors must be reported to us within 30 days, in writing, detailing the error and sent to the Customer Support address on your bill. We'll investigate and reply within 10 days. To avoid service interruption, you should pay the undisputed portion of the bill. If you're not satisfied with our reply, you may write to The New York State Department of Public Service, Three Empire State Plaza, Albany, NY 12223-1350 or call 1-800-342-3377.

You're billed each month in advance for the next month's services.

If any changes are made to your account during the month, partial month charges may apply. Charges for On Demand/Pay Per View (PPV) will appear on the next billing statement following your order.

On Demand/PPV purchases aren't subject to refund or credit. Use parental control features to avoid unwanted purchases.

If your monthly account balance for On Demand/PPV selections exceeds \$55 (\$175 for customers in good standing after 90 days), we reserve the right to limit additional On Demand/PPV orders.

There is an additional monthly charge for equipment, including cable boxes and remote controls. There is also a monthly fee to access premium or digital programming on additional TV sets in your home.

Your monthly bill includes all government fees. These fees are a percentage of your total monthly cable bill paid to your state and local governments under the terms and agreements with them to provide cable service. In addition, the Federal Communications Commission (FCC) collects a small fee from every cable customer to cover the administrative costs related to cable regulation.

### Payment Information

#### Authorization to convert your Check to an electronic funds transfer:

By sending your check to us as payment, you authorize us either to use info from your check to make a one-time electronic funds transfer from your account or to process the payment as a check transaction.

Payment is due by the date indicated on the front of your bill.

Payments not received within 30 days may be sent to collections and within 60 days will incur a \$10 late fee. You'll receive written notice of service interruption for non-payment.

Payments can be made at no charge through our automated phone system by calling Customer Support. Follow the phone prompts to set up an automated payment by check or credit card. Entering your Optimum account number and zip code authorizes an ACH debit entry to your bank account that can only be revoked by speaking with a Customer Support representative.

If your service is interrupted for non-payment, payment of the past due amount and applicable reconnection charges is required before service is restored. Service interruption will affect TV, internet, and phone services. Reconnection will be done on the next available appointment.

You're responsible for lost, damaged or unreturned equipment and will be charged the full replacement fee (Digital Video Recorder - \$265, Cable Box - \$105, Tuning Adapter - \$140, Remote Control - \$2.50, Smart Card - \$75, CableCARD - \$40, Cable Modem - \$100, Wireless Router - \$80, Static IP Router - \$299, Voice Enabled Modem - 4 port \$100; 12 port \$750, SIP Trunk Interface Device - \$750).

If your bank returns your check unpaid, you'll incur a \$20 fee.

### Service Information

#### If you're experiencing an issue with service:

1. Be sure all of your equipment is plugged in and powered on.
2. For TV issues:
  - A) Check that your TV is on the correct input for your digital cable box by pressing the SOURCE, INPUT or TV/VIDEO button on the remote that came with your TV or the actual TV itself.
  - B) Reboot your cable box. Unplug the power cord from the back of the cable box, wait 5 seconds then plug it back in. When you see "turn" and "on" alternating on the front panel, turn it back on. When a channel or time is displayed on the front panel you are ready to watch TV.
3. For phone/internet issues:
  - A) Reboot your modem and router (if you have one). To do this, unplug the power from your modem and battery backup if you have one. Then unplug the power from your router. Wait 5 seconds, then plug the modem back in. It may take a minute to fully restart. If you're using a battery backup, reconnect it to the modem now. Plug the router back in, wait 30 seconds, then check your connection by opening a web browser.
4. If you are still having a problem, visit [optimum.net/support](http://optimum.net/support) for information.

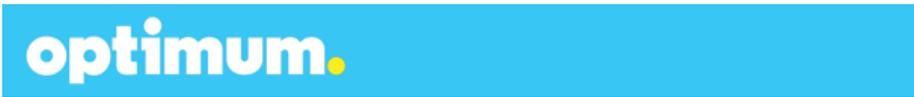
If you have a cable-related outage that lasts for more than three consecutive hours, you'll receive full credit on your bill for the time lost provided you contact us within 30 days of the outage.

**Parental Control:** Your cable box allows you to block one or more channels and On Demand/Pay Per View purchases. For information, visit [optimum.net/parentalcontrol](http://optimum.net/parentalcontrol) or [optimum.net](http://optimum.net).

**Closed Captioning:** For immediate closed captioning issues, contact us: 888-420-0777 (phone), 631-846-5349 (fax) or [optimum@mailca.custhelp.com](mailto:optimum@mailca.custhelp.com). Written closed captioning complaints should be sent to the address on the front of your bill, attn Marian O'Hagan, Director, Shared Services, 631-846-5360 (phone), 516-803-2040 (fax) or [mohagan@cablevision.com](mailto:mohagan@cablevision.com).

**REDACTED — FOR PUBLIC INSPECTION**

**ATTACHMENT E.2**



Service for  
Account Number: [Account Number]  
[Account Name]  
[Account Address]  
[Account Address]

Your Monthly Statement		
Billing Period	Due Date	Amount
11/01 - 11/30	November 15, 2015	\$259.08

Your account is enrolled for automatic payments.

Your Account Summary	
<b>Includes Payments Received By 10/25/15</b>	
Any payments and other activities after this date will be on the next bill.	
<b>Previous Balance and Payments</b>	
Balance Last Statement	\$259.08
Payment(s) - Thank You	-\$259.08 cr
<b>Previous Balance</b>	<b>\$0.00</b>
<b>New Bill Activity</b>	
Current Monthly Charges	\$246.08
(Includes credits and adjustments since last statement)	
Total Taxes & Fees	\$13.00
<b>Total Amount Due by November 15, 2015</b>	<b>\$259.08</b>

Total Savings this month = \$25.00. Please see page 3 for details.



Please turn over for payment.



1111 STEWART AVENUE  
BETHPAGE, NY 11714-3581

CHANGE SERVICE REQUESTED

#BWNHGYM  
#PGHPAAIEIPPA8#

[Account Name]  
[Account Address]  
[Account Address]





[Account Name]  
Account Number: [Account Number]  
Total Amount Due: **\$259.08**

**Optimum Updates**

As of January 1st, Investigation Discovery, Channel 171, will be available at no additional cost in Optimum Value, Family Cable and above and Optimum Business Value, Optimum Entertainment Value and above.

Under New York State law, if you downgrade or disconnect your cable service within 30 days of this notice as a result of the changes described in this notice, no charge associated with the downgrade or disconnection will be applied to your account. You will also be entitled to a refund of any pre-paid service charges, or connection, upgrade or other one-time charges you may have incurred in connection with your service during the six months prior to this change.

As of December 17th, CBS Sports Network, Channel 215, will be available at no additional cost in Optimum Value, Family Cable and above and Optimum Business Value, Optimum Entertainment Value and above.

MLB Extra Innings and NHL Center Ice are now exclusively on Channels 254-267 and are no longer available in the 400s.

CableCARD customers should continue to tune to Channels 481-489 for HD programming.

NBA League Pass and MLS Direct Kick are now exclusively on Channels 270-279 and are no longer available in the 400s.

CableCARD customers should continue to tune to Channels 432-441 for HD programming.

Hockey fans: Never miss an amazing moment with NHL Center Ice! Catch up to 40 out-of-market games each week. Order NHL Center Ice today for just \$132. Go to Optimum TV Ch. 902 to order. Payment plan available. Restrictions apply. Digital cable box required. Offer ends on 10/31/15.

**At Optimum we know how important it is to keep our customers informed.** You can now receive text messages from us about Optimum service outages and important updates to our products and services. Just call \*\*OPTIMUM from your mobile phone to sign up. We will send no more than 3 messages per week, or as needed for outages to the number provided. For help text HELP, text STOP to cancel. Message and data rates may apply.

MSG Varsity is home to the best of high school sports. Catch hundreds of live-streaming games or follow our lineup of original shows to keep up with all of the excitement. Watch MSG Varsity on Channel 614, MSGVarsity.com or on the MSG Varsity app.

Tackle your to-do list with the ultimate get-it-done channel. Discover an easy, entertaining way to learn all about your Optimum services. From tips and shortcuts to movies and show guides, Channel 14 has it all.

**Optimum Information**

FCC Community ID numbers are: Mineola - NY0666, Huntington - NY0392, Sea Cliff - NY0791, Williston Park - NY0714.

**Optimum Voice subscriber fee information:** 10% of the Optimum Voice fee is attributable to Optimum Voice homepage (voice-capable email and website) and 23% of the fee is attributable to the other calling features. For purposes of calculating the NY sales tax, 26.8% of the fee is attributable to interstate/international service. For NY tax purposes the bundled discount is allocated 46.0% to TV, 34.1% to internet and 19.9% to phone. The NY excise taxes are comprised of the 186-e and 184 taxes and MTA surcharges. The Federal Universal Service Fund Charge is not a mandated fee, but Cablevision is permitted by law to recover Universal Service Fund costs from its subscribers.

**Optimum Stores/Payment Locations**

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**Optimum Store Near You:**  
595 S. Broadway, Hicksville, NY 11801

**Mail your payment to:** PO box 9256, Chelsea MA 02150-9256

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**To find other locations where you can make a payment on your Optimum account, contact any of the following:**  
Softgate Systems 1-888-477-7297 Western Union 1-800-354-0005, option 5 or westernunion.com  
Checkfree Pay 1-855-578-6415 or checkfreepay.com

Please return this section with your payment. Be sure the address below is in the return envelope window.



|||||[Account Number]



Mailing Your Payment	
Account Number:	[Account Number]
Payment Due Date:	<b>November 15, 2015</b>
Total Amount Due:	<b>\$259.08</b>
<b>Amount Enclosed \$</b>	

000-10-15-A-C

Make checks payable to Optimum.

OPTIMUM  
PO BOX 9256  
CHELSEA MA 02150-9256

07801 195900 01 1 7 025908



[Account Name]  
 Account Number: [Account Number]  
 Total Amount Due: **\$259.08**

Your Account Details		
<b>BALANCE LAST STATEMENT</b>		<b>\$ 259.08</b>
<b>PAYMENTS</b>		
10/15	Payment-Thank You	-259.08 cr
<b>Total Payment(s) - Thank You</b>		<b>-\$259.08 cr</b>
<b>TV</b>		
11/01 - 11/30	Optimum Gold (Includes Basic at \$15.52)	109.95
	DVR Service (At \$11.95 each)	11.95
	6 Cable Box(es) (At \$7.56 each and remote(s) at \$0.24 each)	46.80
	Additional Outlet Premium Service Fee	1.50
	Surcharge	5.98
	Sports and Broadcast TV	
<b>Total TV</b>		<b>\$ 176.18</b>
<b>INTERNET</b>		
11/01 - 11/30	Optimum Online <b>Incl. \$10.00 Multi-Product Savings</b> Plus FREE unlimited access to Optimum WiFi and Newsday.com	49.95
	Smart Router	0.00
<b>Total Internet</b>		<b>\$ 49.95</b>
<b>PHONE</b>		
11/01 - 11/30	Optimum Voice (Includes over 20 features, certain taxes & fees)	34.95
	Multi-Product Discount <b>Incl. \$15.00 Multi-Product Savings</b> Our thanks for being a multi-product customer	-15.00 cr
<b>Total Phone</b>		<b>\$ 19.95</b>
<b>TAXES &amp; FEES</b>		
11/01 - 11/30	TV Taxes and Fees	9.04
	NY Excise Taxes	1.04
	Phone Sales Tax	1.97
	E-911 Fee	0.35
	Federal Universal Service Fund	0.60
<b>Total Taxes &amp; Fees</b>		<b>\$ 13.00</b>
<b>Total Amount Due</b>		<b>\$ 259.08</b>

**Your Monthly Savings = \$25.00**

Look in the billing sections on this page to see your monthly savings highlighted in blue.

Plus you have access to lots of extra benefits at no additional cost. Learn more at [optimum.net](http://optimum.net).

**The more you use Optimum WiFi the less you'll spend on cellular data.**

**8.5** Avg. Customer WiFi Usage  
Gigabytes

**\$135** Value\*

**0** Gigabytes

**Your Optimum WiFi Network Usage Last 30 Days**

\*Value is calculated by multiplying the amount of WiFi usage (in gigabytes) by a \$15 per gigabyte fee for data overages from a Verizon Wireless cellular data plan.

**You could be getting more value from your Optimum Online service by using Optimum WiFi.**

Find out how to save more on your cellular data plan with WiFi at [optimum.net/wifiusage](http://optimum.net/wifiusage)

**Customer Service**

Be sure to check out [optimum.net](http://optimum.net) first, for answers to all your questions.

**Need more help?**

- Online Products & Support**  
 Online bill pay, [optimum.net/paybill](http://optimum.net/paybill)  
 Channel line up, [optimum.net/lineups](http://optimum.net/lineups)  
 Live chat, [optimum.net/livechat](http://optimum.net/livechat)  
 Email, [optimum.net@emailus](mailto:optimum.net@emailus)  
 Help, [twitter.com/optimumhelp](https://twitter.com/optimumhelp)  
 Add services, [twitter.com/optimumoffers](https://twitter.com/optimumoffers)
- Optimum Stores**  
 For a store nearest you visit, [optimum.net/stores](http://optimum.net/stores)
- Important Phone Numbers**  
 Nassau Area 1-516-364-8400  
 Suffolk Area 1-631-225-5555
- Written Correspondence**  
 Optimum  
 6 Corporate Center Drive  
 Melville, NY 11747
- Moving?**  
 Let us make it easy.  
 Visit [optimum.net/moving](http://optimum.net/moving)  
 or call us for special offers for movers.



[Account Name]  
Account Number: [Account Number]  
Total Amount Due: **\$259.08**

#### Billing Information

Billing errors must be reported to us within 30 days, in writing, detailing the error and sent to the Customer Support address on your bill. We'll investigate and reply within 10 days. To avoid service interruption, you should pay the undisputed portion of the bill. If you're not satisfied with our reply, you may write to The New York State Department of Public Service, Three Empire State Plaza, Albany, NY 12223-1350 or call 1-800-342-3377.

You're billed each month in advance for the next month's services.

If any changes are made to your account during the month, partial month charges may apply. Charges for On Demand/Pay Per View (PPV) will appear on the next billing statement following your order.

On Demand/PPV purchases aren't subject to refund or credit. Use parental control features to avoid unwanted purchases.

If your monthly account balance for On Demand/PPV selections exceeds \$55 (\$175 for customers in good standing after 90 days), we reserve the right to limit additional On Demand/PPV orders.

There is an additional monthly charge for equipment, including cable boxes and remote controls. There is also a monthly fee to access premium or digital programming on additional TV sets in your home.

Your monthly bill includes all government fees. These fees are a percentage of your total monthly cable bill paid to your state and local governments under the terms and agreements with them to provide cable service. In addition, the Federal Communications Commission (FCC) collects a small fee from every cable customer to cover the administrative costs related to cable regulation.

#### Payment Information

**Authorization to convert your Check to an electronic funds transfer:**

By sending your check to us as payment, you authorize us either to use info from your check to make a one-time electronic funds transfer from your account or to process the payment as a check transaction.

Payment is due by the date indicated on the front of your bill.

Payments not received within 30 days may be sent to collections and within 60 days will incur a \$10 late fee. You'll receive written notice of service interruption for non-payment.

Payments can be made at no charge through our automated phone system by calling Customer Support. Follow the phone prompts to set up an automated payment by check or credit card. Entering your Optimum account number and zip code authorizes an ACH debit entry to your bank account that can only be revoked by speaking with a Customer Support representative.

If your service is interrupted for non-payment, payment of the past due amount and applicable reconnection charges is required before service is restored. Service interruption will affect TV, internet, and phone services. Reconnection will be done on the next available appointment.

You're responsible for lost, damaged or unreturned equipment and will be charged the full replacement fee (Digital Video Recorder - \$265, Cable Box - \$105, Tuning Adapter - \$140, Remote Control - \$2.50, Smart Card - \$75, CableCARD - \$40, Cable Modem - \$100, Wireless Router - \$80, Static IP Router - \$299, Voice Enabled Modem - 4 port \$100; 12 port \$750, SIP Trunk Interface Device - \$750).

If your bank returns your check unpaid, you'll incur a \$20 fee.

#### Service Information

**If you're experiencing an issue with service:**

1. Be sure all of your equipment is plugged in and powered on.
2. For TV issues:
  - A) Check that your TV is on the correct input for your digital cable box by pressing the SOURCE, INPUT or TV/VIDEO button on the remote that came with your TV or the actual TV itself.
  - B) Reboot your cable box. Unplug the power cord from the back of the cable box, wait 5 seconds then plug it back in. When you see "turn" and "on" alternating on the front panel, turn it back on. When a channel or time is displayed on the front panel you are ready to watch TV.
3. For phone/internet issues:
  - A) Reboot your modem and router (if you have one). To do this, unplug the power from your modem and battery backup if you have one. Then unplug the power from your router. Wait 5 seconds, then plug the modem back in. It may take a minute to fully restart. If you're using a battery backup, reconnect it to the modem now. Plug the router back in, wait 30 seconds, then check your connection by opening a web browser.
4. If you are still having a problem, visit [optimum.net/support](http://optimum.net/support) for information.

If you have a cable-related outage that lasts for more than three consecutive hours, you'll receive full credit on your bill for the time lost provided you contact us within 30 days of the outage.

**Parental Control:** Your cable box allows you to block one or more channels and On Demand/Pay Per View purchases. For information, visit [optimum.net/parentalcontrol](http://optimum.net/parentalcontrol) or [optimum.net](http://optimum.net).

**Closed Captioning:** For immediate closed captioning issues, contact us: 888-420-0777 (phone), 631-846-5349 (fax) or [optimum@mailca.custhelp.com](mailto:optimum@mailca.custhelp.com). Written closed captioning complaints should be sent to the address on the front of your bill, attn Marian O'Hagan, Director, Shared Services, 631-846-5360 (phone), 516-803-2040 (fax) or [mohagan@cablevision.com](mailto:mohagan@cablevision.com).

**REDACTED — FOR PUBLIC INSPECTION**

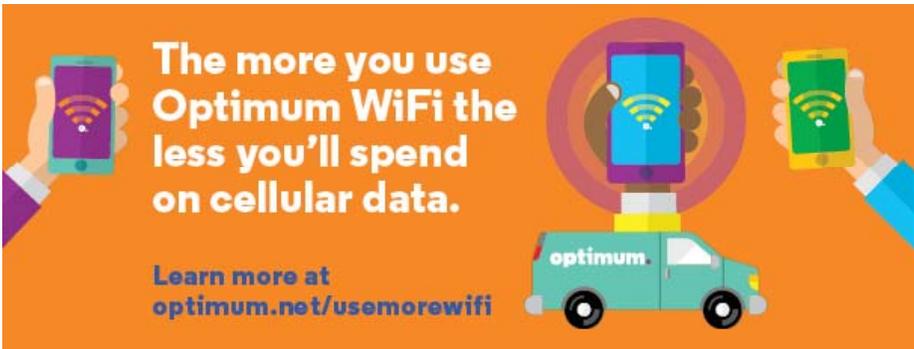
**ATTACHMENT E.3**



Service for  
Account Number: [Account Number]  
[Account Name]  
[Account Address]  
[Account Address]

Your Monthly Statement		
Billing Period	Due Date	Amount
10/16 - 11/15	October 30, 2015	\$59.95

Your Account Summary	
<b>Includes Payments Received By 10/11/15</b>	
Any payments and other activities after this date will be on the next bill.	
<b>Previous Balance and Payments</b>	
Balance Last Statement	\$119.90
Payment(s) - Thank You	-\$119.90 cr
<b>Previous Balance</b>	<b>\$0.00</b>
<b>New Bill Activity</b>	
Current Monthly Charges (Includes credits and adjustments since last statement)	\$59.95
Total Taxes & Fees	\$0.00
<b>Total Amount Due by October 30, 2015</b>	<b>\$59.95</b>



↩ Please turn over for payment. ↪



1111 STEWART AVENUE  
BETHPAGE, NY 11714-3581

CHANGE SERVICE REQUESTED

#BWNHGYM  
#PGHPABCBIDIPPH0#

[Account Name]  
[Account Address]  
[Account Address]





[Account Name]  
Account Number: [Account Number]  
Total Amount Due: **\$59.95**

**Optimum Updates**

At Optimum we know how important it is to keep our customers informed. You can now receive text messages from us about Optimum service outages and important updates to our products and services. Just call \*\*OPTIMUM from your mobile phone to sign up. We will send no more than 3 messages per week, or as needed for outages to the number provided. For help text HELP, text STOP to cancel. Message and data rates may apply.

**Special offer for Optimum Online customers:** You qualify for a special offer to add hundreds of channels, unlimited calling and all the features you need to stay connected. **Call 1-800-765-1863.**

**Optimum Information**

FCC Community ID numbers are: Babylon - NY0423, Hempstead - NY0454, North Hempstead - NY0453, Lindenhurst - NY0421, Amityville - NY0391, Farmingdale - NY0617, Glen Cove - NY0611, Massapequa Park - NY0635, Centre Island - NY1551, Laurel Hollow - NY0664.

**Optimum Stores/Payment Locations**

You may pay your bill at optimum.net or at any of our Optimum Stores. For store hours by location go to optimum.net/stores.

**Optimum Store Near You:**

595 S. Broadway, Hicksville, NY 11801

**Mail your payment to:** PO box 9256, Chelsea MA 02150-9256

To make changes to your account or pick up new equipment, you need to be an authorized user. This means that your name must be listed on the account, and to ensure account security, you will need to present a photo ID.

**To find other locations where you can make a payment on your Optimum account, contact any of the following:**

Softgate Systems 1-888-477-7297

Western Union 1-800-354-0005, option 5 or westernunion.com

Checkfree Pay 1-855-578-6415 or checkfreepay.com

Please return this section with your payment. Be sure the address below is in the return envelope window.



|||||[Account Number]



Mailing Your Payment	
Account Number:	[Account Number]
Payment Due Date:	<b>October 30, 2015</b>
Total Amount Due:	<b>\$59.95</b>
<b>Amount Enclosed \$</b>	

000-10-15-C-C

Make checks payable to Optimum.

OPTIMUM  
PO BOX 9256  
CHELSEA MA 02150-9256

07801 232490 08 2 8 005995

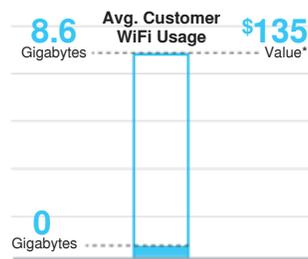


[Account Name]  
 Account Number: [Account Number]  
 Total Amount Due: **\$59.95**

**Your Account Details**

<b>BALANCE LAST STATEMENT</b>		<b>\$ 119.90</b>
<b>PAYMENTS</b>		
09/15	Credit Card Pymt	-119.90 cr
<b>Total Payment(s) - Thank You</b>		<b>-\$119.90 cr</b>
<b>INTERNET</b>		
10/16 - 11/15	Optimum Online (Incl FREE unlimited access to Optimum WiFi & Newsday.com)	59.95
	Smart Router	0.00
<b>Total Internet</b>		<b>\$ 59.95</b>
<b>Total Amount Due</b>		<b>\$ 59.95</b>

The more you use Optimum WiFi the less you'll spend on cellular data.



**Your Optimum WiFi Network Usage Last 30 Days**

\*Value is calculated by multiplying the amount of WiFi usage (in gigabytes) by a \$15 per gigabyte fee for data overages from a Verizon Wireless cellular data plan.

You could be getting more value from your Optimum Online service by using Optimum WiFi.

Find out how to save more on your cellular data plan with WiFi at [optimum.net/wifiusage](http://optimum.net/wifiusage)

**Customer Service**

Be sure to check out [optimum.net](http://optimum.net) first, for answers to all your questions.

**Need more help?**



**Online Products & Support**

Online bill pay, [optimum.net/paybill](http://optimum.net/paybill)  
 Channel line up, [optimum.net/lineups](http://optimum.net/lineups)  
 Live chat, [optimum.net/livechat](http://optimum.net/livechat)  
 Email, [optimum.net/emailus](mailto:optimum.net/emailus)  
 Help, [twitter.com/optimumhelp](https://twitter.com/optimumhelp)  
 Add services, [twitter.com/optimumoffers](https://twitter.com/optimumoffers)



**Optimum Stores**

For a store nearest you visit, [optimum.net/stores](http://optimum.net/stores)



**Important Phone Numbers**

Nassau Area 1-516-364-8400  
 Suffolk Area 1-631-225-5555



**Written Correspondence**

Optimum  
 6 Corporate Center Drive  
 Melville, NY 11747



**Moving?**

Let us make it easy.  
 Visit [optimum.net/moving](http://optimum.net/moving)  
 or call us for special offers for movers.



[Account Name]  
Account Number: [Account Number]  
Total Amount Due: **\$59.95**

### Billing Information

Billing errors must be reported to us within 30 days, in writing, detailing the error and sent to the Customer Support address on your bill. We'll investigate and reply within 10 days. To avoid service interruption, you should pay the undisputed portion of the bill. If you're not satisfied with our reply, you may write to The New York State Department of Public Service, Three Empire State Plaza, Albany, NY 12223-1350 or call 1-800-342-3377.

You're billed each month in advance for the next month's services.

If any changes are made to your account during the month, partial month charges may apply. Charges for On Demand/Pay Per View (PPV) will appear on the next billing statement following your order.

On Demand/PPV purchases aren't subject to refund or credit. Use parental control features to avoid unwanted purchases.

If your monthly account balance for On Demand/PPV selections exceeds \$55 (\$175 for customers in good standing after 90 days), we reserve the right to limit additional On Demand/PPV orders.

There is an additional monthly charge for equipment, including cable boxes and remote controls. There is also a monthly fee to access premium or digital programming on additional TV sets in your home.

Your monthly bill includes all government fees. These fees are a percentage of your total monthly cable bill paid to your state and local governments under the terms and agreements with them to provide cable service. In addition, the Federal Communications Commission (FCC) collects a small fee from every cable customer to cover the administrative costs related to cable regulation.

### Payment Information

#### Authorization to convert your Check to an electronic funds transfer:

By sending your check to us as payment, you authorize us either to use info from your check to make a one-time electronic funds transfer from your account or to process the payment as a check transaction.

Payment is due by the date indicated on the front of your bill.

Payments not received within 30 days may be sent to collections and within 60 days will incur a \$10 late fee. You'll receive written notice of service interruption for non-payment.

Payments can be made at no charge through our automated phone system by calling Customer Support. Follow the phone prompts to set up an automated payment by check or credit card. Entering your Optimum account number and zip code authorizes an ACH debit entry to your bank account that can only be revoked by speaking with a Customer Support representative.

If your service is interrupted for non-payment, payment of the past due amount and applicable reconnection charges is required before service is restored. Service interruption will affect TV, internet, and phone services. Reconnection will be done on the next available appointment.

You're responsible for lost, damaged or unreturned equipment and will be charged the full replacement fee (Digital Video Recorder - \$265, Cable Box - \$105, Tuning Adapter - \$140, Remote Control - \$2.50, Smart Card - \$75, CableCARD - \$40, Cable Modem - \$100, Wireless Router - \$80, Static IP Router - \$299, Voice Enabled Modem - 4 port \$100; 12 port \$750, SIP Trunk Interface Device - \$750).

If your bank returns your check unpaid, you'll incur a \$20 fee.

### Service Information

#### If you're experiencing an issue with service:

1. Be sure all of your equipment is plugged in and powered on.
2. For TV issues:
  - A) Check that your TV is on the correct input for your digital cable box by pressing the SOURCE, INPUT or TV/VIDEO button on the remote that came with your TV or the actual TV itself.
  - B) Reboot your cable box. Unplug the power cord from the back of the cable box, wait 5 seconds then plug it back in. When you see "turn" and "on" alternating on the front panel, turn it back on. When a channel or time is displayed on the front panel you are ready to watch TV.
3. For phone/internet issues:
  - A) Reboot your modem and router (if you have one). To do this, unplug the power from your modem and battery backup if you have one. Then unplug the power from your router. Wait 5 seconds, then plug the modem back in. It may take a minute to fully restart. If you're using a battery backup, reconnect it to the modem now. Plug the router back in, wait 30 seconds, then check your connection by opening a web browser.
4. If you are still having a problem, visit [optimum.net/support](http://optimum.net/support) for information.

If you have a cable-related outage that lasts for more than three consecutive hours, you'll receive full credit on your bill for the time lost provided you contact us within 30 days of the outage.

**Parental Control:** Your cable box allows you to block one or more channels and On Demand/Pay Per View purchases. For information, visit [optimum.net/parentalcontrol](http://optimum.net/parentalcontrol) or [optimum.net](http://optimum.net).

**Closed Captioning:** For immediate closed captioning issues, contact us: 888-420-0777 (phone), 631-846-5349 (fax) or [optimum@mailca.custhelp.com](mailto:optimum@mailca.custhelp.com). Written closed captioning complaints should be sent to the address on the front of your bill, attn Marian O'Hagan, Director, Shared Services, 631-846-5360 (phone), 516-803-2040 (fax) or [mohagan@cablevision.com](mailto:mohagan@cablevision.com).

**REDACTED — FOR PUBLIC INSPECTION**

**ATTACHMENT E.4**



**Home Phone: Unlimited**

As low as

**33¢** a day

- Unlimited local & U.S. long distance.
- Keep your current number.
- Voicemail to email available.
- E911 to find you in an emergency.

**866-324-5555 | suddenlink.com**  
More power to you.™

For new residential customers only & expires 3-31-2016. Some restrictions apply. For complete information go to Suddenlink.com. ©Suddenlink Communications 2016. SGBFF00S



Please detach and enclose this coupon with your payment



903 N LOOP 336 W  
SUITE I  
CONROE, TX 77301

BRYAN TX 77802-2131

CONTACT US: 1-888-822-5151 | suddenlink.com

Service Period	Due Date	Total Due
02/18 - 03/17	02/26/2016	\$60.07

Access Code - Service Address:  
Account Number: BRYAN TX 77802-2131

PREVIOUS STATEMENT BALANCE	\$60.07
TOTAL PAYMENTS	-60.07
MONTHLY CHARGES	57.40
TAXES AND FEES	2.67
<b>TOTAL BALANCE DUE</b>	<b>\$60.07</b>

**Do Not Pay This Bill. This Amount Will Be Drafted.**

**You saved \$20.00 this month!**

Includes promotional savings and package discounts.



**Become a VIPperks® member**

Start enjoying priority service, FREE TV caller ID, periodic FREE movies and much more!

Find out how by visiting [suddenlink.com/vip](http://suddenlink.com/vip)



Account Number	Payment Due Date	Total Amount Due	Amount Paid
	02/26/2016	\$60.07	Auto Pay

Please allow up to 3 days to process your payment once it is received. Payment of this bill confirms your acceptance of the Residential Services Agreement, viewable at [suddenlink.com](http://suddenlink.com)

SUDDENLINK  
PO BOX 660365  
DALLAS, TX 75266-0365



CONTACT US: 1-888-822-5151 | suddenlink.com

Account Number: /  
Page 2 of 2

Charge detail for billing period Feb 18 - Mar 17

PREVIOUS ACTIVITY

	Previous Statement Balance	60.07
01/26/16	Payment - Thank You	-60.07

MONTHLY CHARGES

		<b>57.40</b>
	Internet Services	Qty 45.00
	Includes: Internet Access, Broadband Internet 50Mbps	
	Cable Modem Rental	1 12.00
	State Cost Recovery Fee	1 0.40

TAXES AND FEES

	<b>2.67</b>
<b>Internet</b>	
Sales Tax	2.67

**TOTAL DUE 60.07**

Share the love! Tell all your family and friends how much you love Suddenlink and we'll reward you BOTH with \$25 in service credit for each service they sign up for. Go to [suddenlink.com/referral](http://suddenlink.com/referral) for eligibility and program rules and to refer those friends. It's easy.

**Suddenlink Digital Phone**

You have nothing to lose except expense. See why our phone service is the talk of the town. You'll enjoy reliable, crystal clear home phone service at a lower price than the phone company with no surprises.

**Protect your castle with Suddenlink Security!**

Suddenlink security has all the services you need to stay protected. Live web video, 24/7 alarm monitoring, and real-time email alerts. Plus, you'll save on your homeowners insurance. Get Connected. Stay Protected.

**Be protected with Suddenlink Safeguard.**

Suddenlink Safeguard protection covers inside cable wiring, phone lines, loose connections, animal damage and more. Call today to order this money saving safety plan.



FRANCHISING AUTHORITY: CITY OF BRYAN PO BOX 1000 BRYAN TX 77805 CUID: TX0043 979-361-3600

**Thank you** for inviting us into your home.

We know you have a choice and we appreciate you selecting us. At Suddenlink we are always looking for ways to make our services easy.

**Suddenlink.**  
**Easy as counting to one.**

© Suddenlink Communications 2010.  
SCBAF00K

VIDEO CLOSED CAPTION - Please call 844-271-8300 to report a Video Closed Caption issue. You may also fax your issue to 866-721-7595, email it to [closedcaption@suddenlink.com](mailto:closedcaption@suddenlink.com), or send it to Customer Experience Manager, 520 Maryville Center Drive, Suite 300, St. Louis, MO 63141.

Electronic Check Conversion: When you provide a check as payment, you authorize us to either use the information from your check to make a one-time electronic funds transfer from your account or to process the payment as a check transaction.

Payments not received by the due date on this statement may be treated as delinquent and assessed a late fee as set forth in your annual notice. If disconnected, additional fees and a deposit may be required to reconnect.

**REDACTED — FOR PUBLIC INSPECTION**

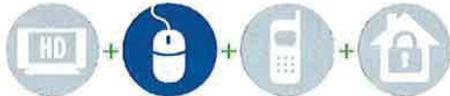
**ATTACHMENT E.5**



We make everything  
so fast and easy you'll  
**Jump & Shout!**

**suddenlink.com**  
More power to you.<sup>SM</sup>

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Please detach and enclose this coupon with your payment



1737 E. 7TH STREET  
PARKERSBURG, WV 26101-5007

MARIETTA OH 45750-8721



CONTACT US: 1-800-972-5757 | suddenlink.com

Service Period	Due Date	Total Due
01/03 - 02/02	01/21/2016	\$72.15

Access Code - Service Address:  
Account Number: MARIETTA OH 45750-8721

PREVIOUS STATEMENT BALANCE	\$149.30
TOTAL PAYMENTS	-149.30
MONTHLY CHARGES	70.99
TAXES AND FEES	1.16
<b>TOTAL BALANCE DUE</b>	<b>\$72.15</b>



**You saved \$20.00 this month!**

Includes promotional savings and package discounts.



**Become a VIPperks® member**

Start enjoying priority service, FREE TV caller ID,  
periodic FREE movies and much more!

Find out how by visiting [suddenlink.com/vip](http://suddenlink.com/vip)

Account Number	Payment Due Date	Total Amount Due	Amount Paid
	01/21/2016	\$72.15	

Please allow up to 3 days to process your payment once it is received. Payment of this bill confirms your acceptance of the Residential Services Agreement, viewable at [suddenlink.com](http://suddenlink.com)

SUDDENLINK  
PO BOX 742535  
CINCINNATI, OH 45274-2535





CONTACT US: 1-800-972-5757 | suddenlink.com

Account Number:  
Page 2 of 2

**Charge detail for billing period Jan 03 - Feb 02**

**PREVIOUS ACTIVITY**

Previous Statement Balance	149.30
12/07/15 Payment - Thank You	-149.30

**MONTHLY CHARGES**

<b>70.99</b>	
 Internet Services	Qty 55.00
Includes: Internet Access, Broadband Internet	
1gbps	
Safeguard	1 4.99
WiFi@Home	1 11.00

**TAXES AND FEES**

<b>1.16</b>	
Internet	
State Sales Tax	1.16

**TOTAL DUE 72.15**

Share the love! Tell all your family and friends how much you love Suddenlink and we'll reward you BOTH with \$25 in service credit for each service they sign up for. Go to [suddenlink.com/referral](http://suddenlink.com/referral) for eligibility and program rules and to refer those friends. It's easy.

In the February 2016 billing cycle, Suddenlink will implement (a) no change to the standard rates for telephone service, limited basic TV service, expanded or full basic TV service, incremental digital tiers of TV service, and video equipment; (b) a \$2.90 per month increase to the broadcast station surcharge to cover the escalating fees charged by broadcast TV station owners; and (c) a \$1.00 per month increase to the standard rate for HBO. To cover a portion of the skyrocketing cost of dedicated sports channels and general entertainment networks with sports programming, some customers with expanded or full basic TV service will see a \$2.15 per month increase to the sports programming surcharge in the February 2016 billing cycle, while others will see this increase later in 2016, depending on when they ordered the noted TV service. To cover the rising cost of network expenses, some customers who have Internet service outside of a current promotional offer will see a \$3.50 monthly increase in the February 2016 billing cycle, while others will see this increase later in 2016, depending on when they ordered the service. Taxes, fees, and surcharges will be adjusted accordingly. Suddenlink has bundled packages of two or more services that may help off-set these adjustments and potentially save money. Nearly two out of three Suddenlink customers have already taken advantage of such offers. For more information, please call 800-972-5757.



Please note that there has been a change to some taxes and fees, so your total balance may be different from your previous month's bill.



**Watch live TV on the go with the new suddenlink 2GO app.**



**Download from the app store today!**

Suddenlink2GO® App is available for iPhone® and iPad®. Must be an active Suddenlink subscriber to view TV network content. iPhone® and iPad® are registered trademarks of Apple Inc. Service, availability and pricing may vary. ©Suddenlink Communications 2015.

SC6FF004

VIDEO CLOSED CAPTION - Please call 844-271-8300 to report a Video Closed Caption issue. You may also fax your issue to 866-721-7595, email it to [closedcaption@suddenlink.com](mailto:closedcaption@suddenlink.com), or send it to Customer Experience Manager, 520 Maryville Center Drive, Suite 300, St. Louis, MO 63141.

If your check is returned for insufficient funds, you expressly authorize your account to be electronically debited or bank drafted for the amount of the check plus an insufficient funds fee of \$25.00. The use of a check for payment is your acknowledgement and acceptance of this policy and its terms and conditions.

Payments not received by the due date on this statement may be treated as delinquent and assessed a late fee of up to \$5.00 and/or disconnected. If disconnected, additional fees and a deposit may be required to reconnect.

**REDACTED — FOR PUBLIC INSPECTION**

**ATTACHMENT E.6**



Pay your bill automatically.  
Save your stamps.



Suddenlink EZ Pay.

- PAY YOUR BILL DIRECTLY THROUGH YOUR BANK ACCOUNT OR CREDIT CARD.
- NO CHECKS TO WRITE. NO TRIPS TO THE MAILBOX. NO FORGETTING. NO HASSLES.
- AUTOMATIC, SECURE AND EFFORTLESS.
- BEST OF ALL, IT'S FREE.

Go green with paperless billing!

Sign up at [suddenlink.net](http://suddenlink.net)

Service availability & offerings vary. Call for details.  
SG4DF00G



Please detach and enclose this coupon with your payment



1737 E. 7TH STREET  
PARKERSBURG, WV 26101-5007

WILLIAMSTOWN WV 26187-8343



CONTACT US: 1-866-659-2861 | [suddenlink.com](http://suddenlink.com)

Service Period	Due Date	Total Due
09/30 - 10/29	10/18/2015	\$173.14

Access Code - Service Address:  
Account Number: WILLIAMSTOWN WV 26187-8343

PREVIOUS STATEMENT BALANCE	\$173.14
TOTAL PAYMENTS	-173.14
MONTHLY CHARGES	162.47
TAXES AND FEES	10.67
<b>TOTAL BALANCE DUE</b>	<b>\$173.14</b>



**By bundling, you saved \$46.99 this month!**

Includes promotional savings and package discounts.



**Thank you for being a  
VIPperks customer.**  
Priority # 866-659-2861  
VIP=Video, Internet & Phone

Account Number	Payment Due Date	Total Amount Due	Amount Paid
	10/18/2015	\$173.14	

Please allow up to 3 days to process your payment once it is received. Payment of this bill confirms your acceptance of the Residential Services Agreement, viewable at [suddenlink.com](http://suddenlink.com)

SUDDENLINK  
PO BOX 742535  
CINCINNATI, OH 45274-2535





CONTACT US: 1-866-659-2861 | suddenlink.com

Account Number: \_\_\_\_\_

Page 2 of 2

Charge detail for billing period Sep 30 - Oct 29

PREVIOUS ACTIVITY

Previous Statement Balance	173.14
09/13/15 Payment - Thank You	-173.14

MONTHLY CHARGES

		<b>162.47</b>
	Triple Play Includes: SL200, Internet Access, High Speed Internet 50M, Home Phone Unlimited	Qty 151.81
	Broadcast Station Surcharge	1 7.66
	Sports Programming Surcharge	1 3.00

TAXES AND FEES

		<b>10.67</b>
<b>Video</b>		
	State Sales Tax	5.67
	FCC Fee	0.08
	Public Service Commission	0.01
<b>Telephone</b>		
	State Sales Tax	1.55
	Federal Universal Service Fee	0.77
	911 Fee	2.50
	FCC Regulatory Fee	0.02
	Federal Cost Recovery Fee	0.07

**TOTAL DUE 173.14**

Share the love! Tell all your family and friends how much you love Suddenlink and we'll reward you BOTH with \$25 in service credit for each service they sign up for. Go to [suddenlink.com/referral](http://suddenlink.com/referral) for eligibility and program rules and to refer those friends. It's easy.

Please note that there has been a change to some taxes and fees, so your total balance may be different from your previous month's bill.

**Just a reminder that you have valuable equipment in your home!** All equipment (digital receivers and adapters, internet modems not purchased personally by customers, phone MTA devices and all associated cords and sensors) in use by our customers remain the property of Suddenlink Communications. If you should make changes in your cable service so that you no longer require this equipment, or disconnect service for any reason, you should return the equipment to Suddenlink to avoid equipment fees, which can be substantial. Some restrictions apply and all equipment affected is not listed here.



Watch live TV on the go with the new **suddenlink2GO** app.



**Download from the app store today!**

Suddenlink2GO® App is available for iPhone® and iPad®. Must be an active Suddenlink subscriber to view TV network content. iPhone® and iPad® are registered trademarks of Apple Inc. Service, availability and pricing may vary. ©Suddenlink Communications 2015.

SC6FF004

VIDEO CLOSED CAPTION - Please call 844-271-8300 to report a Video Closed Caption issue. You may also fax your issue to 866-721-7595, email it to [closedcaption@suddenlink.com](mailto:closedcaption@suddenlink.com), or send it to Customer Experience Manager, 520 Maryville Center Drive, Suite 300, St. Louis, MO 63141.

If your check is returned for insufficient funds, you expressly authorize your account to be electronically debited or bank drafted for the amount of the check plus an insufficient funds fee of \$25.00. The use of a check for payment is your acknowledgement and acceptance of this policy and its terms and conditions.

Payments not received by the due date on this statement may be treated as delinquent and assessed a late fee of up to \$5.00 and/or disconnected. If disconnected, additional fees and a deposit may be required to reconnect.

**REDACTED — FOR PUBLIC INSPECTION**

**ATTACHMENT E.7**



**We make everything  
so fast and easy you'll  
Jump & Shout!**

**suddenlink.com**  
More power to you.™

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SGBFFOOP



Please detach and enclose this coupon with your payment



603 COLLEGE ST  
ALVA OK 73717

ENID OK 73703-3018



CONTACT US: 1-888-822-5151 | suddenlink.com

Service Period	Due Date	Total Due
02/09 - 03/08	02/17/2016	\$35.00

Access Code - Service Address:  
Account Number: ENID, OK 73703-3018

PREVIOUS STATEMENT BALANCE	\$35.00
TOTAL PAYMENTS	-89.18
MONTHLY CHARGES	35.00
ONE TIME CHARGES	50.00
TAXES AND FEES	4.18
<b>TOTAL BALANCE DUE</b>	<b>\$35.00</b>



**You saved \$30.00 this month!**

Includes promotional savings and package discounts.



**Become a VIPperks® member**

Start enjoying priority service, FREE TV caller ID,  
periodic FREE movies and much more!

Find out how by visiting [suddenlink.com/vip](http://suddenlink.com/vip)

Account Number	Payment Due Date	Total Amount Due	Amount Paid
	02/17/2016	\$35.00	

Please allow up to 3 days to process your payment once it is received. Payment of this bill confirms your acceptance of the Residential Services Agreement, viewable at [suddenlink.com](http://suddenlink.com)

SUDDENLINK  
PO BOX 660365  
DALLAS, TX 75266-0365





CONTACT US: 1-888-822-5151 | suddenlink.com

Account Number: '

Page 2 of 2

**Charge detail for billing period Feb 09 - Mar 08**

**PREVIOUS ACTIVITY**

	Previous Statement Balance	35.00
01/11/16	Payment - Thank You	-35.00
01/12/16	Payment - Thank You	-54.18

**MONTHLY CHARGES**

		<b>35.00</b>
	Internet Services	Qty 35.00
	Includes: Internet Access, Broadband Internet 50Mbps	

**ONE TIME CHARGES**

		<b>50.00</b>
	Cable Modem Purchase (01/11)	50.00

**TAXES AND FEES**

		<b>4.18</b>
	<b>Internet</b>	
	County Sales Tax	0.18
	State Sales Tax	2.25
	City Sales Tax	1.75

<b>TOTAL DUE</b>		<b>35.00</b>
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Share the love! Tell all your family and friends how much you love Suddenlink and we'll reward you BOTH with \$25 in service credit for each service they sign up for. Go to [suddenlink.com/referral](http://suddenlink.com/referral) for eligibility and program rules and to refer those friends. It's easy.

Please note that there has been a change to some taxes and fees, so your total balance may be different from your previous month's bill.

**Be protected with Suddenlink Safeguard.**

Suddenlink Safeguard protection covers inside cable wiring, phone lines, loose connections, animal damage and more. Call today to order this money saving safety plan.

**Suddenlink Digital Phone**

You have nothing to lose except expense. See why our phone service is the talk of the town. You'll enjoy reliable, crystal clear home phone service at a lower price than the phone company with no surprises.



**Shout-out to live TV on the go with the suddenlink2GO app!**



**Download from the app store today!**

Suddenlink2GO® App is available for iPhone® and iPad®. Must be an active Suddenlink subscriber to view TV network content. iPhone® and iPad® are registered trademarks of Apple Inc. Service, availability and pricing may vary. ©Suddenlink Communications 2016.

SCBFF005

VIDEO CLOSED CAPTION - Please call 844-271-8300 to report a Video Closed Caption issue. You may also fax your issue to 866-721-7595, email it to [closedcaption@suddenlink.com](mailto:closedcaption@suddenlink.com), or send it to Customer Experience Manager, 520 Maryville Center Drive, Suite 300, St. Louis, MO 63141.

**Electronic Check Conversion:** When you provide a check as payment, you authorize us to either use the information from your check to make a one-time electronic funds transfer from your account or to process the payment as a check transaction.

Payments not received by the due date on this statement may be treated as delinquent and assessed a late fee of \$6.00 and/or disconnected. If disconnected, additional fees and a deposit may be required to reconnect.

**REDACTED — FOR PUBLIC INSPECTION**

**ATTACHMENT E.8**



**Home Phone: Unlimited**

As low as  
**33¢** a day

- Unlimited local & U.S. long distance.
- Keep your current number.
- Voicemail to email available.
- E911 to find you in an emergency.

**800-877-9458 | suddenlink.com**  
More power to you.<sup>SM</sup>

For new residential customers only. Limited time only. Some restrictions apply. For complete information go to Suddenlink.com. ©Suddenlink Communications 2015. SG7FF003



Please detach and enclose this coupon with your payment



PO BOX 1220  
SCOTT DEPOT, WV 25560

SCOTT DEPOT WV 25560-9736

CONTACT US: 1-800-972-5757 | suddenlink.com

Service Period	Due Date	Total Due
12/17 - 01/16	01/05/2016	\$120.98

Access Code - Service Address:  
Account Number: SCOTT DEPOT WV 25560-9735

PREVIOUS STATEMENT BALANCE	\$120.98
TOTAL PAYMENTS	-120.98
MONTHLY CHARGES	111.66
TAXES AND FEES	9.32
<b>TOTAL BALANCE DUE</b>	<b>\$120.98</b>



**By bundling, you saved \$52.81 this month!**

Includes promotional savings and package discounts.



**Become a VIPperks<sup>®</sup> member**

Start enjoying priority service, FREE TV caller ID, periodic FREE movies and much more!

Find out how by visiting [suddenlink.com/vip](http://suddenlink.com/vip)

Account Number	Payment Due Date	Total Amount Due	Amount Paid
	01/05/2016	\$120.98	

Please allow up to 3 days to process your payment once it is received. Payment of this bill confirms your acceptance of the Residential Services Agreement, viewable at [suddenlink.com](http://suddenlink.com)

SUDDENLINK  
PO BOX 742535  
CINCINNATI, OH 45274-2535



CONTACT US: 1-800-972-5757 | suddenlink.com

Account Number:  
Page 2 of 2

Charge detail for billing period Dec 17 - Jan 16

PREVIOUS ACTIVITY

Previous Statement Balance	120.98
12/01/15 Payment - Thank You	-120.98

MONTHLY CHARGES

		<b>111.66</b>
 	Double Play Includes: SL200, Digital Service, Internet Access, High Speed Internet 50M	Qty 101.00
	SL DigitalLink	3 0.00
	Broadcast Station Surcharge	1 7.66
	Sports Programming Surcharge	1 3.00

TAXES AND FEES

Video

Franchise Fee	4.08
State Sales Tax	5.15
FCC Fee	0.08
Public Service Commission	0.01

**TOTAL DUE 120.98**

Share the love! Tell all your family and friends how much you love Suddenlink and we'll reward you BOTH with \$25 in service credit for each service they sign up for. Go to [suddenlink.com/referral](http://suddenlink.com/referral) for eligibility and program rules and to refer those friends. It's easy.

Please note that there has been a change to some taxes and fees, so your total balance may be different from your previous month's bill.

**Just a reminder that you have valuable equipment in your home!** All equipment (digital receivers and adapters, internet modems not purchased personally by customers, phone MTA devices and all associated cords and sensors) in use by our customers remain the property of Suddenlink Communications. If you should make changes in your cable service so that you no longer require this equipment, or disconnect service for any reason, you should return the equipment to Suddenlink to avoid equipment fees, which can be substantial. Some restrictions apply and all equipment affected is not listed here.



Watch live TV on the go with  
the new **suddenlink<sup>2</sup>GO** app.

**MORE  
POWER!**  
— SWITCH EVENT —

Download from the app store today!

Suddenlink2GO® App is available for iPhone® and iPad®. Must be an active Suddenlink subscriber to view TV network content. iPhone® and iPad® are registered trademarks of Apple Inc. Service, availability and pricing may vary. ©Suddenlink Communications 2015.

SC6FF004

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If your check is returned for insufficient funds, you expressly authorize your account to be electronically debited or bank drafted for the amount of the check plus an insufficient funds fee of \$25.00. The use of a check for payment is your acknowledgement and acceptance of this policy and its terms and conditions.

Payments not received by the due date on this statement may be treated as delinquent and assessed a late fee of up to \$5.00 and/or disconnected. If disconnected, additional fees and a deposit may be required to reconnect.

**REDACTED — FOR PUBLIC INSPECTION**

**HIGHLY CONFIDENTIAL ATTACHMENT F**

**REDACTED — FOR PUBLIC INSPECTION**



**REDACTED — FOR PUBLIC INSPECTION**



**REDACTED — FOR PUBLIC INSPECTION**

**REDACTED — FOR PUBLIC INSPECTION**

**REDACTED — FOR PUBLIC INSPECTION**

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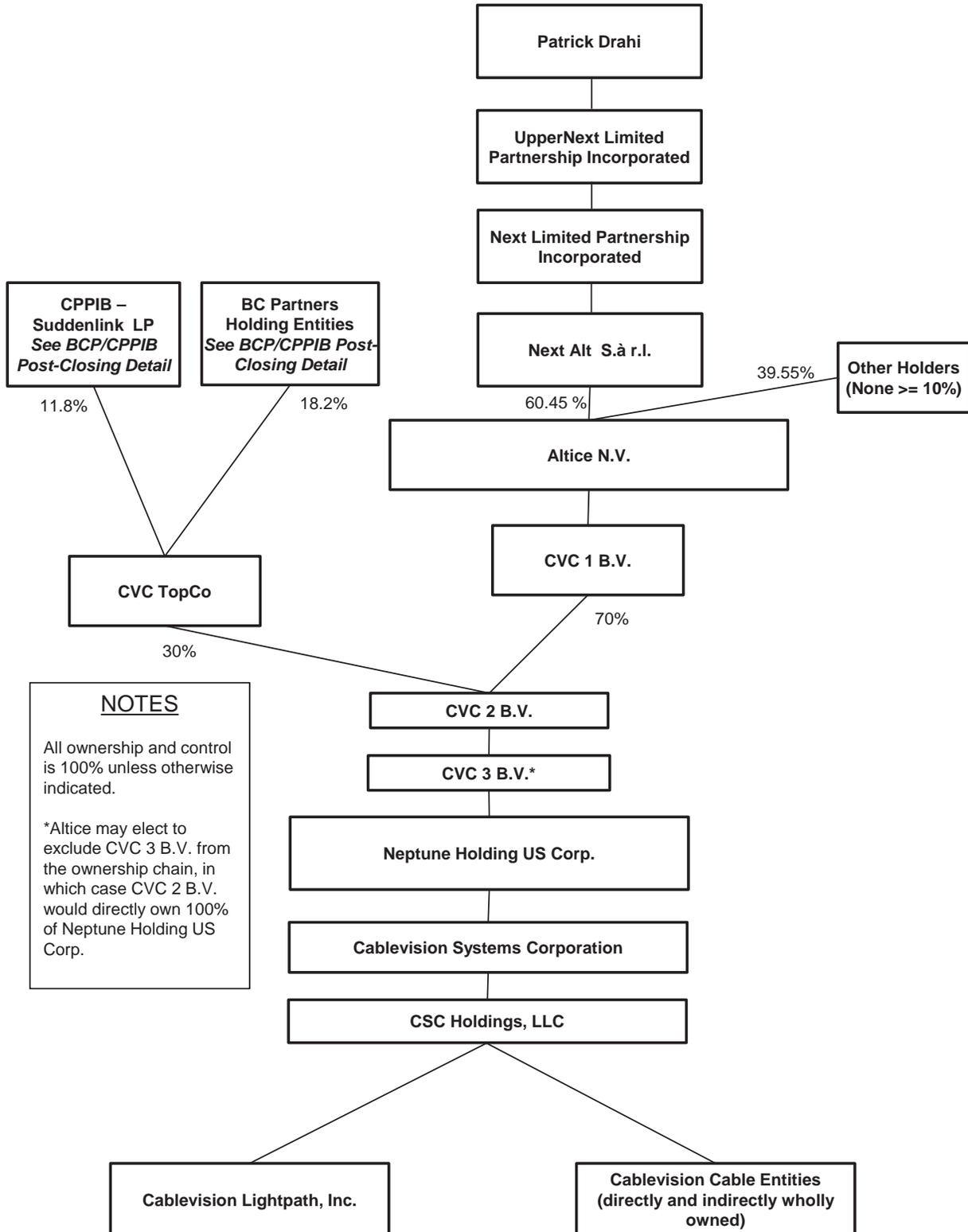
**REDACTED — FOR PUBLIC INSPECTION**

**REDACTED — FOR PUBLIC INSPECTION**

**ATTACHMENT G**

**REDACTED – FOR PUBLIC INSPECTION**

**Cablevision Lightpath, Inc. and Cablevision Cable Entities (NY)**  
**Previous Post-Transaction Ownership Information**



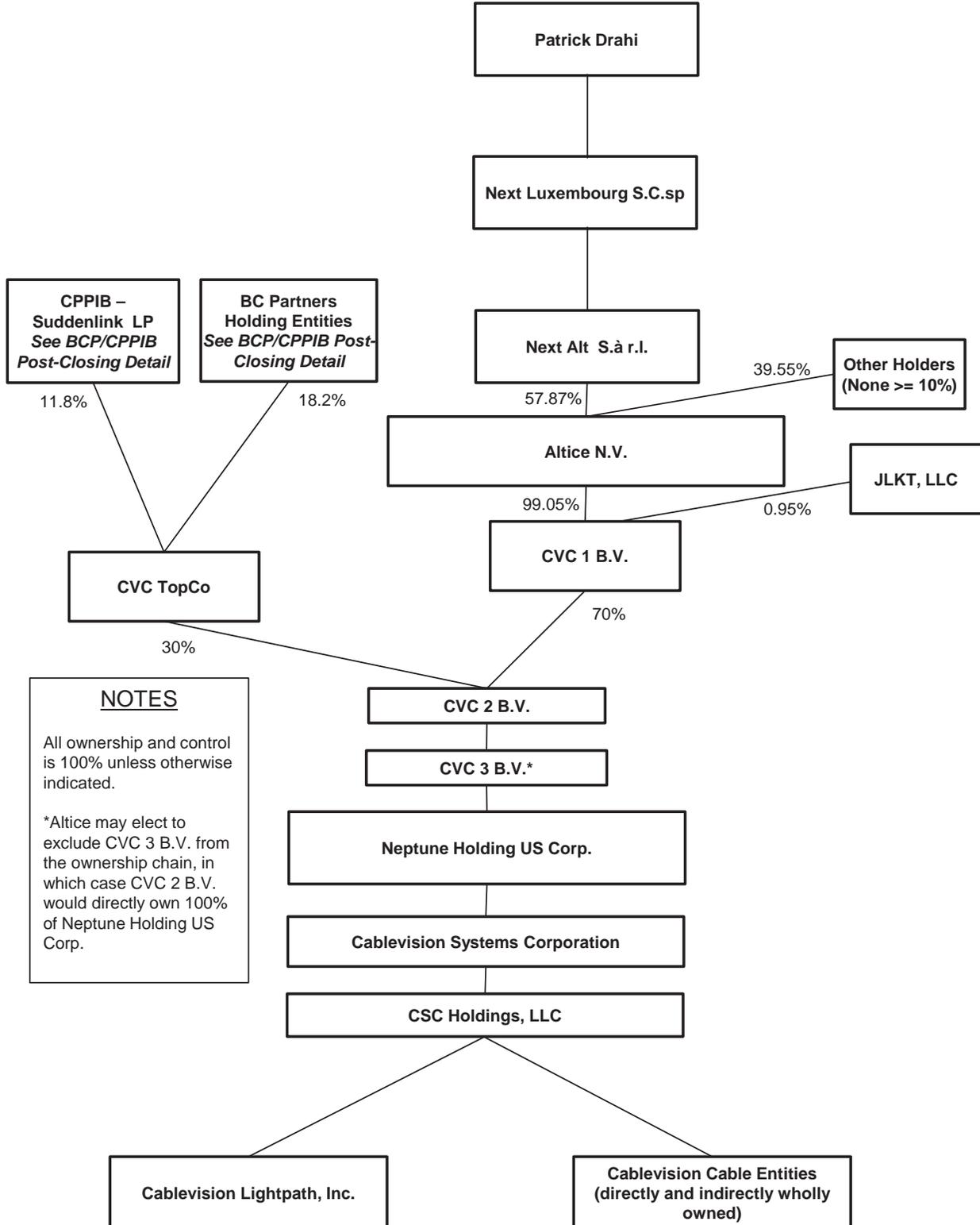
**NOTES**

All ownership and control is 100% unless otherwise indicated.

\*Altice may elect to exclude CVC 3 B.V. from the ownership chain, in which case CVC 2 B.V. would directly own 100% of Neptune Holding US Corp.

**REDACTED – FOR PUBLIC INSPECTION**

**Cablevision Lightpath, Inc. and Cablevision Cable Entities (NY)**  
**Updated Post-Transaction Ownership Information**



**NOTES**

All ownership and control is 100% unless otherwise indicated.

\*Altice may elect to exclude CVC 3 B.V. from the ownership chain, in which case CVC 2 B.V. would directly own 100% of Neptune Holding US Corp.