

Forcing a network customer to connect to the network only through an electronic interface supplied by the network is quite unfair and poses severe restrictions on the customer. Its primary effect is to increase network profits without enhancing customer service. The networks do not manufacture these interface devices; they are manufactured by independent vendors. The networks buy from these vendors on price to meet a network defined performance level. There is little incentive for the networks to favor advance performance.

If the independent interface device vendors sold to the consumer, design emphasis would be on device performance; an obvious benefit to the consumer.