

Andrea Lui

13012 Riverside Drive, Unit 6

Sherman Oaks, CA

91423

Sent By Mail

March 5, 2016

Callfire, Inc.

2711 Centerville Road, Suite 400

Wilmington, DE 19808

To Whom It May Concern,

I received a rather annoying text from the code 313-131 on February 12, 2016. The text message says "Hello!j Your Federal Student loan has been red flagged by the Department of Education direct loan program, Call 888-906-2367." When I called the number, I reached Student Loan Services. I have never had a student loan before and I believe this is a scam. After some investigation, I have discovered that the code 313-131 is a short code that belongs to EZ Texting. I have never opted in or signed up to receive text messages like this one from Student Loan Services or EZ Texting. I would like this to stop. I find it irritating and harassing.

Sincerely,

Andrea Lui