

11/25/2015

Letter of Appeal
Schools and Libraries Division - Correspondence Unit
100 S. Jefferson Rd
P.O. Box 902
Whippany, NJ 07981

Re: Letter of Appeal of Funding Commitment Decision Letter for funding Year 2015, issued October 1 2015.

Dear Sir or Madam:

I am submitting this letter of appeal regarding denial of E-rate FY 2015 funding request for e Voice Services on the grounds that, vendor documentation was not provided. The contact person on the Form 471 was out of office from the issuance to the due date so no response was possible.

Appellant Name:	Erate Exchange, LLC
Applicant Name:	Hanover Park Regional
471 Application Number:	1000899
Billed Entity Number:	123135
FRN:	2775412
Service Provider:	CDW Government

SLD Explanation for denial: *“Applicant has not provided sufficient documentation to determine the eligibility of the request: vendor documentation”*

The issue in this case boils down simply to this: The denial of funding was based on the consultants’ inability to respond for being out during the duration of the 15 day letter. The PIA was issued 9/5/15, which is still before the period of the end of summer deferral. Had the reviewer inquired to the availability of the applicant to respond, they would have been given due notice that the contact would be unavailable to respond. Had the contact been available documentation would have been provided easily and promptly. It was impossible for the contact person to be able to respond to this PIA. An out of office message was set-up so that any person who emailed would know that consultant was not available. Despite this, the application was processed for non-response.

Given that the denial of funding in this case was based on merely on the unavailability of the consultant to respond, the Parties respectfully request that the SLD process this Letter of Appeal and approve the funding commitment for Stillwater Twp. The denial of funding for an this miscommunication between USAC and the contact places a particular hardship on a school district such as Stillwater Twp. that otherwise should have been approved for and received E-rate funding for its application.

We respectfully request that you overturn the denial and restore full funding of the FRN Thank you for reviewing this appeal. Please use the contact information below.

Sean Cuskey, Director of Operations, E-rate Exchange, LLC, PO Box 451, Syracuse, NY 13206, Tel. 315.422.7608, Fax 866.283.9332, stc@erateexchange.com

Sincerely,
E-rate Exchange, LLC

Sean Cuskey
Director of Operations