



March 10, 2016

EX PARTE VIA ECFS

Ms. Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

Re: *In the Matter of Anthem, Inc., Petition for Declaratory Ruling and Exemption Regarding Non-Telemarketing Healthcare Calls (“Anthem”); Rules and Regulations Implementing the Telephone Consumer Protection Act of 1991; Application of the Telephone Consumer Protection Act (“TCPA”) and Omnibus Declaratory Ruling and Order to Managed Healthcare Plans, CG Docket No. 02-278, WC Docket No. 07-135*

Dear Ms. Dortch:

On March 8, 2016, the undersigned, representing WellCare Health Plans, Inc. (“WellCare”), met with several members of Chairman Tom Wheeler’s staff, including Legal Advisor Edward Smith, Special Counsel Diane Cornell, Anthony Jones, and Jamile Kadre of Federal Communications Commission (FCC). Joining me at this meeting were, Blair Todt, Senior Vice President, Chief Legal and Administrative Officer, WellCare; Charla McManus and Michael McMenamin, of Winning Strategies Washington.

At the meeting, we discussed the FCC’s Anthem Petition and the TCPA Omnibus Declaratory Ruling and Order, released July 10, 2015. In addition, the meeting predominately focused on WellCare’s February 9, 2016 Ex Parte filing noting our meeting of February 5, 2016 with the Bureau Chief of the Consumer and Governmental Affairs Bureau (Bureau) of the FCC.

In addition, the simple clarification sought in WellCare’s February 9, 2016 Ex Parte filing would go a long way towards clarifying that managed healthcare providers may make calls consistent with the healthcare provider exemption clarification in the 2015 Order, and it would be entirely consistent with the Commission’s stated desire to harmonize the approaches articulated in HIPAA and the TCPA.

Thus, we urge the FCC to act expeditiously on a Bureau clarification, as managed healthcare plans support critical public policy goals by ensuring effective and efficient care to at-risk populations. A clarification by the Bureau would lift the unnecessary and unintended burden from this vital industry.



In accordance with Section 1.1206(b)(2) of the Commission's rules, this letter is being filed electronically with your office. Please contact the undersigned with any questions in connection with this filing.

Respectfully submitted,

/s/

Michelle G. Turano
Vice President, Federal Government Affairs

Cc: Edward Smith
Diane Cornell