



EX PARTE NOTICE

March 14, 2016

VIA ELECTRONIC SUBMISSION

Ms. Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, SW
Washington, D.C. 20554

RE: *In the Matter of Facilitating the Deployment of Text-to-911 and Other Next Generation 911 Applications*, PS Docket No. 11-153; and *In the Matter of Framework for Next Generation 911 Deployment*, PS Docket No. 10-255

Dear Ms. Dortch:

On Friday, March 11, 2016, and at the request of the Commission, John Snapp, Mary Boyd, Brian Davenport and the undersigned from West Corporation, Safety Services Division, f/k/a Intrado Inc., (“West”) met by telephone with Commission staff: Timothy May, Michael Connelly, and David Siehl of the Public Safety and Homeland Security Bureau and Brenda Boykin of the Wireless Telecommunications Bureau (“Staff”).

Staff began the call by clarifying that its general questions are driven by a desire to better understand: (a) the current and prospective technical solutions for enhanced location of text-to-911 and for roaming, and (b) the current text-to-911 operating environment – all of which is related to the Commission’s Third Further Notice of Proposed Rulemaking in the above-referenced dockets.

The discussion included:

- General exploration of technical solutions that might support location and/or roaming for SMS-based text-to-911 without requiring retrofitting of existing SMS platforms;
- Whether it is feasible to have a network-initiated location solution using the User Plane and NEAD for enhanced location with SMS-based texts; and if so, whether changes to handsets or carriers’ networks would be required, and if not, the status for when such solutions and industry standards might be developed;
- Exploration of the enhanced location capabilities of RTT; and
- What, if anything, PSAPs must do to upgrade their systems in order to receive enhanced location information via SMS, RTT or MMES texts.

Staff explained that several PSAPs have reported to the Commission receipt of 911 texts with only a set of geo-coordinates, for example, based on Google Maps, but without any text message, that these messages do not appear to be seeking emergency assistance, and that the messages may be “pocket-dialed calls.” Staff inquired about West’s knowledge of the issue and the extent to which West is coordinating with PSAPs, and West provided Staff with the status.

Thank you for your consideration. Please direct any questions to the undersigned.

Sincerely,

/s/

Craig W. Donaldson
Senior Vice President & Regulatory Counsel

cc: Tim May
Michael Connelly
Brenda Boykin
David Siehl