

March 20, 2016

Letter of Appeal  
Ms. Marlene H. Dortch  
Federal Communication Commission  
Office of the Secretary  
445 12<sup>th</sup> Street, SW  
Washington, DC 20554

RE: In the Matter of Request for Review of the Universal Service Administrator, Schools and Libraries Universal Service Support Mechanism.  
CC Docket No.02-6

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In re: **O'FARRILL LEARNING CENTER**  
Billed Entity Number: 1606381  
Appellant: E rate Solutions Group  
Fund Year: 2015 FCC Form 471:1027287 & 1046379

This is a "Letter of Appeal" for Form 471 Application 1027287 with associated FRN's: 2789663, 2789668, 2789672, 2789678, and Form 471 Application 1046379 with associated FRN's: 2855394

BEN and contact information:

Appellant Name:

Katherine Weiss, Authorized Representative  
Email: kweiss@erategroup.com  
Phone: 732-946-8300  
Fax: 732-879-0400

Applicant Name & BEN:

Name: **O'FARRILL LEARNING CENTER**  
BEN: **16068381**

471 Reference & Funding Year:

Form 471: 1027287 and 1046379  
Funding Year: 2015

Text of Funding Commitment Decision Explanation:  
Information was not provided

471 – 1027287

FRN Information:

Funding Request Number: 2789663  
Service Provider: Windstream Communications, LLC  
SPIN: 143030766

471 – 1027287  
FRN Information:  
Funding Request Number: 2789668  
Service Provider: Windstream Communications, LLC  
SPIN: 143030766

471 – 1027287  
FRN Information:  
Funding Request Number: 2789672  
Service Provider: Orsini IT, LLC  
SPIN: 143038647

471 – 1027287  
FRN Information:  
Funding Request Number: 2789678  
Service Provider: Cbeyond Communications LLC  
SPIN: 143027743

471 – 1027287  
FRN Information:  
Funding Request Number: 2789686  
Service Provider: Cbeyond Communications LLC  
SPIN: 143027743

471 – 1046379  
FRN Information:  
Funding Request Number: 2855394  
Service Provider: Orsini IT, LLC  
SPIN: 143038647

Dear Ms. Dortch:

This is a request for a waiver of the 60 day requirement for appeals because the original review letter (see attached) did not following normal USAC business protocol as the subject line did not have any reference to the USAC Schools and Libraries program. Therefore the email was considered a suspicious email , spam and was blocked/deleted by spam filters. – See Exhibit I.

In addition, all information being requested was priously verified on App 966784 for 2014/2015 – see Exhibit II

A waiver of the 60 day requirement for Appeals is sought so that this appeal can be considered.

I believe that the intent of the program is to make sure all eligible schools and libraries receive phone, internet access and internal networking equipment maintenance services as well as internal networking equipment. This school should not be penalized due to any delays in providing requested information which was beyond their control. I sincerely hope that this material will be reviewed and the application reviewed on the information previously provided.

Thank you,

*Katherine M. Weiss*

Consultant

---

# Exhibit I

**Subject:** Response Reminder  
**From:** Bracken, Kevin (Kevin.Bracken@sl.universalservice.org)  
**To:** kweiss@erategroup.com;  
**Cc:** Lauren.Harris@dms.myflorida.com;  
**Date:** Thursday, September 17, 2015 2:20 PM

Please refer to the attachment concerning your Form 471.

Thank you

Kevin Bracken

PIA Reviewer

Program Integrity Assurance

USAC, Schools and Libraries Division

Phone: 973.581.5209

E-mail: Kevin.Bracken@sl.universalservice.org

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## Attachments

- katherine weiss Response Reminder O'FARRILL LEARNING CENTER App 1027287.docx (221.91KB)

Exhibit II

October 16, 2015

Letter of Appeal  
Schools & Libraries Division – Correspondence Unit  
100 South Jefferson Rd  
PO Box 902  
Whippany, NJ 07981

Appeal Reviewer:

This is a "Letter of Appeal" for Form 471 Application 1027287 with associated FRN's: 2789663, 2789668, 2789672, 2789678, and Form 471 Application 1046379 with associated FRN's: 2855394

Case # 22-

BEN and contact information:

Appellant Name:

Katherine Weiss, Authorized Representative  
Email: kweiss@erategroup.com  
Phone: 732-946-8300  
Fax: 732-879-0400

Applicant Name & BEN:

Name: **O'FARRILL LEARNING CENTER**  
BEN: **16068381**

471 Reference & Funding Year:

Form 471: 1027287 and 1046379  
Funding Year: 2015

Text of Funding Commitment Decision Explanation:

Information was not provided

Reason for Appeal and Documentation:

Information was available – as it was previously submitted with App 966784.

Specific Concerns in reference to this application: NA

471 – 1027287

FRN Information:

Funding Request Number: 2789663  
Service Provider: Windstream Communications, LLC  
SPIN: 143030766

471 – 1027287

FRN Information:

Funding Request Number: 2789668  
Service Provider: Windstream Communications, LLC  
SPIN: 143030766

471 – 1027287

FRN Information:

Funding Request Number: 2789672  
Service Provider: Orsini IT, LLC  
SPIN: 143038647

471 – 1027287  
FRN Information:  
Funding Request Number: 2789678  
Service Provider: Cbeyond Communications LLC  
SPIN: 143027743

471 – 1027287  
FRN Information:  
Funding Request Number: 2789686  
Service Provider: Cbeyond Communications LLC  
SPIN: 143027743

471 – 1046379  
FRN Information:  
Funding Request Number: 2855394  
Service Provider: Orsini IT, LLC  
SPIN: 143038647

A reversal of the denial of this funding request is sought. I believe that the intent of the program is to make sure all eligible schools and libraries receive phone, internet access and internal networking equipment maintenance services as well as internal networking equipment. This school should not be penalized due to any delays in providing requested information which was beyond their control. I sincerely hope that this material will be reviewed and the application reviewed on the information previously provided.

Thank you,  
*Katherine M. Weiss*  
Consultant

**Subject:** Re: September 15 E-Rate Reminder Letter for Application 966784 O'FARRILL LEARNING CENTER  
**From:** Katherine M. Weiss (kweiss@erategroup.com)  
**To:** ying.hong@sl.universalservice.org;  
**Cc:** kweiss@erategroup.com;  
**Date:** Friday, September 19, 2014 7:23 AM

ANSWERS BELOW

*I. Issue*

Based on the review of your Funding Year **2014** FCC Form 471 application **966784**, we have determined that the entity(ies) listed below that are included in your request for services appear to be Head Start facility(ies). In your state, facilities dedicated to Head Start instruction are eligible for funding. However, services for children under the age of 3 are not eligible for discounts in your state.

For further information regarding Head Start facilities, please refer to the USAC website at: <http://www.usac.org/sl/applicants/beforeyoubegin/non-traditional/default.aspx>.

Listed below are the ineligible Head Start facility(ies):

Entity
O FARRILL LEARNING CENTER at PERRINE
O FARRILL LEARNING CENTER at SOUTH MIAMI

*Questions*

To assist us in the review of your application, we need the following information regarding services for children under the age of 3:

**From:** Iselgis Garcia <iselgis@oflcfamily.org>  
**To:** Joseph Weiss <jweiss@erategroup.com>  
**Sent:** Thursday, September 18, 2014 3:41 PM  
**Subject:** RE: O'Farrill Learning Center

Yes.

Thank you,

Iselgis Garcia  
Fiscal Director  
O'Farrill Learning Center  
Office: 305.264.3232 x1001  
Mobile: 786.760.6613  
Fax: 305.669.4016  
[iselgis@oflcfamily.org](mailto:iselgis@oflcfamily.org)

**From:** Joseph Weiss [jweiss@erategroup.com]  
**Sent:** Thursday, September 18, 2014 3:39 PM  
**To:** Iselgis Garcia  
**Subject:** O'Farrill Learning Center

Please confirm ASAP that the ANSWERS listed below are correct so I can complete your application review - please include your title in your response. The purpose of these questions is just to make sure that refunds are not being claimed for children under 3 years old. NOTE this is the same confirmation that was requested in the past except that this year that want the Head Start to confirm the answers listed below.

Listed below are the Head Start facility(ies):

Entity Number	Entity Name
O'FARRILL LEARNING CENTER at ARTHURS MAYS	16075231
O FARRILL LEARNING CENTER at PERRINE	16075232
O FARRILL LEARNING CENTER at SOUTH MIAMI	16075233
O FARRILL LEARNING CENTER AT CORAL WAY	16078613

Entity
O FARRILL LEARNING CENTER at PERRINE
O FARRILL LEARNING CENTER at SOUTH MIAMI

### Questions

To assist us in the review of your application, we need the following information regarding services for children under the age of **three**:

1. Does the facility(ies) listed above include Head Start students? **YES**
  - a. If Yes, is the Head Start facility(ies) a separate facility(ies), or part of an elementary or secondary school? **Separate Facility and not part of a public school district**
2. Please provide the Head Start enrollment (student count) that is included in Block 4 of this FCC Form 471 for each facility mentioned above.
  - a. Does the enrollment count include students under the age of 3? **No attending Head Start Students are under the age of 3**
  - b. If Yes, provide the enrollment count of students under the age of 3. **N/A**

3. Please provide the Head Start students eligible (student count) for free and reduced lunch that are included in Block 4 of this FCC Form 471 for each facility mentioned above. **See the Block 4 of the FCC Form 471 that was filed.**

4. For each FRN, please provide a dollar cost allocation or percentage of total cost for the services being provided to Head Start students. All cost allocations must be based on tangible criteria and reach a realistic result. **See Block 5 of the FCC Form 471 that was filed.**

a. Identify the ineligible student cost (students under the age of 3)

b. Identify the eligible student cost

5. Your response should be on a school letterhead, and be signed and dated by a chief school official (e.g. Principal, Superintendent). If responding via email, please provide the name and title of the chief school official providing the response.

Joseph J. Weiss  
E Rate Solutions Group  
Phone - 732.946.8300  
[www.erategroup.com](http://www.erategroup.com)

Fax - 732.946.8399

### **Service Provider Issues**

#### *I. Issue*

Based on the review of your Funding Year 2014 FCC Form 471 application **966784**, FRN **2637616**, you have cited (**Orsini IT, LLC SPIN Number 143038647**) as your service provider. USAC is only able to fund requests for telecommunication services from eligible telecommunication providers. The service provider you selected cannot be considered an eligible telecommunication provider because the filer identification number on the service provider's FCC Form 498 is missing or incorrect. The FCC Form 498 is a form completed by service providers who wish to participate in universal service fund programs.

**Please change the category of the service to Internet as this is VoIP service**

Let me know if you need anything else and issue an extension to obtain any missing information.

Please confirm.

Katherine M Weiss  
E Rate Solutions Group  
Phone - 732.946.8300 Fax - 732.946.8399  
[www.erategroup.com](http://www.erategroup.com)

---

**From:** "Hong, Ying" <ying.hong@sl.universalservice.org>  
**To:** "'kweiss@erategroup.com'" <kweiss@erategroup.com>  
**Cc:** "'KATHERINE WEISS@17329468399'" <IMCEAFAX-KATHERINE+20WEISS+4017329468399@solixinc.com>;  
"eratehelp@mydmsservices.com" <eratehelp@mydmsservices.com>  
**Sent:** Monday, September 15, 2014 10:02 AM  
**Subject:** September 15 E-Rate Reminder Letter for Application 966784 O'FARRILL LEARNING CENTER

Katherine,

Please see attached.

Thanks,

Ying Hong  
PIA Reviewer  
Program Integrity Assurance  
USAC, Schools and Libraries Division  
Phone: 973-581-5047  
Fax: 973-599-6521  
E-mail: <mailto:ying.hong@sl.universalservice.org>

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**From:** Katherine M. Weiss <kweiss@erategroup.com>  
**To:** "ying.hong@sl.universalservice.org" <ying.hong@sl.universalservice.org>  
**Cc:** "kweiss@erategroup.com" <kweiss@erategroup.com>  
**Sent:** Friday, September 19, 2014 7:23 AM  
**Subject:** Re: September 15 E-Rate Reminder Letter for Application 966784 O'FARRILL LEARNING CENTER

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Thank you,

Iselgis Garcia  
Fiscal Director  
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Office: 305.264.3232 x1001  
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a. If Yes, is the Head Start facility(ies) a separate facility(ies), or part of an elementary or secondary school? **Separate Facility and not part of a public school district**

2. Please provide the Head Start enrollment (student count) that is included in Block 4 of this FCC Form 471 for each facility mentioned above.

a. Does the enrollment count include students under the age of 3? **No attending Head Start Students are under the age of 3**

b. If Yes, provide the enrollment count of students under the age of 3. **N/A**

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5. Your response should be on a school letterhead, and be signed and dated by a chief school official (e.g. Principal, Superintendent). If responding via email, please provide the name and title of the chief school official providing the response.

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Phone - 732.946.8300 Fax - 732.946.8399  
[www.erategroup.com](http://www.erategroup.com)

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#### **I. Issue**

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**Please change the category of the service to Internet as this is VoIP service**

Let me know if you need anything else and issue an extension to obtain any missing information.

Please confirm.

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[www.erategroup.com](http://www.erategroup.com)

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**To:** "'kweiss@erategroup.com'" <kweiss@erategroup.com>  
**Cc:** "'KATHERINE WEISS@17329468399'" <IMCEAFAX-KATHERINE+20WEISS+4017329468399@solixinc.com>; "'eratehelp@mydmsservices.com'" <eratehelp@mydmsservices.com>  
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Please see attached.

Thanks,

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PIA Reviewer  
Program Integrity Assurance  
USAC, Schools and Libraries Division  
Phone: 973-581-5047  
Fax: 973-599-6521  
E-mail: <mailto:ying.hong@sl.universalservice.org>

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**Subject:** Re: September 25 E-Rate Reminder Letter for Application 966784 O'FARRILL LEARNING CENTER  
**From:** Katherine M. Weiss (kweiss@erategroup.com)  
**To:** ying.hong@sl.universalservice.org;  
**Bcc:** kweiss@erategroup.com;  
**Date:** Sunday, September 28, 2014 8:28 PM

## ANSWERS BELOW

### Eligibility of Products or Services

#### I. *Issue*

Based on the review of your Funding Year **2014** FCC Form 471 application **966784**, FRN **2637616** includes interconnected Voice over Internet protocol (VoIP) service. However, the type of VoIP service offered by various service providers may vary. Therefore, we require some additional information regarding the VoIP service that you are requesting on your application.

#### *Question*

To assist us in the review of your application, please provide the following information:

1. Vendor documentation which provides a detailed listing of the products and/or services provided for the requested VoIP service. Please note, any vendor documentation provided should clearly identify any ineligible charges that were cost allocated out of your request or clearly identify any ineligible charges that we should cost allocate from your request. Examples of supporting documentation include contracts, vendor quotes, vendor bills, invoices, etc. **ENCLOSED**
2. Does your VoIP request contain either on-premise equipment and/or free ineligible handsets?  
\_\_\_\_\_ **No**
  - a. If **No**, please indicate so in writing.
  - b. If **Yes** and the bundle contains on-premise equipment, please provide the make and model of the equipment provided.

On-Premise Equipment	Make/Model

- a. If **Yes** and the bundle contains free ineligible handsets, the Federal Communications Commission (FCC) provided clarifications to their 6th Report and Order which allowed free services or products under certain conditions. Specifically, it said, "For example, many cell phones are free or available to the general public at a discounted price with the purchase of a two-year service contract. Schools and libraries are free to take advantage of these deals, without cost-allocation, but cannot accept other equipment with service arrangements that are not otherwise available to some segment of the public or class of users."

In order for us to determine if you complied with FCC rules and to assist us in completing the review of your FCC Form 471, we require additional documentation to support requests which contains free ineligible handsets. Please provide vendor documentation which supports that this offer was available to some segment of the public or class of users as was outlined in the FCC Order mentioned above. Such documentation that indicates compliance with FCC rules may include, but is not limited to, screen shots of the vendor's website or vendor promotional material. If you are purchasing off of a state master contract, please provide documentation that shows which other state entities can purchase off of the state master contract cited on this funding request.

If you do not have this information readily available, you may consult with your service provider for assistance, if desired.

Please submit the necessary information within the 15 calendar day deadline of this request.

I. *Issue*

Based on the review of your Funding Year **2014** FCC Form 471 application **966784**, FRN **2637626** includes interconnected Voice over Internet protocol (VoIP) service. However, the type of VoIP service offered by various service providers may vary. Therefore, we require some additional information regarding the VoIP service that you are requesting on your application.

*Question*

To assist us in the review of your application, please provide the following information:

1. Vendor documentation which provides a detailed listing of the products and/or services provided for the requested VoIP service. Please note, any vendor documentation provided should clearly identify any ineligible charges that were cost allocated out of your request or clearly identify any ineligible charges that we should cost allocate from your request. Examples of supporting documentation include contracts, vendor quotes, vendor bills, invoices, etc.
  
1. Does your VoIP request contain either on-premise equipment and/or free ineligible handsets?  
**ENCLOSED**

- a. If **No**, please indicate so in writing.
  
- b. If **Yes** and the bundle contains on-premise equipment, please provide the make and model of the equipment provided.

On-Premise Equipment	Make/Model

- a. If **Yes** and the bundle contains free ineligible handsets, the Federal Communications Commission (FCC) provided clarifications to their 6th Report and Order which allowed free services or

products under certain conditions. Specifically, it said, "For example, many cell phones are free or available to the general public at a discounted price with the purchase of a two-year service contract. Schools and libraries are free to take advantage of these deals, without cost-allocation, but cannot accept other equipment with service arrangements that are not otherwise available to some segment of the public or class of users."

Let me know if you need anything else.

Katherine M Weiss  
E Rate Solutions Group  
Phone - 732.946.8300 Fax - 732.946.8399  
[www.erategroup.com](http://www.erategroup.com)

---

**From:** "Hong, Ying" <ying.hong@sl.universalservice.org>  
**To:** "'kweiss@erategroup.com'" <kweiss@erategroup.com>  
**Cc:** "'KATHERINE WEISS@17329468399'" <IMCEAFAX-KATHERINE+20WEISS+4017329468399@solixinc.com>;  
"eratehelp@mydmsservices.com" <eratehelp@mydmsservices.com>  
**Sent:** Thursday, September 25, 2014 2:15 PM  
**Subject:** September 25 E-Rate Reminder Letter for Application 966784 O'FARRILL LEARNING CENTER

Katherine,

Please see attached.

Thanks,

Ying Hong  
PIA Reviewer  
Program Integrity Assurance  
USAC, Schools and Libraries Division  
Phone: 973-581-5047  
Fax: 973-599-6521  
E-mail: <mailto:ying.hong@sl.universalservice.org>

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## Attachments

- CBeyond02 Jan-Feb.pdf (631.89KB)
- CBeyond01 Jan-Feb.pdf (638.82KB)
- Orsini IT Quote.pdf (59.04KB)



## Service Activation Form

**Orsini IT, LLC**  
 7900 NW 155th St  
 Suite 103  
 Miami Lakes, FL 33016  
 844.OIT.VOIP

**Order Type:** New Proposal  
**Sales Representative:** Raymond Orsini  
**Sales Rep. Email:** ray@orsiniit.com  
**Payment Method:** Check  
**Summary:**

**Customer Name:** O'Farrill Learning Center  
**Customer Since:** N/A  
**Contract Start:** TBD  
**Contract Maturity:** TBD  
**Term of Commitment:** 24 months from date of Service activation per the Terms of Service

### Customer Information

	Billing Address	Shipping Address
<b>Company:</b>	O'Farrill Learning Center	O'Farrill Learning Center
<b>Contact:</b>	Iselgis Garcia	Iselgis Garcia
<b>Street 1:</b>	6741 SW 24th St	6741 SW 24th St
<b>Street 2:</b>	31	31
<b>City, State, Zipcode:</b>	Miami, FL 33155	Miami, FL 33155
<b>Phone:</b>	305.264.3232	305.264.3232
<b>Fax:</b>	305.669.4016	305.669.4016
<b>Mobile:</b>	786.760.6613	786.760.6613
<b>Email:</b>	iselgis@ofcfamily.org	iselgis@ofcfamily.org

### Monthly Recurring Charges (MRC)

QTY	Item ID	Description	Monthly	Tax	Monthly Est.
2	100-05-E911	E911 Service Charge Monthly E911 Service Fee per DID, TN or unique physical address per Service Provider Terms of Service.	\$3.95	Yes	\$7.90
10	100-03-SIPTRNKUE	Unlimited - Enhanced SIP Trunk Includes Unlimited domestic (US and Can) termination (out-bound), unlimited inbound (non toll-free), plus built-in fail-over protection and 1xTN. Additional on-demand (burstable) SIP Trunks billed at \$48.95 per path per month.	\$27.50	Yes	\$275.00
<b>MRC Subtotal</b>					<b>\$282.90</b>

### Non-Recurring Charges (NRC)

QTY	Item ID	Description	Price	Tax	Price Est.
<b>NRC Subtotal</b>					<b>\$0.00</b>



# Service Activation Form

**Orsini IT, LLC**  
 7900 NW 155th St  
 Suite 103  
 Miami Lakes, FL 33016  
 844.OT.VOIP

**Order Type:** New Proposal  
**Sales Representative:** Raymond Orsini  
**Sales Rep. Email:** ray@orsiniit.com  
**Payment Method:** Check  
**Summary:**

**Customer Name:** O'Farrill Learning Center  
**Customer Since:** N/A  
**Contract Start:** TBD  
**Contract Maturity:** TBD  
**Term of Commitment:** 24 months from date of Service activation per the Terms of Service

Notes

Due at Signing	
Monthly Recurring	\$282.90
Non-Recurring	\$0.00
Sales Tax	\$16.97
USF Due	\$28.64
<b>Total Due at Signing</b>	<b>\$328.51</b>

Summary	
Monthly Recurring	\$282.90
Non-Recurring	\$0.00
Sales Tax	\$16.97
USF	\$28.64
<b>Total</b>	<b>\$328.51</b>

The undersigned acknowledges that they have received, read, accepted, and agreed to the Orsini IT, LLC Terms of Service, and ALL Orsini IT, LLC Terms and Conditions incorporated by this reference.

Please charge my existing credit card on file: Yes  No

**Signature:** \_\_\_\_\_

**Title:** \_\_\_\_\_

**Print Name:** \_\_\_\_\_

**Date:** \_\_\_\_\_

Confidential and Proprietary to Orsini IT, LLC. This proposal is provided to the Entity(s) and Individual(s) listed above only, and may not be disclosed or forwarded to any other party without the express, written consent of Orsini IT, LLC.



Customer Name: O'Farrill Learning Center - 2  
 Account Number: 169992  
 Bill Number: 14318926  
 Bill End Date: January 20, 2014  
 Bill Due Date: FEBRUARY 10, 2014

**Account Summary**

**Previous Activity**

Balance Forward	\$	0.00
Past Due	\$	0.00
Payment Received - Thank You!	\$	-1,055.52
Previous Balance	\$	1,055.52
Total Credits and Taxes	\$	0.00

**Current Activity**

Adjustments	\$	0.00
Finance Charge	\$	0.00
Service Charge	\$	460.15
Taxes and Fees	\$	65.03
<b>Total Current Charges</b>	<b>\$</b>	<b>525.18</b>
<b>Current Charges Due By February 10, 2014</b>	<b>\$</b>	<b>525.18</b>
Total Charges (Including Balance)	\$	525.18

**Please Note:** This is your remittance page only. This is NOT your entire bill. To view your entire bill, logon to [www.cbeyondonline.net](http://www.cbeyondonline.net)

Finance Charge Reminder: a 1.5% additional charge will apply to any unpaid balance carried over after FEB 10, 2014.

CBeyond is your provider of local, long distance and Internet services.

**\*\* Payments can be made electronically via [www.cbeyondonline.net](http://www.cbeyondonline.net) or can be mailed to the P.O. Box below.  
 Electronic payments will be posted to your account within 48-72 hours.  
 Payments by mail will be posted to your account within 7-10 business days.**

Please return this coupon with your check made payable to Cbeyond to ensure proper credit.  
 This remittance slip represents payment activity through the end of the billing cycle.  
 For current payment status, please access My Billing Center at [www.cbeyondonline.net](http://www.cbeyondonline.net)  
 Providing a check payment authorizes Cbeyond to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction.  
 Please remember to include your Account Number on the check.



**Account Number: 169992**

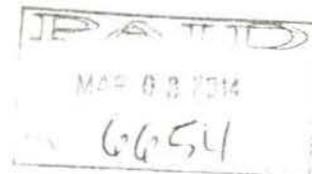
Bill Number: 14318926  
 Due Date: February 10, 2014  
 Amount Due: \$ 525.18  
 Amount Paid: \$

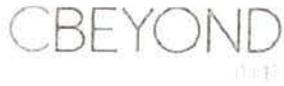
**Send Payment to:**

O'Farrill Learning Center - 2  
 6125 SW 68th St  
 Miami FL 33143-0000

**Cbeyond**  
**P.O. Box 406815**  
**Atlanta, GA 30384-6815**

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Customer Name: O'Farrill Learning Center - 2  
 Account Number: 169992  
 Bill Number: 14318926  
 Bill End Date: January 20, 2014  
 Bill Due Date: FEBRUARY 10, 2014

Current Bill Summary		
Monthly Charges for 01/21 - 02/20		Amount
BeyondVoice™ Office Edition with SIPconnect		\$ 425.00 <sup>1,2</sup>
Additional Line Discount		\$ -80.00
Adsl Standard Local Line		\$ 80.00 <sup>3</sup>
BeyondMobile Smartphone Unlimited Voice		\$ 60.00
BeyondMobile Unlimited Text Messaging		\$ 10.00
BeyondMobile Unlimited Text Messaging Discount		\$ -10.00
Mobile Unlimited Voice Plan Discount		\$ -60.00
SecureVPN Remote User Unlimited - Included		\$ 0.00
Smartphone Unlimited Data Plan Discount		\$ -40.00
Special Customer Discount		\$ -20.00
Unlimited Smartphone Handset Data- for Unlimited Voice		\$ 40.00
<b>Total Monthly Charges</b>		<b>\$ 405.00</b>
Package Usage	Total Usage*	Amount
Long Distance/Toll Free/Mobile/Conference Calling	4.3 min	\$ 0.00
<b>Total Package Usage Charges</b>		<b>\$ 0.00</b>
Other Usage		Amount
Secure Backup	5.0 GB	\$ 0.00 <sup>4</sup>
<b>Total Other Usage</b>		<b>\$ 0.00</b>
Other Charges		Amount
Federal Cost Recovery Fee		\$ 0.15 <sup>5</sup>
State Recovery Charge		\$ 55.00 <sup>4</sup>
<b>Total Other Charges</b>		<b>\$ 55.15</b>
Taxes and Fees		Amount
911 Service Fee		\$ 5.50
City Utility Users Tax - Wireless		\$ 3.44
City Utility Users Tax Charge		\$ 17.25
Federal Excise Tax		\$ 2.44
Federal Universal Service		\$ 2.11
State Special Tax Charge		\$ 7.61
State Telecommunications Relay Service Fund		\$ 1.10
State Utility Users Tax - Wireless		\$ 5.53
State Utility Users Tax Charge		\$ 20.05
<b>Total Taxes and Fees</b>		<b>\$ 65.03</b>
Summary of Total Charges		
Total Service Charges		\$ 460.15

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 BY: 6654

Total Taxes and Fees

\$ 65.03

**TOTAL CURRENT CHARGES**

**\$ 525.18**

<sup>1</sup> Please note that failure to pay charges for local telephone service may result in disconnection of your telephone service. Failure to pay charges for long distance or other services will not cause disconnection of local telephone service, but may cause interruption of the service associated with the unpaid charges. Thank you!

<sup>2</sup> Reference your Cheyond Account Profile for package details.

<sup>3</sup> Please note that failure to pay charges for local telephone service may result in disconnection of your telephone service. Failure to pay charges for long distance or other services will not cause disconnection of local telephone service, but may cause interruption of the service associated with the unpaid charges. Thank you!

<sup>4</sup> The purpose of the State Recovery Charge is to allow Cheyond to recover a portion of costs associated with, but not limited to, construction of a facilities network, ongoing regulatory and compliance obligations, and interconnection with other carriers.

<sup>5</sup> The purpose of the Federal Cost Recovery is to allow Cheyond to recover a portion of the FCC-authorized subscriber line charge as well as the costs associated with certain fees mandated by Federal agencies that are imposed upon Cheyond including, but not limited to, the FCC Regulatory Fee and the Interstate TRS Fund.

<sup>6</sup> Secure Backup usage is calculated on the fifth day of the month and is based on average provisioned storage.

\* Includes the domestic package and block minute allowances and usage over the allowances.

\*\* This amount reflects the cost of domestic usage over the package and block minute allowances.

Analog Customers: [Instructions on Feature Changes like Call Forwarding](#)

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MAR 03 2014  
BY: 6654