

March 20, 2016

Letter of Appeal  
Ms. Marlene H. Dortch  
Federal Communication Commission  
Office of the Secretary  
445 12<sup>th</sup> Street, SW  
Washington, DC 20554

RE: In the Matter of Request for Review of the Universal Service Administrator, Schools and Libraries Universal Service Support Mechanism.  
CC Docket No.02-6

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In re: **Charles Armstrong**  
Billed Entity Number: 107849  
Appellant: E rate Solutions Group  
Fund Year: 2015 FCC Form 471:10233741

This is a "Letter of Appeal" for Form 471 Application 1027287 with associated FRN's: 2789663, 2789668, 2789672, 2789678, and Form 471 Application 1046379 with associated FRN's: 2855394

This is a "Letter of Appeal" for Form 471 Application 1023371 with associated FRN's: 2777775

BEN and contact information:

Appellant Name:

Katherine Weiss, Authorized Representative  
Email: kweiss@erategroup.com  
Phone: 732-946-8300  
Fax: 732-879-0400

Applicant Name & BEN:

Name: **Charles Armstrong School**  
BEN: **107849**

471 Reference & Funding Year:

Form 471: 1023371  
Funding Year: 2015

Text of Funding Commitment Decision Explanation:  
Requested info not provided.

Reason for Appeal and Documentation:

Service Provider, Mitel, now uses SPIN 143008103-Mitel Cloud Services – DBA Mitel Net Solutions for their VoIP services.

Specific Concerns in reference to this application: The change of SPINs etc was beyond the control of the applicant.

471 – 1023371

FRN Information:

Funding Request Number: 2777775

Service Provider: MiTel

SPIN: 143005046

Dear Ms. Dortch:

This is a request for for a reversal of the USAC appeal dated January 29, 2016. The Service Provider was providing VoIP services which in prior funding years could be provided by non-telecom providers. Service Provider, Mitel, now uses SPIN 143008103-Mitel Cloud Services – DBA Mitel Net Solutions for their VoIP services.

Please allow the changing of the SPIN to SPIN 143008103-Mitel Cloud Services – DBA Mitel Net Solutions which is a valid telecom provider.

I believe that the intent of the program is to make sure all eligible schools and libraries receive phone, internet access and internal networking equipment maintenance services as well as internal networking equipment. This school should not be penalized due to any delays in providing requested information which was beyond their control. I sincerely hope that this material will be reviewed and the application reviewed on the information previously provided.

Thank you,

*Katherine M. Weiss*

Consultant

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**Administrator's Decision on Appeal – Funding Year 2015-2016**

January 29, 2016

Katherine Weiss  
Erate Solutions Group  
PO Box 460  
Colts Neck, NJ 07722

Re: Applicant Name: CHARLES ARMSTRONG SCHOOL  
Billed Entity Number: 107849  
Form 471 Application Number: 1023371  
Funding Request Number(s): 2777775  
Your Correspondence Received: November 10, 2015

After review of the information and documentation provided, the Schools and Libraries Division (SLD) of the Universal Service Administrative Company (USAC) has made its decision in regard to your appeal of USAC's funding commitment decision for the FCC Form 471 Application Number and funding requests number(s) (FRN(s)) referenced above. This letter provides an explanation for USAC's decision. The date of this letter also begins the sixty (60) day time period for appealing this decision. If your Letter of Appeal included more than one FCC Form 471 Application Number, please note that you will receive a separate decision for each funding application.

Funding Request Number(s): 2777775  
Decision on Appeal: **Denied**  
Explanation:

- The FRN is denied due to the service provider that was selected is not an eligible telecommunications carrier. In order to provide Telecommunications services under the Program rules, Telecommunications carriers must file an FCC Form 499-A on an annual basis. An FCC Form 499-A has not been filed by the service provider you selected for this FRN.

In addition, the category of service of this FRN is Voice Services. According to the FCC Order 14-99, all Voice Services are subject to a 20% per year phase down of support beginning in Funding Year 2015. Therefore, your discount rate of 20% is reduced to 0% and this Voice FRN is denied.