

PEARSON

North America



December 29, 2015

Chairman Tom Wheeler
Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

Dear Mr. Wheeler,

As a local community member, and an employee at an education systems company that helps children of all ages, I know the value of the broadband access needed to communicate with our friends and family, and education. Our everyday broadband services need access to special access lines that are controlled by two industry leaders. That means that every text, call, or email we send has to run through special access lines. Each time a special access line is used a fee is incurred. The problem is that the fees are increasing even though the service has stayed the same. This is creating the exclusion of more and more people from broadband access.

Low-income families in my community are suffering because they do not even have basic access to broadband services. Their children have access to broadband at school, but when they come home they do not have access to do their homework. Low-income minority children already face challenges that the average person doesn't even realize. Their parents struggle to find jobs because most companies only accept online applications and require employees to have broadband access away from the office. I feel it is my responsibility as a member of my community to speak out about this injustice.

The low-income families in my community have enough problems to face, without feeling the pressure to overpay for broadband access. They are my neighbors and my friends, and I urge you as the Chairman of the FCC to take action on special access fees and broadband competition.

Sincerely,

Tanya Z. Kemp

Tanya Kemp
Account Manager